

Rising Road Travel Terms and Conditions

The purchase of your travel booking constitutes a contractual agreement between the traveler(s), customer(s), and/or purchaser(s) (collectively as "**You**" and "**Traveler**"), and Greenhill Promotions LLC, dba Rising Road Travel, or their assigns, pursuant to the following terms and conditions ("**Terms**", "**Agreement**"):

BAGGAGE FEES:

Additional fees for baggage may apply. Please contact your airline or refer to its website for detailed information regarding its checked baggage policies.

TRAVEL AGENT:

Greenhill Promotions LLC, dba Rising Road Travel, acts as a travel agent only. We sell various travel-related products on behalf of numerous transport and accommodation service providers, including, but not limited to, airlines, coach, rail, cruise line operators, and hotels. Greenhill Promotions LLC, dba Rising Road Travel, does not own, operate, manage, or control these independent suppliers of services and is not liable for their acts or omissions. Greenhill Promotions LLC, dba Rising Road Travel's, obligations to you are to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services, nor do we have the authority to make any warranty or representation regarding their standard. Requests cannot be guaranteed. All bookings are subject to the terms and conditions and limitations of liability imposed by these travel service providers. You understand that your legal recourse is against the specific provider, not Greenhill Promotions LLC, dba Rising Road Travel,. Conditions can change rapidly in a country at any time. It is your responsibility to check the USA Government Travel advisories for your intended destination at travel.state.gov/content/travel.html.

IMPORTANT CONDITIONS:

Prices are subject to increase prior to the time you make full payment. Prices are not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees. By signing below, you expressly acknowledge your acceptance of these conditions (i.e., increases before full payment and increases attributable to government-imposed taxes or fees after full payment will be your responsibility) applicable to your purchase.

CANCELLATION:

Please be aware that most travel bookings are non-refundable and cancelled bookings will incur charges. These charges can be up to 100% of the cost of the booking, regardless of whether travel has commenced. Where we incur any liability for a cancellation fee or charge for any booking that you cancel, you agree to indemnify us for the amount of that fee or charge.

DEPOSIT AND FINAL PAYMENT:

You may be required to pay a minimum deposit of USD\$75.00 per person when booking. The service provider may require further deposits. All deposits are non-refundable. Final payment is required no less than 60 days prior to departure unless otherwise stated. Some fares or services must be paid in full at the time of booking. Greenhill Promotions LLC, dba Rising Road Travel, accepts cash, checks, debit card, or credit cards (AMEX, Visa, MasterCard or Discover). Should you wish us to charge your credit card, we may require you to read and sign a credit card charge form set out in the receipt. In addition, a non-refundable consulting deposit of USD\$75.00 per person may be required to start the planning process

for certain multi-city itineraries based upon complexity. You will have 30 days from the initial payment to apply the non-refundable consulting deposit to a confirmed itinerary.

CHANGE FEES:

Once a travel booking has been confirmed and deposit(s) and/or full payment received, Greenhill Promotions LLC, dba Rising Road Travel, reserves the right to charge a \$50 non-refundable change fee ("Change Fee") for date changes made at your request for each adult travel booking changed. This Change Fee is in addition to any change fees charged by the travel service provider(s).

CREDIT CARD TRANSACTIONS:

If for any reason, any travel service provider is unable to provide the services for which you have contracted, your remedy lies against the provider, and not against L Greenhill Promotions LLC, dba Rising Road Travel, and in the event that payment has been made to Greenhill Promotions LLC, dba Rising Road Travel, by credit card, you agree that you will not seek to charge back your payment to Greenhill Promotions LLC, dba Rising Road Travel. If the credit card is passed through to the travel service provider and you seek to chargeback your payment from the provider, you agree to be held liable and indemnify Greenhill Promotions LLC, dba Rising Road Travel, against this chargeback from the provider, including without limitation any air debit memos charged to Greenhill Promotions LLC, dba Rising Road Travel. If Greenhill Promotions LLC, dba Rising Road Travel, incurs any costs, including but not limited to attorneys' fees to recover any payments charged back by your credit card company, you agree that you will be liable for these costs. If the credit card is declined, you guarantee that you will settle any amounts owing to Greenhill Promotions LLC, dba Rising Road Travel, via money order or cash immediately.

TRAVEL PROTECTION:

Unless you are already covered under an existing policy, we recommend that you purchase travel insurance. Such insurance often provides coverage for losses suffered in the event of trip cancellation and interruption, travel delay, loss of baggage and travel documents, baggage delay, medical emergencies, and accidental death. When traveling outside of your home country, we strongly recommend that you purchase travel medical insurance to specifically cover you should the need for medical care or hospitalization be required.

ADDITIONAL FEES:

Additional taxes and surcharges that cannot be pre-collected may be charged locally by car rental agencies, hotels or other suppliers. Most properties and vehicle rental/leasing companies require a credit card imprint at check-in.

RESPONSIBILITY:

We always do our best to make sure your travel arrangements are satisfactory. However, Greenhill Promotions LLC, dba Rising Road Travel, its employees, officers, directors, successors, agents and assigns do not own or operate any entity that provides goods and services for your travel, including without limitation lodging facilities, airline, vessel, motor coach, or other transportation companies, guides or guide services, local ground operators, providers, or organizers of optional excursions, food service providers, etc. All such persons and entities are independent contractors and are in no way affiliated to Greenhill Promotions LLC, dba Rising Road Travel, or any of Greenhill Promotions LLC, dba Rising Road Travel's, affiliated entities.

LIABILITY:

Greenhill Promotions LLC, dba Rising Road Travel, is not liable for any negligent or willful act or failure to act of any travel service provider or of any third party. In addition and without limitation, Greenhill Promotions LLC, dba Rising Road Travel, is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services, whether resulting from, but not limited to, acts of God or force majeure, illness, disease, acts of war or civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of accommodations, mechanical or other failure of airplanes or other means of transportation, or any failure of any transportation mechanism to arrive or depart on time. Also be advised that certain foreign facilities or amenities, such as air-conditioning systems in public places, hotels, and motor coaches may not be up to U.S. standards. If due to weather, flight schedules, or other uncontrollable factors you are required to spend additional night(s), you will be responsible for your own hotel, transfers, and meal costs. Baggage is entirely at owner's risk. You may see the name Greenhill Promotions LLC, dba Rising Road Travel, affixed to motor vehicles, on signs around the hotel, or elsewhere. This use of our name is purely for reasons of identification and does not denote ownership, supervision, or control by Greenhill Promotions LLC, dba Rising Road Travel, in any way. The prices of these tours are based on rates in effect (including foreign exchange rates) at the time of printing and are subject to change without notice. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. You specifically agree that Greenhill Promotions LLC, dba Rising Road Travel, is not liable for any consequential loss or damage.

PASSPORTS:

All individuals departing from the United States of America must be in possession of a valid passport. Please check that your passport is valid for at least 6 months beyond your intended travel time. It is your responsibility to ensure that you have valid travel documentation, including but not limited to passports and visas, which meet the requirements of immigration and other government authorities at every destination. You are responsible for confirming with the United States Department of State or the representative government agency of the country to which you are traveling to confirm the requirements for visas and/or other requirements for admission to your destination. Any fines, penalties, payments, or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility.

REAL ID:

Beginning May 3, 2023, if you plan to use your state-issued ID or license to fly within the U.S., it is your responsibility to make sure it is REAL ID compliant. If you are not sure if your ID complies, please check with our local state department of motor vehicles, or visit www.tsa.gov/real-id.

TRAVEL DOCUMENTS:

Travel documents include, without limitation, airline tickets, hotel vouchers, tour vouchers, or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions such as, but not limited to, being non-refundable, non-date-changeable, and subject to cancellation and/or amendment fees. Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identity holder. An incorrect name on a booking may result in an inability to use that booking and the booking being cancelled. Any errors in names, dates, and timings may result in an inability to use that booking and the booking being cancelled. Any errors in names,

dates, and timings on your documentation will be your responsibility if we are not advised at the time of booking. Please reconfirm your flights at least 24 hours prior to departure.

HEALTH AND SPECIAL REQUIREMENTS:

It is your responsibility to ensure you are aware of any health requirements, health advisories, or health travel restrictions applicable to your travel destinations and to ensure that you carry all necessary vaccination documentation. Greenhill Promotions LLC, dba Rising Road Travel, is not responsible for providing you with this information. Travel carriers and local authorities at travel destinations may require specific testing prior to boarding and/or upon arrival at your destination, including, but not limited to, a temperature check as a result of the COVID-19 pandemic. You may be denied entry onto your carrier and/or entry upon arrival at your destination, or be required to self-quarantine at your destination and upon your return to the United States. You must comply with local government regulations. Additional costs are your responsibility. Check with the Center for Disease Control and Prevention for current information prior to and during your travel. www.cdc.gov.

COVID-19:

As a result of the spread of the coronavirus (Covid-19), governments and travel suppliers (including airlines, hotels, restaurants, guides and tourist attractions) have implemented health, safety, hygiene, security and other measures to be followed before, during and after your trip (collectively, the "Covid Measures"). As a result of Covid-19 and/or the Covid Measures, you and other travelers may experience, without limitation, (i) extended wait-times and other travel delays; (ii) shortening, prolonging, or cancelling your trip or trip excursions, not gaining entry to your destination country or certain tourist attractions, and/or returning home unexpectedly; and (iii) unexpected costs associated with Covid-19 testing and other Covid Measures, hospital stays, medical treatments, cancellations or change charges relating to your trip excursions, early cancellation or extended trip charges, as well as in-destination and home-country quarantine protocols. Because Covid Measures change day-to-day and from country to country, the preceding risks and costs associated with Covid-19 and the Covid Measures are not intended to be exhaustive. You acknowledge (for yourself and on behalf of your traveling companions that have booked travel arrangements through or by you), that you will comply with, and will cause your traveling companions to comply with, all Covid Measures, and will do so at your cost and risk. For greater certainty, you agree that all costs associated with Covid-19 and complying with Covid Measures, including those set out above, have not been included in, and are in addition to, your trip price and you are fully responsible for, and shall pay, same. You (for yourself and on behalf of your aforesaid traveling companions and each of your and their family, spouse, estate, heirs, executors, administrators, assigns, and personal representatives) covenant not to sue and release, waive and discharge Greenhill Promotions LLC, dba Rising Road Travel from any and all liability, claims, demands, actions, and causes of action whatsoever, directly or indirectly arising out of or related to any loss, damage, or injury, including death, that may be sustained by you or your aforesaid traveling companions related to COVID-19, or similar virus. Covid Measures are generally updated frequently and are typically set out on government and travel supplier websites. We recommend that you visit these websites frequently before and during your trip.

FLIGHT CONFIRMATION:

We strongly suggest that clients reconfirm exact flight times with the carrier prior to departure. Air travelers are required to check in at least 2 hours prior to departure time for domestic flights and 3 hours for international flights and must report to the gate at least 30 minutes prior to departure time. Failure to comply may result in the loss of the seat to another passenger.

INTERNATIONAL FLIGHTS:

Some countries require insecticide spraying of aircraft prior to a flight or while you are on the aircraft. Federal law requires that we refer you to the Department of Transport disinfection website. (www.transportation.gov/airconsumer/spray).

REFUSAL OF SERVICE:

Service providers reserve the right to refuse service to travelers at their sole discretion, including, without limitation, if the traveler: (i) Lacks proper documentation for the country of destination; (ii) Has a contagious disease; (iii) Is under the influence of alcohol, drugs, or narcotics; and/or (iv) Manifests disruptive and/or unruly behavior. Liberty Travel assumes no liability for the acts of the service provider in refusing service.

PRIVACY POLICY: Greenhill Promotions LLC, dba Rising Road Travel, is committed to protecting the privacy and confidentiality of your personal information.

ELECTRONIC OR HANDWRITTEN SIGNATURE:

Both parties agree that you may acknowledge and agree to these Terms: (i) electronically; (ii) by handwritten signature; (iii) by any other electronic means, including, without limitation, via email acceptance of these Terms; or (iv) by your implied consent deemed via your actions, which shall include without limitation the payment of the invoice and/or your use of the services provided by Liberty Travel or any other travel supplier related to your booking. All such means will be deemed to constitute effective acknowledgement and execution of this Agreement and shall be sufficient to bind the parties to the terms and conditions of this Agreement.

GOVERNING LAW:

Any controversy or claim arising out of or relating in any way to these Terms and Conditions, to the Responsibility Clause, to the brochure, or any information relating in any way to the trip, or to the trip itself, shall be settled solely and exclusively by binding arbitration in North Carolina, US, in accordance with the rules of the Arbitration Association then existent.