

I lash and Lift Refund/Return Policy

Returns

I lash and Lift is not responsible for lost or stolen packages that are shown as “Delivered”. Please check with your local USPS office or FedEx office if you believe your package has been lost or stolen. Please note that refunds are not issued by I lash and Lift on lost packages.

“Any issue with your received order must be reported within 3 days of when it is shown to have been delivered. Any request for an exchange must be on a product that has been unopened in a resalable condition.”

In order to be eligible for a return/refund, your item must be unopened/unused and in the same condition that you received it. It must also be in the original packaging. If the item has been damaged during shipping you have 3 days from the date of confirmed delivery to notify I Lash and Lift. Any notification after 3 days will receive no action from I Lash and Lift.

Refunds (if applicable)

Once your returned product is received and inspected, we will send you an email to notify you that we have received your returned item and if a refund will be issued.

If your refund is approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 7-10 business days.

Late or missing refunds (if applicable)

If you do not see your refund within 10 days, first check your bank, credit card, paypal, or other payment account again.

If you've taken these steps and you still have not received your refund. Please contact us at info@lashandbeautystore.com.

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at info@lashandbeautystore.com and send your item to: 1526 S. 500 W. Mapleton, Utah 84664.

Shipping

To return your product, mail it to: 1526 S 500 W, Mapleton, UT 84780.

You will be responsible for paying for your own shipping costs to return your item(s).

Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.