



## Outpatient Addiction Medicine Specialists



### What Does BrightView Do?

BrightView provides outpatient addiction treatment based on clinical best practices and evidence. Through the use of medical treatment (including medication-assisted treatment) in conjunction with psychological and social services, BrightView offers the necessary support to help patients meet their mental and physical goals. To do this, we adhere to the comprehensive model of addiction, recognizing that it needs to be treated on the biological, psychological, and social levels.

### What Substance Use Disorders Do We Treat?

We treat people with any chemical addiction including the following:

- alcohol
- benzodiazepines
- cocaine
- ecstasy
- heroin
- marijuana/THC
- methamphetamines/amphetamines
- pain pills/other opiates

### What Types of Insurance Do We Accept?

BrightView accepts all Ohio Medicaid, Medicare, and most private insurance policies. To confirm if your insurance is accepted by BrightView, please visit our home page and scroll to the bottom to see the latest updated list of insurance we accept.

### How To Schedule Your First Appointment

Please call our 24/7 access line at **1.833.510.HELP** to speak with a live call agent or visit our website at **www.BrightViewHealth.com** for more information.



### Current Locations:

We have 6 locations serving Butler, Clermont, Hamilton, Montgomery and Ross counties.

#### Batavia

1100 Hospital Drive,  
Batavia, OH 45103  
Telephone: 513.834.7063  
Fax: 513.843.4835

#### Chillicothe

126 East Second Street,  
Chillicothe, OH 45601  
Telephone: 513.834.7063

#### Cincinnati (downtown)

446 Morgan Street,  
Cincinnati OH 45206  
Phone: 513.834.7063  
Fax: 513.954.4242

#### Colerain

6527 Colerain Ave.,  
Cincinnati, OH 45239  
Phone: 513.834.7063  
Fax: 513.245.0531

#### Dayton

8120 Garnet Drive,  
Dayton, OH 45458  
Telephone: 513.834.7063  
Fax: 937.250.6375

#### Fairfield

5108 Sandy Ln.,  
Fairfield, OH 45014  
Phone: 513.834.7063  
Fax: 513.816.7789

### Hours of Operation:

M-F 8am-5pm  
Sat Hours vary by location  
Sun Closed

*\*These hours of operation exclude any additional group therapy meeting times and only include hours when staff is available to address individual patient needs.*



# BrightView

## Quick Reference Guide

### What does BrightView do?

BrightView is an outpatient addiction medicine practice based on clinical best practices and outcomes measures. Through the use of medical treatment in conjunction with psychological and social services, BrightView offers the necessary support to help patients meet their mental, emotional, and physical goals. To do this, we adhere to the medical model of addiction, recognizing that it needs to be treated on the biological, psychological, and social levels.

BrightView offers evidenced-based therapies to all of our patients including pharmacologic management (Ex: medication assisted therapy), individual counseling, group counseling, specialized group counseling (family therapy, pregnancy groups) and case management services (legal affairs, healthcare needs, education & social services, and housing & transportation). The length of the program is individualized according to the personal needs of each patient. We believe that on-demand access is key to meeting patients where they are in their time of need; to that end we offer a 24/7 patient access line staffed with experienced and caring professionals.

### What substance use disorders do we treat at BrightView?

We treat people with any chemical addiction including the following:

- heroin
- pain pills/other opiates
- cocaine
- marijuana/THC
- alcohol
- ecstasy
- methamphetamines/amphetamines
- benzodiazepines

### What Medication Assisted Treatment does BrightView utilize?

(Every FDA approved, or evidence-based medication – except methadone currently)

Including but not limited to:

- Buprenorphine or Buprenorphine/Naloxone
- Probuphine implant
- Disulfiram
- Acamprosate
- Naltrexone oral or long acting injection

### Who is eligible for services at BrightView?

BrightView accepts patients ages 18 and up who typically live within a 30-mile radius of any of the available locations. Exceptions are made based on individual circumstances and transportation accessibility. BrightView reserves the right to refuse admission to people with specific types of violent felonies or convictions of sexual crimes – these will be evaluated on a case by case basis. If you are unsure of your eligibility, please call to speak with one of our call agents who can answer your questions.

### What types of insurance does BrightView accept?

BrightView accepts all Ohio Medicaid, most Medicare, and most private insurance policies. To confirm if your insurance is accepted by BrightView, please visit our website at [www.brightviewhealth.com](http://www.brightviewhealth.com).

### Hours of Operation:

M-F - 9am-6pm  
Sat - 9am-12pm  
Sun- Closed

*\*These hours of operation exclude any additional group therapy meeting times and only include hours when staff is available to address individual patient needs.*

## As a Preferred Provider making a referral to BrightView:

### Before calling BrightView to schedule an intake/assessment, please confirm:

- the current status of the patient's insurance/whether active or eligibility to be determined
- the patient has been informed that they should refrain from using opiates at least 24 hours ahead of first appointment. Please note however that BrightView will evaluate them regardless of use
- a completed release of information has been faxed to BrightView should any continued communication be required with the patient referred. (Fax number and link to ROI located below)

### If you are calling on behalf of a patient who is presently with you:

- Please use the Preferred Partner Line **513.873.1218**. If possible have the patient speak directly to the BrightView call agent or use speaker setting if applicable.

### If patient is not present at time of referral:

- Please instruct the patient to call the patient access line direct at **513.834.7063** to schedule appointment independently

## 24/7 Access Line

Are you a patient calling to inquire about our services, appointments or scheduling an intake on your own behalf?

### Patient Access Line

**513.834.7063**

*Press #2 to set up a new patient*

Are you a partnering staff member who is referring a patient?

### Preferred Partner Line

**513.873.1218**

## Fax # for documentation/ROI's:

**513.873.1567** ATTN: Medical Records Department [Download a copy of our Release of Information \(ROI form\)](#)

## Locations:

### Headquarters/Administration and Clinical:

446 Morgan St.  
Cincinnati OH 45206  
Phone: 513.834.7063  
Fax: 513.954.4242

### Clinical offices:

**Batavia Center**  
1100 Hospital Drive  
Batavia, OH 45103  
Phone: 513.834.7063  
Fax: 513.843.4835

**Chillicothe Center**  
126 East Second Street  
Chillicothe, OH 45601  
Phone: 513.834.7063

**Colerain Center**  
6527 Colerain Ave.  
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5108 Sandy Ln.  
Fairfield, OH 45014  
Phone: 513.834.7063  
Fax: 513.816.7789

## For more information on our services and answers to frequently asked questions, please visit:

[www.brightviewhealth.com/faq/](http://www.brightviewhealth.com/faq/)