

2025 Annual Drinking Water Quality Report

Hamlet Water System

Water System Number: NC 03-77-010

Introduction

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact Jack Carroll at 910-582-1117. We want our valued customers to be informed about their water utility.**

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Microbial Contaminants: such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife

Inorganic Contaminants: such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming

Pesticides and Herbicides: which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses

Organic Chemical Contaminants: including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems

Radioactive Contaminants: which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Lead in Drinking Water

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Hamlet is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact City of Hamlet Water Treatment Plant at 910-582-1117 and ask to speak with Jack Carroll. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

We have been working to identify service line materials throughout the water system and prepared an inventory of all service lines in our water system. To access this inventory, **please contact Jack Carroll at 910-582-1117**

When You Turn on Your Tap, Consider the Source

The water that is used by this system is surface water and is located off Boyd Lake Road Hamlet, N.C. 28345 and is called Water Lake.

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environmental Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for Hamlet Water System was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Water Lake	Lower	September 10, 2020

The complete SWAP Assessment report for Hamlet Water System may be viewed on the Web at: <https://www.ncwater.org/?page=600>
Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this website may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@deq.nc.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report, please contact the Source Water Assessment staff by phone at (919) 707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

Help Protect Your Source Water

Protection of drinking water is everyone’s responsibility. Please dispose of waste products and used oil in a safe and approved manner to protect the water supply. Do not dispose of any waste material down a storm drain..

Violations that Your Water System Received for the Report Year

During 2025, or during any compliance period that ended in 2025, we received violations for Lead Service Line Inventory and reporting, Monitoring, Routine Major for Dalapon monitoring and Monthly Combined Filter Effluent Turbidity monitoring (IESWTR/LTI) for the period of 1/1/25-12/31/25. Public notifications have been issued and we have reviewed our monitoring schedule to assure this does not happen again.

Important Drinking Water Definitions:

Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Herbicide – Any chemical(s) used to control undesirable vegetation.

Maximum Contaminant Level (MCL) - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Parts per million (ppm) or Milligrams per liter (mg/L) - One part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/L) - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Pesticide – Generally, any substance or mixture of substances intended for preventing, destroying, repelling, or mitigating any pest.

Locational Running Annual Average (LRAA) – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.

Maximum Residual Disinfection Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfection Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Million Fibers per Liter (MFL) - Million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.

Nephelometric Turbidity Unit (NTU) - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Not-Applicable (N/A) – Information not applicable/not required for that particular water system or for that particular rule.

Non-Detects (ND) - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.

Parts per trillion (ppt) or Nanograms per liter (nanograms/L) - One part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Parts per quadrillion (ppq) or Picograms per liter (picograms/L) - One part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.

Picocuries per liter (pCi/L) - Picocuries per liter is a measure of the radioactivity in water.

Running Annual Average (RAA) – The average of sample analytical results for samples taken during the previous four calendar quarters.

Treatment Technique (TT) - A required process intended to reduce the level of a contaminant in drinking water.

Variations and Exceptions – State or EPA permission not to meet an MCL or Treatment Technique under certain conditions.

Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2025.** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Lead and Copper Contaminants

The table summarizes our most recent lead and copper tap sampling data. If you would like to review the complete lead tap sampling data, please email us at jcarroll@hamletnc.us.

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range		MCLG	AL	Likely Source of Contamination
				Low	High			
Copper (ppm) (90 th percentile)	6/17-7/27/24	0.31 (ppm)	0	N/D	0.835 (ppm)	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	6/17-7/27/24	N/D	0	N/D	12 (ppb)	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

Stage 2 Disinfection Byproducts (DBPs) Total Trihalomethanes (TTHM) and Haloacetic Acids (five) (HAA5)

Disinfection Byproduct	Year Sampled	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
TTHM (ppb)	2025	N	67 (ppb)	24	97 (ppm)	N/A	80	Byproduct of drinking water disinfection
HAA5 (ppb)	2025	N	49 (ppb)	13	60 (ppb)	N/A	60	Byproduct of drinking water disinfection

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

Disinfectant Residuals Summary

	MRDL Violation Y/N	Your Water (RAA)	Range		MRDLG	MRDL	Likely Source of Contamination
			Low	High			
Chlorine (ppm)	N	0.83 (ppm)	0.33	1.5 (ppm)	4	4.0	Water additive used to control microbes

Inorganic Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Fluoride (ppm)	11/19/25	N	1.08 (ppm)	N/A		4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories

Synthetic Organic Chemical (SOC) Contaminants Including Pesticides and Herbicides

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Dalapon (ppb)	10/29/25	N	1.4 (ppb)	N/A		200	200	Runoff from herbicide used on rights of way

Turbidity*

Contaminant (units)	Treatment Technique (TT) Violation Y/N	Your Water	MCLG	Treatment Technique (TT) Violation if:	Likely Source of Contamination
Turbidity (NTU) - Highest single turbidity measurement	Y	0.73 NTU	N/A	Turbidity > 1 NTU	Soil runoff
Turbidity (%) - Lowest monthly percentage (%) of samples meeting turbidity limits	Y	12 %	N/A	Less than 95% of monthly turbidity measurements are ≤ 0.3 NTU	
* Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The turbidity rule requires that 95% or more of the monthly samples must be less than or equal to 0.3 NTU.					

Total Organic Carbon (TOC)

Contaminant (units)	TT Violation Y/N	Your Water (lowest RAA)	Range Monthly Removal Ratio Low - High	MCLG	Treatment Technique (TT) violation if:	Likely Source of Contamination
Total Organic Carbon (TOC) Removal Ratio (no units)	N	1.7	1.1-1.84	N/A	Removal Ratio RAA <1.00 and alternative compliance criteria was not met	Naturally present in the environment

Unregulated Contaminants Monitoring Regulation (UCMR5)

Contaminant (units)	Sample Date	Your Water (average)	Range	
			Low	High
Perfluorooctanesulfonic acid (PFOS)	10/2/24	.0043 (ug/l)	N/A	
Our water system has sampled for a series of unregulated contaminants. Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulations are warranted. If you are interested in examining the results, please contact us at jarroll@hamletnc.us .				

Other Miscellaneous Water Characteristics Contaminants

Contaminant (units)	Sample Date	Your Water	Range		SMCL
			Low	High	
Sodium (ppm)	11/19/25	16.1 (ppm)	N/A		N/A
Sulfate (ppm)	11/19/25	23 (ppm)	N/A		250
pH	11/19/25	7.3	N/A		6.5 to 8.5
The PWS Section requires monitoring for other misc. contaminants, some for which the EPA has set national secondary drinking water standards (SMCLs) because they may cause cosmetic effects or aesthetic effects (such as taste, odor, and/or color) in drinking water. The contaminants with SMCLs normally do not have any health effects and normally do not affect the safety of your water.					

2025 Consumer Confidence Report (CCR) Certification Form

Water System Name: Hamlet Water System

Water System No.: NC 0377010 _____ Report Year: 2025 Population Served: 10635

The Community Water System (CWS) named above hereby confirms that all provisions under 40 CFR parts 141 and 142 requiring the development of, distribution of, and notification of a consumer confidence report have been executed. Further, the CWS certifies the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the primacy agency by their NC certified laboratory. In addition, if this report is being used to meet Tier 3 Public Notification requirements, as denoted by the checked box below, the CWS certifies that public notification has been provided to its consumers in accordance with the requirements of 40 CFR 141.204(d).

Certified by: Name: Jack Carroll Title: Water Superintendent

Signature: Jack Carroll Phone #: 910 582 1117

Delivery Achieved Date: _____ Date Reported to State: _____

- The CCR includes the mandated Tier 3 Public Notice for a monitoring/reporting violation (check box, if yes).

Check **all** methods used for distribution (see instructions on back for delivery requirements and methods):

FOR SYSTEMS THAT SELL WATER TO ANOTHER SYSTEM

- A copy of the full report was delivered to the purchasing system(s) by April 1st, so that the purchasing system(s) will be able to meet the July 1st CCR deadline

FOR SYSTEMS THAT PURCHASE WATER FROM ANOTHER SYSTEM

Water systems that purchase treated water from another water system are required to include information from their wholesaler's CCR in their own CCR. If you purchase from multiple systems, then you must include this information for each of the systems that you purchase from via one of the following ways:

- Our wholesaler (seller) system posted their CCR on the internet, therefore we provided the direct URL to their CCR in our report under "When You Turn on Your Tap, Consider the Source" section of the CCR template with the following:

Direct URL: Click or tap here to enter text.

- Added the seller system's source and SWAP information, data tables, and violations at the end of our report
 Coordinated with the seller system to include our data tables and violations within the seller's annual report

FOR ALL SYSTEM POPULATION TYPES 25 - 100,000+

- A copy of the full report was sent to all customers directly via the following method(s):

Directly Delivered via

US Mail

Hand Delivery

In a Water Bill with a direct URL to CCR

Attach Copy of Water Bill in CCR submittal

Emailed CCR as an attachment or embedded

- Attach Copy of Email in CCR submittal

FOR SYSTEMS THAT ARE 100,000+ PERSONS, POST THE CCR ON A PUBLICLY ACCESSIBLE INTERNET SITE

- A copy of the full report is publicly accessible on this website: [Click or tap here to enter text.](#)

FOR SYSTEM THAT ARE 501 - 10,000 PERSONS, SYSTEM IS ELIGIBLE FOR MAILING WAIVER VIA NEWSPAPER

- Our system is eligible for CCR delivery via newspaper, which does NOT include a Tier 3 Public Notice, and completed the following:

- Notified customers that the CCR is not being mailed but will be in the newspaper. Notice includes:

- Name of Newspaper: [Click or tap here to enter text.](#)
- Date of Newspaper: [Click or tap here to enter text.](#)
- Option to receive a copy of CCR upon request

- A copy of the newspaper, CCR, and notice to customers has been uploaded in submittal

FOR SYSTEMS THAT ARE 500 OR LESS PERSONS, SYSTEM IS ELIGIBLE FOR MAILING WAIVER VIA NOTIFICATION CCR IS AVAILBLE UPON REQUEST

- Our system is eligible for a mailing waiver using a Notification of Availability, which does NOT include a Tier 3 Public Notice:

- Notification of Availability Delivered via

- US Mail
- Hand Delivery
- Email
- Posting in one or more locations where persons served by the system can reasonably be expected to see it - Located at: [Click or tap here to enter text.](#)

- A copy of Notification of Availability, and if applicable email, uploaded in submittal

GOOD FAITH EFFORTS FOR ALL SYSTEM POPULATION TYPES 25 - 100,000+

- In addition to one of the above required methods, at least one of the following methods were used to reach non-bill paying consumers such as industry employees, apartment tenants, etc.

- Posting the CCR on the internet at URL: [Click or tap here to enter text.](#)
- Mailing the CCR to postal patrons within the service area
- Advertising the availability of the CCR in news media
 - Attach copy of announcement in CCR submittal
- Publication of the CCR in local newspaper
 - Attach copy of newspaper in CCR submittal
- Posting the CCR in public places such as: [Click or tap here to enter text.](#)
- Delivering multiple copies to single bill addresses serving several persons such as: apartments, businesses, and large private companies
- Delivering to community organizations such as: [Click or tap here to enter text.](#)
- Other: [Click or tap here to enter text.](#)

Note: Use of social media (e.g., Twitter or Facebook) or automated phone calls DO NOT meet existing CCR distribution methods under the Rule.