# TONY VERDI

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### PROFESSIONAL SUMMARY

Strategic Marketing, Sales and Business Operations Leader with 25+ years of success building brands, driving measurable revenue growth, and creating client-focused strategies. Proven expertise in omnichannel marketing, client relationship management, and operational excellence. Recognized for innovative strategies that accelerate sales, strengthen loyalty, and deliver exceptional customer experiences. Ready to apply entrepreneurial mindset and hands-on leadership to organizations seeking immediate impact.

### **CORE COMPETENCIES**

- Strategic Marketing & Branding
- Sales Leadership & Negotiation
- Business & Operations Management
- Digital Marketing & Content Creation
- Skilled AI Innovator
- Versatile writer, all forms of marketing
- Client Relationship Development
- Proven Mentor / Systems Trainer
- Process Improvement & Efficiency

### PROFESSIONAL EXPERIENCE

Broker Associate & Marketing Strategist | Coldwell Banker Realty | East Greenwich, RI 2011 - present

- Create and execute best-in-class multi-channel marketing strategies reaching 2,000+ high-net-worth clients and colleagues, resulting in recognition as one of the **top 100 CB agents in New England and top 12% globally.**
- Leverage AI tools to optimize real estate marketing campaigns, generate high-quality leads, and deliver data-driven insights that enhance client satisfaction and sales performance.
- Launch mobile apps, websites, landing pages, print collateral, direct mail, targeted social media ads, email campaigns, newsletters, blogs, and YouTube channels to drive lead generation and client engagement.
- Negotiate and close multi-million-dollar contracts, demonstrating **advanced sales acumen and meticulous diligence.**
- Manage projects including luxury property launches, achieving faster-than-market sales and exceeding client expectations.
- Foster an 80%+ repeat and referral client rate by delivering personalized, high-touch customer service.
- Launched HomeCookingWithTonyVerdi.com in 2020 to engage clients and the community through original culinary content, building loyalty and growing to over 1,500 subscribers in five years with an average newsletter open rate of 48% and CTR of 4.5%.

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## Marketing & Public Relations Lead | Verdi Productions | NY/RI

2010 - 2013

- Directed marketing and communication strategies for media projects, collaborating with partners including Showtime, Netflix, Amazon Prime, and HBO.
- Produced and managed special events and premieres, overseeing budgets, vendors, and teams to ensure flawless execution.
- Crafted compelling marketing copy and visual assets, elevating brand positioning and audience engagement.
- Verdi Productions remains a family-owned company still active today.

# Owner | Thorpes & Verdi Gallery of Fine Gifts & Stationery | East Greenwich, RI

2002 - 2011

- Purchased and transformed a 4,000-sf retail store into a luxury shopping experience, growing annual sales to \$8M+ with an average 18.5% yearly revenue increase.
- Rebranded store design and developed a robust multi-channel marketing program, including web, print, TV, radio, email marketing, direct mail, loyalty programs, and in-store events.
- Led a team providing exceptional service to over 4,000 customers, earning "Best of RI Gift Store" accolades.
- Negotiated exclusive vendor agreements with premium brands including Crane, William Arthur, Vera Wang, A.T. Cross, Yankee Candle, and Godiva.

### **EDUCATION & CERTIFICATIONS**

- Bachelor of Science, Broadcast Journalism Boston University
- Certificate, Leadership Bryant University Executive Development Center
- Certificates, Digital & Content Marketing HubSpot Academy, 2023
- Certification, Fundraising & Development Foundations UC Davis Continuing & Professional Education
- Real Estate Broker License REB.0018556, RI Department of Business Regulation, 2011-present

### **AWARDS & RECOGNITION**

- Coldwell Banker Top 100 Agent (New England), Top 12% Globally, 2017-present
- Best of RI Gift Store RI Monthly Readers' Poll, 2006
- A+ Better Business Bureau Loyalty Score, 2017–2024

## **COMMUNITY ENGAGEMENT**

- Crossroads Rhode Island: Fundraiser & Volunteer, 2018-present
- The Tomorrow Fund for Children with Cancer: Volunteer & Gala Chair, 2000-2019
- Clothes To Kids Rhode Island: Fundraiser & Volunteer, 2024-present
- St. Jude Children's Research Hospital: Philanthropy Partner, 2019–present