



### CHAIR & CEO MESSAGE DR. LERLA G. JOSEPH

As we approach 2021 and search for approaches to offset the devastation resulting from COVID-19 and more, I am reminded of the wisdom of C. S. Lewis "Getting over a painful experience is much like crossing monkey bars. You have to let go at some point in order to move forward." Also weighing heavily in my thinking are that a new beginning or fresh start is part of a journey and a successful journey requires a plan.

CVCHIP Governance and practices at the January 23 Board Meeting will "Kick Off" the development of a strategic plan that when finalized will create the path forward for years ahead. We will build on our accomplishments, respond to shortcomings, evaluate trends in primary and value based care as well as health disparities, health workforce needs, take into account factors in our internal and external landscapes and more.

Accountable Care Organizations as now constituted or models such as direct contracting that are emerging hold promise to continue sustaining the highest

## BI-MONTHLY HEALTH JOURNAL & GUIDE JANUARY 2021

quality, accessible and affordable health care for seniors in urban and rural areas in Virginia and the nation. CVCHIP is in a high state of readiness to embrace this opportunity with its existing capacity and the anticipated growth in member practices and resources in the upcoming years.

As we move forward, we must believe that we can bring about a better tomorrow in the lives of our patients and the lives of all those who help us to reach this goal...our staff, colleagues, families and loved ones. In closing, please accept my deepest appreciation for your support.



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# A HEALTHY RELATIONSHIP... THE 2021 WISH LIST & STRATEGIC PLAN

- 1. Adopt a CVCHIP Strategic Plan
- 2. Expand and Diversify Practices and Locations
- 3. Improve Performance Outcomes of Practices
- 4. Heighten Shared Savings Level for Distribution
- 5. Increase Use of Communication Platforms to Educate Providers, Patients and the Public about Value-based care
- 6. Advocate for Higher Reimbursement for Primary Care  $\, {}^{m *}$
- 7. Help Reduce the Incidence and Prevalence of Chronic Diseases and Treat the Long Term Adverse Effects of COVID-19
- 8. Add Subject Matter Experts to Provide Technical Assistance to Practices
- 9. Sustain Practice Memberships without Fees
- 10.Become the Premier ACO in the CVCHIP Service Region

\*See press release from the Larry A. Green Center about "an Unprecedented Move of Seven National Primary Care Organizations to Launch Joint Vision to Rewire Primary Care Financing." Dr. Rebecca A. Etz, Co-Director of the Center and a featured speaker for a 2020 CVCHIP Board Meeting is a driving force. Use this link for more details (prnewswire.com/news-releases/in-an-unprecedented-moveseven-national-primary-care-organizations-launch-joint-vision-to-rewire-primary-care-financing-301197196.html)

## WORDS OF INSPIRATION: ON THE EDGE OF YOUR SEAT

SOURCE: Marilyn's Monday Morning Message...December 28, 2020 (Volume V, Issue 51)

We have all experienced on the *Edge of Your Seat* Syndrome. There were the times when I waited for feedback on a dissertation, the first client some 30 years ago, the arrival of my first grandchild, the announcement on becoming rector of a university, the outcome from a medical procedure and more. As the close of this calendar year that was full of tragedies and disappointments approaches, I become increasingly excited about how I can prepare and help out for a better tomorrow. The following two images capture my thinking of setting aside the happenings of 2020 and moving on to 2021. I hope that you are thinking similarly and are also ready to do so:



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THE PROCESS BEGINS TO CREATE THE CVCHIP STRATEGIC PLAN ON JANUARY 23, 2021 AT THE VIRTUAL QUARTERLY BOARD MEETING

See more on next page

## A FEW QUESTIONS TO THINK ABOUT IN ADVANCE



#### RESPONSES TO THE FOLLOWING QUESTIONS COULD HELP SHAPE YOUR PERSPECTIVE ON A STRATEGIC PLAN FOR CVCHIP:

- 1. What value does being part of an ACO bring to your practice?
- 2. What were the three best accomplishments of CVCHIP for the past three years? What actions or strategies are needed to insure that this success repeats?
- 3. What are three areas of improvement that emerged during the past three years? What actions or strategies are needed to reverse this circumstance?
- 4. What are three actions that you can take to promote success of CVCHIP?
- 5. What support would be helpful from CVCHIP to help meet your vision of where you and your practice would be three years from now?



#### A Recommended Resource to Review Prior to the January 2021 CVCHIP Quarterly Board Meeting



## **JANUARY 2021**

## **REMINDERS**



### CELEBRATIONS

### Monthly Holidays

Cervical Health Awareness Get A Balanced Life International Creativity National Glaucoma Awareness National Volunteer Blood Donor Shape Up US Thyroid Awareness

### Weekly Holidays

New Year's Resolutions 1-8 Lose Weight/Feel Great 3-9 National CRNA (Certified RN Anesthetists) 24-30 National Medical Group Practice 25-30

### **Daily Holidays**

New Years: 1 Martin Luther King: 18 Inauguration: 20 National Day of Service: 20

JOIN THE BI-WEEKLY CHAT VIA ZOOM Beginning Wednesday, January 13 and 27 at 7:30 AM and Every Two Weeks thereafter CHECK THE WEBSITE FOR MORE DETAILS

# **LET'S WELCOME**



And Practice the 3-Ws Wash Your Hands Watch Your Distance Wear Your Masks

#### TAKE THE TIME TO ACT ON THE FOLLOWING:

- USE CVCHIP QUICK REFERENCE GUIDE (Available by 1/8/21)
- CONNECT REGULARLY WITH
  CVCHIP QUALITY ASSURANCE
  OFFICER Shakara Elam
- SHARE
  Success Stories and Best Practices
- RECOMMEND
  Board Members, Partners and
  Practices for CVCHIP
- VISIT FREQUENTLY CVCHIP'S WEBSITE

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### **CELEBRATE OFTEN**



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AN ACO WITH PRACTICES THAT JOIN WITHOUT ANY FEES AND MAINTAIN THEIR AUTONOMY	8 YEAR HISTORY UNDER THE LEADERSHIP OF THE FOUNDER, DR. LERLA JOSEPH	<b>3 VIRGINIA REGIONS</b> COVERED BY ACO PRACTICES: RICHMOND, HAMPTON ROADS AND FREDERICKSBURG	
2020: 21% Increase # PRACTICES WITH MEMBERSHIP IN ACO	5000 PLUS COVERED MEDICARE LIVES	PERFORMANCE BASED ON ATTRIBUTIONS, QUALITY CARE, ENGAGEMENT AND COSTS	
<b>\$7.5 MILLION</b> MEDICARE SHARED SAVINGS FOR THE PAST FOUR YEARS	<b>\$2 MILLION</b> SHARED SAVINGS DISTRIBUTED TO PRACTICES FROM 2017-2020	\$1,000 to \$ 60,000 SHARED SAVINGS RANGE AWARDED TO QUALIFYING PRACTICES IN 2020 Source	
ACCON	IPLISHMENT HI	GHLIGHTS IN 2	020

Aligned CVCHIP with Emergent ACO as a POD Created the CVCHIP BI-WEEKLY CHAT as a vehicle to promote collaboration and information exchange to support members Revamped CVCHIP website (cvchip.org) Used Subject Matter Experts as resources to promote practice performance, outcomes and cost savings Reinforced Importance of Primary Care and the role of the members in providing high quality, accessible and affordable care to the Medicare Population Engaged frequently CVCHIP Governance through meetings Published the CVCHIP BI-MONTHLY JOURNAL AND GUIDE Invited Medical Specialists, Business Leaders and Public Officials to discuss Trends in Health Care and Impact of COVID-19 on health status, workers, the economy etc. Among the invited guests are Dr. Elizabeth Etz, Dr. Danny Avula, Congressman Robert C. Scott, Dr. Diego Martinez, Dr. Les Edinboro, Keisha Smith, MPA, Justin Mason, Dr. Stephen Richard. Dr. Thelma Watson

# ACCOMPLISHMENTS cont'd

### **MEDICARE SHARED SAVINGS HISTORY**

			The still store is a store in all the store of the store	
			TOTAL	
		TOTAL	DISTRIBUTIONS	PERCENTAGE
		<b>RECEIVED BY</b>	TO CVCHIP	OF FUNDS
PERFORMANCE	DISTRIBUTION	<b>CVCHIP ACO</b>	ACO	<b>DISTRIBUTED TO</b>
YEAR	YEAR	FROM CMS	PARTICIPANTS	PARTICIPANTS
2016	2017	\$1,734,251.00	\$239,648.00	13.8 %
2017	2018	\$1,456,808.00	\$386,896.74	26.5 %
2018	2019	\$2,477,240.97	\$749,632.45	30.0%
2019*	2020	\$1,843.196.00	\$624,367.78	33.9%

### QUALITY SCORE PER PERFORMANCE YEAR

2016	100.00 %
2017	83.44 %
2018	92.60 %
2019	92.17 %

#### **\*FOR SIX MONTHS ONLY**

# **SHARED SAVINGS DISTRIBUTED**

MISSION ACCOUNTINED

# A FEW TIPS FOR BOOSTING COMMUNICATION WITH OLDER ADULTS

- Connect with patients and/or their care givers prior to their appointment
- Create an office environment that diverts focus on self through music, magazines, comfortable seating etc.
- Allow extra time for older patients whether in person or through telehealth.
- Treat patient as you would like to be treated
- Develop a culture of innovation in responding to patients needs
- Speak slowly, clearly and loudly using short simple words and sentences in explaining the patient's health and any tests and treatment required
- Stick to one topic at a time, use charts, models, pictures and videos to promote understanding of diagnosis, treatment etc., provide written instructions and other resources needed for any care and medicine needed
- Give patients an opportunity to ask questions and express themselves
- Understand metrics of patients and use in follow-up
- Develop and share a dashboard of how well patients are responding to services to patient, family and/or caregiver
- Assure patient that HIPPA and PHIPA requirements are enforced to protect their privacy
- Offer training opportunities for staff on patient engagement



Resources: <u>https://old.seamless.md/resources/patient-engagement</u> https://www.aafp.org/fpm/2006/0900/p73.html



# **PRACTICES AND BOARD MEMBERS**

Practice Name
Adult And Pediatric Medical Associates, PC
Cardiac Connections Home Health Care
Central Virginia Family Medicine, P.C.
Charles City Medical Group Inc
Divine Health Care LLC
Dr Al Family and Urgent Care
East Coast Physicians PC
Family Medical Center PC
Family Medicine Health Care PLLC
Fort Norfolk Plaza Medical Associates, LLC
Horace Jackson, M.D.
Jerome Smith, M.D.
House Calls MD
Lei S. Charlton MD PC
Leon J. Brown, Jr., M.D., P.C.
Lifestyle And Wellness Center LLC
Lindley Smith
MD Wellness And Health Center
Old Hampton Family Medical Associates PC
Peoples Pharmacy LLC
Primary Care Specialists, Inc.
Professional Health Care, Inc.
* Jerome Smith, MD is practicing with Profes

#### **Contact Name**

Vernis Beverly, MD Zanaib Dumbya, RN Mitzi j. Sampson, MD Lerla G. Joseph, MD Lind W. Chinnery, MD Ligaa S Al-Khozaie, MD Hasan Farkhani, MD James Cook, MD Samir Abdelshaheed, MD Keith Newby, M.D. Horace Jackson, MD Jerome Smith, MD John Gehman, MD Lei S. Charlton, MD Leon J. Brown, Jr, MD Tanis Akers-White, MD Lindley T. Smith. MD Makini Ainsworth, MD Leo C. Bowers, MD Anna Peoples, Pharm D James Newby, II, MD John K. Min, MD

\* Jerome Smith , MD is practicing with Professional Health Care

#### **BOARD MEMBERS**

Graissee Abdelshaheed, RN Leon J. Brown, Jr, MD Lei S. Charlton, MD Melessia Hill, PM Lerla G. Joseph, MD James Newby, II, MD Michael Perriccio, BS Mitzi J. Sampson, MD Jerome Smith, MD Lindley Smith, MD Thelma B. Watson, Ph.D. Edward G. West, MBA

