

# User Guide to Myanmar eVisa Application

**MYANMAR EVISA OFFICIAL WEBSITE** 

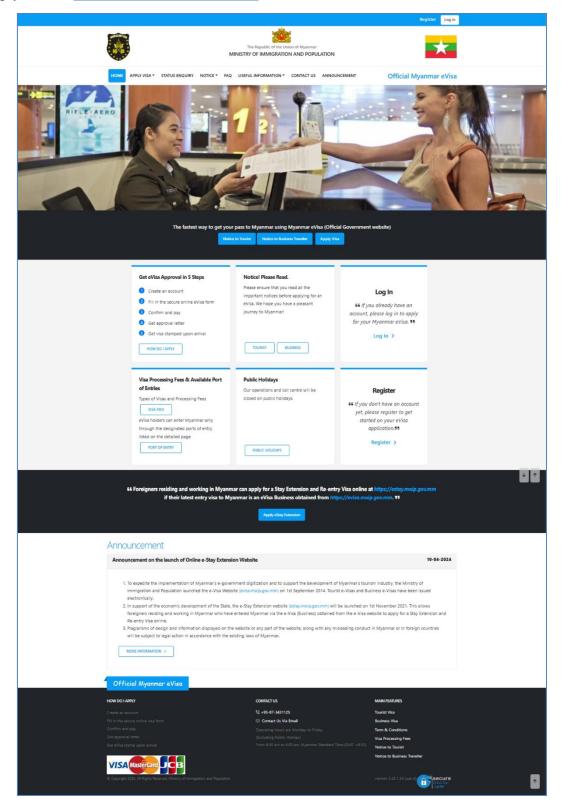
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## 1. Official eVisa Myanmar Website

The fastest and most hassle-free way to get your official Tourist or Business eVisa to Myanmar today.

Apply online: <a href="https://evisa.moip.gov.mm/">https://evisa.moip.gov.mm/</a>



## 2. How to apply: Get eVisa approval in 5 steps

Get your eVisa approval within 5 Steps

#### 1. Create an Account

Register on the official eVisa Myanmar website by creating an account.

#### 2. Fill in the secure online visa form

Fill in the secure online form with all the required information.

#### 3. Confirm and Pay

Verify all the information entered is correct. Make payment using a Credit Card. You will receive an acknowledgement email with an application reference code.

#### 4. Get Approval letter

Approval process may take a minimum of 3 working days. You will receive eVisa approval letter via email once approved. Print out the approval letter and bring along your passport. You will need to present it upon arrival.

#### 5. Get eVisa stamped upon arrival

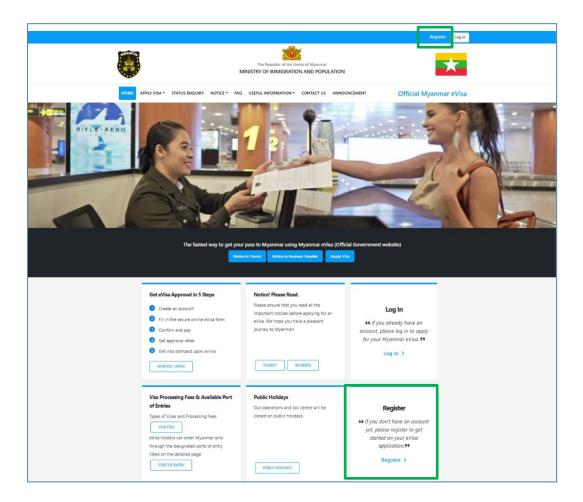
Upon arrival to Myanmar Immigration checkpoint, present eVisa approval letter and passport to Immigration officer and get the passport stamped.



### 3. Register a new user account

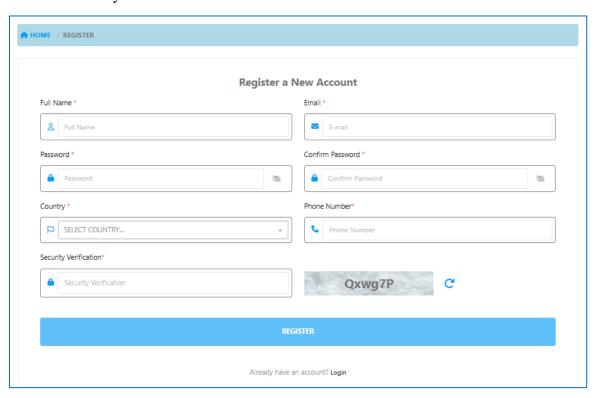
To apply a new application for Tourist/ Business eVisa, register to get started on your eVisa application.

1. Go to the "**Register**" section on the right side of the homepage or "**Register**" link on the right top corner of the homepage.



- 2. Click "Register" and fill out the necessary information,
  - Full Name
  - Email Address
  - Password (Password must be at least 8 characters long and contain at least one letter, one number, and one special character.)
  - Country
  - Contact Phone Number

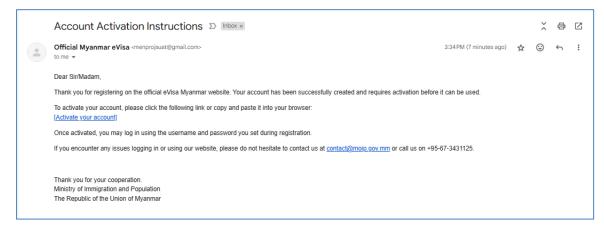
3. Enter the security code and submit.

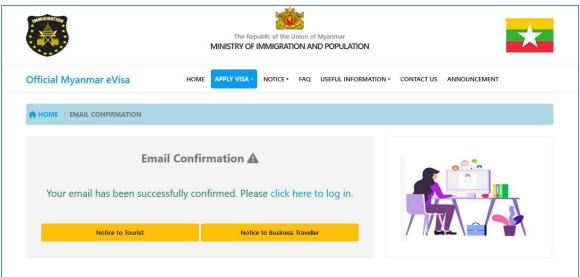


## 4. Account activation by email

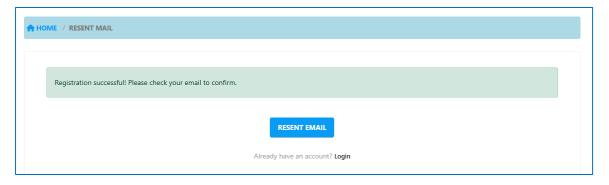
After submitting your registration details, an account activation email with a verification link will be sent to your email address you have provided when creating an account.

- 1. Check your inbox for a verification email.
- 2. Click the "Activate your account" link to verify your account and complete the registration process.



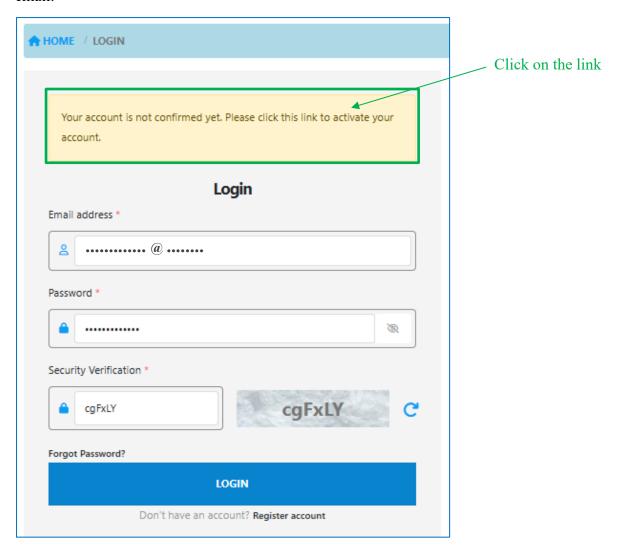


- 3. If the email is not in the inbox, check your junk or spam folders.
- 4. If you do not receive any email, click on the "**resend**" button and the system will generate and send another activation link to your email address.



- 5. If you do not receive an email and have closed the browser containing the "Resend" button, follow these steps:
  - a. Go to the Login page.
  - b. Enter your registered email address and password to log in.
  - c. Click on the provided link to generate and send a new activation link to your email address.

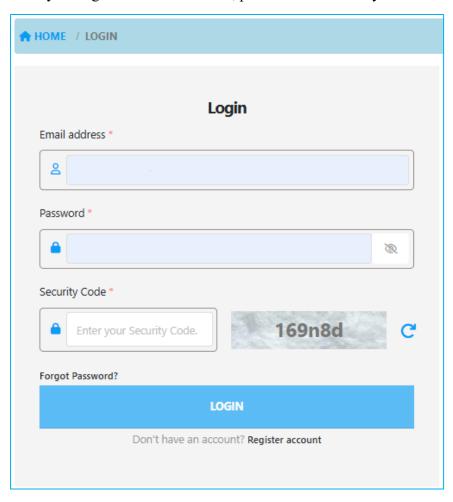
Ensure to check your email inbox, including the spam or junk folder, for the activation email.



## 5. Log In to your account

Once you have activated your account via email, log in to apply for your Myanmar eVisa.

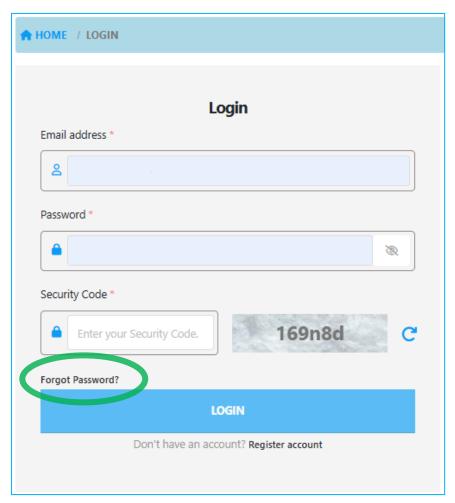
- 1. Go to the "Log In" section on the right side of the homepage.
- 2. Enter your registered email address, password and security code to access your account.



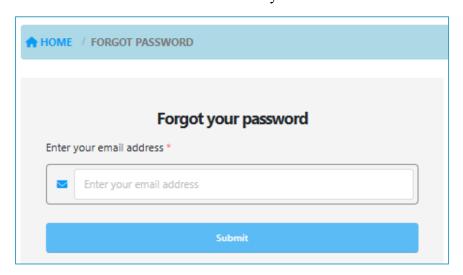
## 6. Forgot Password

If you have forgotten your password,

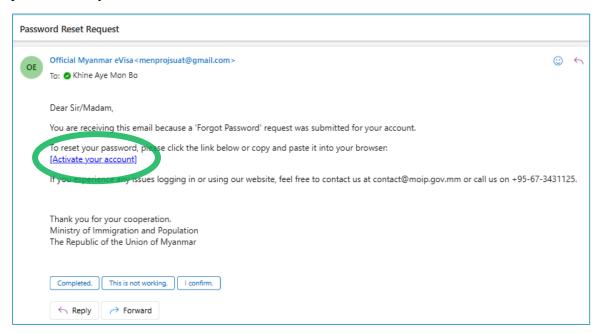
1. Select the "Forgot Password "button below the login page.



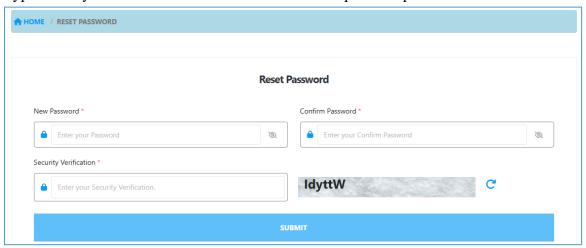
2. Enter the email address associated with your eVisa account and submit.



3. Check your email inbox for a password reset link and follow the link to create a new password for your account.



- 4. Then type your new password and confirm the new password to reset the password to your account.
- 5. Type security code and click "Submit" button to complete the process.



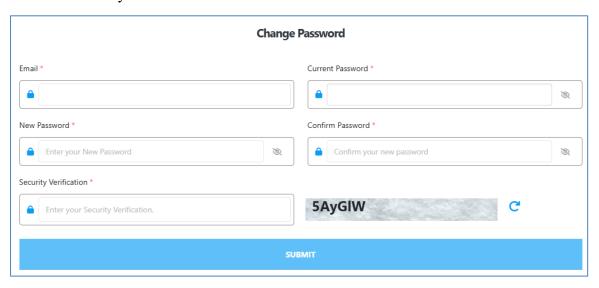
6. After the password is reset, the following text will appear, and you can login with your new password.

Your password has been reset. Please click here to log in.

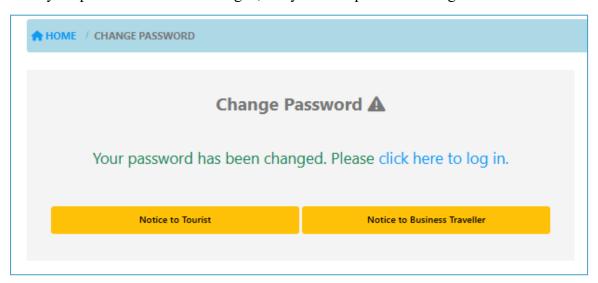
## 7. Change Password

Click "Change Password" at the top of your account, or in the dashboard.

- 1. Fill in your current password, new password and confirm the new password.
- 2. Fill in the security code and submit.



3. After your password has been changed, use your new password to log in.



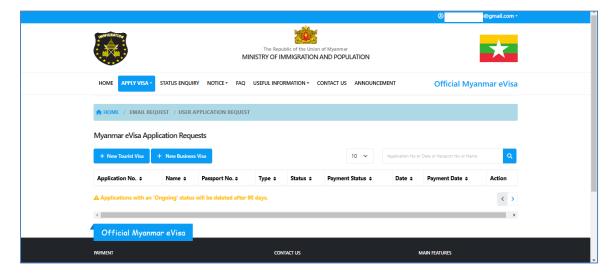
## 8. Dashboard: Myanmar eVisa Application Requests

After logging in, your **Dashboard** provides an overview of all your eVisa applications.

In the table on your Dashboard, you can:

- 1. Apply for a new eVisa.
- 2. View application number and submission date.
- 3. Track the status of the applications.
- 4. Check payment status and payment date.
- 5. Edit or modify your applications (before making payment).
- 6. Change Password

**Note**: Application with an "**Ongoing**" status will be deleted automatically after 90 days. Check your email regularly for updates on your application status.



# 9. Apply for a new eVisa

To apply for a new eVisa application, click "Apply Visa" at the top of the home page or select "New Tourist Visa" or "New Business Visa" and follow these steps:

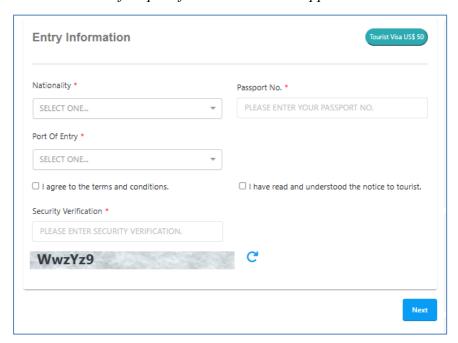
- 1. Enter Entry information
- 2. Fill in Personal Information
- 3. Upload Photo and Document
- 4. Confirm
- 5. Make Payment



#### **Step 1: Enter Information**

- Fill out all mandatory fields marked with red asterisks (\*)

The screenshot of Step 1 of the Tourist eVisa application is shown below.



- Agree to the policy by ticking "I agree to the terms and conditions." and "I have read and understood the notice to tourist/ business".



- Enter the security verification code as displayed on the screen.



- Click the "Next" button to continue to Step 2: Personal Information.

#### - Note:

o "Full Name" must be exactly as it is written in the machine-readable zone at the bottom of the passport bio-data page.

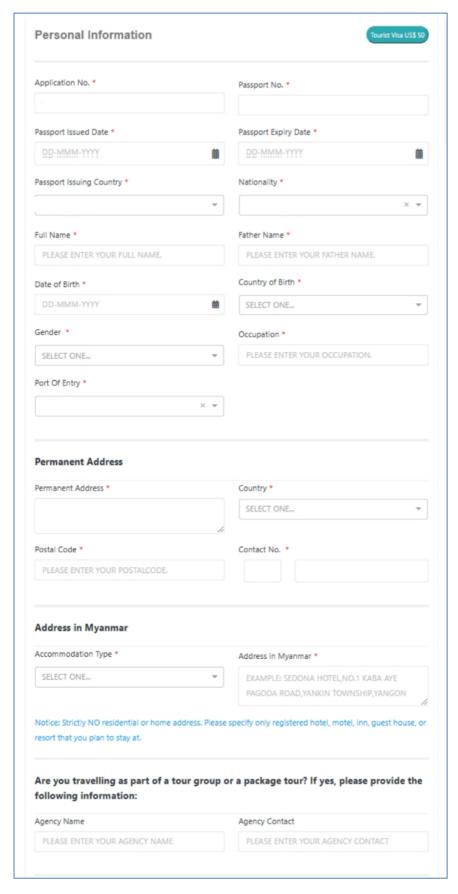


**Full Name: TRAVELLER HAPPY** 

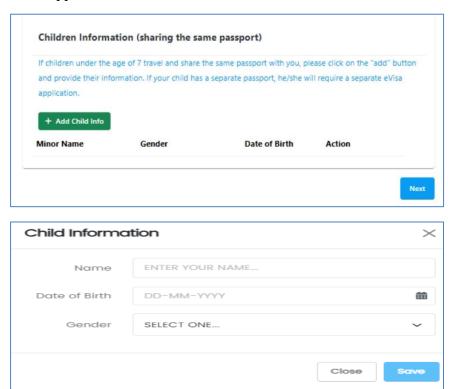
O Verify that you have at least six months left on your passport.

#### **Step 2: Personal Information**

Fill out all mandatory fields marked with red asterisks (\*).
 The screenshot of Step 2 of the Tourist eVisa application is shown below.



- Add Children's Information (if applicable)
  - For children under 7 years old sharing the same passport, click "Add" button to include their details.
  - Note: Children with a separate passport must submit their own individual eVisa application.

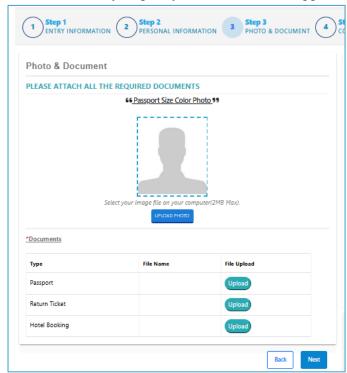


- Click "Next" to proceed to Step 3: Photo & Documents.

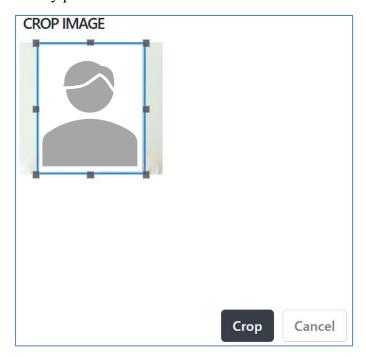
### **Step 3: Upload Photo & Documents**

- Upload the required documents and Photo.
- Note: Accepted file formats: JPG or PDF
- File size limit: 2MB.
- 2. Click the "Upload Photo" button to upload your photo!

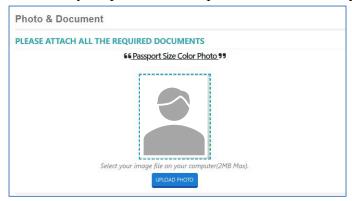
The screenshot of Step 3 of the Tourist eVisa application is shown below.



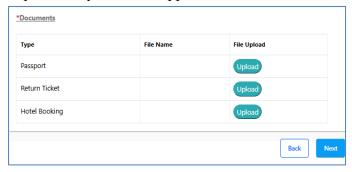
3. Adjust the photo by dragging or resizing the rectangle frame to ensure your face is fully placed within it.



- 4. Click the "crop" button to complete the process.
- 5. After that, your photo will be uploaded to the eVisa application form.



6. Click "Upload" button to browse and upload your files/documents that are required for your eVisa application submission.

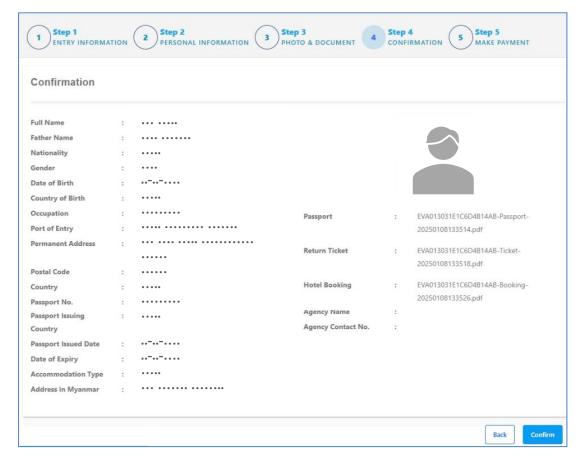


7. Click "Next" to proceed to Step 4: Confirmation.

#### **Step 4: Confirmation**

- Review all the information you have entered.
- If any information is incorrect, click the "Back" button to return Step 2: Personal Information and Step 3: Photo & Document.
- You can edit the incorrect information and click "Next" to reach Step 4: Confirmation.
- If all information is correct in Step 4: Confirmation, click "Confirm" to proceed to Step 5: Make Payment.
- Before making a payment, double-check all application details to ensure everything is correct.

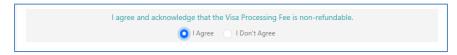
The screenshot of Step 4 of the Tourist eVisa application is shown below.



#### **Step 5: Make Payment**

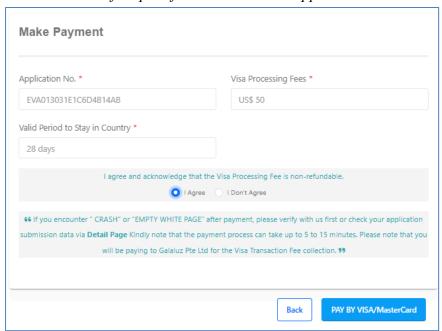
- Choose the "I Agree" option to accept the following term and condition:

"I agree and acknowledge that the visa processing fee is nonrefundable."

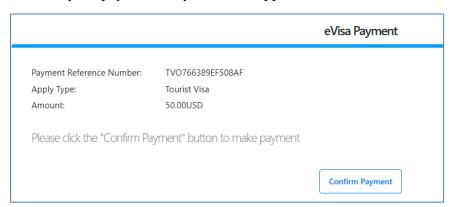


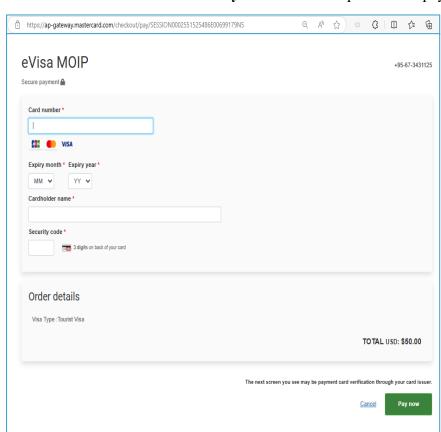
- Click the "Pay by Visa/MasterCard" button.

The screenshot of Step 5 of the Tourist eVisa application is shown below



- Check your visa type and visa fee, then click the "Confirm Payment" button to continue your payment for your eVisa application.





- Enter card details and click the "Pay Now" button to process the payment.

- If you encounter "Crash" or "Empty White Page" after payment, check your application submission via the payment status in your eVisa request list or contact the call center.
  - o The payment process can take up to 5 to 15 minutes.
- Upon successful payment, you will receive an **acknowledgement letter** with the application number and payment reference number in your registered email.
  - This acknowledgment includes details of your eVisa fee payment and serves as your payment invoice.



- If you do not see the email, check your Junk or Spam folders.
- After payment, check your email or your account regularly for updates on your application status.

## 10. Download the eVisa Approval Letter

Once your eVisa application is approved, you can download and print your eVisa Approval Letter using one of the following methods:

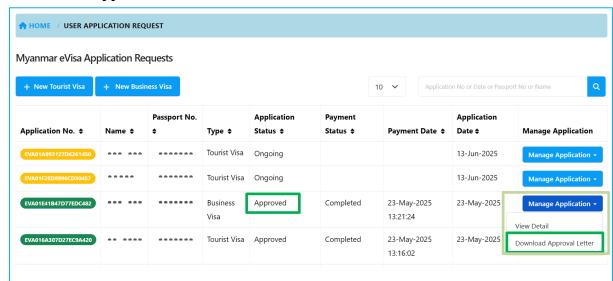
#### Method 1: Email

• Check your registered email inbox. Our system sends an email with the result of your application to the registered email address along with the approval letter.



#### Method 2: Application Dashboard

- Log in to your account and navigate to the **Application Request Dashboard**.
- Click "Manage Application" button next to the approved application and select "Download Approval Letter".



Note: Print the eVisa Approval Letter and present it to the Immigration upon arrival.

## 11. Manage your eVisa applications

You can manage all applications submitted before payment. Click "Manage Application" on the right side of each application row to:

View Detail
 View detailed information about your application

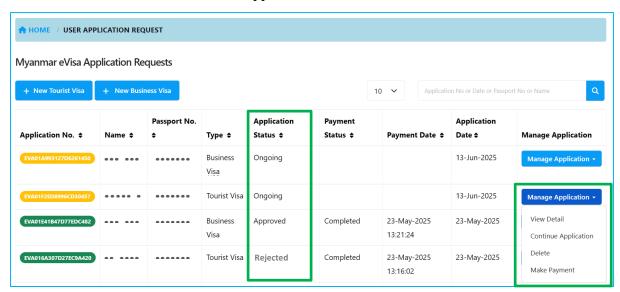
Continue Application
 Continue filling in your ongoing application

Delete
 Remove applications that are in ongoing status

Make Payment Complete the payment process for confirmed application

Download Approval Letter Download the eVisa Approval Letter for approved

applications



The status column in the eVisa application requests list means as follows.

- Ongoing: Applications that have been submitted but payment has not been made are categorized as 'Ongoing' status and an ongoing application will be automatically deleted after 90 days.
- **Under Processing**: Applications with successful payments that are currently being processed by immigration officers are marked as 'Under Processing'.
- Approved or Rejected: Applications that have been processed and either approved or rejected are marked as 'Approved' or 'Rejected'.