

Monecia R. Thomas, MHA

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Ph.D. program – Leadership Studies – North Carolina A&T State University, Expected Completion Date - 2022

Masters - Healthcare Administration – University of North Carolina at Chapel Hill

Bachelors - Science Education/Biology – North Carolina State University

ACCOMPLISHED HEALTH DIRECTOR/ADMINISTRATOR, PROGRAM DIRECTOR, AND QUALITY IMPROVEMENT PROJECT MANAGER with 20+ years of diverse experience in health administration, public health accreditation, quality improvement, professional development, and secondary/adult education. Respected speaker and community partner

QUALIFICATIONS & SKILLS

Health Administrator

- Executive Director of health agencies of 35 / 100+ staff (Clinical and Clerical staff)
- Led development of Community Health Assessments and Quality Improvement initiatives (in Public Health and Medical Centers)
- Expertise in strategic community health improvement planning, coordination, and leadership

Quality Process Improvement

- Developed Public Health Program Curriculum and Training Plans for Quality Improvement
- Provided Project Management for UNC Medical Center Quality Improvement projects

Project and Program Management

- 15+ years of experience in managing health agency programs, training, and quality improvement
- Partnership building and garnering support from stakeholders

Medical Education and Certification

- Facilitator and Manager for the Quality and Safety Course for 4th year Medical Students
- Manager for the development of the UNC-Chapel Hill Graduate Medical Education Health Systems Science Curriculum
- Project Manager for the NC Maintenance of Certification Program

Professional Activities

- Former Member and Chair of multiple Health and Community-related Committees, including SHIFT NC (Sexual Health Initiatives for Teens) and a NC Girl Scout Council
- Peer-reviewed published author
- Graduate of the UNC-Chapel Hill's Emerging Leaders in Public Health program
- Graduate of the University of North Carolina BRIDGES Professional Development program
- Member of Toastmasters International – UNC One Talk (2020 – present)
- MBTI Certified

PROFESSIONAL EXPERIENCE

INSTITUTE FOR HEALTHCARE QUALITY IMPROVEMENT (IHQI), UNC SCHOOL OF MEDICINE, Chapel Hill, NC

Project Manager, North Carolina Maintenance of Certification and various Quality Improvement Projects, 2017 to Present – *Responsible for Program Development and Management: Develops and monitors project plan, including deliverables, milestones, tasks, and timeline. Creates project documents and materials (e.g., project charters, key driver diagrams, run charts, training materials, tools to support clinical operations, progress reports, presentations, etc.); Coordinates with Stakeholders: Plans and coordinates improvement activities involving project stakeholders, including clinical and administrative leaders.*

- ✓ Responsible for dramatically increasing the number of program participants and the number of approved Quality Improvement projects to aid clinicians with certification maintenance
- ✓ Develops new stakeholder relationships and strengthens existing relationships

Manager, UNC-CH School of Medicine Graduate Medical Education Health Systems Science Curriculum, December 2019 – present - *Health Systems Science is a framework for the study and understanding of how healthcare is delivered, how health professionals work together, and how the health system can improve patient care and healthcare delivery*

Facilitator and Manager, the Quality and Safety course for 4th year medical students – Clinician Leadership in Quality and Safety (CLQS), September 2020 – present – *CLQS is a course for students to participate as members of a clinical improvement team with an experienced mentor.*

DAVIDSON and YADKIN COUNTY HEALTH DEPARTMENTS, Lexington/Thomasville, NC and Yadkinville, NC
Public Health Director, 03/2011 to 09/2015 – *Directed services for 160K+ residents through public health agencies, commanded an operating budget of \$7.2M, and managed 100+ employees. Owned policy development, program planning, financial management, and continuous quality improvement for each health department. Worked within Yadkin County until 2012.*

- ✓ Orchestrated multi-year strategic plans of multiple health programs related to healthy behaviors and health promotions, providing overall oversight of program implementation and long-term planning
- ✓ Oversaw county-wide Community Health Assessment survey efforts to identify priority health issues and to plan interventions to build healthier communities
- ✓ Strategized financial objectives of the agency and managed all fiscal responsibilities related to budgets and forecasting

NORTH CAROLINA INSTITUTE FOR PUBLIC HEALTH (NCIPH), UNC-CH GILLINGS SCHOOL OF GLOBAL PUBLIC HEALTH, Chapel Hill, NC

Director, Emerging Leaders in Public Health/Management Academy for Public Health, 11/2007 to 02/2011 *Instituted continuing education and leadership opportunities for health staff; developed innovative programs to advance health services.*

- ✓ Consulted with public health and healthcare leaders to assess professional development training needs of established and emerging healthcare leaders and devised training programs to satisfy those requirements
- ✓ Supported health professionals in the development of innovative and cost-effective health programs to address public health issues; Embraced ideas that represented an entrepreneurial spirit

POPULATION HEALTH IMPROVEMENT PARTNERS (formerly the North Carolina Center for Public Health Quality), Raleigh, NC

Curriculum Developer/Consultant for Public Health Quality Improvement, 06/2009 to 02/2011

- ✓ Standardized and executed the Quality Improvement 101 and Quality Improvement Advisor core curriculum, and selected and advised faculty
- ✓ Coached the public health workforce in Quality Improvement standards and procedures

NORTH CAROLINA INSTITUTE FOR PUBLIC HEALTH (NCIPH), UNC-CH GILLINGS SCHOOL OF GLOBAL PUBLIC HEALTH, Chapel Hill, NC

State & Local Health Department Senior Accreditation Coordinator, 01/2006 to 11/2007

- ✓ Provided training and consultation to local health department staff, consultants, and accreditation site visitors regarding the Accreditation process and the preparation of the Health Department Self-Assessment Instrument (HDSAI)
- ✓ Attended Accreditation site visits and supported the site visit teams, the local health department staff, and the state-wide Advisory Board

INOVA FAIRFAX HOSPITAL, FAIRFAX, VIRGINIA

Administrative Fellow/Intern 2004- 2005, 2003

Fellow: 07/2004 – 09/2005

- ✓ Managed and presented the Error Prevention Techniques Safety Initiative for all 6000 Inova Fairfax employees in an effort to prevent errors that could potentially harm patients
- ✓ Collaborated with business development planners to develop the strategic evaluation of a new neuroscience procedure and later led a team of clinicians through the implementation process of the new procedure, which had the potential to affect thousands of people who suffer from Parkinson's Disease

Publications and Honors

- **Winner of the Craig Michalak Annual Award for Excellence** – presented by the NCIPH
- **Winner of the UNC-Chapel Hill's Emerging Leaders in Public Health Action Learning Team Case Study**
- Butler, J., Tews, D., Raevsky, C., Canavese J., Wojciehowski, K., Michalak, C., Thomas, M., Brewster, J., Mason, M., Schmidt, R. (2007) Accreditation/Performance Assessment On-Site Reviews in Michigan, Missouri, North Carolina, and Washington: Implications for An Evolving National Model. **Journal of Public Health Management and Practice**: vol.13 (4).
- Cornett, A., Thomas, M., Davis, M., Mahanna, E., Cordova, A., Herring, C., Lea, S., Harrison, L., Randolph, G. (2012). Early Evaluation Results from a Statewide Improvement Training Program for Local Health Departments in North Carolina. **Journal of Public Health Management and Practice**: vol.18 (1).

RECENT COMMUNITY INVOLVEMENT

- Girl Scouts Peaks to Piedmont Council (Serves nearly 14,000 girls in central and western North Carolina), Executive Board Member 2011 - 2020, At-large Director, Vice-Chair, Regional Director; Human Resources Committee Chair (2014-2019).
- SHIFT NC – Sexual Health Initiatives for Teens, Executive Board Member 2011-2015, Treasurer 2012-2015.