
1. Consultant

Martin Penney FCIInstCES MRICS MRIN MIO D MSc
Chartered Land Surveyor
Chartered Civil Engineering Surveyor
Managing Director – Adjuvo Consulting Ltd
RICS Regulated Firm

2. Nature of the Consultation

The consultation is a time-limited professional discussion conducted via secure online video conference or telephone.

It is intended to provide:

- Strategic overview
- Technical clarification
- Preliminary professional opinion
- Direction and options regarding boundary, land or dispute matters

The consultation does not constitute:

- A formal Expert Witness Report
- A CPR 35 compliant expert opinion
- A Determined Boundary application
- A site inspection or measured survey
- A written report (unless separately commissioned)
- Legal advice

3. Initial Consultation – Fixed Fee Options

- 30-Minute Initial Professional Consultation — £180 (inclusive of UK VAT)
- 60-Minute Extended Consultation — £280 (inclusive of UK VAT)

Payment is required in full at the time of booking via Stripe's secure online payment system. Adjuvo Consulting Ltd does not store payment card details.

4. Documentation

Clients may submit relevant documents in advance (e.g., plans, Land Registry title plans, photographs, correspondence).

Documents must be received at least **48 hours prior** to the scheduled consultation.

Late submission may restrict the scope and depth of advice provided.

5. Scope & Limitation

Advice provided during the consultation is based solely upon:

- Information disclosed during the session

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- Documentation provided in advance

No liability is accepted for matters not disclosed or documentation not supplied.

The consultation does not create a continuing retainer or professional appointment unless confirmed separately in writing.

6. Confidentiality

All discussions are confidential and without prejudice.

All information is handled in accordance with UK data protection legislation.

7. Booking

Bookings are made via the Calendly scheduling platform through:

- The Adjuvo website <https://adjuvo.biz/>
or
 - A direct secure booking link provided by email.
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8. Cancellation & Refund Policy

Consultation fees are payable in full at the time of booking.

Cancellations made more than **48 hours** prior to the scheduled appointment time will receive a full refund.

Cancellations made within **24 hours** of the scheduled appointment time are non-refundable.

Rescheduling requests made between 24 and 48 hours before the scheduled appointment may be accommodated at the sole discretion of Adjuvo Consulting Ltd, subject to availability.

Failure to attend a scheduled consultation without notice will be treated as a late cancellation, and no refund will be issued.

9. Governing Law

These terms are governed by the laws of England and Wales.

10. Other Services

Other services are available, which may follow on from the initial consultation.

These include, but are not limited to:

- Site Consultation
- Desktop Deeds review
- Site Inspection and Electronic RICS Survey & Scaled Boundary Opinion Plans
- Advisory Boundary Reporting
- Court compliant CPR-35 Boundary Reporting
- HMLR Compliant Plans (for transfer of part, adverse possession, first registration, etc)

To book your consultation, click on this link now <https://adjuvo.biz/>

Please consider the environment before printing this document- thank you

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