



JOIN OUR TEAM

Telecom Equipment Technician

12 Points Consulting is an industry leader that delivers telecom solutions to the hospitality industry. We're passionate about providing the ultimate customer service experience for hotels and resorts throughout the United States and Canada.

Position

Telecom Equipment Technician

Job Summary

Do you like variety? Are you looking for a start with a small locally-owned company with opportunity to advance? Are you organized and friendly? You may be just the person we're looking for to add to our award-winning team. You'll use your talents and skills to deliver the ultimate customer experience! This is an entry level position and we're happy to train the right person to grow within our company.

Primary Responsibilities

- Perform diagnosis and remote repair of PBX, HSIA and DVR previously installed systems
- Coordinate 3rd party onsite technicians
- Potential for limited travel to perform on site installations of new systems
- Maintaining Customer equipment in our Database

Position Requirements

- A great attitude, smarts, willingness to learn
- Efficient verbal and written communication skills
- Able to manage multiple requests through multiple parties on a daily basis
- Poise under pressure and good judgment in sensitive situations
- Proficiency in computer skills including Microsoft Office
- Experience with Mitel phone systems, networking and security cameras a plus

The Ideal Candidate will be

- Fun / Easy to Get Along With
- Organized / Time Management Skills
- Positive / Helpful member of the Team
- Analytical / Detailed
- Responsive / Flexible

If you are interested in applying, please email your resume to: jobs@12pointsconsulting.com