

**Did You  
Make the  
Call?**



**Know what's below.  
Call before you dig.**



**TEXAS GAS  
TRANSMISSION, LLC**

A subsidiary of Boardwalk Pipelines, LP

**Important  
Safety Message  
for Excavators**

TEXAS  
TRANSMISSION  
DRIED GAS LI  
BE DIGGING  
EMERGENCY  
-626-194



# PIPELINE SAFETY

## What You Need to Know About Natural Gas Pipelines

Texas Gas Transmission, LLC is committed to operating its pipelines safely and acting responsibly in the communities in which we operate. We have prepared this pamphlet to ensure you are properly informed about our pipelines and to provide safety instructions.

### Working Together For Safety

Texas Gas has been delivering natural gas to customers for more than 60 years. Our pipelines carry natural gas used to heat homes and fuel appliances throughout the Southern and Midwestern United States. Texas Gas provides transportation and storage services throughout nine states. Underground natural gas pipelines are the safest mode of energy transportation. We need your help to keep it that way. It is important for everyone who lives and works near natural gas pipelines to know the basic safety information provided in this pamphlet.

By working together, we can keep our natural gas pipelines operating safely and quietly without disturbances or inconvenience to our neighbors.

### Before You Dig

**Federal law requires you** to contact your state's One-Call Center before you dig at least 2 - 3 business days prior to beginning work, according to individual states' requirements. Failure to comply may result in significant fines from state agencies.

### Before you dig, please contact the National One-Call Center at 811.

- Give the One-Call Center your address and your digging location.
- Texas Gas will send a representative, at no charge, to mark its pipelines near your dig site.
- If you dig and come into contact with a pipeline, stop immediately and from a safe area, contact Texas Gas at 1-800-626-1948.
- The company will inspect and repair any damage, no matter how minor. A gouge, scrape, scratch, dent or crease to the pipe or coating could cause a safety problem over time.
- Federal laws require all damages to be reported to the facility owner.

### 24-Hour Emergency (Emergencia 24-horas)

or if you notice suspicious activity near our pipeline, call

**1-800-626-1948**

For non-emergencies, call

**270-926-8686**

Please visit our company website for more safety related information at  
[bwpipelines.com/safety/default.aspx](http://bwpipelines.com/safety/default.aspx).

For additional information  
that is available for the public, please visit the  
**National Pipeline Mapping System**  
website at [npms.phmsa.dot.gov](http://npms.phmsa.dot.gov).



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## How To Identify Our Pipelines

Pipelines are generally buried underground, therefore, out of sight. To identify Texas Gas pipelines, markers like these are used to show their approximate locations.

**Willful removal or damage of markers is a federal offense, and each offense is subject to a fine, imprisonment, or both.**

Here are some important facts about our markers and pipeline right-of-way:

- The purpose of a pipeline marker is to identify a pipeline right-of-way and to provide information about Texas Gas' pipelines including operator name; phone numbers, in case of a possible emergency; and the product inside.
- The pipeline right-of-way is the land over the pipeline, generally measuring 25 feet from each side of the pipeline.
- Markers indicate the general, not exact, location of a pipeline.
- Markers do not indicate how deep the pipeline is buried or how many lines are in the area.
- It is important to know pipelines do not necessarily follow a straight course between two markers.
- Never rely solely on the presence or absence of pipeline markers – someone may have moved or removed the marker.
- To ensure the pipeline right-of-way is properly maintained, do not plant trees or high shrubs, and do not build permanent structures on the right-of-way.
- Do not dig on the right-of-way unless you have notified the One-Call Center. Federal law requires you to call the One-Call Center before digging on or near the right-of-way.
- Do not burn on the right-of-way.



## How To Recognize A Pipeline Leak

Our pipelines are monitored 24-hours a day, 7 days a week by our Gas Control Center. In addition, periodic pipeline patrols and leak detection surveys are conducted by our field personnel. In the event of a leak or an emergency involving our pipelines, our field personnel are fully prepared to respond. Our response personnel also coordinate their efforts with public safety officials.



**Natural gas is colorless and odorless, unless an odorant is added.**

The following are signs that may indicate a leak:

- A hissing or roaring sound (caused by escaping gas).
- A patch of dead or discolored vegetation in an otherwise green setting along a pipeline route.
- Blowing dirt, grass or leaves near a pipeline. Flames originating from the ground or from valves along a pipeline route.
- Continuous bubbling in wet, flooded areas or in marshlands, rivers, creeks or bayous.
- A "gas smell" – **although odorant may not be present in a transmission pipeline.**

## **What To Do If You Notice Or Suspect A Pipeline Leak**

Gas in the pipeline may be compressed at a very high pressure. You can be harmed if you come in direct contact with it as it escapes from the pipeline system.

- *Do not attempt* to extinguish a natural gas fire. Call 911 and Texas Gas.
- Do not make the telephone call from inside a structure if a leak is suspected nearby.
- *Turn off and abandon* vehicles and equipment in the immediate area.
- *Avoid* open flames or other sources of ignition. Do not light a match and do not start motor vehicles or electrical equipment near a suspected leak.
- If gas is not burning, avoid doing anything that may ignite it.
- *Evacuate* the area on foot, upwind and warn others to stay away from the area.
- *Do not attempt to operate any pipeline valves. You may inadvertently route additional gas to the leak.*

## **How To Report A Pipeline Leak**

If you feel the situation involves imminent danger, from a safe location, call 911 or your local public safety officials and describe the location and the situation. You should also report the leak to Texas Gas by calling 1-800-626-1948 if you suspect the leak is on one of our pipelines. Texas Gas' telephone number can also be located on our pipeline marker posts or pipeline signs. Give your name, the location and a description of the leak.

## **What Texas Gas Would Do In Case Of An Emergency**

First, we take steps necessary to protect life and property by controlling the flow of natural gas through the impacted section of pipeline and calling emergency response organizations. We also immediately assemble and deploy a team of experts to the location to address the emergency.

Our primary concern is the safety of the community and our response team. Once all safety issues are addressed, we begin assessing any property damage resulting from the incident. We also take steps to preserve the integrity of the site and work closely with local, state and federal agencies to determine the cause of the incident and appropriate remedial measures.

## **Contractors, Excavators, Loggers, Earth Movers, Blasters and Other Earth Disturbers**

A leading cause of pipeline leaks is third-party damage (excavation, digging, drilling, grading, logging, etc.). Whether you are planning to build a major development or just landscape, notify your state's One-Call Center and Texas Gas before you dig. If you will be crossing Texas Gas' right-of-way with motorized equipment or vehicles, please contact us or One-Call because special attention must be given to ensure that a pipeline is not subject to excessive weight. When notified in advance, we will mark the location of our pipelines and right-of-way and explain our construction guidelines. This free service allows you to begin your project with the assurance that our pipeline will not be damaged and your safety will not be compromised.

## **Farmers**

Some farm work such as digging, cleaning ditches, sub-soiling, plowing fields, cutting drains, leveling land and installing fence posts can be hazardous activities near underground pipelines. These activities could put you in danger of striking or cutting into a pipeline. Sub-soiling, digging, or cleaning ditches can be the most hazardous because the equipment used for these tasks can dig several feet below the surface. Even merely redistributing surface soil, as with land leveling, can reduce the depth at which the pipeline is buried, leaving it more vulnerable to future digging or excavation.

Before doing any activity listed above, notify your state's One-Call Center.

## Commercial Marine Vessel Operators

If you plan to dredge, anchor, or spud, please call 811 at least 2 business days prior to beginning any work. Please be prepared to provide the following information:

- Location
- Time
- Plan of your work



## Pipeline Integrity Management Program

Texas Gas has developed and implemented a pipeline Integrity Management Program (IMP) to ensure a safe and secure pipeline in your neighborhood. Through this program, Texas Gas performs inspection activities, makes improvements and institutes other preventive safety measures, including identifying any construction activities near our pipeline facilities. Contact your local Texas Gas office if you have information about new buildings or sites such as daycare facilities, churches, parks, schools, outdoor areas, or facilities that could be considered as Identified Sites near Texas Gas' pipeline. Texas Gas will verify these sites for inclusion into its IMP plan.

**Texas Gas strongly encourages you to attend your local One-Call agency meeting regarding underground utilities.**

*Excavation is any operation for the purpose of movement or removal of earth, rock, or other materials by the use of powered, mechanical or manual means, including digging, augering, boring, backfilling, dredging, plowing-in, trenching, ditching and grading.*



**Know what's below.  
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*La excavación es cualquier operación que se hace con el propósito de mover o quitar tierra, rocas o cualquier otro material usando instrumentos de motor, mecánicos o manuales e incluye las actividades de cavar, barrenar, perforar, rellenar, dragar, arar, hacer zanjas o fosas y nivelar terreno.*

## CONTACT INFORMATION

If you have questions or need additional information, please contact our office directly or refer to our website.



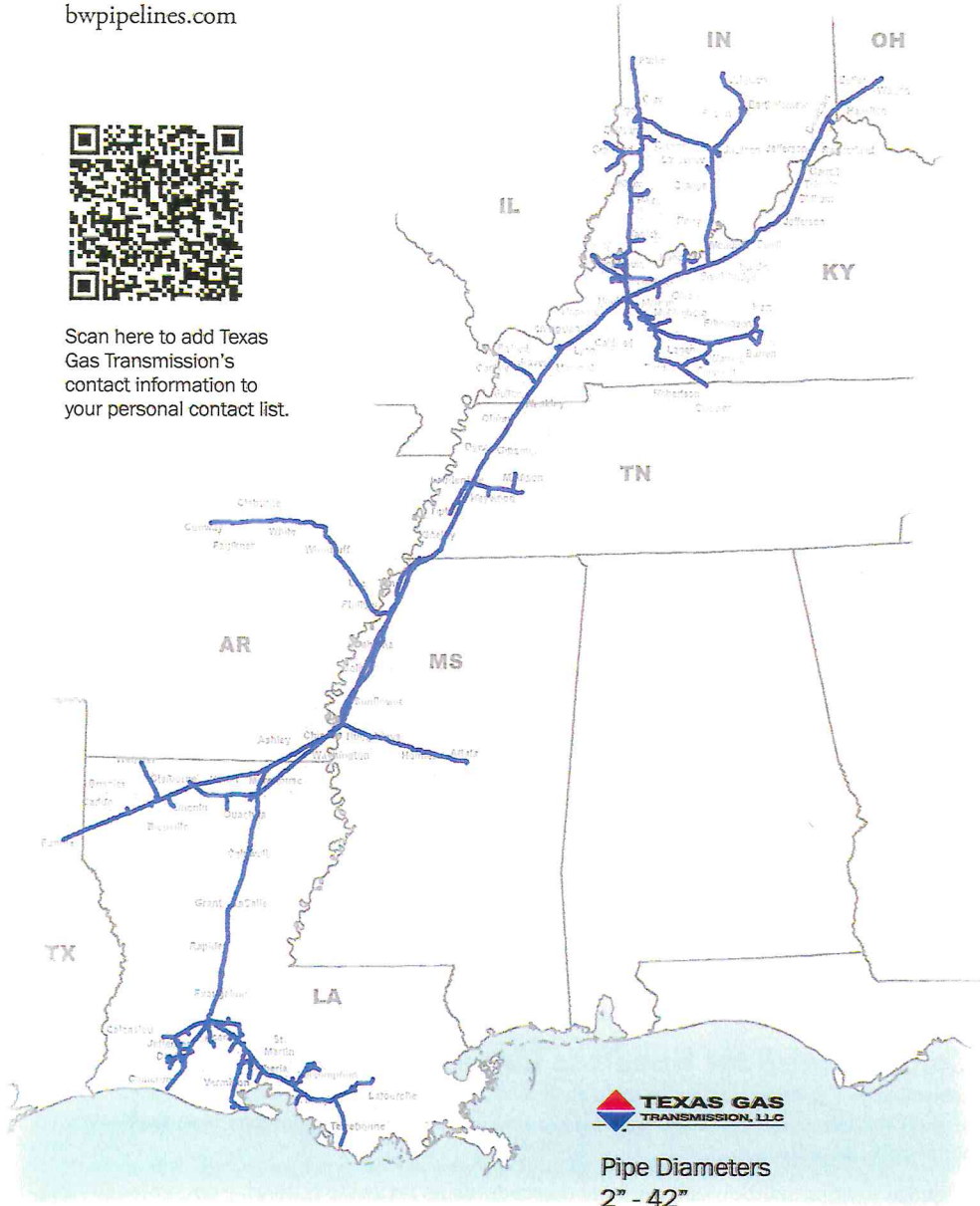
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### Texas Gas Transmission, LLC

9 Greenway Plaza, Suite 2800  
Houston, TX 77046  
**1-800-626-1948**  
bwpipelines.com



Scan here to add Texas Gas Transmission's contact information to your personal contact list.



**24-Hour Emergency (Emergencia 24-horas)**

**1-800-626-1948**

## INFORMACIÓN DE CONTACTO

Si usted tiene alguna pregunta o si necesita información adicional, por favor póngase directamente en contacto con nuestra oficina o infórmese en nuestra página web.