

Veterinary Referral Form

| Owners Details | |
|-------------------|--|
| Name: | |
| Address: | |
| Telephone: | |
| Email: | |

| Animals Details | | | |
|---------------------------|--|------------------|--------------|
| Name: | | | |
| Species: | | Age: | |
| Sex: | | Breed: | |
| Insurance company: | | Neutered: | [Y] [N] |

| Case History | |
|-----------------------------------|--|
| Reason for Referral: | |
| Relevant Clinical History: | |
| Current Medication: | |

| Vet Details | |
|----------------------|--|
| Vet Practice: | |
| Telephone: | |
| Email: | |

I consent to the above animal receiving physiotherapy treatment;

Vet Signature: _____

Date: _____

Owner signature: _____

Date: _____

Please bring completed form to your session.

I take full responsibility for my work and the outcomes and will immediately refer the animal back to you if I see any signs of underlying injury, disease, or pathology.

I am governed by the NAVP Code of Conduct which I fully observe.

Terms of service

By confirming your appointment, you are agreeing to our Terms of Service stated below:

- i. We require a completed 'Veterinary Referral Form'. According to The Veterinary Surgeons (Exemptions) Order 2015, an animal therapist can only treat animals by veterinary referral.
- ii. Treatment fees are payable at each session in cash or by BACS.
- iii. Many insurance companies will reimburse costs for veterinary physiotherapy; however, you are advised to check your policy before booking an appointment. In most instances you will need your vet to countersign your claim form for these types of treatments.
- iv. Cancellation conditions - a full 24 hours cancellation notice is required or you are liable to pay the full treatment price. Missed appointments must be paid in full.
- v. We reserve the right to cancel any appointment due to illness or injury.
- vi. Appointment sessions last from 1-2 hours in total; including assessment and treatment
- vii. You are required to notify us if your pet's condition worsens or if your vet advises to pause or stop treatment.
- viii. We reserve the right to refuse treatment or to refer the animal back to the vets if the veterinary physiotherapist deems it necessary.

- ix. We reserve the right to refuse treatment to any pet we feel would endanger the therapist through nervous aggression.

- x. Whilst every care is taken during treatments, pets do so entirely at their own risk.

- xi. We reserve the right to take photographs and/or video footage of your pet during sessions for our treatment records. We may also use these to promote our centre. If you would prefer not to have photographs/video taken of your pet for any reason please notify us when you arrive for your appointment.

- xii. We comply by the Data Protection Act 2018 regarding holding and using your data. Data will only be shared with your veterinarian and other paraprofessionals with your consent.

- xiii. Office hours are from 9am-5pm Monday-Friday excluding public/bank holidays. Any communication through emails, texts or phone calls will be within these hours.

For more information please visit www.bucksvetphysio.com