**RAUL RODRIGUEZ**

Technical Trainer and Instructional Designer

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**EXPERIENCE**

23 Years of Educational Instruction and Implementation

10 Years Experience in Instructional Design and Technical Writer and Trainer

Certified Educator in Technology Instruction and Applications

Reading Specialist and English Language Learner (ELL) Instructor

Career and Technical Education Eagle Mountain-Saginaw Independent School District, Saginaw, Texas

**Vocational Instructor**

August 2017 – Present

* Effective

Information Technology Services Miami-Dade County Public Schools, Miami, Florida

**Implementation Facilitator**

November 2013 – September 2012

**Instructional Performance Evaluation & Growth System (IPEGS) District Implentation**

* Accomplished online teacher evaluation systems implementation;
* Facilitated end-user legacy systems transitioning; and,
* Effectively project-managed the IPEGS implementation-training team.

Information Technology Services Miami-Dade County Public Schools, Miami, Florida

**Deployment Specialist SAP District Payroll System Rollout**

November 2013 - September 2011

* Administered classroom and site end user instruction;
* Developed virtual eDocumentation (*Uperform*); and,
* Evaluated coding inconsistencies.

Information Technology Services Miami-Dade County Public Schools, Miami, Florida

**Senior Trainer Aspen X2 Scheduler (Follett Corporation)**

November 2013 - March 2008

* Assisted schools in meeting class size compliance;
* Actively optimized school scheduling automation;
* Accelerated off-site & lab-based user support; and,
* Fabricated and updated complete end-user manual (Indesign) with eLearning (Camtasia) self-paced tutorials.

*January 2008 – June 2008*

**Cognos (BI) for MDCPS Procurement Trainer**

* Managed pilot test implementation;
* Prioritized end-user ad hoc reporting with analysis; and,
* Systematized technical training and support.

August 2007 – January 2009

***Global Scholar: Pinnacle Web eGradebook Trainer***

* Performed classroom and on-site technical training;
* Solved end-user support issues via technical tickets; and,
* Evaluated ITS produced end-user video tutorials.

June 2006 – July 2007

**Student & Parent Internet Portal Liaison**

* Executed community outreach field presentation;
* Delivered parent training at the school-site level; and,
* Quality assured parent account creation.