



COVID-19 Update as of August 1, 2020

On behalf of North Pointe Painting, we personally want to convey to you how humbled we are by your continued support during a time of unprecedented challenges relating to COVID-19. Like you, we are deeply concerned for not only the well being of our families, but also our staff and customers. We want to assure you we are taking all necessary precautions to keep everyone in our community safe and healthy. We are exceedingly grateful to have a healthy staff and want to continue to maintain a healthy and safe environment for them to work in.

We will continue to revise our business plan and make any necessary adjustments as we learn more or more guidelines for business operations are given.

To Follow all Executive Orders in place, we are implementing the following procedures:

Exterior & Interior Estimate Processes

As an alternative to the traditional in-person Exterior Estimate Appointment, we will be offering contactless driveby estimates. These estimates will be done non face-to-face to help keep our customers and estimators from exposure to COVID-19. If you prefer to meet with an estimator in person, we will ask that social distancing measures be followed and both parties wear a mask to limit exposure. For Interior Estimates, estimators will be required to wear masks and respect social distancing guidelines while inside a customers home. We ask customers who are exhibiting symptoms to notify us prior to their scheduled appointment to reschedule. We expect all estimators to follow proper personal hygiene practices, including handwashing and the use of alcohol based sanitizer products as necessary.

Safety Process

We will be implementing additional safety measures to help maintain the safety and well being of our employees. All employees will be required to self quarantine if they are exhibiting symptoms or have been knowingly exposed to COVID-19. Employees will be encouraged to maintain good hygiene practices including, proper hand washing, use of alcohol based hand sanitizer, regularly disinfecting equipment, and disposing of tissues and other personal trash properly.

Continual Monitoring

The Health of our Employees and Customers will remain our Number One Priority! We will continue to monitor the health of our employees both in the office and in the field. We will also be in close communications with customers to continue to contain the spread of the illness within the best of our abilities.

We THANK YOU for your continued support during these trying times
and look forward to continuing to serve you safely and efficiently!
The Team at North Pointe Painting & Carpentry