



## OSPREY SHOOTING SOLUTIONS, LLC

1165 BLACKS BLUFF ROAD SW

ROME, GEORGIA 30161

(719) 330-9234

### Osprey Shooting Solutions, LLC (OSS) Cancellation Agreement

1. In the event OSS cancels a course that a client has signed up and paid for, the client will have two options available:
  - a. OSS will EITHER credit the course fee toward a future course of equal value OR,
  - b. OSS will fully refund the client's course fee.
2. In the event the client cancels after tendering payment, the client must let OSS know, not less than, 48 hours (two business days) prior to the training day. This notification allows OSS enough time to try and fill the course vacancy. Any cancellation within 48 hours (two business days) prior to training day, the client will forfeit their course fee.
3. OSS will collect a 50% deposit for all Southern Ornithological League courses. We require cancellation notification no less than two calendar weeks (14 days) prior to training day. In the event of cancellation any time prior to the two weeks, OSS will retain the 50% deposit. In the event the client cancels after the deadline and tendering full payment, OSS will not issue a refund due to the cost, scope, and complexity of the support requirements, regardless of reason for cancellation.
4. In the event a client is asked to leave a course for any negative action such as, but not limited to; safety violation, altercation with other clients or OSS cadre, or determination of legal ineligibility to handle firearms (as outlined in Ga. Code Ann. §§ 16-3-21, 16-3-23, 16-3-23.1, 16-3-23, 16-3-24 & 16-3-24.1), the client will forfeit their course fee.
5. In the event a client chooses to quit a course for any reason; dissatisfied with instruction, underprepared, physical limitation, etc., you must speak with the cadre before walking off range. We will decide at that time whether to refund any, partial, or all payment. If you have any physical limitation, illness, or any condition that may interfere with the physical ability to train, please let us know in advance so that we may better plan and prepare. Failure to read the policies and range SOP prior to your course does not constitute automatic capitulation by OSS.
6. Please research the courses or events that you plan to attend. Ask questions prior to training day. Manage expectations based on the information provided. Be prepared for the training. We will help you with all these things!
7. Point of contact for this memorandum is Robert Edgar Mills at (719) 330-9245, [edgarmills@ospreyshootingsolutions.com](mailto:edgarmills@ospreyshootingsolutions.com).

Robert Edgar Mills  
Osprey Shooting Solutions, LLC