



TEMTECH CHARITY AUCTION  
AIR-CONDITIONING INSTALLATION  
TERMS AND CONDITIONS

1. Promoter

The auction is promoted by Temtech East Ltd (“Temtech”), based in Swanton Morley, Norfolk.

The auction supports Linda’s London Marathon fundraising for Alzheimer’s Research UK. Unless expressly confirmed otherwise, Alzheimer’s Research UK and the organisers of the London Marathon are not responsible for administering the auction or supplying the prize.

2. Eligibility

Bidders must:

- Be aged 18 or over.
- Be resident in the United Kingdom.
- Own the proposed installation property or have the property owner’s written permission.
- Nominate an installation address within PE, CB, NR & IP Post Codes.
- Accept these terms and conditions.

Employees of Temtech and anyone directly involved in administering the auction may not bid.

3. Auction period

The auction opens on 26<sup>th</sup> September 2026.

Bidding closes at 11:59pm on 28 February 2027. Bids received after the closing time will not be accepted.

Temtech is not responsible for bids that are delayed, incomplete, incorrectly submitted or not received because of technical or communication failures.

4. How to bid

Bids must be submitted in pounds sterling by

- Linda Pepper – Direct Message
- Temtech’s Facebook Page – Direct Message
- VIP Wolsoken’s Facebook Page – Direct Message
- [www.temtech.co.uk](http://www.temtech.co.uk) – Enquiry Form



Each bid must include the bidder's:

- Full name.
- Telephone number.
- Email address.
- Proposed installation postcode.
- Bid amount.

The minimum bid is £800

A bidder may increase their bid before the closing time by submitting a new bid. The highest valid bid received from that bidder will apply.

Bids may be withdrawn in writing before the auction closes. Bids cannot ordinarily be withdrawn after the closing time.

#### 5. Selecting the successful bidder

The highest valid and eligible bid received before the closing time will be the provisional winning bid.

If two or more bidders submit the same highest bid, those bidders may be invited to submit one final sealed bid within a specified period. If the bids remain tied, the bid that was originally received first will take priority.

Temtech will contact the provisional successful bidder using the contact details supplied.

The provisional successful bidder must respond within 48 hours. If they do not respond, withdraw their bid, fail the eligibility checks or do not comply with these terms, Temtech may approach the next-highest eligible bidder.

#### 6. Site eligibility and survey

The winning bid is provisional until Temtech has confirmed that:

- The property is within the eligible installation area.
- The proposed installation is technically suitable.
- Safe and reasonable access is available.
- The installation can be completed within the included standard specification.
- Any required owner, landlord, planning or third-party permissions are in place.

Temtech may initially assess suitability using the address, photographs, video or other information supplied by the bidder. A physical site survey will then be completed before the installation specification is finalised.

If the nominated property is unsuitable, the bidder may nominate another qualifying property within the permitted area. If no suitable property is available, Temtech may offer the installation to the next-highest eligible bidder.



## 7. Payment of the winning bid

Once Temtech confirms the proposed installation is eligible in principle, the successful bidder must pay their full winning bid within 48 hours.

Payment must be made directly to Linda's official Alzheimer's Research UK fundraising page at:

[https://2027tcslondonmarathon.enthuse.com/pf/linda-pepper?fbclid=IwZnRzaAUjAVRleHRuA2FlbQlXMQBwZG9mBWZkaWQWUPHEPeAxZ9UqqtVB8cMu5\\_C2JWnrdHNydGMGYXBwX2lkCjY2Mjg1NjgzNzkAAR4Q8ANSb0iWc0We33Hdjn\\_OKwQ5lt0l6a2DsBsxiHNgEm3Ql5YkTHfSWrzKrA\\_aem\\_bnlURwx7461kiHVlyueUw&utm\\_id=97757\\_v0\\_s00\\_e0\\_tv2\\_a1demonz18a9fv](https://2027tcslondonmarathon.enthuse.com/pf/linda-pepper?fbclid=IwZnRzaAUjAVRleHRuA2FlbQlXMQBwZG9mBWZkaWQWUPHEPeAxZ9UqqtVB8cMu5_C2JWnrdHNydGMGYXBwX2lkCjY2Mjg1NjgzNzkAAR4Q8ANSb0iWc0We33Hdjn_OKwQ5lt0l6a2DsBsxiHNgEm3Ql5YkTHfSWrzKrA_aem_bnlURwx7461kiHVlyueUw&utm_id=97757_v0_s00_e0_tv2_a1demonz18a9fv)

Evidence of the completed payment must be provided to Temtech.

The installation will not be booked or commenced until the full winning amount has been received and verified.

The successful bidder should not claim Gift Aid on the payment unless the fundraising platform or charity confirms that it qualifies.

## 8. The installation

The prize consists of the supply and standard installation of one wall-mounted air-conditioning system for one room measuring up to 25m<sup>2</sup>.

The equipment manufacturer, model and capacity will be selected by Temtech following the site survey and heat-load assessment. A room measuring 25m<sup>2</sup> does not automatically guarantee that a standard residential system will be suitable.

The final equipment selection and installation design remain subject to Temtech's technical assessment and final written specification.

## 9. Standard installation allowance

Unless Temtech confirms otherwise in writing, the standard installation includes:

- One wall-mounted indoor unit.
- One compatible outdoor condensing unit.
- Up to 6 metres of refrigerant pipework and interconnecting cable.
- Standard pipe containment.
- A gravity condensate drain where reasonably achievable.
- The outdoor unit mounted at accessible ground-floor level.
- Pressure testing, evacuation, commissioning and operational testing.
- Manufacturer and Temtech handover information.

The precise location of all equipment will be agreed during the survey and must be technically acceptable to Temtech.



## 10. Electrical supply

A safe, suitable and compliant electrical supply with the required protective device and local isolation must be available before installation.

Unless expressly included in Temtech's written specification, the provision, alteration or upgrading of the electrical supply is not included. This work must be completed by a suitably qualified person and will be the successful bidder's responsibility.

Temtech may postpone the installation if the required electrical supply is not ready or does not meet the necessary safety requirements.

## 11. Work not included

Unless agreed otherwise in writing, the prize does not include:

- New electrical circuits or upgrades to the electrical installation.
- Scaffolding, towers, cranes or specialist access equipment.
- Condensate pumps where a gravity drain is not possible.
- Builders' work, structural alterations or decorative making good.
- Core drilling through unusual or specialist construction materials.
- Removal, relocation or disposal of existing equipment.
- Planning applications, landlord consent or other permissions.
- Extended pipework, cabling or containment beyond the included allowance.
- Installation above normal ground-floor working height.
- Asbestos surveys or work affecting asbestos-containing materials.
- Parking charges, permits or other site-specific charges.

Any additional work will be identified following the survey and quoted separately. No additional charge will be incurred without the successful bidder's prior agreement.

## 12. Permissions and property requirements

12.1 The successful bidder is responsible for ensuring that the proposed installation complies with all planning, building-control, property and third-party requirements applicable at the installation address.

12.2 Before installation, the successful bidder must obtain and provide evidence of any required:

- Planning permission.
- Listed building consent.
- Scheduled monument consent.
- Building Regulations approval.
- Landlord, freeholder or managing-agent consent.
- Consent required by a lease, tenancy agreement or restrictive covenant.
- Consent relating to shared walls, communal areas or the building exterior.
- Conservation-area, Article 4 Direction or other local-authority approval.
- Consent required by any other person or authority with an interest in the property.



### 12.3 Domestic permitted development

An air-source heat-pump installation at a house or wholly residential block of flats in England may constitute permitted development without a planning application, but only where all applicable limits and conditions in force at the installation date are satisfied.

These currently include:

- The installation must comply with the applicable Microgeneration Certification Scheme planning standard, currently MCS 020a.
- The outdoor compressor unit, including its housing, must not exceed 1.5m<sup>3</sup> for a house or 0.6m<sup>3</sup> for a block of flats.
- For a house that is not detached, or a block of flats, only the first air-source heat-pump installation is normally permitted development.
- For a detached house, no more than the first two air-source heat-pump installations are normally permitted development.
- Permitted development rights may not apply where a wind turbine is already installed on the building or within its grounds.
- Installation on a pitched roof is not permitted development.
- Where installed on a flat roof, every part of the outdoor unit must normally be at least one metre from the external edge of the roof.
- Permitted development rights do not apply within the curtilage of a listed building or on a scheduled monument.
- Within a Conservation Area or World Heritage Site, the unit must not be installed on a wall or roof fronting a highway or positioned nearer to a highway bounding the property than the nearest part of the building.
- Outside a Conservation Area or World Heritage Site, a unit must not be installed above ground-floor level on a wall that fronts a highway.
- The system must not be used solely for cooling purposes.
- The unit must be positioned, so far as reasonably practicable, to minimise its effect on the external appearance of the building and the amenity of the surrounding area.
- The equipment must be removed when it is no longer reasonably required for microgeneration purposes.

### 12.4 Permitted development rights may have been removed or restricted by:

- A condition attached to an existing planning permission.
- An Article 4 Direction.
- The property's listed status.
- Its location within a designated area.
- A previous installation at the property.
- Local planning policies or other site-specific restrictions.

The successful bidder must not assume that the installation qualifies as permitted development solely because the property is residential.

### 12.5 Flats, leasehold and rented properties



For a flat, leasehold property, rented property or property with communal areas, written approval may be required from the landlord, freeholder, housing association or managing agent even where planning permission is not required.

The successful bidder must obtain all such approvals before installation. Temtech may refuse to attach equipment to communal walls, roofs, balconies or other shared property without satisfactory written consent.

#### 12.6 Listed buildings and designated areas

Installation at a listed building, within its curtilage, on a scheduled monument or at a property within a Conservation Area, World Heritage Site or other designated area may require formal permission or consent.

The prize does not include specialist planning, heritage or conservation advice unless Temtech expressly agrees otherwise in writing.

#### 12.7 Non-domestic properties

Permitted development rights applicable to domestic air-source heat pumps may not apply to commercial, industrial, mixed-use or other non-domestic premises.

Any installation at a non-domestic property will be considered individually and will be subject to Temtech's prior written approval and any necessary planning permission.

#### 12.8 Local authority confirmation

Temtech may require the successful bidder to obtain written confirmation from the relevant local planning authority or a lawful development certificate before work begins.

Temtech's site survey or proposed installation drawing does not constitute planning advice or confirmation that permission is unnecessary.

#### 12.9 Application costs

The prize does not include:

- Planning or consent application fees.
- Lawful development certificate fees.
- Planning-consultant or architect fees.
- Drawings required specifically for an application.
- Noise-impact assessments.
- Heritage statements.
- Structural calculations.
- Legal fees.
- Fees charged by landlords, freeholders, managing agents or local authorities.

These costs are the successful bidder's responsibility unless Temtech agrees otherwise in writing.



12.10 Installation will not proceed until Temtech is reasonably satisfied that all necessary permissions and approvals are in place. Temtech may request copies of approvals before arranging the installation date.

12.11 If the required permission is refused, cannot reasonably be obtained or will not be obtained before the redemption deadline, the successful bidder may nominate another qualifying property, subject to Temtech's approval and a satisfactory survey.

12.12 Planning legislation and local requirements may change between the auction date and installation. The requirements in force at the installation date will apply.

### 13. Redemption and completion deadline

The installation must be completed by 30 April 2027.

The successful bidder must provide reasonable access and appointment availability to allow the survey and installation to take place before this date.

If completion is prevented by the successful bidder, a lack of electrical supply, missing permissions, unsafe conditions or unavailable access, Temtech may withdraw the installation.

If completion is delayed solely by Temtech, equipment availability or circumstances outside the successful bidder's reasonable control, Temtech may agree a later installation date in writing.

### 14. Transfer and cash alternative

The installation may be transferred to another qualifying property or recipient only with Temtech's prior written agreement.

There is no cash alternative. The installation cannot be exchanged for money, credit, materials, servicing or unrelated work.

### 15. Changes and cancellation

Temtech may suspend, amend or cancel the auction where circumstances beyond its reasonable control make this necessary.

Temtech will not materially disadvantage a confirmed successful bidder without good reason and will communicate any significant change as soon as reasonably possible.

### 16. Publicity and personal information

Temtech will use bidders' personal information only to administer the auction, confirm eligibility, contact the successful bidder and arrange the survey and installation.

The successful bidder may be asked for permission to use their name, photographs or installation images in fundraising and promotional material. Participation in publicity will not be mandatory unless agreed separately.



## 17. Liability

Temtech is not responsible for losses caused by inaccurate information supplied by a bidder, missing permissions, undisclosed hazards or a failure to prepare the property as required.

Nothing in these terms excludes or limits liability where doing so would be unlawful, including liability for death or personal injury caused by negligence, fraud or the successful bidder's statutory rights.

## 18. Acceptance of terms

Submitting a bid constitutes acceptance of these terms and conditions.

Temtech's decisions concerning bid validity, eligibility, technical suitability and the standard installation specification will be final, subject to applicable law.

## 19. Governing law

These terms are governed by the laws of England and Wales. Any dispute will be subject to the jurisdiction of the courts of England and Wales.