Face Sheet					
Patient Name	e:		MR#:	Admit Date:	
PATIENT INFO	RMATION		REFERRAL INFOR	MATION	
Care Type:	☐ Routine ☐ Respite	☐ Continuous. Care ☐ GIP	Referral Date & Ti	ne:	
Location:	☐ Home ☐ Hospital	□ SNF/LTC Facility □ GRP Home/ALF	Evaluation Date &	Time:	
Facility Name:		Room#:	Referred by:		
Address:			Where did they he	ar about Pillars Hospice Ca	re:
City:		Zip:			
Phone:		Fax:			
DOB:	Age:	Sex:	PHARMACY INFO	RMATION	
Marital Status:	Spous	e Name:	Allergies:		
Height:	Weight: It	os	Local Pharmacy:		
DNR: _ Y _ N	Living Will:] Y 🗌 N POA: 🗌 Y 🗌 N	Phone#:		
Religious Preferen	ce:		PAYOR INFORMA	TION	
Local Church:	(Other Clergy:	Social Security#:		
Ethnicity:			Medicare #:		
Language:		Interpreter: 🗌 Y 🔲 N			
PRIMARY CAR	EGIVER INFO	RMATION	AHCCCS#:		
Name:			Insurance Co:		
Relationship:	Liv	es w/ patient: 🗌 Yes 🗌 No	Policy Holder:		
Address:			Policy #:		
City:		Zip:	Additional Insurar	ICE:	
Home Phone #			Non-Funded		
Cell Phone #					
E-Mail:					
POA Name:			TEAM INFORMATI	ON	
Address:			Nurse CM:		
City:		Zip:	Nurse:		
Home Phone #			CNA:		
Cell Phone #:			Chaplain:		
E-Mail:			SW:		
DIAGNOSIS HIS	STORY		Volunteer:		
Hospice Diagno	osis:		PHYSICIAN INFOR	MATION	
Metastasis: No Yes Where:		Primary Physicia	an:		
Comorbidities:		Phone #:	Fax #:		
			Address:		
Diagnosis/Progn	osis Awarenes	S: Patient Yes No Family Yes No	Phone #:	Fax #:	
MORTUARY IN			Consulting Phys		
Mortuary/Dono	r:		Phone #:	Fax #:	
Phone #:			Consulting Phys		
MILITARY INFO	RMATION		Phone #:	Fax #:	
Branch:	E	ira:			
Spouse of Vete	eran: 🗌 🛛 V	A Benefits 🗌	Hospital Preference	e:	Avoid 🗌

Bereavement Contacts

Patient Name:			MR#:	
Name:		Name:		
Address:		Address:		
<u>City:</u>	Zip:	<u>City:</u>	Zip:	
Home #:	<u>Cell #:</u>	Home #:	<u>Cell #:</u>	
Relation:		Relation:		
<u>E-Mail:</u>		<u>E-Mail:</u>		
Name:		Name:		
Address:		Address:		
<u>City:</u>	Zip:	<u>City:</u>	<u>Zip:</u>	
Home #:	<u>Cell #:</u>	<u>Home #:</u>	<u>Cell #:</u>	
Relation:		Relation:		
<u>E-Mail:</u>		<u>E-Mail:</u>		
Name:		Name:		
Address:		Address:		
<u>City:</u>	Zip:	<u>City:</u>	<u>Zip:</u>	
Home #:	<u>Cell #:</u>	Home #:	<u>Cell #:</u>	
Relation:		Relation:		
<u>E-Mail:</u>		<u>E-Mail:</u>		



This agreement is entered into by and between Pillars Hospice Care, LLC And

Name of Patient

I request admission to Pillars Hospice Care, LLC and understand and agree to the following conditions:

- I understand that Hospice is a comprehensive program of professional and volunteer services established to
 provide supportive and palliative care to patients with a life limiting illness. I understand that hospice care is not
 designed to cure disease, but rather to provide the relief of symptoms such as pain and physical discomfort and
 other symptoms related to my terminal illness and related conditions. This care addresses the spiritual needs and
 the emotional stress which may accompany a life-threatening illness and provide comfort dealing with my terminal
 illness.
- I understand that the nature of treatment as it relates to the terminal illness is palliative care rather than curative treatment. Palliative care means patient and family centered care that optimizes the quality of life by anticipating, preventing, and treating suffering
- I understand and accept the responsibility of participating and cooperating in the development and implementation
 of the approved plan of care. All care and services will be in conjunction with input from me, my physicians, and the
 hospice interdisciplinary team.
- I understand that Hospice services are not intended to take the place of care by family members or others who are important to me, but rather to support them in my care.
- I understand that the hospice program is primarily routine care provided in my home by professionals on an intermittent basis, available 24 hours a day, 7 days a week.
- I understand The Hospice Interdisciplinary Team supplements rather than replaces care provided by the family or Facility Staff.
- I understand that services related to my terminal condition may include: the services of nurses, physicians, medical social work, counselors (including dietary and pastoral care), physical therapy, occupational therapy, speech language pathology, certified nursing assistant/homemaker, volunteers, provision of medical supplies (including drug and biologicals) and durable medical equipment.

INFORMED CONSENT:

The undersigned Patient or Patient's legally authorized representative hereby consent to any and all examination, treatments, prescriptions and use of psychotropic medications as prescribed by the Patient's physician (and/or hospice physician). This care will be rendered by the hospice Interdisciplinary team which consists of Pillars Hospice Care, LLC's employees or contracted staff of licensed nurses, physical therapists, occupational therapists, speech therapists, registered dieticians, medical social workers, spiritual counselors, certified nursing assistants and volunteers. Contracted services are coordinated, supervised, and evaluated by Pillars Hospice Care, LLC. All services will be provided in a safe and effective manner by qualified staff. All services and care provided will be documented in accordance with this agreement and the patient's Plan of Care.

PRIMARY CAREGIVER NOTIFICATION

The Primary Caregiver assures the responsibility of care for the patient. Hospice is there, at the same time, to assist and educate the primary Caregiver in provision of that care. With the support and guidance of Hospice, the person designated as the "caregiver" will provide around the clock care to me in my place of residence. If twenty-four-hour care is not available, the caregiver will arrange for another to provide it. The caregiver will also participate in decisions about the care provided to me.

_____agrees to accept the role of Primary Caregiver for the above-named person.

Responsibilities of the Primary Caregiver include:

- Committed to helping that person remain at home, if that be in accord with their wishes, during this illness.
- Providing care for him/her to the best of their ability.
- Participate in the development and ongoing revision as needed, of the patient/family plan of care.

Responsibilities of Pillars Hospice Care, LLC include:

- Patient care visits in accord with the plan of care
- Provision of detailed instructions and information as needed to assist in providing care
- Provision of spiritual and emotional support
- Assistance to patient/caregiver in coping with the progression of illness and eventual death
- Provision of support after the death for 13 months

BENEFIT PERIODS and DURATION OF ELECTION

I understand that under the Medicare Hospice Benefit, I am entitled to hospice care, which consists of two 90-day periods followed by an unlimited number of 60-day periods during the remainder of my lifetime as long as I continue to meet hospice eligibility. However, I may voluntarily terminate (revoke) my hospice election period at any time. I understand that once Pillars Hospice Care, LLC chooses to admit me, it may not automatically or routinely discharge me at its discretion, even if the care promises to be costly or inconvenient. I understand that the election of the hospice benefit is my choice rather than the hospice's choice, and Pillars Hospice Care, LLC cannot revoke my election. I also understand that Pillars Hospice Care, LLC should neither request nor demand that I revoke my election. The duration of my election of hospice care will continue through the initial and subsequent election periods without a break in care as long as I remain in the care of hospice; do not revoke the election; and am not discharged from hospice.

Certification/Recertification of Hospice eligibility:

I understand the Interdisciplinary Team evaluates recertification for continuation of hospice care at the end of each benefit period. I understand that I will be required to be seen by a physician for a Face to Face visit after my second 90-day period and prior to each subsequent 60-day period.

Waiver of benefits:

I understand and acknowledge that:

- I was provided with information on which items, services, and drugs the hospice will cover and furnish upon my election to receive hospice care.
- I was provided with information about potential cost-sharing for certain hospice services, if applicable
- I understand that by electing hospice care under the Medicare hospice benefit, I waive (give up) the right to Medicare payments for items, services, and drugs related to my terminal illness and related conditions. This means that while this election is in force, Medicare will make payments for care related to my terminal illness and related conditions only to the above designated hospice and attending physician that I have selected.
- I understand that items, services, and drugs unrelated to my terminal illness and related conditions are exceptional and unusual and, in general, the hospice will be providing virtually all of my care while I am under a hospice election. The items, services and drugs determined to be unrelated to my terminal illness and related conditions continue to be eligible for coverage by Medicare under separate benefits.

Revocation and re-election

I understand that I or my representative may revoke the election of hospice care at any time during an election period and return to standard Medicare coverage by signing a statement to that effect, specifying the date when the revocation is to be effective, and submitting the statement to Pillars Hospice Care, LLC prior to that date. This revocation constitutes a waiver of the right to hospice care during the remainder of the current election period.

If an election has been revoked. I or my representative may at any time file an election, for re-admission to hospice. If I or my representative re-elect the hospice benefit, a new benefit period begins and I am eligible for any other election period that is still available.

Transfer

I understand that once in each election period I may elect to receive services through a hospice program other than Pillars Hospice Care, LLC. Such change shall not be considered a revocation of hospice service but as a transfer of Hospice care. Termination/Discharge

I understand that Pillars Hospice Care, LLC may terminate services/discharge for cause, when in its sole medical judgment determines there is no longer any reasonable expectation that it can meet the Patient/family's needs if my or my family's behavior is disruptive, abusive, or uncooperative to the extent that delivery of care to me or the ability of the hospice to operate effectively is seriously impaired. I understand I may be discharged from hospice care if I move out of the service area.

Notice of Medicare Non-Coverage in Hospice (NOMNC)

I understand that should the interdisciplinary team of Pillars Hospice Care LLC determine that I am no longer eligible for continued Hospice services, Pillars Hospice Care, LLC must provide the Notice of Medicare Provider Non-Coverage (Generic Notice) to me no later than two days before the effective date of the end of the coverage that their Medicare coverage will be ending. I understand that if I do not agree that coverage should end, I may request an expedited review of the termination decision by the Quality Improvement Organization (QIO) in Arizona.

LEVELS OF HOSPICE CARE:

Routine Home Care

I understand that hospice services are delivered in my place of residence provided by a team of hospice professionals, staff, and volunteers. I understand that these services may include, as set forth in the hospice plan of care: skilled nursing visits, physician care/visits, social work visits, spiritual support, nutrition and bereavement counseling, Certified Nursing Assistant/homemaker visits, volunteer assistance, physical therapy, occupational and speech-language therapy. I understand that Nursing services, physician services and drugs and biologicals for the relief and palliation of the terminal illness and related conditions must be available to me on 24-hour basis 7 days a week. I understand hospice will provide medical supplies and appliances and durable medical equipment related to the terminal illness and related conditions, and as identified in the hospice plan of care and as prescribed for relief of pain or discomfort.

Inpatient Care

I understand that inpatient hospice care is provided in a Medicare certified facility when it is deemed necessary by the hospice interdisciplinary team. I understand that hospice inpatient care is designed for short-term stays for symptom management and pain control with the goal of stabilizing me and the family emotionally and physically so I can return to home.

Respite Care

I understand that Respite care is provided in a Medicare certified facility when it is deemed necessary by the hospice interdisciplinary team and is designed to provide brief periods of respite for the family or primary caregiver while I receive hospice care.

Continuous Care

I understand that continuous care (a minimum of 8 hours of care in a 24-hour period) may be provided in my home when it is deemed necessary by the hospice interdisciplinary team. I understand that continuous care is designed for short-term periods to manage acute medical symptoms with the goal of stabilizing me. I understand this care will be predominantly covered by a nurse and a Certified Nursing Assistant.

DESIGNATION OF ATTENDING PHYSICIAN

I have the right to choose my attending physician to oversee my care.

My attending physician will work in collaboration with the hospice agency to provide care related to my terminal illness and related conditions.

I do not wish to choose an attending physician.

I acknowledge that my choice for an attending physician is:

(Name of Physician/Nurse Practitioner)

(Address, City, State, Zip Code)

(Phone Number)

I understand that if I wish to change the above designated attending physician or if my designated attending chooses not to continue responsibility for my care, I or my representative must file a signed and dated statement with Pillars Hospice Care, LLC that indicates my choice for change of attending physician.

I understand that while this election is in force, Medicare or AHCCCS will make payments for care related to this illness to the physician designated above and to Pillars Hospice Care, LLC, and that services related to this illness provided by hospitals, home health agencies, nursing homes, and any other company or Hospice will not be reimbursed by Medicare or AHCCCS unless specifically ordered and authorized by Pillars Hospice Care, LLC. I understand the services not related to this illness will continue to be covered by Medicare/AHCCCS along with hospice benefits.

The Hospice Medical Director that is responsible for oversight and coordination of the management of my care is:

(Name of Medical Director)

(Address, City, State, Zip Code)

(Phone Number)

FINANCIAL AGREEMENT

Payment Responsibility:

I understand that Pillars Hospice Care, LLC assumes financial responsibility for medications related to the terminal illness and related conditions and durable medical equipment and medical supplies related to the terminal illness. I understand that I am responsible for the cost of care for my terminal illness if I seek care beyond what is considered medically necessary by the hospice interdisciplinary group and documented on my plan of care; that I and/or my representative assume financial responsibility for all other charges. I understand that Pillars Hospice Care, LLC in accordance with this agreement shall assist Patient in obtaining financial assistance from third party payers such a Medicare and private insurers.

Pharmacy Services:

I understand that Pillars Hospice Care, LLC will continue to provide all of the medications that are reasonable and necessary for the palliation and management of my terminal illness and related conditions including analgesics, anti-nauseants, laxatives and antianxiety drugs. The medications ordered by my attending physician or hospice medical director related to the terminal illness and related conditions will be provided from a community pharmacy contracted by Pillars Hospice Care, LLC. Any medications deemed unrelated to the terminal illness will be submitted to Part D for processing and payment by the patient. Any medication deemed related to the terminal illness but no longer necessary or unrelated to the terminal illness and no longer necessary will be either discontinued or paid for by the patient.

PATIENT RIGHTS AND RESPONSIBILITIES

Patient Rights

I understand that as a patient of Pillars Hospice Care, LLC, I have the right to:

- 1. Exercise my rights as a hospice patient.
- 2. Have myself and my property treated with respect.
- 3. Be treated with consideration, respect, and full recognition of dignity and individuality, including privacy in treatment and in care for personal needs.
- 4. Be assured of appropriate and compassionate care regardless of race, national origin, religion, gender, sexual orientation, age, disability, marital status, diagnosis, or ability to pay for services rendered.
- 5. Be informed of your rights in a manner, which you understand.
- 6. Make informed decisions regarding proposed and ongoing care and services.
- 7. Choose whether or not to participate in research, investigational or experimental studies, or clinical trials.
- 8. Be communicated with in the language the patient or family feels most comfortable.
- 9. To voice complaints and grievances regarding treatment or care that is (or fails to be) furnished and the lack of respect for property by anyone who is furnishing services on behalf of the hospice without being subjected to discrimination or reprisal for exercising my rights.
- 10. Confidentiality of information, privacy, and security
- 11. Be fully informed, as evidenced by your written acknowledgement or by that of your appointed representative, of these rights and of all rules and regulations governing patient conduct, prior to or at time of admission.
- 12. Be involved in the care planning process.
- 13. Be fully informed by a physician of your medical condition, unless medically contraindicated, and to be afforded the opportunity to participate in your medical treatment
- 14. Formulate advance directives.
- 15. Choose my own attending physician.
- 16. Have an appropriate assessment and receive effective pain management and symptom control from the hospice for conditions related to the terminal illness
- 17. Keep and use personal clothing and possessions.
- 18. An environment that preserves dignity and contributes to a positive self-image, unlimited contact with visitors and others.
- 19. Be fully informed, prior to or at time of admission, of services available through Pillars Hospice Care, LLC, and related charges, including services not covered under Titles XVIII or XIX of the Social Security Act.
- 20. Refuse treatment to the extent permitted by law and to be informed of the medical consequences of such refusal.
- 21. Be advised of what hospice services are to be rendered and by what discipline, i.e., registered nurse, counselor, chaplain, etc.
- 22. Be advised in advance of any change in treatment, care, or services.
- 23. Be assured of confidential treatment of personal and clinical records, visitation, financial affairs, hygiene, and receipt of hospice services.
- 24. Be assured of the approval or refusal of clinical records release to any individual outside the hospice, except in the case of transfer to another health facility, or as required by law or third-party payment contract as specified in the Privacy rule of Health Insurance Portability and Accountability Ace of 1996.
- 25. Be free from mistreatment, neglect, or verbal, mental, sexual, and physical abuse or exploitation including injured of unknown source, and misappropriation of my personal property.
- 26. Be informed by the licensee of the provisions of the law regarding complaints and procedures for registering complaints confidentially, including, but not limited to, the address and telephone number of the local District office of the Dept. of Health Services.
- 27. Be informed of the provisions of the law pertaining to advanced directives, including but not limited to living wills, power or attorney for health care, withdrawal or withholding of treatment and/or life support.
- 28. Be assured the personnel who provide care are qualified through education and experience to carry out the services for which they are responsible.
- 29. Receive information addressing any beneficial relationship between Pillars Hospice Care, LLC and referring entities.

Patient Responsibility

As a patient of Pillars Hospice Care, LLC, I have the responsibility to:

- 1. Remain under a physician's care of my choice while receiving hospice services.
- 2. Provide hospice with accurate and complete health information.
- 3. Inform the hospice of any advance directives, or any changes in advance directives, and provide the hospice with a copy.
- 4. Cooperate with your primary doctor, hospice staff and other caregivers in the development of your plan of care and updating it as your condition or needs change.
- 5. Advise the hospice of any problems or dissatisfaction you have with the care provided.
- 6. Notify the hospice of address or telephone number changes or when you are unable to keep appointments.
- 7. Provide a safe home environment in which care can be given. Conduct such that if the patient's or staff's welfare or safety is threatened, service may be terminated.
- 8. Obtain medications, supplies and equipment ordered by your physician if they cannot be obtained or supplied by the hospice.
- 9. Treat hospice personnel with respect and consideration.
- 10. Sign the required consents and releases for insurance billing and provide insurance and financial records as requested.
- 11. Accept the consequences for any refusal of treatment or choice of non-compliance.
- 12. Advise the hospice of any problem or dissatisfaction with our care, without being subject to discrimination or reprisal. The hospice shall investigate all grievances, document the existence of the complaint and findings. Findings will be communicated to the patient and family.

Pillars Hospice Care, LLC Responsibility

I understand that as a patient of Pillars Hospice Care, LLC, Hospice has the responsibility to:

- 1. Protect and promote the exercise of these rights.
- 2. Conduct and document a patient specific comprehensive assessment
- 3. Provide care and services to meet the physical, psychosocial, emotional, and spiritual needs of the patient and family.
- 4. Coordinate Transportation services.
- 5. Ensure that all alleged violations of patient rights involving mistreatment, neglect, or verbal, mental, sexual, and physical abuse, including injuries of unknown source, and misappropriation of patient property by anyone furnishing services on behalf of the hospice are reported immediately to the hospice administrator; investigated and immediate action taken to prevent further violations.
- 6. If allegations are verified, take appropriate corrective actions according to State law and report to State survey and certification agency within 5 days of becoming aware of the violation.

RIGHT TO REQUEST "PATIENT NOTIFICATION OF HOSPICE NON-COVERED ITEMS, SERVICES, AND DRUGS

As a Mediare beneficiary who elects to receive hospic care, you have the right to request at any time, in writing, the "Patient Notification of Hospice Non-Covered Items, Services, and Drugs" addendum that lists conditions, items, services, and drugs that the hospice has determined to be unrelated to your terminal illness and related conditions, and that will not be covered by hospice.

The hospice must furnish this notification within 5 days, if you request this form on the start of care date, and within 72 hours (or 3 days) if you request this form during the course of hospice care.

PROCEDURES FOR MAKING COMPLAINTS

You have the right to advise Pillars Hospice Care, LLC of any problem, complaint or dissatisfaction with our care or any services you have received without being subject to discrimination or reprisal. Make your complaint known to the Social Worker or Administration. Every effort will be made to resolve the problem. Pillars Hospice Care, LLC will investigate all grievances, document the existence of the complaint and findings. Findings will be communicated to the patient and family within 5 days of receipt of the complaint.

As a Medicare hospice beneficiary, you have the right to contact the Beneficiary and Family-Centered Care Quality Organization (BFCC-QIO) to request immediate advocacy if you disagree with any of the hospice's determinations. The BFCC-QIO that services Pillars Hospice Care, LLC is:

LiVanta BFCC-QIO Program 9090 Junction Drive, Suite 10 Annapolis Junction, MD 20701 Toll Free: 1-877-588-1123 Appeals: 1-855-694-2929 All other reviews: 1-844-420-6672

CONTACT INFORMATION FOR MAKING COMPLAINTS

The Department of Health Services, and CHAP operate 24-hour, toll-free hotlines that you may contact at any time:

Department of Health Services The Commu 150 North 18th Avenue, Suite 450 Phoenix, Arizona 85007-3242 In Maricopa/Gila County: 602-364-3030 (Prompt menu # 5 to file a complaint) Hearing Impaired Line:1-800-221-9968 (Record message on answering machine)

The Community Health Accreditation Program (CHAP) 1275 K Street NW Suite 800 Washington, DC 20005 mplaint) Phone: 1-800-656-9656

Pillars Hospice Care, LLC does not discriminate against any person on the basis of race, color, sexual orientation, national origin, disability, or age in admission, treatment, or participation in its programs, services and activities, or in employment. For further information about this policy, contact:

Kimberly Argenti RN 504 Coordinator 602-788-1138 or State of Arizona Department of Health Services Hospice Complaint Line: 602-364-3030 Hearing Impaired Line: 1-800-367-9839

CONTACT INFORMATION FOR HOSPICE:

Pillars Hospice Care, LLC is available 24 hours a day 7 days a week by phone: 602-788-1138

Our office is located at: 10221 N. 32nd Street Suite H Phoenix, Arizona 85028-3849 Our Fax is: 602-788-1136

HOSPICE BENEFIT ELECTION

The effective date of Hospice Election and Start of Care is

(Note: The start of care date, known as the effective date of the election, may be the first day of hospice care or a later date, but may be no earlier than the date of the election statement, An individual may not designate an effective date that is retroactive.)

As a **Medicare Part A** beneficiary, I hereby elect Pillars Hospice Care, LLC as my sole provider of hospice care. I understand that Pillars Hospice Care, LLC will receive payment for my care from Medicare.

Name as it appears on card	Medicare Number	Social Security Number	Date of Birth

As an **AHCCCS** beneficiary, I hereby elect Pillars Hospice Care, LLC as my sole provider of hospice care. I understand that Pillars Hospice Care, LLC will receive payment for my care from Medicaid.

Name as it appears on card	Medicaid Number	Social Security Number	Date of Birth

As a **Private Insurance** beneficiary, I hereby elect Pillars Hospice Care, LLC as my sole provider of hospice care. I understand that Pillars Hospice Care, LLC will receive payment for my care from Insurance Provider.

Name of Insurance Provider	Member Name as it appears on card	Member Social Security Number	Member Date of Birth
Group Number	Member ID	Health Plan Number	

CONSENT TO PHOTOGRAPH

As a patient of Pillars Hospice Care, LLC, I hereby authorize a staff member to take my photograph for the purposes listed below:

- Photographs of appropriate parts of my body (specifically for the treatment of wounds) in order to provide supporting documentation of my medical condition. I understand that these photographs will become the property of Pillars Hospice Care, LLC and be placed in and remain part of my medical record.
- Photographs of me for identification purposes. I understand that these photographs will become the property of Pillars Hospice Care, LLC and be placed in and remain part of my medical record.
 - I do not authorize a Pillars Hospice Care, LLC staff member to take my photograph for the reasons listed above.

ADVANCE DIRECTIVES

I have been provided the following information regarding advance directives:

- I have been informed of my right to formulate an Advance Directive.
- I am not required to have an Advance Directive in order to receive medical treatment by any healthcare provider.
- The terms of any Advance Directive that I have executed will be followed by any healthcare provider and my caregivers to the extent permitted by law.

🗆 I have	□ I have not	Executed an Advanced Directive (DNR)	Copy Received
🗀 I have	I have not	Executed a Durable Power of Attorney for Health Care	Copy Received
🗆 I have	□ I have not	Executed a Living Will (End of Life Care)	Copy Received

RECEIPT OF INFORMATION

I was given an explanation and have full understanding of the purpose of hospice care including the nature of hospice car is to relieve pain and other symptoms related to my terminal illness and related conditions and such care will not be directed toward cure. The focus of hospice care is to provide comfort and support to both me and my family/caregivers. I have been given the opportunity to ask any questions I have concerning the hospice program of care, and my questions have been answered to my satisfaction. I have been provided the following materials:

- A copy of Patient's Rights and Responsibilities
- Written materials explaining a patient's legal rights to accept or refuse medical treatments (Living Will- End of Life Care)
- Written materials to assist in the selection and preparation of a Durable Health Care Power of Attorney
- Written material to document your Medical Care Directives (DNR)
- Written material explaining the Medicare Hospice Benefit
- Written Educational materials explaining Infection Control and Handwashing; Covid-19 Precautions and information, Home Safety; Medication Management and Destruction of Controlled Substances, Disaster Preparedness and Emergency Event Management, Translator/Interpreter services, Privacy Practices and HIPPA, Urgent Issues, Pain and Pain management

ACKNOWLEDGEMENT

I acknowledge and agree to the terms and conditions as described in the above document:

Informed Consent and Treatment Authorization	Financial Agreement
Primary Caregiver Notification	Grievance and Complaint Procedure
Designation of Attending Physician	Advance Directives
Hospice Benefits	Patient Rights and Responsibilities
Medicare Hospice Benefit Election	Privacy Notice
Photography Release	Controlled Substance Disposal

Emergency Preparedness and Emergency Event Management

I accept the conditions of PILLARS HOSPICE CARE, LLC as described above. I have been able to discuss the above conditions with a team member of the Hospice staff and have had my questions answered to my satisfaction. In accordance with the above agreement, I attest my signature.

Signature of Patient	Date
If Patient unable to sign, state reason:	

Signature of Legally Authorized Representatives /Primary Caregiver

Date



PILLARS HOSPICE CARE

RELEASE OF PATIENT RECORDS

I understand that PILLARS HOSPICE CARE, LLC may need to obtain medical records and related information from hospitals, nursing homes, physicians, pharmacies, home health agencies, insurance companies, health care benefit plans, or others in order to assure continuity of care and proper reimbursement.

Permission is granted for the release of the requested medical information listed below to PILLARS HOSPICE CARE, LLC and other records or information related to my terminal illness that may assist in my care.

Current History and Physical

EKG Report

Patient:

(Last),

Discharge Summary
 Lab Report
 Surgical Report
 Previous Hospice Records

Date of Request	Request sent to:	2 nd Request:	Date Received:

Signature of Patient	Date
If Patient unable to sign, state reason:	
Signature of Legally Authorized Representative/Primary Caregiver	Date
Name of Legally Authorized Representatives /Primary Caregiver	
Address of Legal Representative /Primary Caregiver	
Signature of Hospice Representative	Date

DOB:

(First)

SS#:

MR#

Pillars Hospice & Palliative Care, LLC

Patient Notification of Hospice Non-Covered Items, Services, and Drugs

Patient Name: ______ Patient MRN: ______

Purpose of Issuing this Notification

The purpose of this addendum is to notify the requesting Medicare beneficiary (or representative), in writing, of those conditions, items, services, and drugs not covered by the hospice because the hospice has determined they are unrelated to your terminal illness and related conditions. If you request this notification on the effective date of the hospice election (that is, on the start date of hospice care), the hospice must provide you this form within 5 days. If you request this form at any point after the start date of hospice care, the hospice must provide you this form within 3 days.

Diagnosis Related to Terminal Illness and Related Conditions:

1.	5.
2.	6.
3.	7.
4.	8.

Diagnosis Unrelated to Terminal Illness and Related Conditions:

1.	5.
2.	6.
3.	7.
4.	8.

Non-covered Items, Services, and Drugs Determined By Hospice to be Unrelated to Your Terminal Illness and Related Conditions:

Items/Services/Drugs	Reason for Non-coverage

Note: The hospice makes the decision as to whether or not conditions, items, services, and drugs are related for each patient. As the patient or representative, you should share this list and clinical explanation with other healthcare providers from which you seek items, services, or drugs, unrelated to your terminal illness and related conditions to assist in making treatment decisions. The hospice should provide its reasons for non-coverage in language that you (or your representative) understand.

Right to Immediate Advocacy

As a Medicare beneficiary, you have the right to contact the Medicare Beneficiary and Family Centered Care-Quality Improvement Organization (BFCC-QIO) to request for Immediate Advocacy if you (or your representative) disagree with the decision of the hospice agency on items not covered because the hospice has determined they are unrelated to your terminal illness and related conditions.

Please visit this website to find the BFCC-QIO for your area: https://qioprogram.org/locate-your-qio or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

Signing this notification (or its' updates) is only acknowledgement of receipt of this notification (or its updates) and does not constitute your agreement with the hospice's determinations.

Signature of Beneficiary:	Date Signed:
Beneficiary is unable to sign	
Signature of Representative:	Date Signed:



Informed Consent for Psychotropic Medication Treatment

I have discussed the following information with my prescriber for each medication listed below:

- The diagnosis and target symptoms for the medication recommended;
- The possible benefits/intended outcome of treatment, and as applicable, all available procedures involved in the proposed treatment;
- Thepossiblerisksandsideeffects;
- The possible alternatives;
- The possible results of not taking the recommended medication:
- The possibility that my medication dose may need to be adjusted over time, in consultation with my prescriber;
- My right to actively participate in my treatment by discussing medication concerns or questions with my prescriber; and
- My right to withdraw voluntary consent for medication at any time (unless the use of medications in my treatment is required in a Court Order or in a Special Treatment Plan).

I understand the medication information that has been provided to me. By signing below, I agree to the use of each medication.

Medication	Target Symptoms to be addressed*	How Discussed**	Patient/ Guardian Initial & Date***	Prescriber Initial & Date
		In person		
		Telephone Tele Medicine		
		Previously	Date	Date
		In person		
		Telephone		
		Tele Medicine		
		Previously	Date	Date
		In person		
		Telephone Telephone		
		Tele Medicine		
		Previously	Date	Date
		In person Telephone		
		Tele Medicine		
		Previously	Date	Date
		In person		
		Telephone Telephone		
		Tele Medicine		
		Previously	Date	Date
		In person		
		Telephone Tele Medicine		
		Previously	Date	Date
		In person		
		Telephone		
		Tele Medicine		
		Previously	Date	Date

Patient Printed Name

Patient/GuardianSignature

Initials

MR#

Prescriber Printed Name

Signature

Initials

*Target Symptoms refer to specific symptoms associated with a diagnosis, such as tearfulness, hallucinations, insomnia. List the target symptoms rather than the underlying diagnosis.

Previously indicates the medication had been discussed in a previous setting or by another prescriber (hospital, another clinic, etc.) and you are verifying that the person continues to consent to treatment.*Ensure informed consent form with original patient signature is located in patient's file. If consent obtained by telephone or through tele-medicine, individual may initial and date at next face-to-face visit.

DEVELOPED BY JOHN PRESTON, PSY.D., ABPP

To the best of our knowledge recommended doses and side effects listed below are accurate. However, this is meant as a general reference only, and should not serve as a guideline for prescribing of medications. Please check the manufacturer's product information sheet or the P.D.R. for any changes in dosage schedule or contraindications. (Brand names are registered trademarks.)

<u> </u>	RESSANTS						-
NAMES		Usual Daily Dosage			-	elective Action eurotransmitte	
Generic	Brand	Range	Sedation	ACH ¹	NE	5-HT	DA
imipramine	Tofranil	150-300 mg	mid	mid	+ +	+++	0
desipramine	Norpramin	150-300 mg	low	low	+++++	0	0
amitriptyline	Elavil	150-300 mg	high	high	++	++++	0
nortriptyline	Aventyl, Pamelor	75-125 mg	mid	mid	+++	++	0
clomipramine	Anafranil	150-250 mg	high	high	0	+++++	0
trazodone	Desyrel, Oleptro	150-400 mg	mid	none	0	++++	0
nefazodone	Generic Only	100-300 mg	mid		0	+++	0
fluoxetine	Prozac⁴, Sarafem	20-80 mg	low	none none	0	+++++	0
	Wellbutrin ⁴	150-400 mg	low		++	+++++	++
bupropion sertraline	Zoloft	50-200 mg		none	++ 0	U +++++	
		0	low	none	-		+ 0
paroxetine	Paxil	20-50 mg	low	low	+	+++++	
venlafaxine	Effexor ⁴	75-350 mg	low	none	+++	+++	+
desvenlafaxine	Pristiq	50-400 mg	low	none	+++	+++	+
fluvoxamine	Luvox	50-300 mg	low	low	0	+++++	0
mirtazapine	Remeron	15-45 mg	mid	mid	+++	+++	0
citalopram	Celexa	10-40 mg	low	none	0	+++++	0
escitalopram	Lexapro	5-20 mg	low	none	0	+++++	0
duloxetine	Cymbalta	20-80 mg	low	none	+++	+++	0
vilazodone	Viibryd	10-40 mg	low	low	0	+++++	0
atomoxetine	Strattera	60-120 mg	low	low	+++++	0	0
vortioxetine	Brintellix	10-20 mg	low	none	+	+++++	+
levomilnacipran	Fetzima	40-120 mg	low	none	+++	+++	0
MAO INHIBITORS							
phenelzine	Nardil	30-90 mg	low	none	+++	+++	+++
tranylcypromine	Parnate	20-60 mg	low	none	+++	+++	+++
selegiline	Emsam (patch)	6-12 mg	low	none	+++	+++	+++

ACH: Anticholinergic Side Effects

²NE: Norepinephrine, 5-HT: Serotonin, DA: Dopamine (0 = no effect, + = minimal effect, +++ = moderate effect, ++++ = high effect) ³Uncertain, but likely effects

⁴Available in standard formulation and time release (XR, XL or CR). Prozac available in 90mg time released/weekly formulation

- RIPOLAR DISORDER MEDICATIONS

- DIPULA			DIGAIN				- ·
NAMES		Daily	Serum ¹	NAMES		Daily	Serum ¹
Generic	Brand	Dosage Range	Level	Generic Brand	Dosage	Range	Level
lithium carbonate	Eskalith, Lithon	ate 600-2400	0.6-1.5	divalproex	Depakote	750-1500	50-100
olanzapine/				lamotrigine	Lamictal	50-500	(2)
fluoxetine	Symbyax 6	/25-12/50mg⁴	2	oxcarbazepine	Trileptal	1200-2400	(2)
carbamazepine	Tegretol,Equetr	o 600-1600	4-10+				

¹Lithium levels are expressed in mEq/l, carbamazepine and valproic acid levels express in mcg/ml.

²Serum monitoring may not necessary ³Not yet established ⁴Available in: 6/25, 6/50, 12/25, and 12/50mg formulations

ANTI-OBSESSIONAL

NAMES		
Generic	Brand	Dose Range ¹
clomipramine fluoxetine sertraline paroxetine fluvoxamine citalopram escitalopram vilazodone	Anafranil Prozac ¹ Zoloft ¹ Paxil ¹ Luvox ¹ Celexa ¹ Lexapro ¹ Viibryd ¹	150-300 mg 20-80 mg 50-200 mg 20-60 mg 50-300 mg 10-40 mg 5-30 mg 10-40 mg

¹often higher doses are required to control obsessive-compulsive symptoms than the doses generally used to treat depression.

- PSYCHO-STIMULANTS

NAMES Generic	Brand [Daily Dosage ¹		
methylphenidate	Ritalin	5-50 mg		
methylphenidate	Concerta ²	18-54 mg		
methylphenidate	Metadate	5-40 mg		
methylphenidate	Methylin	10-60 mg		
methylphenidate	Daytrana (patch)	15-30 mg		
methylphenidate	Quillivant XR (liquid)	² 10-60 mg		
dexmethylphenidate	Focalin	5-40 mg		
dextroamphetamine	Dexedrine	5-40 mg		
lisdexamphetamine	Vyvanse	30-70 mg		
d- and l-amphetamine	Adderall	5-40 mg		
modafinil	Provigil, Sparlon	100-400 mg		
armodafanil	Nuvigil	150-250 mg		

ANTIPSYCHOTICS

Generic	S Brand	Dosage Range ¹	Sedation	Ortho ²	EPS ³	ACH Effects⁴	Equivalence⁵
Generic	brana	Dosage kange	Sedulion	Onno-	LF3-	Ellecis	Equivalence
LOW POTENCY							
chlorpromazine	Thorazine	50-800 mg	high	high	+ +	++++	100 mg
thioridazine	Mellaril	150-800 mg	high	high	+	+++++	100 mg
clozapine	Clozaril	300-900 mg	high	high	0	+++++	50 mg
quetiapine	Seroquel	150-600 mg	mid	mid	+/0	+	50 mg
HIGH POTENCY							Ū
perphenazine	Trilafon	8-60 mg	mid	mid	++++	++	10 mg
loxapine	Loxitane	50-250 mg	low	mid	+ + +	++	10 mg
trifluoperazine	Stelazine	2-40 mg	low	mid	+ + + +	++	5 mg
fluphenazine	Prolixin⁵	3-45 mg	low	mid	+++++	++	2 mg
thiothixene	Navane	10-60 mg	low	mid	++++	++	5 mg
haloperidol	Haldol ⁵	2-40 mg	low	low	+++++	+	2 mg
pimozide	Orap	1-10 mg	low	low	+++++	+	1-2 mg
risperidone	Risperdal	4-16 mg	low	mid	+	+	1-2 mg
paliperidone	Invega	3-12 mg	low	mid	+	+	1-2 mg
olanzapine	Zyprexa	5-20 mg	mid	low	+/0	+	1-2 mg
ziprasidone	Geodon	60-160 mg	low	mid	+/0	++	10 mg
iloperidone	Fanapt	12-24 mg	mid	mid	+	++	1-2 mg
asenapine	Saphris	10-20 mg	low	low	+	+	1-2 mg
lurasidone	Latuda	40-80 mg	mid	mid	+	+	10 mg
aripiprazole	Abilify	15-30mg	low	low	+	+	2 mg

¹Usual daily oral dosage ²Orthostatic Hypotension Dizziness and falls ³Acute: Parkinson's, dystonias, akathisia. Does not reflect risk for tardive dyskinesia. All neuroleptics may cause tardive dyskinesia, except clozapine. ⁴Anticholinergic Side Effects. ⁵Dose required to achieve efficacy of 100 mg chlorpromazine. ⁶Available in time-release IM format.

ANTI-AN	XIETY —			HYPNO	DTICS	
NAMES Generic	Brand	Single Dose Dosage Range	Equivalence ¹	NAMES Generic	Brand D	Single Do s Dosage Range
BENZODIAZEPINE diazepam chlordiazepoxide clorazepate clonazepam lorazepam alprazolam OTHER ANTIANXIE buspirone gabapentin	Valium Librium Tranxene Klonopin Ativan Xanax, XR	2-10 mg 10-50 mg 3.75-15 mg 0.5-2.0 mg 0.25-2.0 mg 0.25-2.0 mg 5-20 mg 200-600 mg	5 mg 25 mg 10 mg 0.25 mg 1 mg 0.5 mg	temazepam triazolam zolpidem zolpidem zaleplon eszopiclone ramelteon diphenhydramine doxepin	Restoril Halcion Ambien Intermezzo Sonata Lunesta Rozerem Benadryl Silenor	15-30 m 0.25-0.5 m 5-10 m 1.75 m 5-10 m 1-3 m 4-16 m 25-100 m 3-6 n
hydroxyzine propranolol atenolol guanfacine clonidine prazosin ² pregabalin ¹ Doses required to achie ² For treatment of nightn	Minipress Lyrica eve efficacy of 5 mg	10-80 mg 25-100 mg 0.5-3 mg ovay 0.1-0.3 mg 5-20 mg 25-450 mg		OVER TH Name St. John's Wort ^{1, 2} SAM-e ³ Omega-3 ⁴ -EPA Folic acid ⁸ N-acetylcysteine ⁵ Chamomile ⁶ 5-HTP ⁷ ¹ Treats depression and anxiel ² May cause significant drug-o ³ Treats depression ⁴ Treats depression and bipole ⁸ Note: available as Deplin 1-	ty drug interactions ar disorder	Daily Dose 600-1800 m 400-1600 m 1-2 500 m 1200-2400 m 200-1500 m 300-600 m For trichotillomania Ireats anxiety:equival one cup of chamomi Treats depression

REFERENCES and RECOMMENDED BOOKS

Quick Reference • Free Downloads Website: www.PsyD-fx.com

Handbook of Clinical Psychopharmacology For Therapists (2013) Preston, O'Neal and Talaga

Ridiculously Simple 8th Edition (2014) Preston and Johnson

Clinical Psychopharmacology Made Consumer's Guide to Psychiatric Drugs Child and Adolescent (2009) Preston, O'Neal, Talaga

Psychopharmacology Made Simple (2010) Preston, O'Neal, Talaga

Medicare Secondary Payer (MSP) Form

Patient Name:		MR#:
Medicare Number:		Date:
1. Do you receive Veteran's benef	its? Yes No	
 Are you receiving benefits under If yes, date benefits began _ If yes, are the services you 		No No Condition? Yes No C
3. Was this injury/illness due to a If yes, date of injury/illness _	work related accident/condition? Yes* [
 Was this injury/illness related t If yes, date of accident 		
5. Was this injury/illness related t	o an accident in which you intend to file a lia Yes 🔲 No 🗔	bility suit or litigation is pending?
	Attorney's name:Address:	
6. Are you entitled to Medicare ba	Disability – go to question 7 End Stage Renal Disease Do you have group h	tion 7 ealth plan (GHP) coverage? Yes□ No□ -month coordination period? Yes□ No□
current(or former) employr	ployed? Yes No Date of retirem plan (GHP) as primary coverage based on yc	
If you answered Yes to questions	#3, #4 or #7 above, please complete the follo	owing information:
Address: Policy/Cert #:		
Patient's Signature		Date
Responsible Party Signature		Relationship



Name:

In the past year, have you experienced any of the following symptoms with no known reasons?

	Yes	No
Persistent Cough, lasting longer than three (3) weeks		
Coughing up bloody sputum		
Fever/ chills for more than one month		
Weight loss beyond normal weight fluctuations or dieting		
Loss of appetite longer than one month		
Night sweats that leave the sheets moist		
Unexplained "tired feeling" that interferes with daily activities		
Exposure to a person with active TB		
Do you have a history of positive TB tests		

I give my permission to PILLARS HOSPICE CARE, LLC to administer the skin test for Tuberculosis. I will have the site read between 48 and 72 hours.

Signature:		Date:
Manufacturer:	Lot #:	Exp. Date:
Administered by:		_Date Administered:
Dose 0.1 ml intradermal	Site: Forearm 🗌 Left	Right
Read by:		_Date Read:
Result Size:mm	Negative Positive Referred to:	
Chest X-ray Completed: Yes	🗌 No	Date:



PILLARS HOSPICE CARE, LLC **Home Safety Evaluation**

Patient Name:

MR#:

ENTRY AREAS	Yes	No/Plan	OTHER ROOM	Yes	No/Plan
Free of clutter / obstacle			Floors clear of clutter / obstacles		
Carpet / rugs firmly attached			Electrical cords out of path		
Irregular stairs marked			Light Switch at entry to room		
Well lit			All light bulbs working (60 watts)		
Doors sills level			Chairs firm with sturdy holds		
Door opens easily			Wheelchair accessible		
BATHROOM(S)			STAIR		
Night-light			Light switches top/bottom of stairs		
Shower or bath chair/bench			Stairs free of obstacles		
Elevated toilet seat w/bars			Treads have non-skid surfaces		
Safety rails in shower/toilet			Carpet/runners firmly attached		
Tub non-slip strips/suction mat			Irregular stairs marked for visibility		
Non-slip bath mat beside tub			Sturdy railing both sides of stairs		
Floor clear of water/obstacles			Can client maneuver stairs?		
Toiletries/towels within reach			HALLWAYS		
Hand-held shower head			Night-light		
Long handled sponge/soap			Light switches on both ends		
Wheelchair accessible			OUTSIDE		
BEDROOM(S)			Even Surfaces on walkways		
Light switch at entrance			Hand rails on elevated surfaces		
Lamp or light next to bed			Lights on walk space outside		
Telephone next to bed			Pathways clear of debris		
Night-light			Entrances, walking clear		
Path from bed to bathroom			Traction material available (sand)		
Bed easy to get in/out			GENERAL		
KITCHEN			Stairs in/out has rails on both sides		
Brightly lit work areas			Has emergency call bell in place		
Heavier Items at waist level			Low water temperatures (by touch)		
Used items at shoulder height			Phones near floor in used rooms		
FIRE SAFETY			Has Equipment? Problems:		
Smoking Materials			No pets to trip over		
O2 in Home			Flashlight accessible in all the rooms		
Smoke Detector (working)			Absence of Loose Scatter Rugs		
Fire Extinguisher (working)					

Nurse Signature: _____ Date: _____

FOR REVIEW ONLY Consolo ID



Safety Drugs Fax 602-889-9702

Phone 602-788-1138 Fax 602-788-1136

HOSPICE CARE, LLO	2	
Hospice Name: PILLARS HOSPICE CARE	Date of Request:	
Patient Name:	Date of Birth:	
Address:	Patient Phone:	
Allergies:		
Terminal Diagnosis:		
Comorbidities:		
Nurse Completing form:	Nurses Phone number:	

Non-Covered Medications

Pharmacist Medication Regimen Review:

Pharmacist Completing Medication Review: _____ Date: _____ Date: _____

Hospice Physician Signature:

PRIVILEGED AND CONFIDENTIAL. This facsimile transmission is intended for the individual or company to which it is addressed, and may contain information which is privileged, confidential, and prohibited from disclosure or unauthorized use under applicable law. If the recipient of this transmission is not the intended recipient, or the employee or agent responsible for delivering such materials to the intended recipient, you are hereby notified that any use, discussion, or copying of such materials is strictly prohibited by the sender. If you have received this transmission in error, please notify us immediately by telephone and return the material to the sender by mail. Thank you.

Pharmacist, fax back to Pillars Hospice Care at 602-788-1136 once Medication Regimen Review is



A hospice "attending physician" is described by the statutory and regulatory definitions as a medical doctor, osteopath, or nurse practitioner whom the patient identifies, at the time of hospice election, as having the most significant role in the determination and delivery of his or her medical care. CMS now requires that the beneficiary provide the hospice with a signed document when he or she chooses to change attending physicians.

This notice is to inform Pillars Hospice Care, LLC that the attending physician I have chosen to manage my care while receiving Hospice services from Pillars Hospice Care, LLC is:

Attending Physician Name:	
Attending Physician Address:	
Attending Physician Phone Number:	
Attending Physician Fax Number:	
Attending Physician NPI Number:	

I affirm by my signature below that the change from my previously named attending physician to the above named Attending Physician has been my choice.

Effective date of change in Attending Physician is _____

Signature of Patient or Representative

Date

Name of Patient or Representative



Detient Name:	мр.#.	
Patient Name:	me:MR #:	
Current Benefit Period: 1st 90 Day 2nd 90 Day	☐ 60 Day Period #	
	REVOCATION	
Patient/Representative Signature:	Effective Date:	
Witness Signature:	Date:	
TRANSFO		
I RANSFER	/CHANGE OF DESIGNATED HOSPICE PROVIDER efit	
(Name of Hospice)	To: (Name of Hospice)	
of	of(Name of Hospice)(City/State)	
(City/State)	(City/State)	
	(10-digit Phone Number) er Medicare certified hospice program once in each Benefit Period does not result in the loss of medical information to the above named hospice.	
Patient/Representative Signature:	Effective Date:	
Witness Signature:	Date:	
	DISCHARGE	
I understand that it has been determined by the PILLA	RS HOSPICE CARE, LLC Interdisciplinary Team, the Hospice Medical Director, and my I from the PILLARS HOSPICE CARE, LLC for the following reason(s):	
care. 1. I have participated in the planning for my dis	are Hospice Benefit again in the future if it is determined that I meet the criteria for hospice charge, and nily counseling, education, and any information on other services, and	
Patient/Representative Signature:	Effective Date:	

Witness Signature:

_____ Date: _____



Nurses: Kimberly Argenti RN Marilyn Berglund LPN Deborah Keeney-Cravath RN

Social Worker: Susan Parker, MSW Chaplain: Kristi Gorgia

Certified Nursing Assistants: Ruben Luna CNA Emma Vogt CNA

Medical Director:	Dr. Chi Duong
Hospice Physician:	Dr. Vincent Cariati
	Dr. Richard Moe
Nurse Practitioner:	Tammy Hilliard FNP

Please do not provide any IV's, IV antibiotics, lab work, x-rays, and/ or PT/ OT/ ST therapies without prior authorization from

Pillars Hospice Care, LLC

Please do not transfer patient to an acute hospital emergency room without prior authorization from

PILLARS HOSPICE CARE, LLC

602-788-1138