

Store Manager at EE Franchise Retail Store

Are you an experienced leader passionate about driving exceptional customer service and creating a thriving retail environment? Do you excel in managing teams and ensuring an outstanding in-store experience? If so, we want you to join our team as a Store Manager!

About the Role:

As the Store Manager at our EE Franchise Retail Store, you will oversee all aspects of the store's operations while ensuring a high standard of customer service. Your main responsibilities will include:

- Leading, motivating, and developing a diverse team to achieve business goals.
- Understanding customer needs and fostering a welcoming and supportive atmosphere.
- Delivering exceptional customer experiences through effective communication and problem-solving.
- Implementing sales strategies and ensuring the team meets and exceeds performance targets.
- Monitoring inventory, managing budgets, and optimising store performance.
- Driving team training and development to enhance skills and service quality.

What We're Looking For:

- A proven leader with experience in retail management.
- A strong team player who enjoys fostering collaboration and growth within the team.
- A proactive individual who takes ownership of challenges and delivers effective solutions.
- Previous experience in sales and customer service is essential.

Salary & Benefits:

- Basic salary of £28 33,000 per year (based on experience) + bonus (ote of £50k)
- Competitive and uncapped bonus structure.
- Staff discount scheme.
- Good work/life balance.
- Supportive and friendly working environment.

Schedule:

• 37.5 hour week (8-hour shifts, with flexibility in scheduling to include weekends)

Location:

In-person work at our retail store.

Ready to Join Us? If you answered "yes" to the questions above and want to be part of a dynamic team, we want to hear from you! Apply today and take the first step towards an exciting career with us.