"We're a busy pub with 14 hotel bedrooms and we needed an easy to use booking system, which could integrate with our tills and didn't require an IT degree to operate it! Most importantly, we wanted it to be simple and straight forward for our staff and customers to use. The Caterbook system ticks all of these boxes for us."

MODERN PMS SOFTWARE FOR HOTELS AND PUBS

The double whammy of the pandemic and Brexit has left the hospitality industry struggling to fill a wide range of skilled and unskilled posts.

As a result, many operators have been stuck in a "Catch 22" situation, and have been too busy to consider upgrading their tech - a move that, ironically, has the potential to save hours of staff time every week, by driving efficiencies and reducing pressure on stressed teams - itself a significant contributor to staff turnover.

Caterbook is a cloud based PMS packed with innovative and time saving features. Designed from the ground up to help accommodation providers meet the challenges they face and build in resilience to their business.

The system is powerful, yet intuitive and easy to learn. New staff pick up Caterbook quickly, without requiring hours of expensive training. In most cases, bookings from your current PMS can be easily imported too.

Deep integrations with our EPOS partners facilitate not just the convenience of posting food and drink items to the room for settlement on checkout, but also all casual, non resident sales, for reporting out the F&B split in Caterbook, as well as posting category totals to Xero to simplify preparing VAT quarters and year ends through making tax digital.

Caterbook provides peace of mind for property owners and managers. Our core PMS has no third party elements. The front desk management, back office, website booking engine and channel manager are all developed in-house, allowing you to manage your reservations, availability and pricing in one single system.

Our software is continually evolving, with new features added frequently, to ensure our properties can keep ahead of their competitors. Don't be stuck with outdated, legacy software - make the change for good.

ALL-IN-ONE SOLUTION

- Intuitive and easy to learn. Fully supported migration and onboarding process simplifies the transition from your old software.
- Cloud based - nothing to install, staff can access from anywhere with an Internet connection.
- Integrations with Booking.com, Expedia, Google Free Booking Links, TXGB (Airbnb, Visit Devon etc) and GDS (600,000 leisure and business travel agents worldwide).
- Easily apply an uplift to prices sent to any or all online travel agents.
- Real time updates to all connected channels.
- Dynamic pricing changes, based on booking lead time and availability.
- Promotional codes, allowing item giveaways (as well as traditional discounts) and unlocking special rates unavailable to the public.
- Manage corporates with dedicated pricing.
- Dinner allowance for D,B&B rates configured in Caterbook.

- Dedicated Events and Functions module for managing weddings, corporate events etc.
- Messaging centre - create, customise and schedule email and SMS messages to be sent out in response to specific events or times (e.g., new booking, in-stay messaging, post-checkout review requests).
- Batch create, email and print all the day's invoices.
- PCI compliant, integrated payment gateway. Store, charge or refund cards for telephone, website and OTA bookings.
- Manually send or automate emails to guests containing a payment or verify link.
- Generate a daily housekeeping list.
- Role based staff access, with multiple concurrent users.
- Supports multi-property groups, with some users having access to more than one site.
- Integration with OpenKey – smart locks using the guest's mobile phone instead of a traditional metal room key.
- Extensive reporting of industry standard metrics.

Call us today to book a demonstration or arrange a 15-day, no obligation, trial account. Find out why properties like yours are ditching legacy software and moving to Caterbook.