

Refund Policy

At Getfirekirin.com, we understand that there may be instances where a customer wishes to be refunded for a purchase or in-game transaction. This policy is designed to outline the specifics of our refund process and describes how a customer can receive a refund from Getfirekirin.com if they are unsatisfied with the services provided.

A customer can request a refund to their original method of payment for any purchase or in-game transaction made within 24 hours of purchase **IF CREDITS HAVEN'T BEEN USED**. Refund requests must be made via email or customer service within 2h hours of the date of purchase and must include the customer's name and full purchase details.

All refunds are subject to review and approval by Getfirekirin.com. Any refunds approved will be issued and credited to the original payment method within 24 hours.

Getfirekirin.com reserves the right to deny any refund requests if Abuse of Refunds and/or Abuse of Services is detected. Abuse of Refunds and/or Abuse of Services includes, but is not limited to, requesting refunds on the same account or game more than once, requesting multiple refunds on different accounts or games, engaging in fraudulent activity and/or attempting to gain an unfair economic advantage.

If you have any questions regarding our Refund Policy, please contact us at NgscPlayers@gmail.com or call [\(430\) 257-8932](tel:4302578932) for further information.