



## **Full-Time Customer Advisor at EE Franchise Retail Store**

Are you passionate about providing outstanding customer service and creating a fantastic in-store experience? Do you thrive in a team environment and enjoy helping others? If so, we want you to join our team as a Full-Time Customer Advisor!

**About the Role:** As a Customer Advisor at our EE Franchise Retail Store, you will play a vital role in connecting customers to the products and services they need. Your main responsibilities will include:

- Understanding the customer's needs and ensuring they feel valued and connected.
- Delivering an exceptional customer experience through effective communication and problem-solving.
- Guiding customers through the sales journey and performing eligibility checks.
- Striving to exceed customer expectations with every interaction.

### **What We're Looking For:**

- A strong team player who enjoys collaborating with others.
- A proactive individual who takes ownership of problems and finds the best solutions.
- Previous sales experience is preferred, but full training will be provided on the job.

### **Salary & Benefits:**

- Basic salary of circa £23,500 per year (based on a 37.5-hour week) + commission.
- Competitive and uncapped bonus structure.
- Staff discount scheme.
- Good work/life balance.
- Friendly working atmosphere.

### **Schedule:**

- 8-hour shifts, with flexibility in scheduling.

### **Location:**

- In-person work at our retail store.

We are looking to fill multiple positions, with both full-time and part-time contracts available. If you are interested in part-time work, please include your availability in your application email.

**Ready to Join Us?** If you answered "yes" to the questions above and want to be part of a dynamic team, we want to hear from you! Apply today and take the first step towards an exciting career with us.