

Paws on the Duck Pet Resort and Salon 200 Bear Creek Pike Columbia, Tennessee 38401 931.548.8877 pawsontheduck.com

Dear Pet Parent,

Thank you for your interest in our PlayCare Club. The PlayCare Club is designed as a weekday drop off/pickup service for those dogs that love to play with and be played with by other dogs. The majority of play is dog on dog with some additional group play with the PlayCare attendants and our selection of toys. PlayCare Club membership is exclusive in that only those dogs that can pass our temperament testing are asked to join. Dogs that are typically not asked to join exhibit signs of aggression, resource guarding, dominance or timidity as these are unsafe for them or the other dogs as well as not being conducive to creating a fun play environment. The process for evaluation is as follows:

- 1) Pet parents need to complete and submit our PlayCare application
- 2) The leadership team reviews the applications in order to determine suitability of the candidate for a temperament test
- 3) Those dogs selected from their application submission are invited to Paws on the Duck for an in-dog temperament test with our PlayCare attendants and our current PlayCare members.
- 4) Prior to arriving you will need to have setup an account for both yourself and your dog(s). The Paws on the Duck receptionist will need to have either a copy of your immunization records sent via email or provided by your veterinary clinic.
  - Required immunizations of Rabies, Kennel Cough, and DHPP that are administered under the care of a licensed veterinarian must be in date
  - b. Your dog must be on some flea and tick treatment
  - c. Our email address is Info.pawsontheduck@gmail.com
- 5) On your scheduled date we ask you drop off by 10:30 am. Your dog will be with us until at least 3:30pm.
- 6) You will need to pay for your dogs PlayCare evaluation prior to leaving them with us
  - a. Cost is \$ 31.00.
- 7) The following day the leadership team meets to discuss your dog's temperament test to determine if they would be a good fit for our PlayCare Club.

Dogs selected to become PlayCare members are <u>required</u> to purchase packages for the membership to begin. As the pricing is deeply discounted the packages are non-refundable. While PlayCare is an enrichment for lodging it is <u>required</u> that a dog at least have attended three (3) single day PlayCare sessions prior to using PlayCare enrichment for lodging.

PlayCare program. Is OUTDOOR PlayCare and all weather. The OUTDOOR PlayCare is geared towards very active large dogs and even smaller dogs requiring large amounts of space to run and play.

Evaluations are only conducted Tuesday – Thursday to <u>non-boarding</u> dogs.

Our normal hours for PlayCare are Monday-Friday 7AM-6PM. A late pickup fee of \$10.00 is assessed for dogs picked up between 6:00 PM and 6:15 PM. At 6:16 PM the dog will be placed in the lodge and a over night stay will be charged regardless of the pickup time

Once a dog is selected as a PlayCare member to remain in good standing a dog must attend no less than three times per month nor have instigated any incidents that either result in an injury to another dog or a human nor destruction of property intended to keep them safe.

I have attached the play care application please email it to info.pawsontheduck@gmail.com. Feel free to call with any questions 931-548-8877.

PRICING is located on the second page





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Evaluation fee \$31.00

OUTDOOR PlayCare:

Single Day \$30.00

5 play care credits \$125.00 equivalent to \$25.00/day – credits expire in 90 days of purchase
10 play care credits \$245.00 equivalent to \$24.50/day – credits expire in 180 days of purchase
22 play care credits \$325.00- This package does expire after 30 days of first use. Meaning you have 30 days to use all 22 credits or they are no longer valid. equivalent to \$14.77/day

