# **CLINTON WATER DISTRICT**

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July 2024

#### **Water Tower**

This spring we had the water tower refurbished. This involved emptying the tank, sandblasting, welding spots that needed it, coating the inside, painting and rebranding the outside of the tank. It went from saying Clinton Water District to Clinton Maine.

A huge THANK YOU to the Town of Clinton and Kennebec County for the funding of this project through the American Rescue Plan Act (ARPA).



## **Service Line Inventory/New Meters**

This spring/summer we have combined two projects, one to install new meters and another to inspect each customer service line looking for lead pipes. These combined projects allowed us to interrupt your busy schedule just once instead of multiple times.

We started the meter change project in April of 2022 in the Pleasant Street area with our first 100 new meters. With the combination of these two projects, we were able to get the remaining customers in just a few short months. With less than 25 residential customers to be completed, the project is almost done.

These new meters are going to be an asset to the district in many ways. They will improve metering accuracy, remove the "human error" factor and they will help identify leaks within your homes and businesses. Just to name a few.

As far as the service line inventory, so far there have been no service lines with lead. YAY!

We wish to THANK YOU ALL for your patience, understanding and cooperation.

## **Online Payments Are Almost Here**

Soon you will be able to pay your bill online at our website <a href="www.clintonwaterdistrict.com">www.clintonwaterdistrict.com</a>. Unfortunately with this ability also comes a fee. When paying with your credit/debit card either online, in person or on the phone a fee will be assessed to your card. This fee will be \$2.75 for payment amounts up to \$350.00. Payments \$350.01 and higher the fee will be 2.75% of the payment amount. We will still be excepting all forms of payments at the business office and checks & money orders through the mail. Effective immediately the drop slot at the old business office on Goodale Road is no longer an option.

#### **Sewer Credits**

At the July 9th Trustees meeting it was decided to discontinue the outside sewer credits, this includes the pool meter credits. This decision was made because of some "creative" plumbing issues that were discovered during the service line inspection and meter installation project. Unfortunately, a few bad apples spoil the bushel.

### Reminder

The only things that should be flushed is human waste and toilet paper. Flushable wipes are **NOT** sewer friendly. They bind up our pumps and causes the sewer to back up into yours and your neighbor's homes.

We have been having trouble lately on Pleasant Street, Sebasticook Drive and Pearl Street with wipes, paper towels and other nonflushable items

So **PLEASE** keep us and your neighbors happy by only flushing toilet paper and human waste.

## **Fun Facts**

A leaky/running toilet can waste around 200 gallons a day!

Shower heads have a flow rate around 2.5 gallons a minute. That means a 10 minute shower uses 25 gallons. Older shower heads use around 5 gallons a minute...

A 1/16" continuous leak would add 74,000 gallons to your quarterly usage

# **Consumer Confidence Report 2023**

Please view our CCR for 2023 on our website at www.clintonwaterdistrict.com/ccr. If you would like to receive a copy in the mail, just contact the business office during normal business hours.



Check out the new look of our Garage on Pleasant Street

#### Reminder of Office Closures:

We will be closed for the following holidays Monday September 5<sup>th</sup> (Labor Day), October 14<sup>th</sup> (Columbus/Indigenous People's Day), November 11<sup>th</sup> (Veteran's Day), November 28<sup>th</sup> & 29<sup>th</sup> (Thanksgiving) and December 15<sup>th</sup> (Christmas). The business office will be closed from 12:00pm Tuesday October 1<sup>st</sup> until 9:00am Tuesday October 8<sup>th</sup>. Have a fun and safe summer!