

Assistant Manager at EE Franchise Retail Store

Are you passionate about leading a team to provide outstanding customer service and creating a fantastic in-store experience? Do you thrive in a fast-paced environment and enjoy helping others achieve their best? If so, we want you to join our team as a Full-Time Assistant Manager!

About the Role:

As an Assistant Manager at our EE Franchise Retail Store, you will play a key role in supporting the management team and ensuring that customers receive the highest level of service. Your main responsibilities will include:

- Leading by example to motivate and inspire your team.
- Understanding customer needs and ensuring they feel valued and connected.
- Delivering exceptional customer experiences through effective communication and problem-solving.
- Guiding customers through the sales journey and performing eligibility checks.
- Striving to exceed customer expectations with every interaction.
- Supporting training and development for new team members.

What We're Looking For:

- A strong leader and team player who enjoys collaborating with others.
- A proactive individual who takes ownership of challenges, finding effective solutions.
- Previous retail or sales experience is preferred; leadership experience is a plus, but full training will be provided.

Salary & Benefits:

- Basic salary of circa £26,000 per year (based on a 37.5-hour week) + commission.
- Competitive and uncapped bonus structure.
- Staff discount scheme.
- Good work/life balance.
- Friendly and supportive working atmosphere.

Schedule:

- 8-hour shifts, with flexibility in scheduling.

Location:

- In-person work at our retail store.

We are looking to fill multiple positions. If you are interested in part-time work, please include your availability in your application email.

Ready to Join Us?

If you answered "yes" to the questions above and want to be part of a dynamic team, we want to hear from you! Apply today and take the first step towards an exciting career with us.