

Accessibility Statement for RTZ Global

This is an accessibility statement from RTZ Global Services.

Measures to support accessibility

RTZ Global takes the following measures to ensure accessibility of RTZ Global:

- Include accessibility throughout our internal policies.
- Integrate accessibility into our procurement practices.
- Provide continual accessibility training for our staff.
- Assign clear accessibility goals and responsibilities.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. RTZ Global is partially conformant with WCAG 2.2. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of RTZ Global. Please let us know if you encounter accessibility barriers on RTZ Global:

- E-mail: support@rtzglobal.com
- Postal Address: PO Box 10940, Glendale, AZ 85318

We try to respond to feedback within 3 business days.

Compatibility with browsers and assistive technology

RTZ Global is designed to be compatible with the following assistive technologies:

- Modern browsers on Windows, MacOS and Linux.

RTZ Global is not compatible with:

- Browsers older than 3 major versions and operating systems older than 5 years.

Technical specifications

Accessibility of RTZ Global relies on the following technologies to work with the combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of RTZ Global, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for RTZ Global:

1. **Website elements:** Some website elements are not currently in full compliance. because We are in the process of updating these to be in full compliance. We monitor accessibility conformance and have an accessibility roadmap with all issues identified. We aim to resolve these by the end of 2025. Please use the 'report issue' button if you encounter an issue.

Assessment approach

RTZ Global assessed the accessibility of RTZ Global by the following approaches:

- Self-evaluation
- External evaluation
- We perform monthly scans for accessibility with annual external audits.

Formal complaints

Please report any accessibility issues to tbusch@rtzglobal.com

Formal approval of this accessibility statement

This Accessibility Statement is approved by:

RTZ Global

Tobey Busch, Chief Development Officer