



OSPREY SHOOTING SOLUTIONS, LLC
OSPREYSHOOTINGSOLUTIONS.COM
ROME, GEORGIA 30161
(719) 330-9234

Osprey Shooting Solutions, LLC (OSS) Cancellation Agreement

1. In the event OSS cancels a course that a client has signed up and paid for, the client will have two options available:

- a. OSS will EITHER credit the course fee toward a future course of equal value.
- b. OR OSS will fully refund the course fee.

2. In the event the client cancels any OSS course registration after tendering payment, the client must let OSS know, not less than, 72 hours (three business days) prior to the training day. This notification allows OSS enough time to try and fill the course vacancy. Any cancellation within 72 hours (three business days) prior to training day, the client will forfeit their course fee.

3. Southern Ornithological League courses: We require cancellation notification no less than 30 days (thirty calendar days) prior to training day. In the event the client cancels after the deadline and after tendering full payment, OSS will retain 100% of the course fee, regardless of reason for cancellation. This is due to the cost, scope, and complexity of coordination and support requirements. Do not sign up if you are uncertain of your prior or emerging priorities.

4. In the event a client is asked to leave any course for any negative action such as, but not limited to; safety violation, altercation with other clients or OSS cadre, or determination of legal ineligibility to handle firearms (as outlined in Ga. Code Ann. §§ 16-3-21, 16-3-23, 16-3-23.1, 16-3-23, 16-3-24 & 16-3-24.1), the client will forfeit the entire course fee.

5. In the event a client chooses to quit any OSS course for any reason; dissatisfied with instruction, underprepared, physical limitation, etc., you must speak with the cadre before leaving the range. We will decide at that time whether to refund any, partial, or full payment. No refund will be issued for any SOL courses under these circumstances. If you have any physical limitation, illness, or any condition that may interfere with the physical ability to train, please let us know in advance so that we may better plan and prepare. Failure to read the policies and range SOP prior to your course does not constitute automatic capitulation by OSS.

6. Please research the courses or events that you plan to attend. Ask questions prior to training day. Manage expectations based on the information provided. Be prepared for the training. We will help you with all these things!

7. Point of contact for this memorandum is Robert Edgar Mills at (719) 330-9245, edgarmills@ospreyshootingsolutions.com.

Robert Edgar Mills
Osprey Shooting Solutions, LLC