



# Benefits Resources

## (General Relief, CalWORKs, Medi-Cal, SSI/SSDI, Unemployment and Veterans Benefits)

### **GENERAL RELIEF (GR)**

County-funded program that provides temporary cash aid to eligible indigent adult lawful residents who are ineligible for Federal or State programs.

<http://ssa.ocgov.com/calfresh/apply/general>

### **CENTRAL REGIONAL OFFICE (CRO)**

To apply for General Relief and GR Related CalFresh  
2020 W. Walnut Santa Ana, CA 92703  
**714-834-8899**; 7 a.m.- 5 p.m., Monday - Friday  
Applications Accepted: 7 a.m. - 5 p.m.  
Telephone Calls: 7 a.m. - 5:30 p.m.

### **CalWORKs PROGRAM**

The California Work Opportunity and Responsibility to Kids (CalWORKs) program provides cash benefits for the care of children in need when one or both parents are absent, disabled, deceased or unemployed.

<http://ssa.ocgov.com/calfresh/apply/calworks>

### **NORTH REGION**

3320 E. La Palma Avenue, Anaheim CA 92806  
**(714) 575-2400**; 7 a.m. - 5 p.m., Monday - Friday

### **SOUTH REGION**

23330/23340 Moulton Pkwy, Laguna Hills, CA 92653  
**(949) 206-4000**;

### **EAST REGION**

1928 S. Grand Avenue, Santa Ana, CA 92705  
**(714) 435-5800**; 7 a.m. - 5 p.m.; Monday - Friday

### **WEST REGION**

6100 Chip Ave, Cypress, CA 90630  
**(714) 503-2200**; 7 a.m. - 5 p.m.; Monday - Friday

### **Medi-Cal and CalFresh (Food stamps)**

Medi-Cal is California's Medicaid program offering public health insurance to low income individuals. The CalFresh Program provides nutrition assistance (food stamps) to people in low-income households. Apply online or in person.

Benefits Line: **(800) 281-9799**

**CalFresh:** <http://ssa.ocgov.com/calfresh/apply/calfresh>

**Medi-Cal:** <http://ssa.ocgov.com/health/medical/apply>

### **ANAHEIM REGIONAL CENTER (ARC)**

3320 E. La Palma Ave, Anaheim, CA 92806  
Service Center: **(800) 281-9799**;  
7 a.m.-5 p.m., Monday - Friday

### **ALISO VIEJO REGIONAL CENTER (AVRC)**

115 Columbia, Aliso Viejo, CA 92656  
Service Center: **(800) 281-9799**;  
7 a.m.- 5 p.m., Monday - Friday

### **SANTA ANA REGIONAL CENTER (SARC)**

1928 S. Grand Ave., BLDGs A & B  
Santa Ana, CA 92705  
Service Center: **(800) 281-9799**;  
7 a.m.- 5 p.m., Monday - Friday

### **GARDEN GROVE REGIONAL CENTER (GGRC)**

12912 Brookhurst Street  
Garden Grove, CA 92842  
Service Center: (800)-281-9799;  
7 a.m.- 5 p.m., Monday - Friday



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### EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)

EDD representatives available by phone; 8 a.m.-12 p.m.

Monday - Friday, except on state holidays.

English: **(800) 300-5616**, Spanish: **(800) 326-8937**,

Cantonese: **(800) 547-3506**, Mandarin: **(866) 303-0706**, Vietnamese: **(800) 547-2058**

#### **Deaf or Hard of Hearing Customers**

The EDD offers two ways to reach an EDD representative by phone: California Relay Service (711) - Provide a UI number listed directly above to the operator. TTY: **(800) 815-9387** (This number does not accept voice calls.) <http://www.edd.ca.gov/>

**Location:** 1000 E. Santa Ana Blvd, Santa Ana, CA 92701  
**(714) 565-2600**; Open 8 a.m.- 5 p.m.; Monday-Friday

### DISABILITY BENEFITS (State Disability Income)

Automated phone system available 24/7 in English and Spanish.

English: **(800) 480-3287**; Spanish: **(866) 658-8846**

EDD representatives available by phone; 8 a.m.-12 p.m.

Monday - Friday, except on state holidays.

#### **Deaf or Hard of Hearing Customers**

The EDD offers two ways to reach an EDD representative by phone: California Relay Service **(711)** – Provide the DI number **(800-480-3287)** to the operator. TTY: **(800) 563-2441** (This number does not accept voice calls.)

**Location:**  
600 West Santa Ana Blvd, Bldg. #28, Santa Ana, CA 92701  
**(800) 480-3287**; Open 8 a.m. – 5 p.m.; Monday-Friday

### VETERANS FACILITIES

#### Anaheim Outpatient Clinic

2569 W. Woodland Drive  
Anaheim, CA 92801  
**(714) 763-5300**  
Monday – Friday: 8 a.m.- 4 p.m.

#### Santa Ana Outpatient Clinic

1506 Brookhollow Drive, Suite 100  
Santa Ana, CA 92705  
**(714) 434-4600**  
Monday – Friday: 8 a.m.- 4 p.m.

#### Laguna Hills Clinic

25292 McIntyre Street  
Laguna Hills, CA 92653  
**(949) 587-3700**  
Monday – Friday: 8 a.m.- 4 p.m.

#### Vet Center - South County

26431 Crown Valley Parkway  
Ste. 100 Mission Viejo, CA 92691  
**(949) 348-6700**  
Monday – Thursday: 8 a.m. – 8 p.m.;  
Friday: 8 a.m. - 4:30 p.m.;  
1<sup>st</sup>/3<sup>rd</sup> Saturday: 9 a.m.- 1 p.m.

#### Vet Center North County

12453 Lewis St., Ste. 101  
Garden Grove, CA 92840  
**(714) 776-0161**  
Monday-Thursday: 8 a.m. -8:30 a.m.;  
Friday & Saturday: 8 a.m. -4:30 p.m.

#### Long Beach Clinic

2001 River Ave Bldg # 28  
Long Beach, CA 90806  
**(562) 388-8000**  
Monday – Friday: 8 a.m. - 4 p.m.

#### San Diego Medical Center

2790 Truxton Road #130  
San Diego, CA 92106  
**(858) 642-1500**  
Monday – Thursday: 8 a.m. -6 p.m.,  
Friday: 8 a.m. - 4:30 p.m.;  
Sunday: 8 a.m.- 12 p.m.

### OC Veterans Resource Directory

Request a copy by calling the Veterans Service Office at (714) 480-6555 or view online at <http://www.veterans.ocgov.com/benefits>  
Veterans First of Orange County: (714) 547-0615  
Veterans Services: (714) 567-7450  
Veterans Employment: (714) 518-2366



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## **SOCIAL SECURITY ADMINISTRATION (SSI/SSDI)**

Social Security Administration offices are open:  
Monday, Tuesday, Thursday and Friday: 9 a.m. - 4 p.m.  
Wednesday: 9 a.m. - 12 p.m.  
Phone: **(800) 772-1213**

<http://www.socialsecurityoffices.info/co/ca-orange>

### **Anaheim SSA office**

900 S. Harbor Blvd., Anaheim, CA 92805

### **Brea Social SSA office**

3230 E. Imperial Hwy. Brea, CA 92821

### **Fountain Valley SSA office**

17075 Newhope St., Ste. B, Fountain Valley, CA 92708

### **Garden Grove SSA office**

11900 Gilbert St., Garden Grove, CA 92841

### **Mission Viejo SSA office**

26051 Acero Road, Mission Viejo, CA 92691

### **Santa Ana SSA office**

1851 E. First St., Fifth Floor, Santa Ana, CA 92705

## **Prop. 47 Grant General Information and Additional Resources**

### **Community Counseling Supportive Services (CCSS)**

Provides outpatient counseling and has staff dedicated to support the Prop. 47 program. If you have questions, need assistance, encounter a problem, or know of information that needs to be updated, please call us at (714) 645-8000.

### **Prop. 47 Grant Email**

If you have comments and/or suggestions regarding Orange County Prop. 47 Grant program, please email us at [Prop47CommunityInput@ochca.com](mailto:Prop47CommunityInput@ochca.com).

### **OC LINKS**

Provides information and referral to anyone seeking information or linkage to any of HCA's Behavioral Health Services Programs. Monday – Friday, 8 a.m. - 6 p.m. (855) OC-LINKS or (855) 625-4657, or <http://www.ochealthinfo.com/oclinks>