

# Go365 by Humana 2026 Provider Toolkit



Go365 by Humana® supports you, our valued provider, in helping patients find the tools and resources they need to care for their health and well-being. When there isn't enough time to address related topics during consultations, you can direct patients to Go365 for resources on topics such as healthy eating, staying active and more.

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# What is Go365?

Go365 by Humana is a wellness program that rewards Medicare Advantage and D-SNP patients for completing eligible activities.\*

## Learn

Patients have access to resources with information to keep them informed on topics that interest them.

## Grow

Go365 rewards patients for completing activities that help them grow their physical and mental well-being.

## Reward

Patients can complete activities on their own time and redeem rewards for gift cards in the Go365 Mall.



### Important

Go365 by Humana should only be discussed with patients who currently have a Humana Medicare Advantage plan that includes Go365.

**A current list of CPT codes can be found here:**  
[Rewardable claims CPT codes](#)

This list is updated regularly for your convenience.

## How does it work?



**Complete eligible healthy activities**



**Earn rewards**



**Redeem for gift cards**

\*Go365 is not available on all plans. Please refer patient to their Summary of Benefits.

# Rewards from Go365

The chart below outlines activities your patients may get rewarded for when they participate in Go365.\* Encourage patients to sign in to [Go365.com](http://Go365.com) to view the activities and reward values that align with their insurance plan.

## Medicare Advantage, D-SNP and Group Medicare patients

### Preventive activities

Eligible screenings may include:

- Annual Wellness Visit
- Mammogram
- Colonoscopy (45+)
- Diabetic screenings
  - Kidney urine test
  - Kidney blood test
  - Eye exam
  - Hemoglobin HbA1c test

### Fitness activities

Eligible activities include completing a workout tracked via SilverSneakers®, fitness device, online or paper-based tracker (minimum 5,000 steps per day).

Other physical activities may include golfing, cycling, swimming, Zumba, yoga, strength training, etc.

### Educational activities

Attend a health education or art class, participate in an athletic event, go to a social club or attend a religious gathering.



**Go365 members can redeem their rewards for gift cards to help support daily living needs.**



*These gift cards cannot be used to purchase prescription drugs or medical services covered by Medicare, Medicaid or other federal healthcare programs; alcohol; tobacco; e-cigarettes; or firearms. These cards must not be converted to cash.*



**Download the Diabetic screenings flyer.**

*\*Eligibility for some activities is based on clinical triggers. Activity and reward values vary by plan.*

# Learning with Go365

The Wellness Library, Exercise & Movement Library and Brain Health Library are on-demand digital resources that can be accessed on the Go365 portal at any time.

The Wellness Library, Exercise & Movement Library and Brain Health Library provide your patients with additional resources to support their mental and physical well-being. From expert-led interactive courses to podcasts, patients can personalize the topics that work for their health goals.



## Topics include

- Mental and emotional health
- Nutrition
- Brain games
- Sleep health
- Diabetes management
- Strength and balance
- Walking activities
- Cardio

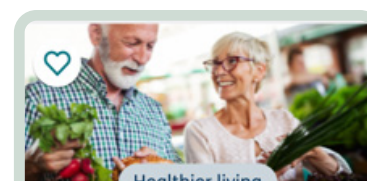


Healthier living

### Mindfulness

Being mindful doesn't always mean sitting still and meditating. Practitioners show you an array of exercises to promote mindfulness.

[Watch video →](#)



Healthier living

### Heart health essentials

Leading experts share lessons covering a range of topics including nutrition, mental well-being and ways to stay active.

[Begin course →](#)



Download the Wellness Libraries flyer.

# How members get started

Members can get started with Go365 in 3 ways:

**1 Register online at [Humana.com](https://www.humana.com)**  
Members can sign in to their MyHumana account with their username and password.

**2 Scan the QR code to log in directly to Go365**



**3 Sign up by mail**  
Members can call the number on the back of their Humana member ID card and request the paperwork they need to sign up.



**Click the icon to download the Program Basics flyer.**

[Haga clic para descargar el folleto Conceptos básicos del programa.](#)