

JUVENESCENCE



Thank you for choosing Juvenescence. We are proud to offer families creative summer care, where children can explore their interests through play and recreation. Summer Care is a great way to meet new friends and explore all the fun Calgary has to offer. Join us for a summer full of sun, fun, friends, and adventure.

**Receive 10% off care when you register for 4 or more weeks
by April 16th, 2021 Coupon Code: 4WEEKS**

Douglas Glen @ Little Learners Preschool

(#305, 10520, 24th Street, SE, Calgary)

587-432-7734

Before Camp Hours: 7:00am-9:00am

Camp Hours: 9:00am-4:00pm

After Camp Hours: 4:00pm-6:00pm

***All fees include care from 7:00am-6:00pm**

Chaparral Location

(24 Chapalina Close, SE, Calgary)

403-256-7734

Before Camp Hours; 7:00am-9:00am

Camp Hours: 9:00am-4:00pm

After Camp Hours: 4:00pm-6:00pm

Summer Program Activities

See our themes and planned activities by viewing our summer [SUMMER CALENDARS](#) the page is full of memories of summers past.

FIELD TRIPS & SPECIAL GUESTS

- To ensure each participants safety, due to COVID-19 some of our planned field trips may need to be adjusted closer to the date of trip. We have worked hard to plan activities that respect social distancing and with vendors who will allow us to rent out the facility so that Juvenescence will be the only group using the facility to reduce contact with those outside of the assigned cohorts.

Payment Options, Terms & Refunds

Once you have submitted your online camp registration, your child is registered in the camps you have selected.

NEW!! Our website www.juvenescence.ca now has a store where you can register for Summer Care and pay by CREDIT CARD!!! or submit and arrange for PAD.

PAYMENT OPTIONS & TERMS

- **NEW** Credit card payments. Summer Programs are payable in full upon registration.
- Pre – Authorized Debit (PAD) is available for families who would like to arrange alternate payment arrangements, including splitting payments. When registering for care, a minimum 50% is due at the time of registration.
- When registering by PAD, an email will be sent to you, please follow the link in the invoice and complete the PAD form.
- Watch your email for a confirmation of summer care registration and information.
- Fees returned by the registrants' financial institution will incur a \$50 NSF charge.

SUBSIDY

- Families who have approved subsidy should contact us at 587-433-7734 for a coupon code PRIOR to checkout to account for subsidy in your camp total.
- If your family makes less than \$75 000 per year can qualify for subsidy
 - Grade 1 – 6 up to \$366
 - Kindergarten up to \$644
- Apply for subsidy <https://applychildcaresubsidy.alberta.ca/>

CANCELLATIONS & REFUNDS

- May 14th, 2021 is the last day to withdraw from summer programs and receive a full refund
- A 50% refund is available if withdrawing from any camp, including withdrawing from one week and registering for a new week, AFTER MAY 14th and provided that a minimum 2 week notice is provided PRIOR to the start of your child's summer care.
- All changes to camp registrations must be **COMMUNICATED IN WRITING**.
- Exceptions to the withdrawal and refund policy will be made for medical reasons and are at the Director's discretion.

- **COVID-19 related Refunds:** Fees will be payable and will not be refunded or prorated for any reason including non-attendance of children due to COVID-19 or AHS short term closure related to contact tracing.
 - If ASH deems a cohort quarantine due to a positive case of COVID-19 or being a close contact, there will be no discount or refund for fees.
 - If Juvenescence cannot provide service due to staff shortage for more than 72 hours, a credit will be applied to your account in the amount of 50% of the value of the closed period.
 - Calculated by the weekly fee, divided by the number of program days in the week to determine the per day value. The per day value will be divided by 2 and multiplied by the number of days Juvenescence is required to remain closed.
 - This discount has no cash value, will not be refunded, and is only available to those families returning to care following the closure.
 - If Juvenescence is closed due to a Government deemed closure of all childcare in Alberta due to rising case numbers, your fees will be credited to your account.

COVID Safety Measures

- Parents will need to take their child's temperature and complete the [COVID-19 Alberta Health Daily Checklist](#) before leaving home every morning. If your child has a temperature of 38°C or higher, notify the program and keep your child home.
- **TEXT/CALL FROM YOUR CAR** at drop off and pick up. **Wait for the staff to give you the OK to bring your child to the door for a health assessment.** Staff will take your child to wash their hands before going to play. At pick up, we will help your child get ready and send them outside. **AT THIS TIME, PARENTS ARE NOT ALLOWED IN THE FACILITY.**
Chaparral Cell: 403-256-7734 / Douglas Glen Cell: 587-432-7734
- Toys are played with once and are disinfected before being played with again.
- Indoor shoes are disinfected daily.
- Facility is disinfected several times a day using our HIGH FREQUENCY CLEANING CHECKLIST.
- Children have their own art bin with all the essentials for creativity. Any other supplies a child wants will be added to their bin—there will be no sharing of materials.
- Field trips will look different this year with special guests coming to us and hosting outside where social distancing can be maintained.
- Physical distance signage is located throughout the facility to remind everyone of physical spacing.
- Visitors to the building for more than 15 minutes are documented for tracing.
- Sanitizer is available for adults entering the building. Children are not recommended to use hand sanitizer and will instead wash hands frequently.

- All program participants require a disclosure acknowledging their responsibility in keeping their own child health to protect the health of others at Juvenescence.
- View the full details of our COVID protocols on our Website link provided below.

<https://juvenescence.ca/covid-19-information>

Children, Staff or Parents who Develop COVID-19 or Symptoms

- Children or staff with a fever (38°C or higher), cough or shortness of breath will be excluded from the centre. Children with household members who are known to have COVID-19 will also be excluded from the program for 14 days or until return is approved by Alberta Health Services.
- If a child develops symptoms of COVID-19 (see Symptoms of COVID-19) while at the centre, staff will immediately separate the child from other children until the ill child can leave the centre.
- Parents will be expected to pick up the child immediately, within 45 minutes.
- If symptoms persist or worsen, you should call 8-1-1 for further guidance. Please report to the centre management team immediately if your child is diagnosed with COVID-19.
- If a child tests positive for COVID-19, you should contact the AHS to identify the close contacts who will need to quarantine. It is likely that all members of the infected child's classroom would be considered close contacts.
- If Juvenescence is notified of a confirmed or probable case of COVID-19 among our staff, parents, or children, we will consult Alberta Health Services and follow their direction in ensuring safety of all participants which could include but is not limited to temporary closure or increased cleaning protocols.
- A 72-hour minimum closure will occur if a case of COVID-19 develops to allow time for AHS to contact trace and limit the spread.
- Any illness (not COVID-19) will require the child to be excluded from the program until they are symptom free for 24 hours.
- Anytime Juvenescence is required to be closed for reason relating to COVID-19, the facility will undergo additional comprehensive cleaning procedures.

It is our policy to follow ALL Alberta Public Health Orders and COVID Guidance to prevent the spread of communicable disease.

<https://myhealth.alberta.ca/journey/covid-19/Pages/COVID-Self-Assessment.aspx>

For more information, send us an email at camps@juvenescence.ca and one of our staff will get back to you.