

Policies and procedures - updated 11/15/19

### Hours:

8:00am -4:30pm

Drop-off for full day is: 8:AM-9AM (usually here earlier than 8) Drop-off for 1/2 day is: 9:30AM-10AM unless pre-arranged alternate time

### **Pick-Up Times:**

Normal times are 1:30PM-2:00PM for half day and 4:15-5PM for full day

note: 4hours or less is a 1/2 day anything over 4 hours is a full day

Late pick-up may require a fee.

### Parking:

K-9 capers has the front row near the building reserved for your parking convenience. please refrain from parking near the fences if dogs are outside as this causes them to be get overly excited.

### Identification:

Every dog in Day School is required to have identification on their collar (either an engraved tag or embroidered collar) on a non-buckle collar (plastic-clip only collar) within one week of attending K-9 Capers.

### **Collars & Leashes:**

It is mandatory that all dogs wear a quick release collar to day school. Dogs tend to use their mouths while playing and a quick release collar (collar with a clip, not a buckle) ensures your dog is not in distress while playing with another dog at any time. Because our facility is located on a highly traveled road, ALL DOGS MUST ARRIVE AND LEAVE ON LEASHES. Even if your dog does not generally walk on a leash, they can be unpredictable at times, so to ensure everyone remains safe, please walk your dog to and from your car on a leash.

## **Puppies:**

All puppies must be four months of age or older and be current on their vaccinations in order to reserve a day school evaluation. After six (6) months of age, all puppies must be neutered or spayed unless approved. Rabies vaccine is due at 16 weeks of age per the state law. We will need a "proof of rabies vaccine" on file to avoid a penalty.

### **Health Requirements:**

It is our main concern that all dogs at K-9 Capers are in EXCELLENT health. If your dog has diarrhea or is vomiting and you are unsure of why they are sick, please DO NOT bring your dog to daycare. Often times dogs will carry a communicable virus and we want to ensure they are not bringing it to daycare to spread to other dogs. If your dog goes to the vet and they treat him/her for a communicable condition, the dog will not be permitted to return until a veterinary certificate of good health can be presented. It is strongly recommended that your dog receive some form of monthly topical flea treatment plan. If your dog has been dropped off for daycare and has diarrhea or displays signs of illness, he/she will be removed from the group and will not be able to socialize with the other dogs until this problem has been resolved. Dogs with excessive diarrhea may be required to have a negative fecal and/or giardia test before being re-admitted to daycare.

\*\*\*All dogs must remain current on the Rabies Vaccine. We will need a "proof of Rabies Vaccine" on file to avoid a penalty. We do require a negative fecal done annually. Distemper (DHLPP) and Parvovirus Vaccinations may be done with titers or as prescribed by the Therapy Dog International protocol for vaccines <u>https://www.tdi-dog.org/FAQ.aspx</u>), however, we will need to have the titer results on file. We accept nosodes and waivers on the bordetella if you are working with a veterinarian.

### **Day School Forms:**

Before attending the scheduled evaluation, all dog's must have the <u>Day School Training</u> <u>Agreement</u>.

# Day School Evaluation:

All dogs must must pass our Day School evaluation before joining our Day School group. Advance reservations are required for all evaluations.

### **Day School Packages:**

All Day School packages are **non-refundable** and **expire one year** from the date of purchase. Because you have a standing reservation in the Day School, we ask that you notify us via email or phone call (no text) that your dog will be absent 24 to 48 hours for non-sickness events that will cause an absence. Otherwise, we may deduct time from the package. All packages are paid in advance for the discounted rate.

### What to Bring to Day School:

All Day School dogs must bring a flat buckle collar with their name written clearly on the collar or on tags.

Lunch is always included in the Day School price. Please bring your dog's lunch premeasured in a Ziploc bag or plastic container with a tightly sealed lid with your dog's name written clearly on the outside.

You are responsible for keeping your pup supplied with training treats. Please write your pups' name in a marker (we have one at the front desk) on the container or bag of treats. We do have a refrigerator /freezer and cubbies for storage.

For the safety of all Day School guests: all flea/tick collars, harnesses, sweaters, coats, boots, flowers and bow-ties will be removed upon arrival to K-9 Capers. We ask that any of these items are clearly labeled with your dog's name when dropping off. K-9 Capers is not responsible for any lost items that were brought to Day School.

### **Methodologies:**

Our training methods do not require pain or punishment. We do not use prong, shock or choke-chains. We <u>will not</u> accept your pup into our training program if you are mixing your methods while you are with us. We only use food,toys,praise,play,and belly rubs for our training.Why? Because we follow board-certified animal behaviorist with a PH.D advice on training as well as the *American Veterinarian Society on Animal Behavior* regarding the reason positive reinforcement is the only acceptable method in training. <u>https://avsab.org/resources/position-statements/</u>

### **Training Paths:**

We offer a variety of training options with private and group classes. Some issues are better in those settings than in the Day School program particularly loose-leash walking, dog-to-dog issues, and aggression issues. All entry to the day school **must** start with a private lesson and assessment BEFORE you receive a free 1/2 day of trial Day School. It is our only way of determining the best route for success. To book the assessment call 704 721 6757 or email us at k9capers@gmail.com for an appointment and pricing.