What Does BrightView Do?
BrightView provides outpatient addiction treatment based on clinical best practices and evidence. Through the use of medical treatment (including medication-assisted treatment) in conjunction with psychological and social services, BrightView offers the necessary support to help patients meet their mental and physical goals. To do this, we adhere to the comprehensive model of addiction, recognizing that it needs to be treated on the biological, psychological, and social levels.

What Substance Use Disorders Do We Treat?
We treat people with any chemical addiction including the following:
- alcohol
- benzodiazepines
- cocaine
- ecstasy
- heroin
- methamphetamines/amphetamines
- marijuana/THC
- pain pills/other opiates

What Types of Insurance Do We Accept?
BrightView accepts all Ohio Medicaid, Medicare, and most private insurance policies. To confirm if your insurance is accepted by BrightView, please visit our home page and scroll to the bottom to see the latest updated list of insurance we accept.

How To Schedule Your First Appointment
Please call our 24/7 access line at 1.833.510.HELP to speak with a live call agent or visit our website at www.BrightViewHealth.com for more information.

Current Locations:
We have 6 locations serving Butler, Clermont, Hamilton, Montgomery and Ross counties.

Batavia
1100 Hospital Drive,
Batavia, OH 45103
Telephone: 513.834.7063
Fax: 513.843.4835

Chillicothe
126 East Second Street,
Chillicothe, OH 45601
Telephone: 513.834.7063

Cincinnati (downtown)
446 Morgan Street,
Cincinnati OH 45206
Phone: 513.834.7063
Fax: 513.954.4242

Cleves
6527 Colerain Ave.,
Cincinnati, OH 45239
Phone: 513.834.7063
Fax: 513.245.0531

Dayton
8120 Garnet Drive,
Dayton, OH 45458
Telephone: 513.834.7063
Fax: 937.250.6375

Fairfield
5108 Sandy Ln.,
Fairfield, OH 45014
Phone: 513.834.7063
Fax: 513.816.7789

Hours of Operation:
M-F 8am-5pm
Sat Hours vary by location
Sun Closed

*These hours of operation exclude any additional group therapy meeting times and only include hours when staff is available to address individual patient needs.
What does BrightView do?

BrightView is an outpatient addiction medicine practice based on clinical best practices and outcomes measures. Through the use of medical treatment in conjunction with psychological and social services, BrightView offers the necessary support to help patients meet their mental, emotional, and physical goals. To do this, we adhere to the medical model of addiction, recognizing that it needs to be treated on the biological, psychological, and social levels.

BrightView offers evidenced-based therapies to all of our patients including pharmacologic management (Ex: medication assisted therapy), individual counseling, group counseling, specialized group counseling (family therapy, pregnancy groups) and case management services (legal affairs, healthcare needs, education & social services, and housing & transportation). The length of the program is individualized according to the personal needs of each patient. We believe that on-demand access is key to meeting patients where they are in their time of need; to that end we offer a 24/7 patient access line staffed with experienced and caring professionals.

What substance use disorders do we treat at BrightView?

We treat people with any chemical addiction including the following:
- heroin
- pain pills/other opiates
- cocaine
- marijuana/THC
- alcohol
- ecstasy
- methamphetamines/amphetamines
- benzodiazepines

What Medication Assisted Treatment does BrightView utilize?

(Every FDA approved, or evidence-based medication – except methadone currently)
Including but not limited to:
- Buprenorphine or Buprenorphine/Naloxone
- Probuphine implant
- Disulfiram
- Acamprosate
- Naltrexone oral or long acting injection

Who is eligible for services at BrightView?

BrightView accepts patients ages 18 and up who typically live within a 30-mile radius of any of the available locations. Exceptions are made based on individual circumstances and transportation accessibility. BrightView reserves the right to refuse admission to people with specific types of violent felonies or convictions of sexual crimes – these will be evaluated on a case by case basis. If you are unsure of your eligibility, please call to speak with one of our call agents who can answer your questions.

What types of insurance does BrightView accept?

BrightView accepts all Ohio Medicaid, most Medicare, and most private insurance policies. To confirm if your insurance is accepted by BrightView, please visit our website at www.brightviewhealth.com.

Hours of Operation:

M-F - 9am-6pm
Sat - 9am-12pm
Sun- Closed

*These hours of operation exclude any additional group therapy meeting times and only include hours when staff is available to address individual patient needs.
As a Preferred Provider making a referral to BrightView:

Before calling BrightView to schedule an intake/assessment, please confirm:

- the current status of the patient’s insurance/whether active or eligibility to be determined
- the patient has been informed that they should refrain from using opiates at least 24 hours ahead of first appointment. Please note however that BrightView will evaluate them regardless of use
- a completed release of information has been faxed to BrightView should any continued communication be required with the patient referred. (Fax number and link to ROI located below)

If you are calling on behalf of a patient who is presently with you:
- Please use the Preferred Partner Line 513.873.1218. If possible have the patient speak directly to the BrightView call agent or use speaker setting if applicable.

If patient is not present at time of referral:
- Please instruct the patient to call the patient access line direct at 513.834.7063 to schedule appointment independently

24/7 Access Line

Are you a patient calling to inquire about our services, appointments or scheduling an intake on your own behalf?  

Patient Access Line

513.834.7063

Press #2 to set up a new patient

Are you a partnering staff member who is referring a patient?

Preferred Partner Line

513.873.1218

Fax # for documentation/ROI’s:

513.873.1567  ATTN: Medical Records Department  Download a copy of our Release of Information (ROI form)

Locations:

Headquarters/Administration and Clinical:
446 Morgan St.
Cincinnati OH 45206
Phone: 513.834.7063
Fax: 513.954.4242

Clinical offices:
Batavia Center
1100 Hospital Drive
Batavia, OH 45103
Phone: 513.834.7063
Fax: 513.843.4835

Chillicothe Center
126 East Second Street
Chillicothe, OH 45601
Phone: 513.834.7063

Colerain Center
6527 Colerain Ave.
Cincinnati, OH 45239
Phone: 513.834.7063
Fax: 513.245.0531

Dayton Center
8120 Garnet Drive
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Phone: 513.834.7063
Fax: 937.250.6375

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5108 Sandy Ln.
Fairfield, OH 45014
Phone: 513.834.7063
Fax: 513.816.7789

For more information on our services and answers to frequently asked questions, please visit:

www.brightviewhealth.com/faq/