

Old Capitol Custom Millwork Inc.

2528 Quakertown Rd
Pennsburg PA, 18073
484-552-8305
oldcapitolcm@gmail.com



Warranty effective 11/6/2025

- Old Capitol Custom Millwork Inc (OCCM)'s blanket warranty guarantees that the wooden product as manufactured by OCCM (wooden window sash, wooden door/jamb, wooden shutter, etc.) is to be free of defects in workmanship for 1 year from completion of fabrication to the Original Purchasing Customer only, assuming proper use* and maintenance** is observed.
- If a covered defect is reported during the term of the warranty period, OCCM will repair or replace the product or components, or refund the price paid for the defective product or component at its discretion. Removal, installation, finishing, refinishing, and disposal costs and services are not included under this warranty. Replacement product or components are warranted for the remainder of the original product warranty. Labor costs associated with replacement of any product are not covered. The customer is solely responsible for any costs, including labor costs, incurred by OCCM if a claim is found not to be covered or valid under the warranty.
- Warranty is limited to deterioration of wood material and/or separation of joinery. Be advised that hairline cracks on the paint surface and exposed wood/primer on panel edges as part of wood expansion/contraction is normal and unavoidable and does not equate to a failed joint or otherwise defective product.
- Warranties of all other components to be passed through to the customer from the Original Manufacturer if applicable. This includes hardware, glass, paint/finish, etc. Labor to replace defective items manufactured by the Original Manufacturer is not included in our warranty or theirs in most cases. Contact OCCM for details on limitations of vendor-provided component warranties.
- All exterior doors should be under an adequate overhang to protect them from the elements. An adequate overhang is to protrude from the building at least ½ of the height from the ground to the base of the overhang and is to extend a minimum of 3 feet on each side of the door/door unit. All doors not under an adequate overhang are excluded from the warranty.
- Wood is susceptible to expansion and contraction caused by temperature and humidity variation. The natural characteristics of wood movement and their effects cannot be warranted, as some shrinking and expansion may occur under certain conditions. These variations are not considered flaws. The following shall be covered under warranty:
 - For 1-3/4" or thicker doors/windows/shutters, warp exceeding ¼" in the plane of the product sized three feet, six inches (3'6") × seven-feet (7') or smaller.
 - Doors/windows/shutters wider than 3'6", taller than 7', and/or thinner than 1-3/4" are not warranted against bow, twist, or warp.
 - Movement of solid wood door jambs is not covered under warranty. Door jambs should be properly fastened to the wood, steel, or masonry wall using industry standard techniques. Wood door jambs should not extend beyond the plane of the wall and thus be unsupported.

- Doors with different face materials, face thicknesses, veneer grain configurations, or finish types on opposite sides of the door including mirrored doors are not covered under warranty against bow and twist.
- Action on claim for bow, twist, or warp may be deferred at OCCM's option for a period not to exceed twelve months after installation to permit the door in question to acclimate to temperature and humidity conditions.
- Screen/storm doors/windows are not warrantied against bow, twist, or warp.
- Products painted or stained in dark colors are not warrantied for bow, twist, warp or cracking caused by wood movement in applications with high sun exposure.
- The warranty does not cover goods under extreme or adverse site conditions including rain/water/flooding, extreme sun exposure, and/or extreme winds.
- In no event shall Seller be liable for any loss or damage arising directly or indirectly from the use of the product or for consequential or incidental damages. Except for the foregoing, Seller makes no express warranty with respect to any products sold under this contract and specifically excludes any implied warranty of merchantability or fitness for a particular purpose.
- Exclusions
 - Damage, defects, or problems resulting from causes outside OCCM's control are excluded from coverage under the Limited Warranty. Such causes include, without limitation:
 - Installation not in conformance with OCCM's installation instructions and applicable building codes
 - Improper or non-standard field finishing
 - Failure to finish and seal according to OCCM's finishing instructions; exposure to the elements prior to sealing
 - Field mulls; field finishes
 - Damage due to trimming more than one-inch (1") total of the product, including no more than ¼" from the top and either side
 - Damage from the application or use of after-market storm or screen doors
 - Seasonal expansion of door slab resulting in seasonal "sticking"
 - Installation or use in applications exceeding design standards
 - Installation or use near pools, saunas, hot tubs, or other high- humidity environments or sources of chlorine
 - Failure to follow OCCM's care and maintenance instructions; failure to properly treat, seal, and maintain exposed wood or wood finishes
 - Wood thresholds and sills
 - Use of razor blades, brick wash, or other inappropriate cleaners or chemicals
 - Shifting or settling of the structure in which the product is installed
 - Natural variations in the color, texture, character or cut of the wood. Color change related to exposure to ultraviolet light (natural or interior) and oxidation.

**normal use is defined as follows:*

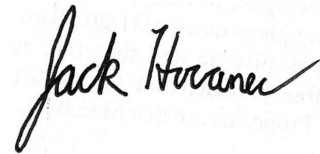
- *lower sash is lifted by sash lifts only, not by the check rail of the window*
 - *lifting the sash by the check rail may result in glass separation over time*
- *Upper sash is lowered by the checkrail towards the very outside corners*

- *pulling the sash down by the center of the check rail may result in glass separation over time*
- *No loading objects or materials through the windows*
 - *no dismantling of window units by untrained persons*
- *If a window or door is stuck, DO NOT FORCE IT open or closed. Damage as a result of forcing a window or door open or closed is not covered by our warranty*
- *Shutters should remain tightly latched in either the open or closed position in order to avoid damage.*

***normal maintenance is defined as follows*

- *All exterior wood should be repainted as needed*
 - *touch up any flaking, chipped, or otherwise defective areas immediately*
 - *it is recommended to fully repaint exterior woodworking, no matter the species at least once every 5-10 years depending on sun exposure and color*
 - *paint should be applied by a professional and care should be taken not to paint windows or doors shut, or get paint on weather stripping material or operating hardware*
 - *The backs of the shutters should be examined and touched up/repainted at the same time as the fronts*
- *If proper maintenance is not observed, the warranty will be VOID under the discretion of OCCM*

Jack Hovanec
President
Old Capitol Custom Millwork Inc.

A handwritten signature in black ink that reads "Jack Hovanec". The signature is written in a cursive, flowing style with a long, sweeping underline.