Facilitator: Ms. Celeste Dass MSc GMBPsS Email: mentalwellnesshub@gmail.com

# Mental Wellness Hub Active Listening: The Basics

Online Course

Lectures	Details	Activities + Additional Readings
Lecture 1: An Introduction	<ul><li>What is Active Listening</li><li>Dale's Cone of Experience</li><li>All About Active Listening</li></ul>	Yes
Mini Lecture #1	- Listening vs Hearing	-
Mini Lecture #2	- Different Listening Styles	-
Lecture 2	- Core Principles of Active Listening	Yes
Mini Lecture #3	- Barriers to Effective Listening	-
Lecture 3	<ul> <li>How to use Active Listening in a Crisis</li> <li>How to use Active Listening in Coaching</li> </ul>	Yes
Lecture 4	- Benefits of Active Listening	Yes
Lecture 5	- Active Listening to Parents	Yes

#### Assessments

- Two Quizzes must be completed and passed.

### **Certificate Information**

• Upon successful completion, a certificate will be e-mailed to the student. An additional \$50 fee is incurred if the student would like a hardcopy delivered. This course is internationally accredited by the International Practitioners of Holistic Medicine (IPHM).

## **Payment Procedures**

- Payment Options:
  - Online Bank Transfer/Bank Deposit to our Account (details will be sent privately to each student)

### Disclaimer

- This course can be used for personal and continuing professional development.