



RAR 200603

Senior Field Application Engineer - Robotics

Position Description:

Under minimum supervision, provide technical support for robot products and applications to key accounts and sales channel personnel. May also develop and/or deliver technical training to customers, distributors and personnel on all products.

Position Duties & Responsibilities:

- Provide technical support for robot-based products (PLC, Servo, Motion Control, Robot) and applications to sales personnel focusing on key/target accounts. May also develop and/or deliver technical training to customers, distributors and personnel on all products.
- Provide on-site application engineering and product consulting.
- Serve as the escalated technical resource subject matter expert on robot products and applications.
- Maintain technical documents and documentation on products, as assigned.
- Develop technical/application notes where applicable, detailing start-up procedures of new products.
- Maintain current knowledge of new products and applications, through self-study, hands-on testing of demo units, and seminar attendance.
- Provide technical product and solution training to customers, distributors and personnel on products. Actively identify opportunities for custom training classes.
- Deliver presentations to external organizations or entities.
- Document support case data utilizing CRM.
- Perform other duties as assigned.

Education & Qualifications:

- BS in Electrical Engineering or equivalent experience.
- 7-10 years of application experience with robot applications and products.
- Experience with CNC, PLC, VFD, HMI, Servo, Motion Control, Robot, CNC, and Control Networks and other industrial automation applications.
- Ability to develop and maintain in-depth, up-to-date technical knowledge, including the latest MEAU products, and to serve as escalated technical resource (subject matter expert [SME]).
- Technical writing skills.
- Ability to operate effectively as part of a team.
- Customer service and phone skills.
- Professional, patient, positive, confident communication style and attitude.
- Ability to write and perform technical product and solution training for groups.
- Organization skills, i.e. for documents, demos, work area and time management.



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Desired Skills and Characteristics:

- Strong background in PLCs, VFDs, HMIs, and networking, process control and IEC 1131 programming standards is preferred.
- Some experience with PC hardware and software required with specific experience in industrial applications is preferred.
- Ability to discuss customer application requirements on phone or in person.
- Experience with SolidWorks and developing application simulations.

Travel:

Approximately 50% required

Location:

Position is located in the Southern California Area