



# CALLAWAY 72

Model #CLW-72 Direct Vent Gas Fireplace

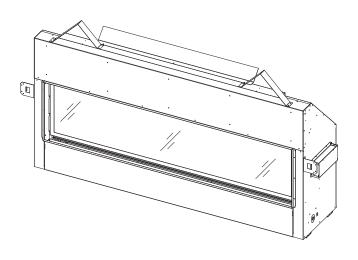
English and French installation manuals are available through your local dealer. Visit our website www.kozyheat.com.

Les manuels d'installation en français et en anglais sont disponibles chez votre détaillant local. Visitez www.kozyheat.com.





We suggest that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.



#### **A** WARNING:

### FIRE OR EXPLOSION HAZARD

Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- -WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Leave the building immediately.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

This appliance may be installed in an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

# **A DANGER**



HOT GLASS WILL CAUSE BURNS

DO NOT TOUCH GLASS UNTIL COOLED

NEVER ALLOW CHILDREN
TO TOUCH GLASS

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

INSTALLER: Leave this manual with the appliance. CONSUMER: Retain this manual for future reference.

Read this manual before installation or operating this appliance.

Please retain this owner's manual for future reference.

# CONGRATULATIONS!

We welcome you as a new owner of a Kozy Heat gas fireplace. Kozy Heat products are designed with superior components and materials, and assembled by trained craftsmen who take pride in their work. To ensure you receive a quality product, the burner and valve assembly are 100 percent test-fired, and the complete fireplace is thoroughly inspected before packaging. Our commitment to quality and customer satisfaction has remained the same for over 40 years. We offer a complete line of gas and wood fireplaces, along with stylish accessories to complement any decor. Adding a fireplace is one of the best ways to increase the value of your home, and we are proud to offer a network of dealers throughout the country to help make your experience everything you imagine. We pride ourselves in being dedicated not only to functionality and reliability, but also customer safety. We offer our continual support and guidance to help you achieve the maximum benefit and enjoyment from your Kozy Heat gas fireplace.

Jim Hussong President Dudley Hussong Board Chairman

#### **Homeowner Reference Information**

We recommend you record the following information:

Model Name:	Date purchased/installed:Location of fireplace:
Dealership Purchased from:	Dealer phone:
Notes:	

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## 1.0 INTRODUCTION

## 1.1 Appliance Certification

Laboratory: PFS in Cottage Grove, Wisconsin Standards:

ANSI Z21.88-2017/CSA 2.33-2017, Vented Gas Fireplace Heaters CSA 2.17 2017, Gas-Fired Appliances for Use at High Altitudes

This installation must conform with local codes, or in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or the Natural Gas and Propane Installation Code, CSA B149.1.

## 1.2 California Proposition 65 Warning

**WARNING:** This product can expose you to chemicals including Carbon Monoxide, that is an externally vented by-product of fuel combustion, which is [are] known to the State of California to cause cancer, birth defects or other reproductive harm. For more information, visit www.P65Warnings.ca.gov.

## 1.3 Requirements for the Commonwealth of Massachusetts

The following requirements reference various Massachusetts and national codes not contained in this manual.

For all sidewall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

#### 1.3.1 Installation of Carbon Monoxide Detectors

At time of installation of side wall horizontally vented gas fueled equipment, the installing plumber or gas-fitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gas-fitter shall observe that a battery operated or hard wired carbon monoxide detector is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors.

In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

#### 1.3.2 Approved Carbon Monoxide Detectors

Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

#### 1.3.3 Signage

A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print no less the one-half inch (1/2) in size, "GAS VENT DIRECTLY BELOW, KEEP CLEAR OF ALL OBSTRUCTIONS".

#### 1.3.4 Inspection

The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08 (2) (a) 1 through 4.

#### 1.3.5 Exemptions

The following equipment is exempt from 248 CMR 5.08 (2) (a) 1 through 4: The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

## 1.3.6 Manufacturer Requirements

#### 1.3.6.1 Gas Equipment Venting System Provided

When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

- Detailed instructions for the installation of the venting system design or the venting system components; and
- A complete parts list for the venting system design or venting system.

## 1.3.7 Gas Equipment Venting **System NOT Provided**

When the manufacturer of Product Approved side wall horizontally vented gas equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

- The referenced "special venting systems" instructions shall be included with the appliance or equipment installation instructions and;
- The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.

## 2.0 SPECIFICATIONS

## 2.1 Heating Specifications

	Natural Gas	Propane
Maximum	49,500 Btu/h	49,000 Btu/h
Input Rating	(14.51 kW)	(14.36 kW)
Minimum	25,000 Btu/h	24,500 Btu/h
Input Rating	(7.32 kW)	(7.18 kW)
Manifold Pressure	3.8″WC	11"WC
(High)	(0.95 kPa)	(2.74 kPa)
Manifold Pressure	1.1″WC	2.9"WC
(Low)	(0.27 kPa)	(0.72 kPa)
Orifice Sizes (DMS)	(2) #42	(2) #1.45 mm

## 2.1.1 Altitude Adjustment

This appliance may be installed at higher altitudes. Please refer to National Fuel Gas Code ANSI Z223.1/NFPA 54, CSA-B149.1 Natural Gas and Propane Installation Code, local authorities, or codes having jurisdiction in you area regarding derate guidelines.

#### 2.1.1.1 US Installations

Refer to the American Gas Association guidelines for the gas designed appliances derating method. For elevations above 2,000 ft (610 m), input ratings are to be reduced by 4% for each 1,000 ft (305 m) above sea level.

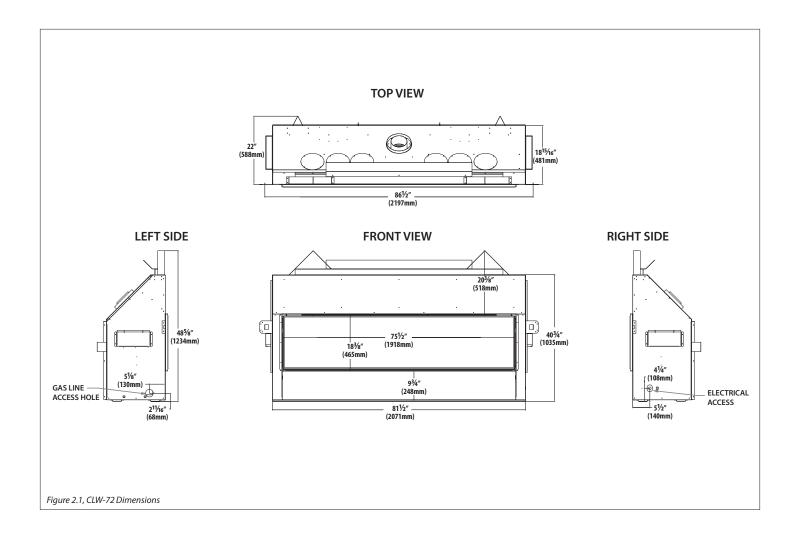
#### 2.1.1.2 Canadian Installations

When the appliance is installed at elevations above 4,500 ft (1,372 m), the certified high altitude rating shall be reduced at the rate of 4% for each additional 1,000 ft (305 m).

## 2.2 Electrical Specifications

- The junction box in this appliance requires 120VAC, 60Hz, and 6
  Amps.
- Verify the household breaker is shut off prior to working on any electrical lines.
- The AC power supply to this appliance must be hot at all times and shall not have a switch installed in it.

## 2.3 Appliance Dimensions



#### 2.4 Barrier Dimensions

#### 2.4.1 Standard Safety Barrier

WARNING: A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

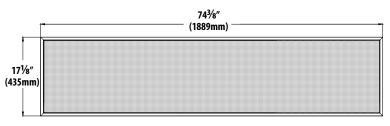
If the barrier becomes damaged, the barrier shall be replaced with Hussong Mfg.'s barriers for this appliance.

#### 2.4.2 Optional Surrounds

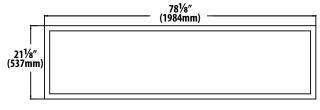
IMPORTANT: Consider the height of hearth finish material when building a fireplace platform. If using a safety screen only, the hearth may be flush with the finishing edge. If using a surround, the bottom of the fireplace surround must be level with finished hearth extension for proper fit of the optional surround.

The optional surrounds below are shown with the safety barrier (shipped with unit).

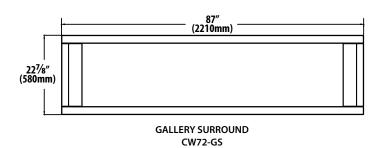
For installation instructions, refer to Section 4.5 Barrier Installation on page 33.

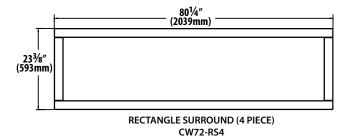


**SAFETY BARRIER SCREEN (ONLY)** CW72-ES



**RECTANGLE SURROUND (1 PIECE)** CW72-RS





81<sup>3</sup>⁄16" (2062mm) 24½" (622mm) FORGED SURROUND CW72-FS

## 3.0 FRAMING

## 3.1 Appliance Placement Considerations

WARNING: Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.

- This appliance must be installed on a level surface capable of supporting the fireplace and venting. If possible, place the fireplace in a position where the vent terminates between two studs, eliminating the need for any additional framing.
- This fireplace may be installed in a bedroom.
- Please be aware of the large amount of heat this fireplace will produce when determining a location.

## 3.2 Stand-off Assembly and Installation

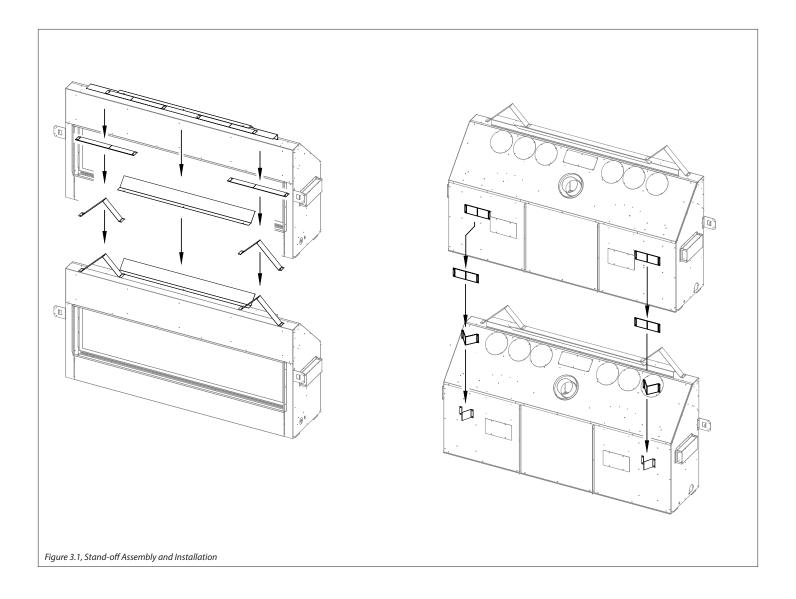
NOTE: If installing the Komfort Zone Kit (#KZK-072), please reference the manual included with kit.

NOTE: If installing a heat transfer kit(s), please reference the manual included with the kit.

WARNING: The top stand-offs brackets provide the required minimum clearance to the header. The clearance to header must be maintained.

Top stand-off brackets must be formed and attached prior to positioning fireplace into framed opening.

- Remove and save (4) screws securing the stand-off brackets on top of the fireplace.
- Form each stand-off bracket by bending at perforations, as
- Align the holes in the formed stand-off brackets with the holes on top of the fireplace. Secure with (4) screws previously removed along with (4) screws provided in the fireplace components packet.
- Remove and save screws securing the back stand-off brackets. Form the back stand-off heat shields as shown. Secure using provided screws.

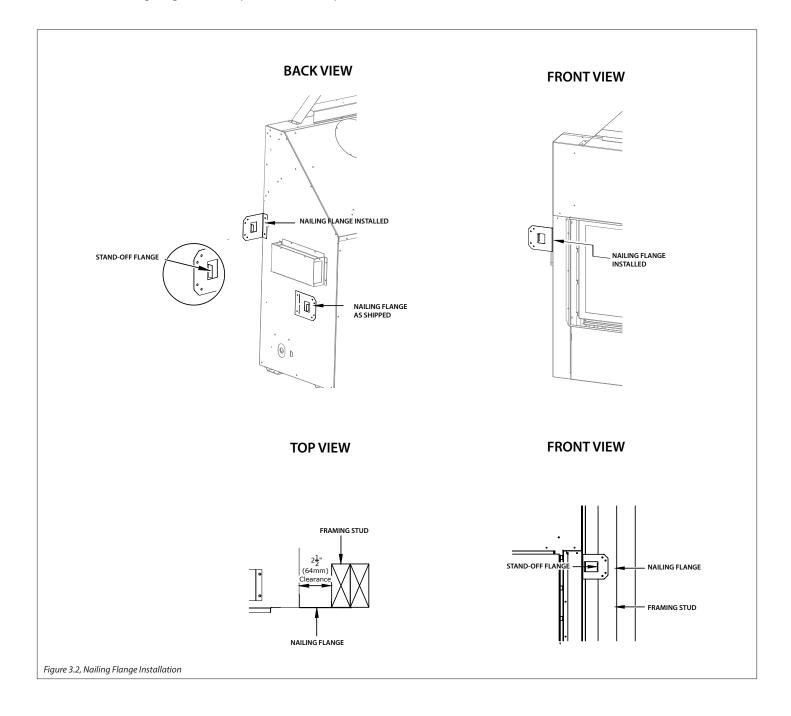


# 3.3 Nailing Flange Assembly and Installation

CAUTION: Never permanently remove these assemblies from the fireplace—they must be secured regardless of finish material used.

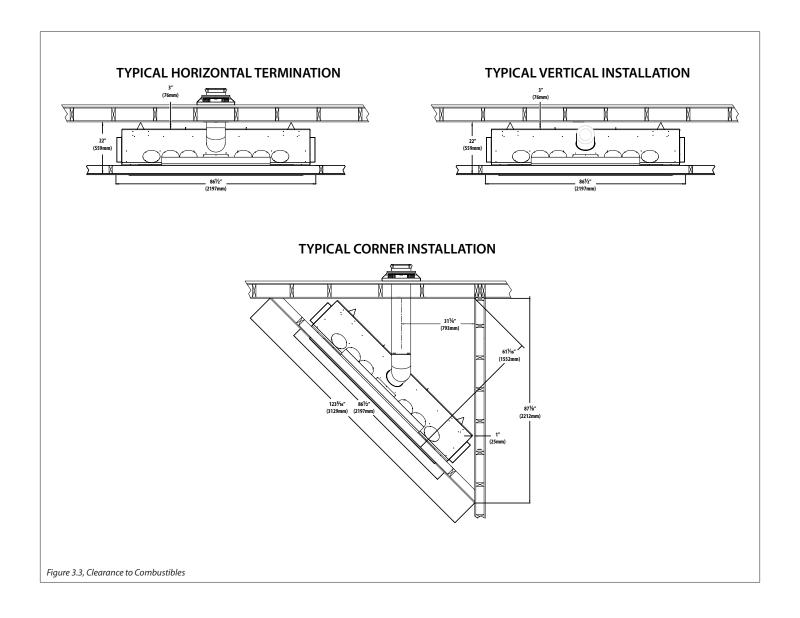
- Remove (2) nailing flanges from the right and left side of the fireplace.
- 2. Align nailing flange with holes on outside corners of fireplace, with the stand-off flanges on the nailing flanges facing away from the fireplace
- 3. Secure the nailing flanges to the fireplace with screws (provided)

- through the slots in nailing flanges.
- Bend perforation on nailing flange until parallel with fireplace face. Do not bend toward fireplace face.
- Position framing stud against the small stand-off (located on backside of nailing flange). Secure with nails or screws.
- When installed, the nailing flanges provide the minimum 2½ in (64 mm) clearance from the sides of the fireplace to framing.



## 3.4 Clearances to Combustibles

Table 3.1, Minimum Appliance Clearances to Combustible Material				
From appliance top stand-off brackets	0 in	0 mm		
From appliance left and right stand-off brackets	0 in	0 mm		
From appliance back stand-off brackets	0 in	0 mm		
From appliance corners	1 in	25 mm		
From appliance front	36 in	914 mm		
Finishing edge to adjacent sidewall	6 in	152 mm		
Fireplace finishing edge to 3/4 in (19 mm) trim	16-1/2 in	419 mm		
Mantel 6" (152mm) deep from fireplace finishing edge	20 in	508 mm		
Mantel 6" (152mm) deep from fireplace enclosure floor	48-1/4 in	1226 mm		
Minimum height of fireplace enclosure	79-1/4 in	2013 mm		
Base of the fireplace to ceiling	79-1/4 in	2013 mm		



## 3.5 Wall Enclosure Rough Opening

WARNING: Provide adequate clearance in front of the fireplace for barrier removal, component access, gas line installation, service access, etc.

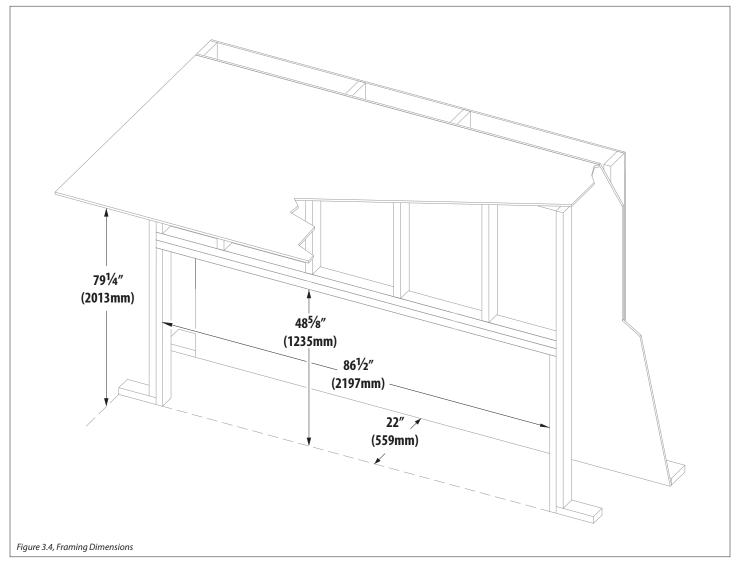
NOTE: The construction of the fireplace wall enclosure must comply with local building codes and all clearances as outlined in this manual.

NOTE: Cold air transfer area. The fireplace wall enclosure should be constructed in a manner to prevent cold air from entering the room and outside walls should be insulated.

FIRE HAZARD: Do NOT install this appliance directly on carpeting, vinyl, or any other combustible material other than wood.

- METAL-FAB VENT SYSTEM: If installing Metal-Fab vent pipe, an adapter must be used. This will change the minimum depth for the wall enclosure rough opening from 22" (558mm) to 26" (660mm) in order to maintain the required vent pipe clearances. See section 3.8 on page 16 and section 7.1 on page 37 for more information.
- Framing dimensions should allow for wall covering thickness and fireplace facing materials. Adjust rough opening size as necessary to maintain minimum clearance requirements.

- The bottom of the fireplace must be placed directly on a wood or non-combustible surface (not linoleum or carpet). If the fireplace is to be installed above floor level, a solid, continuous platform must be constructed below the fireplace.
- This fireplace may be elevated off the floor, provided it is properly supported by framing materials and maintains ceiling clearances.
- If masonry is to be used (optional), prepare the necessary foundation for the masonry load. A lintel must be used over the top of the appliance to support the additional weight of masonry construction.
- If installing a Komfort Zone Kit (#KZK-072 or #KZK-1510), please reference the manual included with kit.
- If installing a heat transfer kit(s), please reference the manual included with the kit.
- If using a vented cavity option, please reference Section 3.10
   Heat Distribution Cover Plates on page 19.



## 3.6 Floor Support and Protection

- Floor protection in front of the fireplace is not required. Combustible material may be used if installing a hearth extension. Consider the thickness of the hearth extension finishing material if building a fireplace platform. If using a safety screen only, the hearth may be flush with the finishing edge. If using a surround, the bottom of the fireplace surround must be level with finished hearth extension for proper fit of the optional surround.
- If this appliance is to be installed directly on carpeting, tile, or other combustible material other than wood flooring, this appliance shall be installed on a metal or wood panel extending the full width and depth of the appliance.
- If the appliance is to be installed above floor level, a solid, continuous platform must be constructed below the appliance.

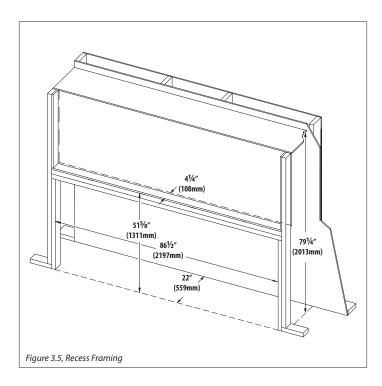
#### 3.7 Recess Construction

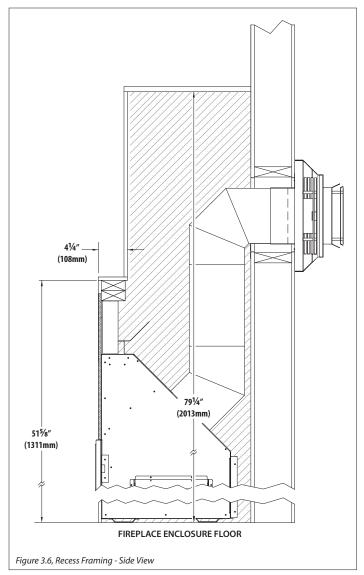
#### WARNING: All clearances to venting must be maintained.

Mounting a television above a fireplace has become a common practice. Television surface temperatures are affected by mantel depth, ceiling heights, and wall and mantel construction material. Most television manufacturers specify in their instructions that a television should not be installed on, near, or above a heat source.

Television location rests solely on the homeowner. It is the home owner's responsibility that the preferred TV mounting and mantel design will not exceed the listed maximum operation temperature of their electronic goods.

Tests performed determined that surface temperatures did not exceed 150°F (66°C) when a 414 in (108mm) (measured from the backside of the combustible framing) deep recess is constructed above the fireplace. See illustrations below.





## 3.8 Vent Termination Framing

IMPORTANT: Vent cap location must be in compliance with Section 6.2 Minimum Termination Clearances on page 36.

WARNING: DO NOT RECESS THE VENT CAP INTO WALL OR SIDING.

IMPORTANT - METAL FAB VENT SYSTEM: When installing Metal Fab vent pipe, an adapter must be used. This will change the minimum height for the center of the vent pipe by 3-1/4" (83mm) when framing the wall pass through. Natural gas installations minimum height to center of the vent pipe with the adapter is 72-3/4"(1848mm) and propane is 84-3/4" (2153mm). See section 3.5 on page 14 and section 7.1 on page 37 for more information.

#### 3.8.1 Vertical Terminations

CAUTION: Cold air transfer area. The surround fireplace chase must comply with all clearances as outlined in this manual, and be constructed in compliance with local building codes. Outside walls should be insulated to prevent cold air from entering room.

- Follow vent pipe manufacturer's installation instructions for vertical terminations.
- A minimum of 1 in (25 mm) clearance on all sides of the vertical vent pipe must be maintained.
- Attic insulation shields may be insulated using unfaced insulation products listed as non-combustible per ASTM E 136.

#### 3.8.2 Horizontal Terminations

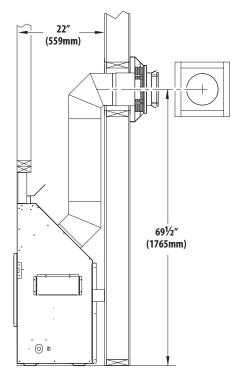
IMPORTANT: Horizontal vent sections require 1/4 in (6 mm) rise for every 12 in (305 mm) of travel for natural draft applications.

NOTE: Elbows listed with approved vent systems for this appliance vary in vertical length. Please consult the vent manufacturer's instructions to determine the elbow dimension used for installation. Adjust the wall pass-through rough opening dimensions to maintain clearance requirements.

Wall thimble products that comply with the required 1 in (25 mm) clearance to combustibles, must be installed for all horizontal vent runs that pass through interior or exterior walls. These wall thimble products may be insulated using unfaced insulation products listed as noncombustible per ASTM E 136.

- Measure from floor level of the fireplace to the center of where the vent pipe will penetrate the wall.
- Cut and frame an opening in the wall to allow the vent system
  to run level through the wall pass-through. This wall passthrough may be fully lined with insulation products listed as
  noncombustible per ASTM E 136. A minimum 1 in (25 mm) on all
  sides of the horizontal vent pipe at the wall pass-through must
  be maintained.
- Follow the vent pipe manufacturer's installation instructions for vent installation.

# NATURAL GAS RIGID PIPE MINIMUM HORIZONTAL TERMINATION



# PROPANE RIGID PIPE MINIMUM HORIZONTAL TERMINATION

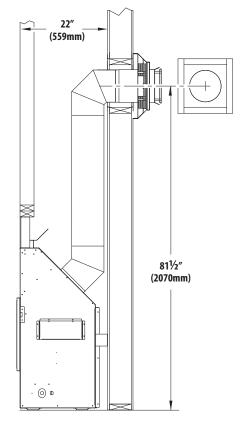


Figure 3.7, Vent Termination Locations

## 3.9 Outdoor Covered Fireplace Installation

An outdoor covered fireplace installation allows a fireplace to be installed in an outdoor covered area, where the appliance is protected from direct precipitation.

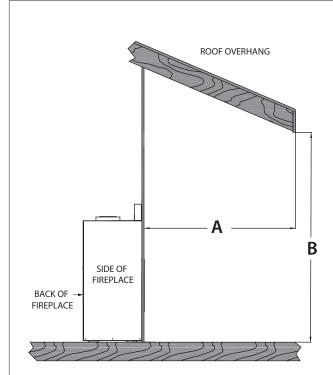
Follow the instructions and illustration below and the following page for installation procedures.

#### 3.9.1 Safety Screen Barriers

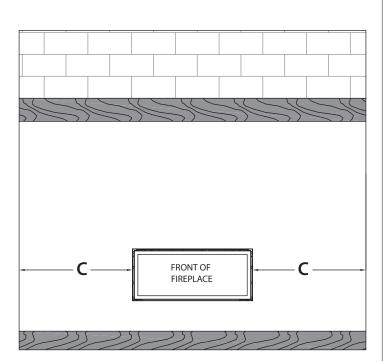
Hussong Mfg. highly recommends to use black painted safety barriers in outdoor installations. Other screen barriers that incorporate a plated or patina finish are highly susceptible to oxidation and discoloration.

#### 3.9.2 Requirements

- The continuous insulated building envelope and weatherproof membrane is not to be interrupted by fireplace installation. See Figure 3.9 on the following page.
- Fireplace operation is approved from 40°F to 110°F.
- All wiring connections shall be in accordance with outdoor requirements of NECA NFPA 70.
- All clearances and requirements in your appliance manual must be adhered to.



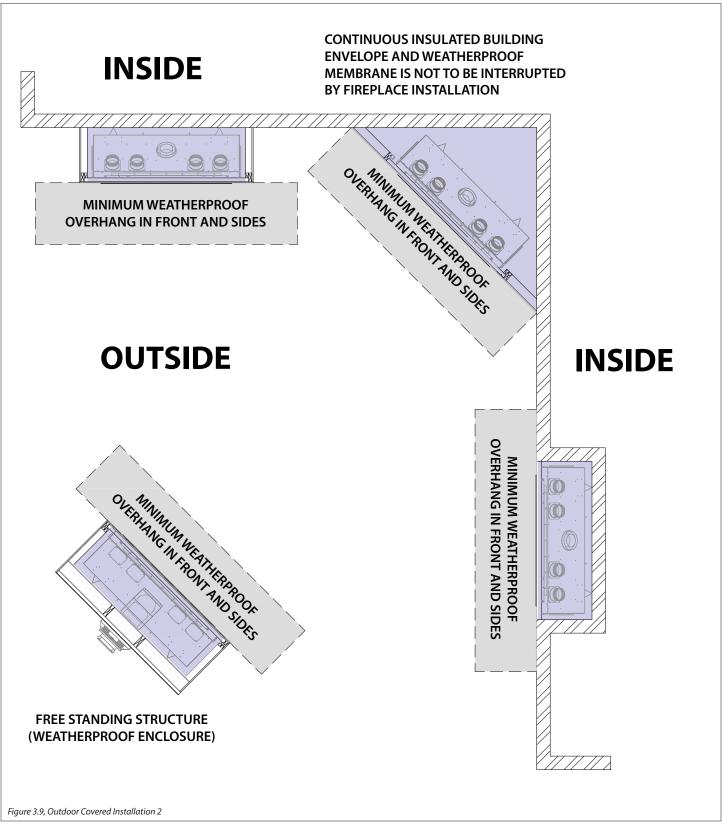
The overhang (A) must be a minimum of 1/2 or greater of the roofline elevation (B) above the base of the fireplace.



The width of the overhang to each side of the appliance (C) must be a minimum of 1/2 or greater of the roofline elevation (B) above the base of the fireplace.

EXAMPLE: If roofline (B) is 10 ft above the base of fireplace, the overhang (A) must be 5 ft or greater. The width of the overhang to EACH side of the fireplace (C) must be 5 ft or greater.

Figure 3.8, Outdoor Covered Fireplace Install



#### 3.10 Heat Distribution Cover Plates

IMPORTANT: Do not remove cover plates for standard installation. Remove only for specific applications or installations that require removal of cover plates. For facing and finishing requirements for the vented cavity options, see Section 4.4 Vented Cavity Facing and Finishing Options on page 31.

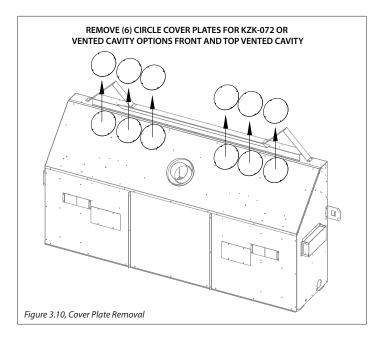
## 3.10.1 Kozy Zone Kit and Vented **Cavity Cover Plates**

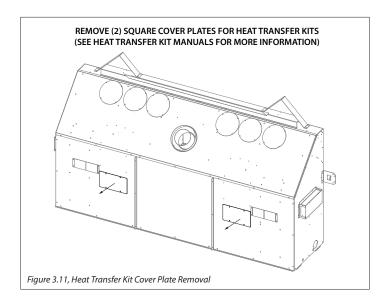
The following design options have specific framing requirements, mantel requirements, and exterior trim dimensions. The appliance convection baffle and outer shell plates must be removed for heat distribution required by cavity framing designs.

Remove the (6) cover plates that correspond to the vented cavity options front or top vented cavity. See Figure 3.9. If planning to install a Kozy Zone kit, these (6) cover plates will also have to be removed. See the #KZK-072 or #KZK-1510 manual for further fireplace preparation.

#### 3.10.2 Exterior and Interior Heat **Transfer Kit Cover Plates**

Figure 3.11 shows removal of the Heat Transfer Kit cover plates. There are (2) square cover plates located on the rear of the outer shell of the appliance. This appliance can have (2) Heat Transfer Kits installed at the same time. It can be up to two of the same heat transfer kit or a combination of interior and exterior kits.





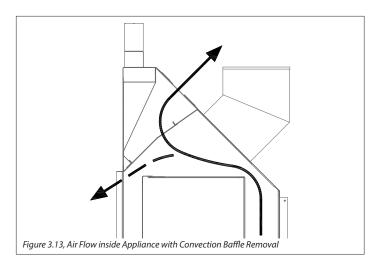
## 3.11 Vented Cavity

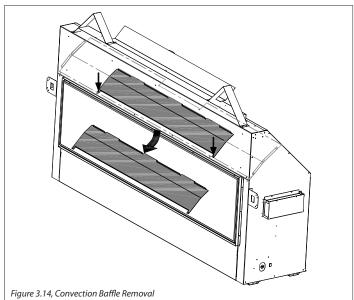
#### 3.11.1 Clearance to Sprinkler

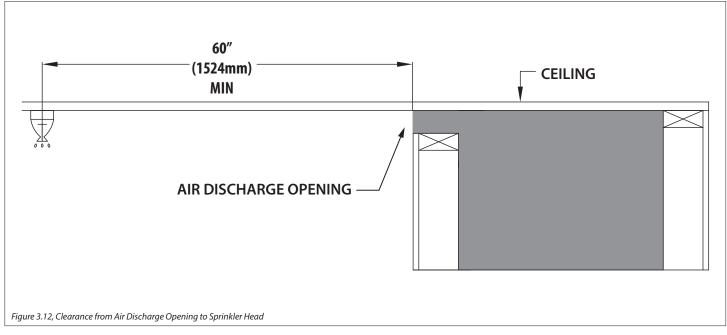
- In a situation where a sprinkler head is installed within the proximity to a vented cavity air discharge opening, Figure 3.12 MUST be followed.
- The distance between a sprinkler head and discharge opening cannot be less than 60" (1524mm) in length at every point from the origin of the discharge opening. You must also verify the sprinkler head sensor is set to the proper heat setting so it does not activate when the room heats up from the fireplace being operated normally.
- Please follow local building codes to determine what temperature setting is relevant for your installation.

#### 3.11.2 Vented Cavity Fireplace Preparation

- 1. All framing requirements outlined in Sections 3.5, 3.6, and 3.7 apply to all vented cavity installations.
- All minimum required dimensions must be maintained after all finishing materials are installed.
- Remove the cover plates that correspond to the vented cavity option you have chosen. See Section 3.10 Heat Distribution Cover Plates on the previous page.
- Remove the convection baffle from the appliance. The baffle is secured by (2) screws right behind the upper edge of the fireplace opening. See Figure 3.14. Recycle this panel if it is no longer needed.
- 5. See Section 4.4 Vented Cavity Facing and Finishing Options on page 31 for vented cavity facing and mantel requirements.







#### 3.11.3 Front Vented Cavity Option

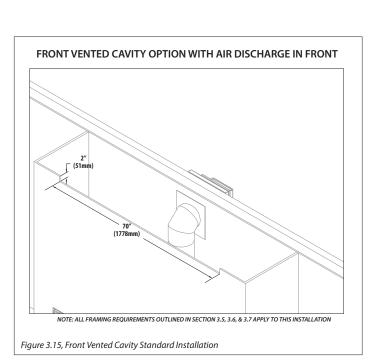
NOTE: This vented cavity option allows the use of 19 gauge or less hardware mesh that is 1/2" x 1/2" to prevent any items from entering the vented cavity. This hardware mesh is optional and the only approved item for use within the air discharge opening.

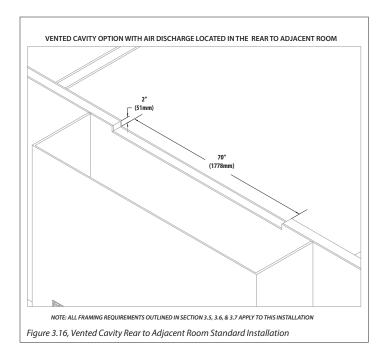
WARNING: Do NOT cover or place any items in the area of the air discharge opening. Failure to comply with these instructions could create a fire hazard. Grilles and louvers are not allowed in the discharge opening.

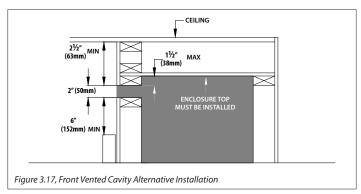
WARNING: Ensure air flow within the air discharge opening is not restricted in any way.

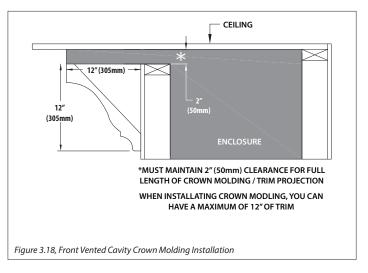
WARNING: Minimum dimensions for the air discharge MUST BE maintained after all finishing materials are installed.

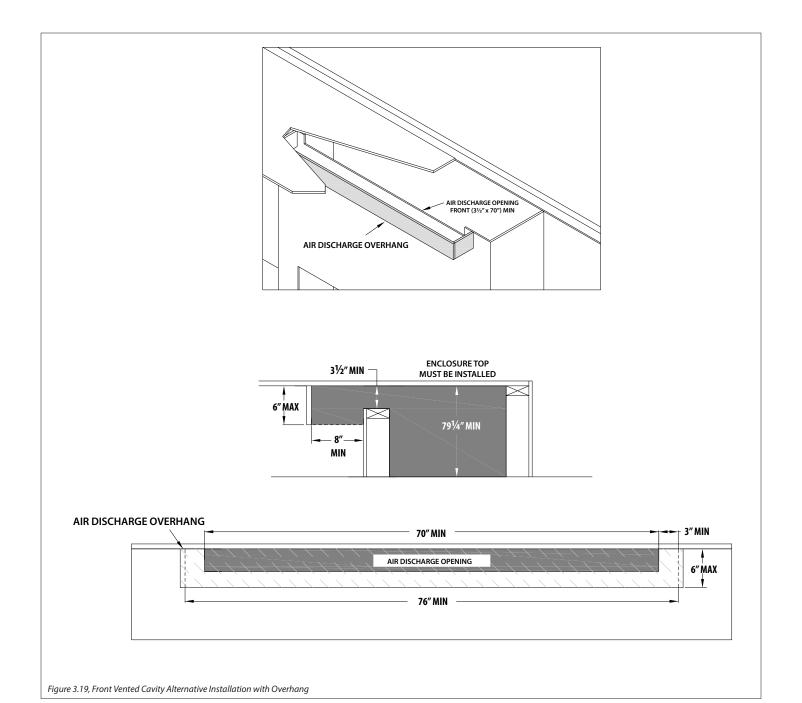
- Figure 3.15 shows the minimum required dimensions for the vent cavity air discharge opening. This single 2" x 70" air discharge opening can be in either the front of the fireplace chamber, so hot air exits into the room the fireplace is installed, or the discharge opening can be in an adjacent room where the discharge opening would be located on the rear of the fireplace chamber. See Figure 3.16.
- Figure 3.17 shows an alternative installation method where you cap off the fireplace cavity so the air discharge opening can be located further down the fireplace chamber. If you cap the fireplace cavity off, it cannot have any vent pipe running through the top with a ceiling firestop. This installation method can elevate any possible concerns with paint discoloration from heat or dust.
- Figure 3.18 shows the installation of crown molding or similar trim work that goes up to the edge of the air discharge opening. This molding or trim cannot decrease the minimum opening requirement.
- Figure 3.19 on the following page shows an alternative installation for the front vented cavity option with an air discharge overhang in front of the air discharge opening. This installation method can provide a means to visually hide the air discharge opening.











#### 3.11.4 Top Vented Cavity Framing

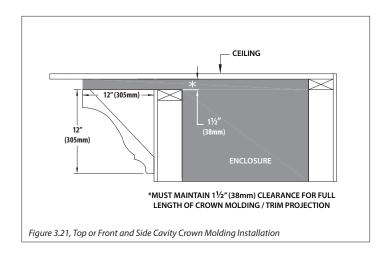
NOTE: This vented cavity option allows the use of 19 gauge or less hardware mesh that is 1/2" x 1/2" to prevent any items from entering the vented cavity. This hardware mesh is optional and the only approved item for use within the air discharge opening.

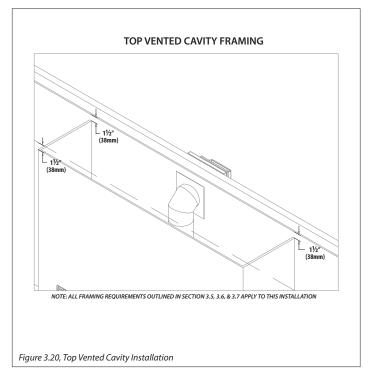
WARNING: Do NOT cover or place any items in the area of the air discharge opening. Failure to comply with these instructions could create a fire hazard. Grilles and louvers are not allowed in the discharge opening.

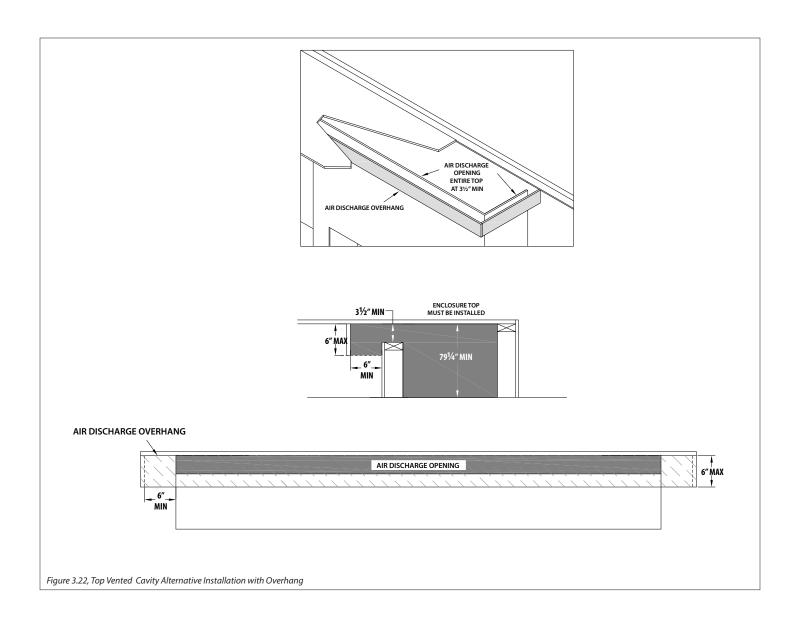
WARNING: Ensure air flow within the air discharge opening is not restricted in any way.

WARNING: Minimum dimensions for the air discharge MUST BE maintained after all finishing materials are installed.

- Figure 3.20 shows the fireplace chamber ending 1-1/2" from the ceiling on all three sides with the entire top of the chamber 1-1/2" from the ceiling.
- Figure 3.21 shows the installation of crown molding or similar trim work that goes up to the edge of the air discharge opening. This molding or trim cannot decrease the minimum opening requirement.
- Figure 3.22 on the following page shows an alternative installation for the top vented cavity option with an air discharge overhang in front of the air discharge opening. This installation method can provide a means to visually hide the air discharge opening.







## 4.0 FACING AND FINISHING

## 4.1 Standard Installation Facing and Finishing Requirements

WARNING: Maintain all minimum clearances to combustibles from the appliance and vent system.

NOTE: See Section 4.4 Vented Cavity Facing and Finishing Options on page 31 additional mantel, hearth, and sidewall clearances.

NOTE: If installing a Kozy Komfort Zone Kit (#KZK-072 or #KZK-1510), see manual included with the kit for additional mantel, hearth, and sidewall clearances.

#### 4.1.1 Mantel Requirements

WARNING: All minimum clearances to combustible material MUST be maintained.

- Combustible Mantel Projections As referenced in Figure 4.1, the 3/4" trim can start at 16-1/2" (419mm) above the finishing edge with a 6" (152mm) mantel starting at 20" (508mm) above the finishing edge. Mantel projections can increase 1" (25mm) of depth for every 1" (25mm) of height starting at the 6" (152mm) mantel.
- Non-combustible Mantel Projections Minimum Vertical and Maximum Horizontal: A minimum vertical clearance of 6 in (152 mm) above the finishing edge to a maximum 6 in (152 mm) depth of a non-combustible mantel. Follow projection 1 in (25 mm) up for every 1 in (25 mm) deeper. See Figure 4.2.

#### 4.1.2 Adjacent Sidewall Requirements

The adjacent sidewall must be 6" (152mm) from the finishing edge of the fireplace.

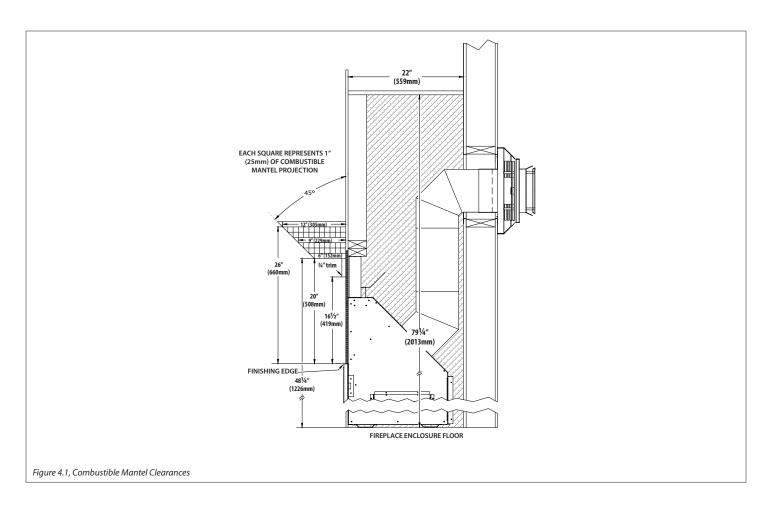
#### 4.1.3 Facing Requirements

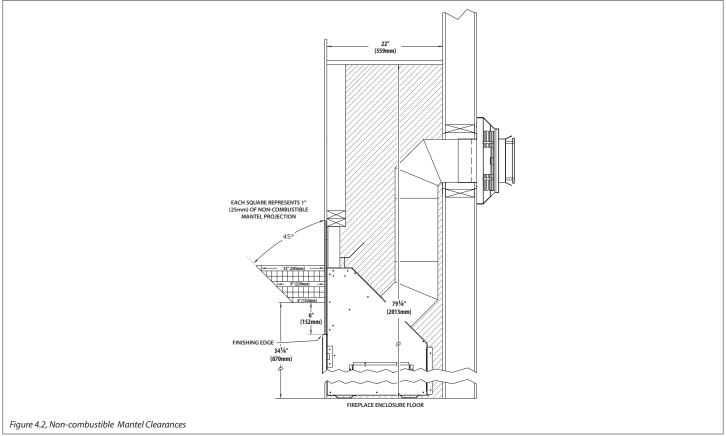
- Non-combustible material is required at the top and sides of the fireplace. This fireplace is designed to accommodate noncombustible facing material up to 3/4 in (19mm) thick.
- Install facing material up to the finishing edge that surrounds the glass frame assembly. Do not apply any material beyond this point. The glass frame assembly must be removable.
- Material may be attached to the bottom front cover panel using a silicone sealant that has a 300°F (149°C) continuous exposure
- It is acceptable to pre-drill holes and to use self-tapping screws prior to attach the non-combustible material to the top and sides of the fireplace face. In Figure 4.5, screws can only penetrate the fireplace outer shell up to 1/2" (13mm) in the allowed areas.

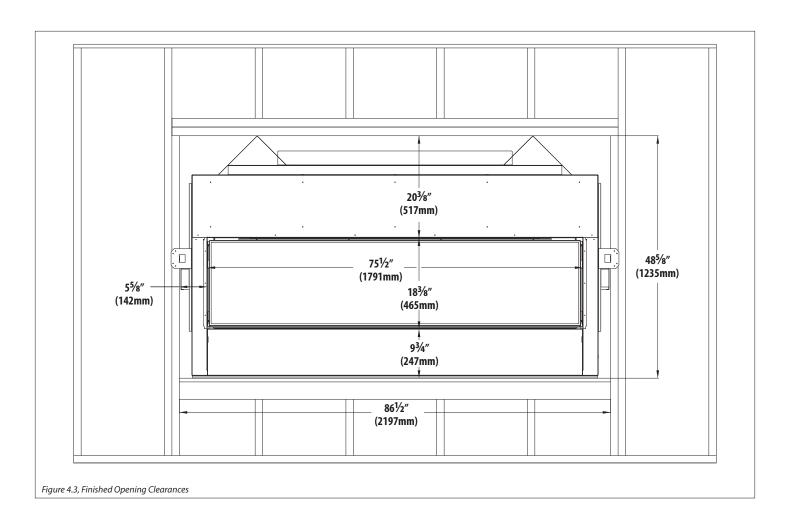
#### 4.1.4 Finishing Recommendations

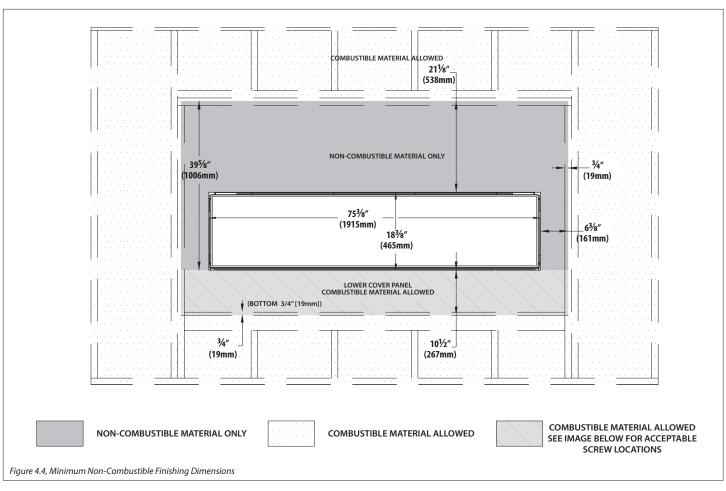
NOTE: The surface area above the appliance may be affected by high temperatures emitted from this appliance. To help avoid or reduce the possibility of the sheetrock to crack, Hussong Mfg. recommends the following methods:

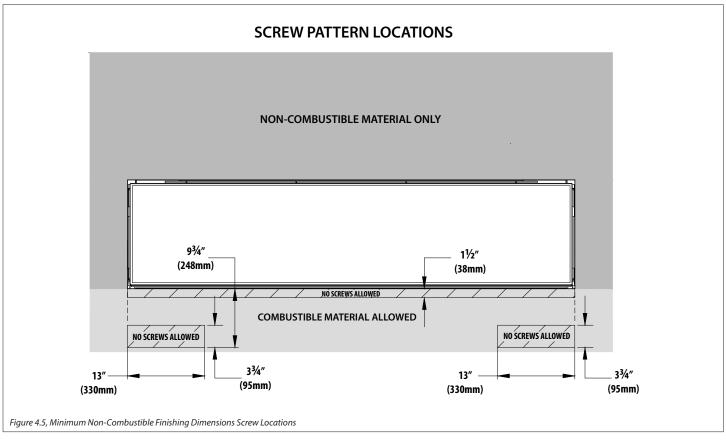
- Ensure the non-combustible material and sheetrock is dry and dust free.
- For taping and mudding seams, we recommend heat resilient tape, mesh and joint compounds, such as Durabond. Mud must be cured as per manufacturer's recommendations.
- For a painted surface, use a high quality acrylic latex primer and finish coat. Avoid flat or light-colored paints to prevent discolorina.











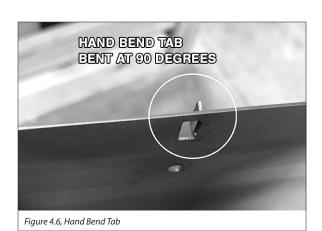
## 4.2 #CW72-SCK Optional Skim Coat Kit

If you plan to skim coat finish across the combustible and noncombustible material and plan to use 1/2" thick material, you will need to use the #CW72-SCK Slim Coat Finish to have the noncombustible material flush with the finishing flange of the fireplace.

#### This kit includes:

(16) self-tapping screws (2) side panels (2) top & bottom panels

- Ensure the hand bend tabs are bent at a 90° angle for required clearances. This is required to provide 1/4" of the spacing required for a flush mount installation.
- Install panels. Align the panels with the corners of the finishing flange.
- Do not use screws above the framing for the gas and electrical components when installing the bottom panel. See Section Figure 4.4, Minimum Non-Combustible Finishing Dimensions on page 20 for maintaining required areas.



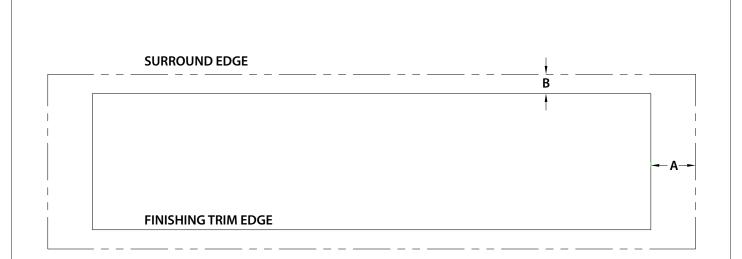






## 4.3 Masonry Finishing Guidelines for Optional Surrounds

- Figure 4.10 shows where to end masonry finishing materials, when measuring from the finishing edge, to allow installation of any optional surround. Most masonry material will not fit behind the optional surround(s) when it is installed.
- Measurement 'A' shows the space to leave on each side.
- Measurement 'B' shows the space to leave on the top and the bottom.



Surround	A	В
CW72-RS	1-1/2" (38mm)	1-1/2" (38mm)
CW72-RS4	2-5/8" (66mm)	2-5/8" (66mm)
CW72-GS	6" (152mm)	2-1/2" (64mm)
CW72-FS	3-1/8" (79mm)	3-1/8" (79mm)

Figure 4.10, Masonry Finishing Materials Guidelines

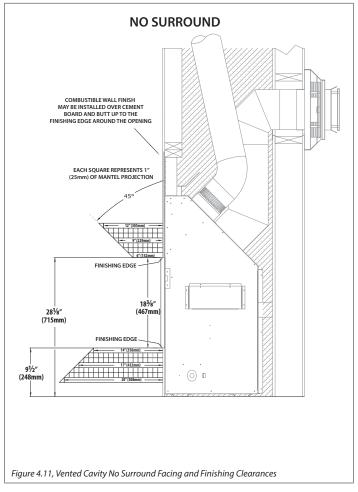
## 4.4 Vented Cavity Facing and **Finishing Options**

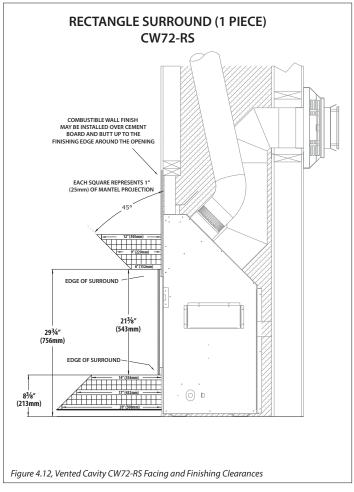
WARNING: Maintain all minimum clearances to combustibles from the appliance and vent system.

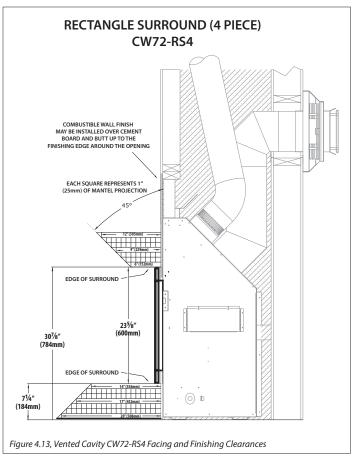
WARNING! RISK OF FIRE: The following facing and finishing options are for use ONLY when using an optional vented cavity with the convection baffle and cover plates removed. DO NOT follow these options unless you are using the vented cavity option.

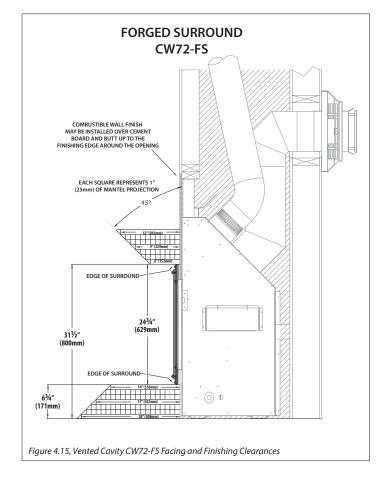
NOTE: All vented cavity options allow installation of up to 1" (25mm) thick combustible material down to the fireplace finishing edge and up to the edge of the vented cavity air discharged opening. Finishing materials cannot block the required vented cavity discharge opening requirements. Combustible finishing materials must go on top of the required non-combustible finishing materials as shown in Figure 4.3.

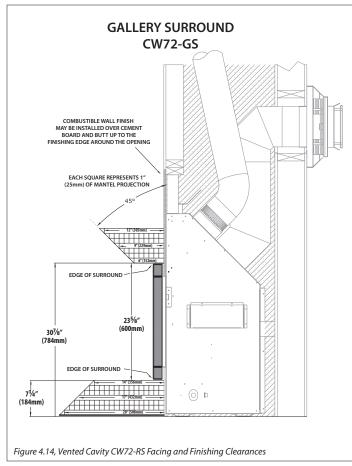
NOTE: All vented cavity options allow the sidewall to be flush with the fireplace finishing edge (safety screen only), or flush with an optional surround installed.







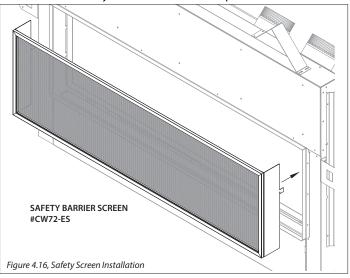




#### 4.5 Barrier Installation

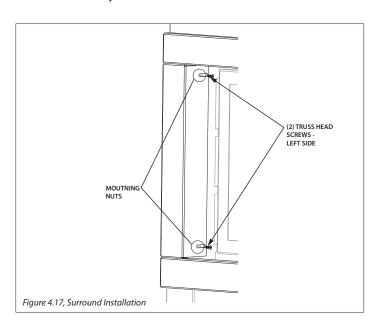
#### 4.5.1 Safety Barrier Screen (#CW72-ES)

- Locate the (2) slots located on each side of the fireplace metal cabinet.
- Align the notched tabs located on the back of the safety screen 2. with the slots on the fireplace frame.
- Raise the safety screen front slightly into slots and allow the tabs to lower into position.
- To remove safety screen: lift the screen up and out of slots.



## 4.5.2 Optional Surrounds (CW72-RS, CW72-RS4, CW72-GS, CW72-FS)

- Remove the safety barrier. 1.
- Locate the (2) mounting nuts on each side of the fireplace metal 2.
- Align the mounting holes on the surround to the corresponding 3. mounting nuts.
- Secure with (4) truss head screws (provided).
- Reinstall safety barrier. 5.



## **5.0 GAS LINE CONNECTION**

## 5.1 Gas Conversion (sold separately)

ATTENTION: The conversion shall be carried out in accordance with the requirements of the provincial authorities having jurisdiction and in accordance with the requirements of the ANSI Z223.1 installation code.

This fireplace is manufactured for use with natural gas. Follow the instructions included with the conversion kit if converting to propane.

#### 5.2 Gas Line Installation

CAUTION: Installation of the gas line must only be done by a qualified person in accordance with local building codes, if any. If not, follow ANSI 223.1. Commonwealth of Massachusetts installations must be done by a licensed plumber or gas fitter.

NOTE: The appliance and its individual shutoff valve must be disconnected from the gas supply piping system during any pressure testing of that system at pressures in excess of ½ psi (3.5 kPa). For test pressures equal to or less than ½ psi (3.5 kPa), the appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve.

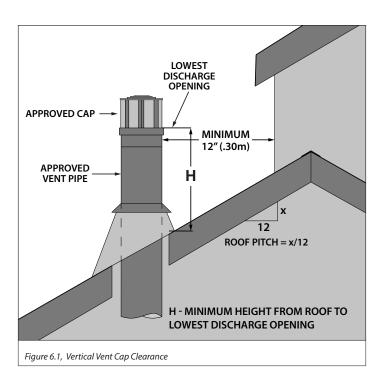
- A listed (and Commonwealth of Massachusetts approved) ½ in (13 mm) tee handle manual shut-off valve and flexible gas connector are to be connected to the ½ in (13 mm) control valve inlet. If substituting for these components, please consult local codes for compliance.
- This fireplace is equipped with a 3/8" (10 mm) x 36" (914 mm) long flexible gas connector and manual shut-off valve.
- Run gas line into fireplace into the access hole provided on the left side of this fireplace. Figure 2.1, CLW-72 Dimensions on page 9. The gas line should be run to the point of connection where the shut-off valve and flexible gas line will connect.
- Do not run gas line in a manner that would obstruct fan operation.
- For high altitude installations, consult the local gas distributor or the authority having jurisdiction for proper rating methods.

Table 5.1, Inlet Gas Supply Pressures				
Fuel Minimum Pressure Maximum Pressure				
Natural Gas	5"WC (1.25 kPa)	10.5" WC (2.62 kPa)		
<b>Propane</b> 12"WC (2.99 kPa) 13"WC (3.24 kF				

## **6.0 TERMINATION LOCATIONS**

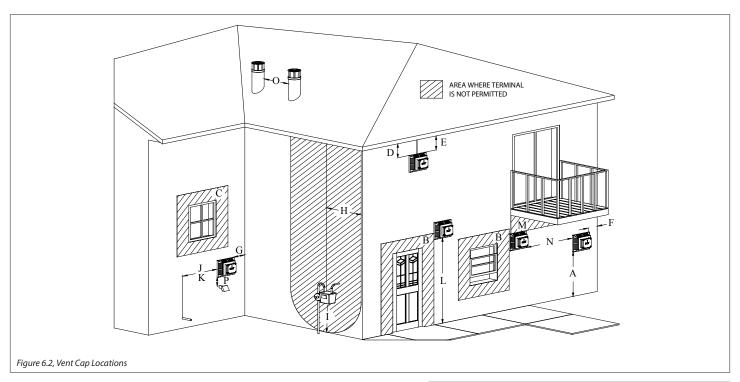
## 6.1 Vertical Vent Cap Termination

WARNING: This appliance must not share or be connected to a chimney flue serving a separate solid-fuel burning appliance.



Minimum height (H) from roof **Roof Pitch** Meters Feet Flat to 6/12 1.0 0.30 Over 6/12 to 7/12 1.25 0.38 Over 7/12 to 8/12 1.5 0.46 Over 8/12 to 9/12 2.0 0.61 Over 9/12 to 10/12 2.5 0.76 Over 10/12 to 11/12 3.25 0.99 Over 11/12 to 12/12 4.0 1.22 Over 12/12 to 14/12 5.0 1.52 Over 14/12 to 16/12 6.0 1.83 7.0 Over 16/12 to 18/12 2.13 Over 18/12 to 20/12 7.5 2.27 Over 20/12 to 21/12 8.0 2.44

## 6.2 Minimum Termination Clearances



		Canadian installations	US installations
Α	Clearance above grade, veranda, porch, deck, or balcony	12 in (30 cm)	12 in (30 cm)
В	Clearance to window or door that may be opened	12 in (30 cm)	9 in (23 cm)
C	Clearance to permanently closed window (recommended to prevent condensation on window)	12 in (30 cm)*	12 in (30 cm)*
D	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 feet (61 cm) from the center line of the terminal	24 in (61 cm)*	24 in (61 cm)*
E	Clearance to unventilated soffit	12 in (30 cm)*	12 in (30 cm)*
F	Clearance to outside corner	0 in (0 cm)*	0 in (0 cm)*
G	Clearance to inside corner	12 in (30 cm)*	12 in (30 cm)
Н	Clearance to each side of center line extended above meter/regulator assembly	3 ft (91 cm) within a height 15 ft (4.5 m) above the meter/ regulator assembly	*
1	Clearance to service regulator vent outlet	3 ft (91 cm)	*
J	Clearance to non mechanical air supply inlet to building or the combustion air inlet to any other appliance	12 in (30 cm)	9 in (23 cm)
K	Clearance to mechanical air supply inlet	6 ft (1.83 m)	3 ft (91 cm) above if within 10 ft (3 m) horizontally Massachusetts: 10 ft (3 m)
L	Clearance above paved sidewalk or paved driveway located on public property	7 ft (2.13 m)†	*
M	Clearance under veranda, porch deck, or balcony	12 in (30 cm)‡	12 in (30 cm)
N	Clearance between two horizontal terminations	12 in (30 cm)	12 in (30 cm)
0	Clearance between two vertical terminations (may be same height)	12 in (30 cm)	12 in (30 cm)
P	Above furnace exhaust or inlet	12 in (30 cm)	12 in (30 cm)

<sup>\*</sup> Clearance in accordance with local installation codes and the requirements of the gas supplier.

VINYL SOFFIT, VINYL CEILING, AND VINYL OVERHANG DISCLAIMER: Clearances to heat resistant material (i.e. wood, metal). This does not include vinyl. Hussong Manufacturing Co., Inc. will not be held responsible for heat damage caused from terminating under vinyl overhangs, vinyl ceilings, or vinyl ventilated/unventila lated soffits.

<sup>†</sup> A vent shall not terminate directly above a sidewalk or paved driveway that is located between two single family dwellings and serves both dwellings.

<sup>‡</sup> Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.

## 7.0 VENTING

## 7.1 Approved Vent Systems

This appliance is equipped for use with a 5" (127mm) exhaust by 8" (203mm) air intake co-axial vent pipe system.

This appliance is approved for use for Kozy Heat Power Venting #KPV (sold separately).

This appliance is approved for use with manufacturers (horizontal and vertical terminations): American Metal Products (Ameri-Vent), BDM, ICC, Metal Fab\*, Olympia Chimney Supply, Inc., Selkirk, and Simpson DuraVent.

\*WHEN INSTALLING METAL FAB VENT SYSTEM with this appliance an adapter must be used. Use adapter part number 5DDA. See section 3.8 on page 16 and section 3.8 on page 16

The following horizontal termination caps are not allowed: Amerivent 5DHC, Simpson Duravent 58DVA-HRCS, 58DVA-HSC, 58DVA-HSCH, Selkirk 5DT-HCR, ICC TM-5RHT & TM-5DHT, and Olympia VDV-HSC05.

Refer to the vent manufacturer's installation manual for complete installation instructions. Vent installation must conform with venting requirements and restrictions as outlined in this manual.

## 7.2 Venting Requirements

NOTE: Consult the local and national installation codes to assure adequate combustion and ventilation air is available. Venting requirements apply to both natural gas and propane.

- Flame height and appearance will vary depending upon venting configuration and the type of fuel used.
- Provide a means for visually checking the vent connection to the appliance after the fireplace is installed.
- A minimum of 1 in (25 mm) clearance on all sides of the vertical vent pipe must be maintained. Attic insulation shields may be insulated using unfaced insulation products listed as noncombustible per ASTM E 136.
- Wall thimble products that comply with a minimum of 1 in (25 mm) clearance on all sides of the horizontal vent pipe at the wall pass-through must be maintained. Wall thimble products that comply with the required clearances to combustibles must be installed for all horizontal vent runs that pass through interior or exterior walls. These wall thimble products may be insulated using unfaced insulation products listed as noncombustible per **ASTM E 136.**

### 7.3 Use of Elbows

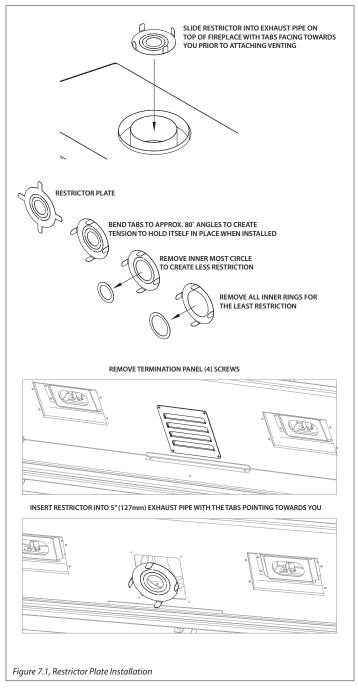
- MAXIMUM NUMBER OF ELBOWS: 5
- For each additional 90° elbow used after the first elbow, 3 ft (91.4 cm) must be subtracted from maximum venting allowed.
- For each 45° elbow used, 1½ ft (457 mm) must be subtracted from maximum venting allowed.
- (2) 45° degree elbows may be used in place of (1) 90° elbow.

### 7.4 Vent Restriction

Burner flame appearance and characteristics are affected by altitude, fuel quality, venting configuration, and other factors. To achieve desirable flame appearance, the vent exhaust may be restricted by the restrictor plate (included in components packet).

The restrictor plate is shipped with all inner rings intact, and when installed, provides the most vent restriction. There are (2) inner rings that can be knocked out. The inner most ring knocked out will create less restriction, and the outer most ring knocked out will create the least amount of restriction.

Follow Figure 7.1 for restrictor plate installation before attaching venting or through the baffle if venting is already attached. For vent restriction plate recommendations and adjustments, see Section 11.2.2 Vent Restriction (after installation) on page 55.



## 7.5 Natural Draft Vent Installation

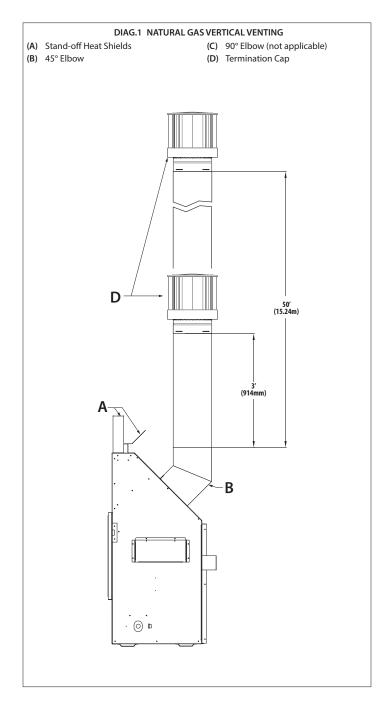
## 7.5.1 Natural Gas Venting

## 7.5.1.1 Vertical Terminations

Table 7.1, Natural Gas Natural Draft Vertical Terminations - Min. Vertical / Max. Vertical				
Minimum Vertical Length		Maximum Vertica	Length	
3 ft	914 mm	50 ft	15.2 m	

### Minimum/ Maximum Vertical Venting:

 $45^{\circ}$  vertical elbow + 3′ (914mm) minimum vertical length / 50′ (15.24m) maximum vertical length + termination cap



### 7.5.1.2 Combination Venting

IMPORTANT: Horizontal vent sections require ¼ in (6 mm) rise for every 12 in (305 mm) of travel.

Table 7.2, Natural Gas Natural Draft Minimum/Maximum Horizontal Terminations						
Minimum Vertical Venting	Minimum Vertical Vent Pipe		Minimum Horizontal Run		Maximum Horizontal Run	
45° elbow	24 in	610 mm	9 in	229 mm	24 in	610 mm
45° elbow	36 in	914 mm	9 in	229 mm	48 in	1.2 m
45° elbow	48 in	1.2 m	9 in	229 mm	6 ft	1.83 m

#### Minimum Vertical Rise / Maximum Horizontal Terminations:

45° vertical elbow + 24" (610mm) vertical vent pipe + 90° horizontal elbow + 9" (229mm) minimum horizontal / 24" (610mm) maximum horizontal + termination cap

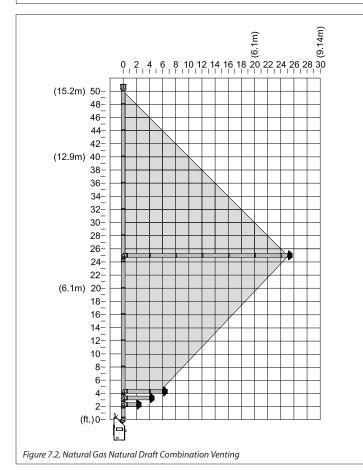
#### OR

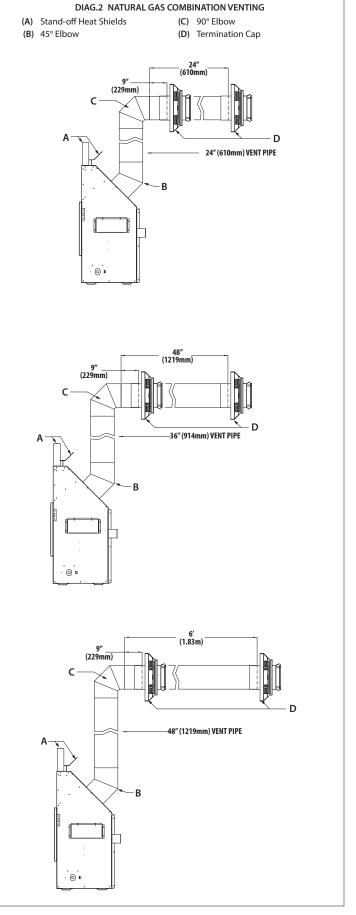
45° vertical elbow + 36" (914mm) vertical vent pipe + 90° horizontal elbow + 9" (229mm) minimum horizontal / 48 in (1.2m) maximum horizontal + termination cap

#### OR

45° vertical elbow + 48" (1.2m) vertical vent pipe + 90° horizontal elbow + 9" (229mm) minimum horizontal / 6' (1.83m) maximum horizontal + termination cap

Table 7.3, Natural Gas Natural Draft Terminations Max. Vertical/Max. Horizontal						
Maximum Vertical Rise	2	Maximum Horizontal F	Run	Total Lengtl	h	
25 ft	7.6 m	25 ft	7.6 m	50 ft	15.2 m	
Maximum number of elbows: 5						





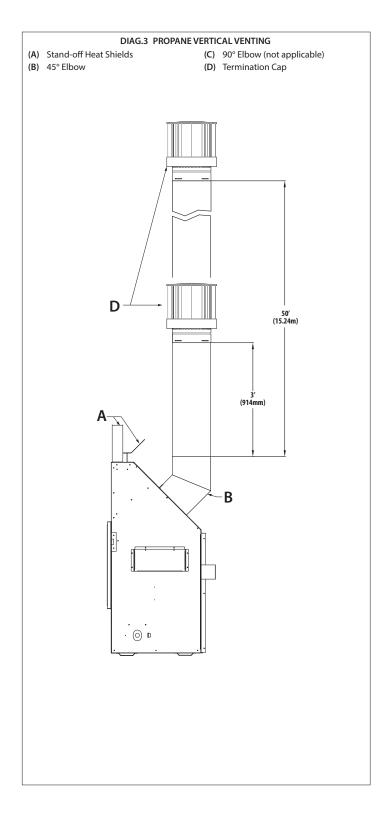
## 7.5.2 Propane Venting

## 7.5.2.1 Vertical Terminations

Table 7.4, Propane Natural Draft Vertical Terminations - Min. Vertical / Max. Vertical					
Minimum Vertical Length		Maximum Vertica	l Length		
3 ft	914 mm	50 ft	15.2 m		

## Minimum/ Maximum Vertical Venting:

 $45^{\circ}$  vertical elbow + 3′ (914mm) minimum vertical length / 50′ (15.24m) maximum vertical length + termination cap



### 7.5.2.2 Combination Venting

IMPORTANT: Horizontal vent sections require 1/4 in (6 mm) rise for every 12 in (305 mm) of travel.

Table 7.5, Propane Natural Draft Minimum/Maximum Horizontal Terminations						
Minimum Vertical Venting	Minimum Vertical Vent Pipe		Minimum Horizontal Run		Maximum Horizontal Run	
45° elbow	36 in	914 mm	9 in	229 mm	24 in	610 mm
45° elbow	48 in	1.2 m	9 in	229 mm	48 in	1.2 m
45° elbow	60 in	1.5 m	9 in	229 mm	8 ft	2.44 m

#### Minimum Vertical Rise / Maximum Horizontal Terminations:

45° vertical elbow + 36" (914mm) vertical vent pipe + 90° horizontal elbow + 9" (229mm) minimum horizontal / 24" (610mm) maximum horizontal + termination cap

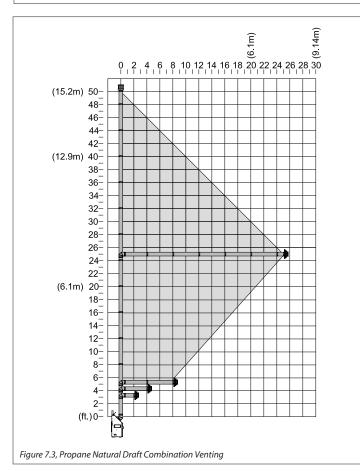
#### OR

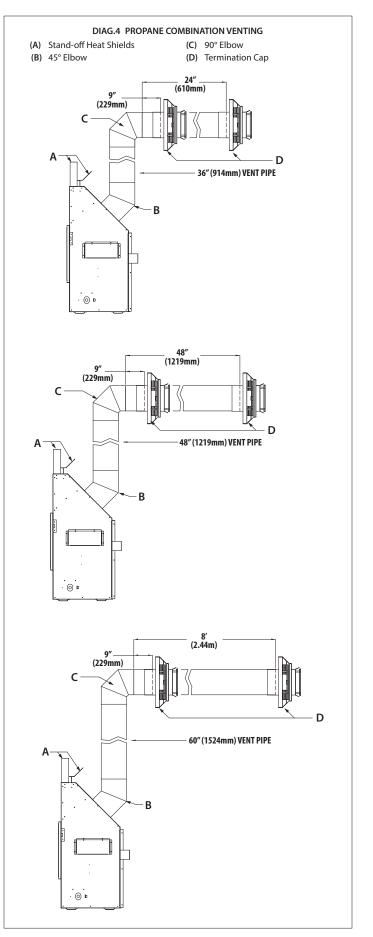
45° vertical elbow + 48" (1.2m) vertical vent pipe + 90° horizontal elbow + 9" (229mm) minimum horizontal / 48 in (1.2m) maximum horizontal + termination cap

#### OR

45° vertical elbow + 60" (1.5m) vertical vent pipe + 90° horizontal elbow + 9" (229mm) minimum horizontal / 8' (2.44m) maximum horizontal + termination cap

Table 7.6, Propane Combination Natural Draft Terminations Max. Vertical/Max. Horizontal					
Maximum Vertical Rise	9	Maximum Horizontal I	Run	Total Lengt	h
25 ft	7.6 m	25 ft	7.6 m	50 ft	15.2 m
Maximum number of elbows: 5					





## 8.0 FIREPLACE SETUP

## 8.1 Glass Frame Assembly

WARNING: Do not operate this fireplace with the glass removed, cracked, or broken. Replacement of the glass assembly should be done by a licensed or qualified service person.

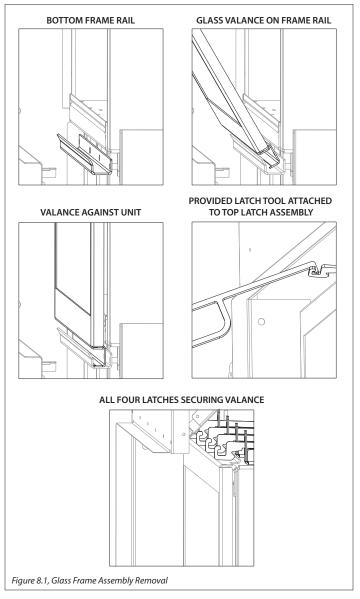
### 8.1.1 Remove Glass Frame Assembly

WARNING: Do not remove the glass assembly when hot.

- 1. Remove the safety barrier.
- 2. Locate (4) spring-loaded latches securing the glass assembly at the top of the firebox. Use the provided tool to unlatch the latch assemblies from the flange on top of the glass valance.
- 3. Tilt the top of the glass valance forward and lift up to remove the valance resting on the bottom frame rail.

## 8.1.2 Install Glass Frame Assembly

- Tilt the top of the glass valance forward and align the glass valance with the bottom frame rail
- 2. Use the provided tool to pull the (4) latch assemblies to latch with the flange on top of the glass valance.
- 3. Reinstall safety barrier.



## 8.2 Burner/Perimeter Media Installation

WARNING: DO NOT BLOCK PILOT WITH MEDIA. A BLOCKED PILOT MAY CAUSE DELAYED IGNITION.

#### 8.2.1 Burner Media Kits

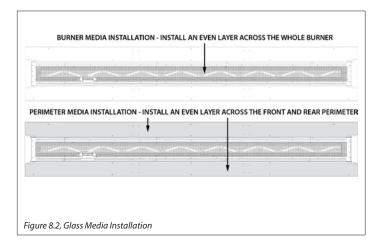
For media #903-LAV, #306-COP, #306-BLK

- Install an even layer of your chosen media across the whole burner. See Figure 8.2.
- 2. Save any unused media for later use.

#### 8.2.2 Perimeter Media Kits

For media (2) #904-LAV, (2) #301-COP, #301-BLK, (2) #105-VERM, (2) #104-SAND-B

- Install an even layer of media across the front and rear perimeter.
   See Figure 8.2.
- 2. Save any unused media for later use.



## 8.3 Control Board Removal and Installation

WARNING: Avoid burns or personal property damage by using appropriate protection to remove any components if the burner and/or pilot have been burning.

WARNING: DO NOT operate this appliance without the sealing gasket (located under the control board) in place. If the sealing gasket is damaged, it must be replaced.

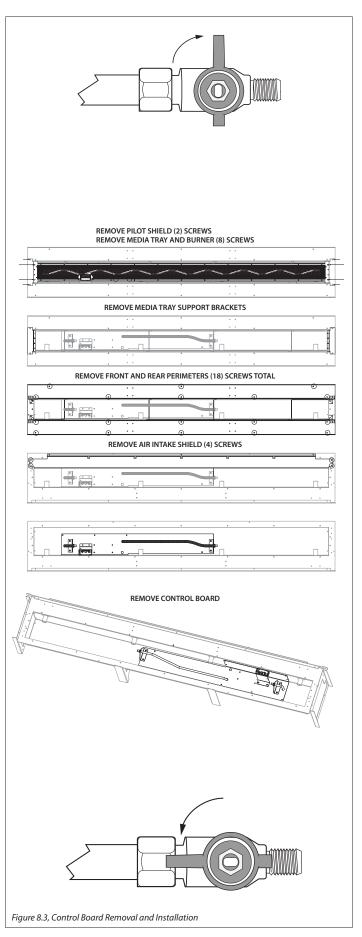
CAUTION: Check all connections for leaks with soapy water, whether field or factory made.

#### 8.3.1 Control Board Removal

- 1. Disconnect electrical power.
- Locate the manual valve installed by your qualified service technician. Turn the manual valve clockwise to the OFF position.
- Remove the safety barrier, access cover, and glass frame assembly.
- 4. Remove perimeter media and burner media.
- 5. Remove pilot shield (2) screws.
- 6. Remove media tray and burner (8) screws total. Release the burner tube venturis off of the burner orifices and remove from firebox.
- 7. Remove media tray support brackets.
- 8. Remove the front and rear perimeters (18) screws.
- 9. Remove air intake shield (4) screws.
- 10. Remove and save (9) screws securing the control board.
- 11. Lift the control board out of the firebox, being careful not to damage the sealing gasket underneath.

#### 8.3.2 Control Board Installation

- Place the control board in the firebox, aligning the holes in control board with the holes and alignment screws in firebox bottom. VERIFY SEALING GASKET IS IN PLACE.
- 2. Secure the control board with screws previously removed.
- 3. Reinstall air intake shield with (4) screws previously removed.
- Reinstall the front and rear perimeters (18) screws previously removed.
- Reinstall media tray side support brackets by aligning the screws with the holes in the firebox floor.
- 6. Align the burner and media tray to the corresponding holes and secure with (8) screws previously removed.
- 7. Reinstall pilot shield (2) screws.
- 8. Reinstall burner and perimeter media.
- Reinstall the glass frame assembly, access cover, and safety barrier.
- 10. Turn the manual valve counterclockwise to the ON position.
- 11. Reconnect electrical power.
- 12. Verify proper media placement, operation of fireplace, and any electrical components.



# 9.0 ELECTRICAL INFORMATION

WARNING: Do not use this fireplace if any part has been under water. Immediately call a qualified service technician to inspect this appliance and to replace any part of the control system and any gas control which has been under water.

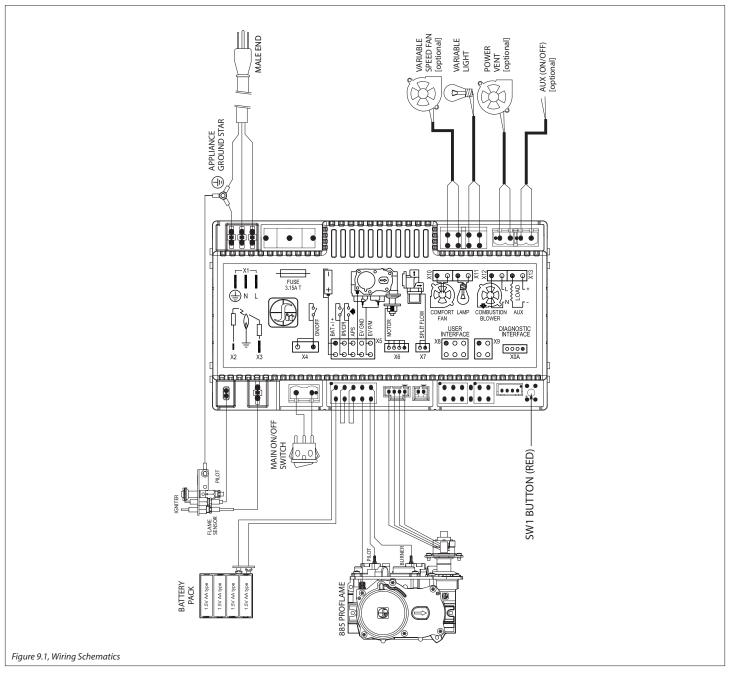
WARNING - Electrical Grounding Instructions: This appliance is equipped with a three-prong (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

## 9.1 Electrical Specifications

This appliance, when installed, must be electrically grounded in accordance with local codes, or in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22.1.

## 9.2 Wiring Requirements

- The IFC System Module requires 120V of electricity and/or batteries to operate.
- Using the battery back-up will operate the burner only.
- Optional fan component will not function on battery back up power.



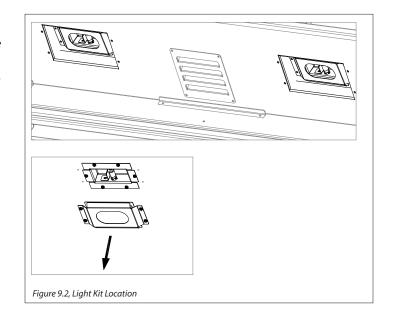
## 9.3 Light Kit

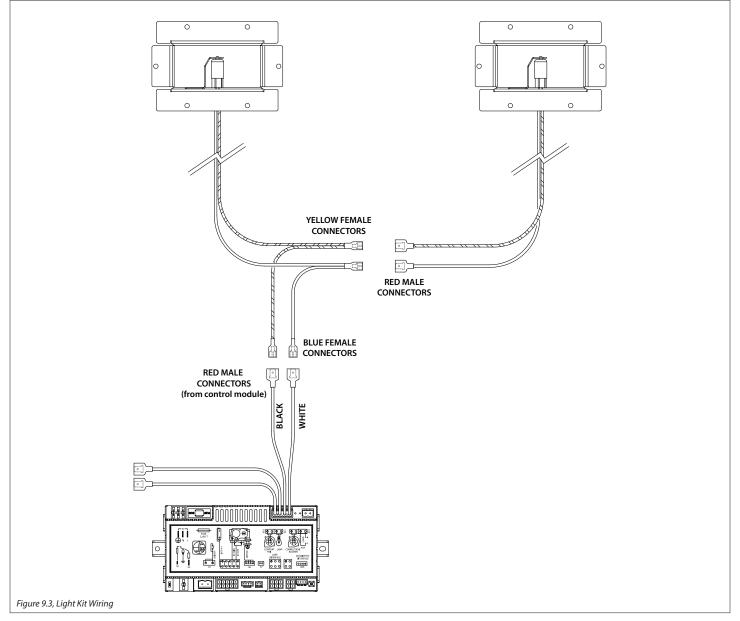
CAUTION: Disconnect all electrical power from the fireplace before performing this task.

NOTE: To avoid damage and prolong the life of the halogen bulbs, never touch with bare hands. Always use a soft cloth when handling.

### 9.3.1 Install Light Kit

- Remove the safety screen, access cover, and glass frame assembly (if installed).
- Remove the light kit cover and roped glass (4) screws. Save screws.
- 3. Install or replace (2) halogen bulbs (included with this kit) into lamp bases.
- Reinstall light kit cover and roped glass with (4) screws previously removed.
- 5. Reinstall glass frame assembly, access panel, and safety screen.



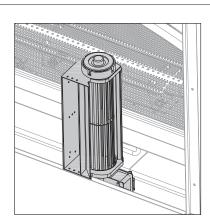


## 9.4 #SL42-028 Optional Fan Kit

ATTENTION: Installation of this fan kit should be done only by a qualified installer.

WARNING: Verify household breaker is shut off prior to working on any electrical lines. Disconnect all electric power from fireplace before performing any of these tasks.

- Remove safety barrier, access cover, and glass frame assembly. 1.
- 2. Disconnect wiring terminals from fan motors.
- With the motor end of the fan's right side facing down and to the right, insert fan into chamber. When inserting the fan into the chamber, clear the bottom frame rail holding glass valance. Insert the fan at the far end of the firebox after the frame rail has ended.
- When the motor end clears the fireplace face, turn the fan to the left.
- Rotate the top end down and to the right, lowering the fan into 5. control compartment.
- Position fan as shown in Figure 9.5. As you rotate the fan towards you, the upper edge of the fan discharge will lock behind the top edge of fireplace air channel opening, securing fan into place. DO NOT LET THE FAN REST ON ANY ELECTRICAL CORDS.
- Repeat for the left fan, noting the fan rotation in steps above will be opposite of the right fan.
- 8. Reattach wiring terminals to fan motors.
- Plug the fan cord into the receptacle on the IFC control module. See Section Figure 9.1, Wiring Schematics on page 44.
- 10. Reinstall the glass frame assembly, access cover and safety barrier.



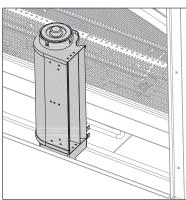
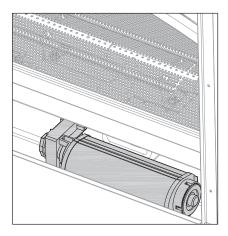
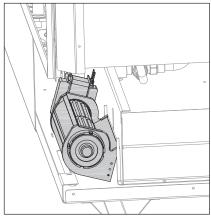


Figure 9.4, Steps 3 and 4





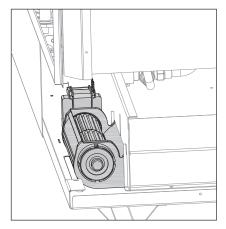




Figure 9.5, Steps 5 through 9

## 10.0 OPERATING INSTRUCTIONS

#### FOR YOUR SAFETY READ BEFORE OPERATING

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.

- A. This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand.
- BEFORE OPERATING smell around the appliance area for gas. Be В. sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone.

- Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Use only your hand to turn the gas control manual valve. Never use tools. If the valve will not turn by hand, do not try to repair it; call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control that has been under water.

#### WARNING

Do not operate appliance with the glass front removed, cracked, or broken. Replacement of the glass should be done by a licensed or qualified service person.

Under no circumstances should any solid fuel (wood, coal, paper, cardboard, etc.) be used in this appliance.

Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition.

#### **CAUTION**

Clothing or other flammable material should not be placed on or near the appliance.

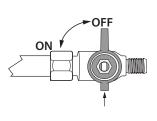
Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddler, young children and other at risk individuals out of the room and away from hot surfaces.

#### **OPERATING INSTRUCTIONS**

- STOP! Read all the safety information above on this page.
- 2. Press the wireless remote OFF button.
- 3. Turn off all electric power to the appliance.
- This appliance is equipped with an ignition device which 4. automatically lights the pilot. Do not try to light the pilot by
- 5. Locate the manual valve installed by your qualified service technician.
- Turn the manual valve clockwise \( \) to the OFF position. 6.
- 7. Wait five (5) minutes to clear out any gas. Then, smell for gas, including near the floor. If you smell gas, STOP! Follow 'B' in the safety information above. If you do not smell gas, go to the next step.
- 8. Turn the manual valve counterclockwise ¥ position.

- Turn on all electric power to the appliance.
- Press the wireless remote ON button.
- If the appliance will not operate, follow the instructions, "To Turn Off Gas To Appliance" and call your service technician or gas supplier.





#### TO TURN OFF GAS TO APPLIANCE

- Press the wireless remote OFF button. 1.
- 2. Turn off all electric power to the appliance if service is to be performed.
- Locate the manual valve installed by your qualified service technician.
- Turn the manual valve clockwise \( \) to OFF position.

#### NOTE

When this fireplace is initially lit, condensation will appear on the glass. This is normal in all gas fireplaces and will disappear after several minutes. A paint smell will occur during the first few hours of burning. It is recommended to leave the fan off during this period to help speed the paint curing process. This fireplace may produce noises of varying degree as it heats and cools due to metal expansion and contraction. This is normal, and does not affect the performance or longevity of the fireplace.

## 10.1 Setup Proflame 2 IFC Module

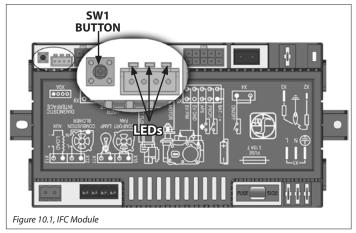
- 1. Set the main ON/OFF rocker switch in the OFF position.
- Install (4) AA batteries (not included) into backup battery holder on the control module.
- Install (3) AAA batteries (included in the components packet) in the remote control battery bay, located at the base of the remote.
- 4. Connect the IFC Module to an AC power supply.

## 10.2 Initialize the Control System

IMPORTANT: Remove all packaging and combustible material from the firebox before initializing the control system.

NOTE: Performing the next steps will initiate pilot start-up in manual mode, where the pilot igniter will spark repeatedly. The pilot will ignite if gas is supplied to the fireplace.

- 1. Locate the red SW1 button the IFC module.
- Press the SW1 button. The IFC module will BEEP (3) times and illuminate an amber LED. This indicates the receiver is ready to synchronize with the transmitter.
- 3. Within (5) seconds, push the ON/OFF button on the remote control. The receiver will BEEP (4) times to indicate the transmitter's command is accepted, and is set to the transmitter's particular code. The pilot will automatically ignite.
- Press the remote control ON/OFF button again. The pilot will extinguish, confirming the remote control command. The control system is now initialized.
- 5. Set the main ON/OFF rocker switch to ON position for remote control operation of the main burner and fireplace features.



# 10.3 Reset the System for Manual Operation

- 1. Set the ON/OFF rocker switch to OFF position.
- Press the red SWI button on the IFC module until it emits (3) beeps and an amber LED is illuminated.
- Within (5) seconds, press the red SWI button again. This will close synchronization with the remote control. The pilot will automatically light.
- Turn the main burner ON by setting the ON/OFF switch in ON position. The main burner will only operate on HI.
- Turn the main burner OFF by setting the ON/OFF switch in the OFF position. The pilot will remain lit even if burner is turned off, provided CPI mode is turned on.

## 10.4 Automatic Safety Restart

- This system will execute an automatic turn OFF command for approximately (5) seconds within (24) hours of a continued pilot flame ignition to perform a safety check. This allows the system to verify correct safety functions.
- After the turn OFF sequence is completed, the IFC module will reexecute the latest command.

## 10.5 Backup Battery Operation

This appliance will operate on the backup battery pack when electric power is interrupted, or in a power outage. The lifespan of the backup batteries depend on various factors, such as the quality of the batteries, number of ignitions, et cetera.

- When the backup battery pack is low, the IFC module will emit a double-beep while receiving an ON/OFF command.
- No commands will be accepted after this alert until the back up batteries are replaced.
- Once replaced, the IFC module will emit a 'beep' as soon as it is powered.

## 10.6 IFC Module Ignition Sequence

The IFC module will try (2) times for ignition, each lasting approximately (60) seconds, with approximately (35) seconds between each attempt.

- With the system in OFF position, press the remote control ON/OFF key. Approximately (4) seconds after this key is depressed, the IFC module will generate sparks to the pilot hood.
- First ignition attempt will generate sparks for (60) seconds. 2.
- If there is no flame ignition (rectification) within the (60) second time frame, the IFC module will stop generating sparks for approximately (35) seconds.
- After (35) seconds of wait time, the IFC module will generate sparks for another (60) seconds for the second ignition attempt.
- If there is no positive rectification after (60) seconds, the IFC module will go into a lock out. The red LED will blink (3) times, in intervals, until the system is reset.

#### 10.6.1 Reset IFC Module after Lockout

#### 10.6.1.1 ON/OFF Rocker Switch

- Set the ON/OFF rocker switch to the OFF position.
- After approximately (2) seconds, move the switch to the ON position. The ignition sequence will start again.

### 10.6.1.2 Remote Control ON/OFF Key

- Press the remote control ON/OFF key to turn the system OFF.
- After approximately (2) seconds, press the ON/OFF key again. The ignition sequence will start again.

### 10.6.1.3 Cycling Flame

- Press the remote control down arrow key during flame adjustment mode to reduce the flame to OFF (indicated by OFF displayed on the LCD screen).
- After approximately (2) seconds, press the up arrow key. The ignition sequence will start again.

# 10.7 Additional Diagnostic Information

#### Low Battery Condition (<4V) Remote Control:

- Battery Icon will appear on LCD remote control display.
- Replace batteries.

#### Low Battery Condition (<4V) Battery Backup:

- The red LED Indicator will blink (1) time in intervals.
- A low double-beep emits from the IFC control module when it receives an ON/OFF command from the remote control..
- Replace Batteries.

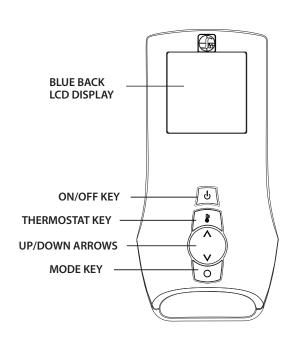
#### **Pilot Flame Error Condition:**

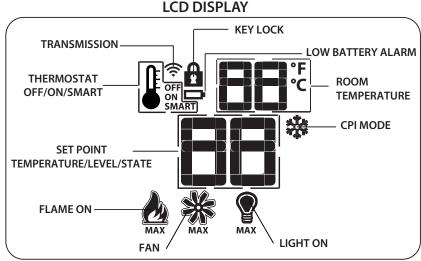
Red LED Indicator will blink (2) times in intervals. Contact your dealer if this occurs.

#### **System Lock Out Condition:**

- Red LED Indicator will blink (3) times in intervals.
- Verify gas is turned on.
- Verify sensor is not shorted.
- Follow Section 10.2 Initialize the Control System.

### PROFLAME 2 TRANSMITTER





## 10.8 Remote Control Operation

## 10.8.1 Temperature Display

- With the system in the OFF position, simultaneously press the thermostat key and the mode key to change degrees from °F to °C.
- Visually check the LCD screen to verify either °F or °C is displayed on the right side of the room temperature display.

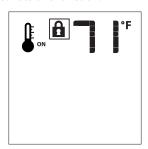




### 10.8.2 Key Lock

This function locks the keys to avoid unsupervised operation. Once activated, a lock icon will appear on the LCD screen.

Simultaneously press the mode key and the up arrow key to activate or deactivate this function.



### 10.8.3 Pilot Ignition Selection (IPI/CPI)

This system has the option of a continuous (standing) pilot. This features allows the system to change from a spark-to-pilot system to the standing pilot option. The standing pilot will keep the firebox warm and establish a draft in the vent, which allows the main burner to ignite with less air-flow disruption.

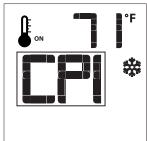
When the system is OFF, the LCD screen will display the snowflake icon during the setup of either IPI or CPI mode. To select the preferred pilot ignition feature,

- With the system in the OFF position, press the mode key to index the CPI mode icon.
- 2. Press the up arrow key to activate CPI.
- Press the down arrow key to return to IPI. A single 'beep' will confirm reception of the command.

When the system is ON,

IPI mode: LCD screen will not display the snowflake icon CPI mode: LCD screen will display the snowflake icon





### 10.8.4 Turn ON the Appliance

With the system in the OFF position, press the remote control ON/OFF key to turn ON the appliance. A single 'beep' will emit from the IFC module to confirm reception of the command.

The LCD screen will display all active icons, and the IFC module will start the ignition sequence.

### 10.8.5 Turn OFF the appliance

With the system in the OFF position, press the remote control ON/OFF key to turn ON the appliance. A single 'beep' will emit from the IFC module to confirm reception of the command.

The LCD screen will only display the room temperature and its icon, and the IFC module will turn off the main burner.

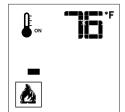
## 10.8.6 Remote Control Flame Adjustment

This control system has (6) flame levels. If the smart thermostat operation is activated, then the manual adjustment of the flame height will be disabled.

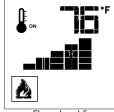
- Verify the system is in the ON position and the flame level is set at maximum.
- Press the down arrow key once to reduce flame height by one level until the flame is turned off.
- Press the up arrow key once to increase flame height by one step. If the up arrow key is pressed while the system is on, but the flame is off, the flame will ignite on HI.
- A single 'beep' will confirm reception of the command.

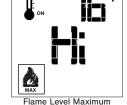


Flame Off



Flame Level 1





Flame Level 5

#### 10.8.6.1 Deactivate Flame Modulation

- Verify all (3) AAA batteries are installed in the remote control battery bay.
- 2. Remove (1) AAA battery.
- Press and hold the on/off key and the mode key at the same 3. time.
- 4. Reinsert (1) AAA battery.
- While still holding the on/off key, let go of **ONLY** the mode key. 5.
- Index over to the flame graphic on the LCD screen to edit. Use 6. the up or down arrow key to choose 'ON' or 'OFF'.



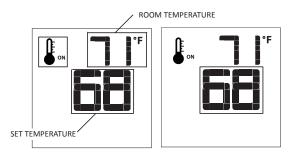


## 10.8.7 Remote Control Thermostat Operation

#### 10.8.7.1 Room Thermostat

The remote control can operate as a room thermostat. The thermostat can be set to a desired temperature to control a room's comfort level. To activate this function,

- Press the thermostat key. The LCD screen will display a temperature bulb graphic, the room temperature and set temperature.
- To adjust the set temperature, press the up or down arrow keys until the desired temperature is displayed on the LCD screen.



### 10.8.7.2 Smart Thermostat

The smart thermostat function will adjust the flame height based on the set temperature and the actual room temperature. The smart thermostat function automatically adjusts the flame down when the room temperature reaches the set point. To activate this function,

- Press the thermostat key until the 'SMART' appears on LCD screen on the right side of the temperature bulb graphic.
- To adjust the set temperature, press the up or down arrow keys until the desired temperature is displayed on the LCD screen.





## 10.8.7.3 Deactivate Remote Control **Thermostat Operation**

The thermostat operation function can be deactivated. The remote control will still operate the main burner on and off, and function flame, fan, and light modulation. To deactivate this function,

- Verify all (3) AAA batteries are installed in the remote control.
- Remove (1) AAA battery.

- While reinserting the battery, push and hold the thermostat key. The temperature bulb graphic will not be displayed on the LCD screen.
- To reactivate remote thermostat operation, follow the same key sequence procedure above. The temperature bulb graphic will reappear on the LCD screen.





### 10.8.8 Fan Speed Control (optional)

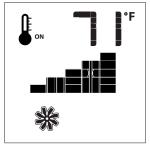
Fan speed can be adjusted through (6) speeds. To activate this function.

- 1. Press the mode key to index to the fan control icon.
- 2. Press the up or down arrow keys to turn on, off, or to adjust fan speed.

**Thermostat mode:** Fan(s) have a (5) minute delay time when the fireplace is let. This allows time for heat to build in fireplace before fan operation. The fan will continue to operate for approximately (12) minutes after the fireplace has been turned off.

**Manual mode:** Fan(s) will operate at previous setting. There is no delay in start up or stop time.



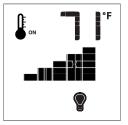


## 10.8.9 Accent Light Kit (if applicable)

The light intensity can be adjusted through (6) levels.

- 1. Press the mode key to index to the light icon.
- 2. Press the up or down arrow keys to adjust the intensity level.
- 3. A single 'beep' will confirm reception of the command.

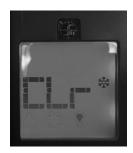




## 10.8.9.1 Deactivate Light Kit Modulation

- 1. Verify all (3) AAA batteries are installed in the remote control battery bay.
- 2. Remove (1) AAA battery.

- Press and hold the on/off key and the mode key at the same time.
- 4. Reinsert (1) AAA battery.
- 5. While still holding the on/off key, let go of **ONLY** the mode key.
- Index over to the bulb graphic on the LCD screen to edit. Use the up or down arrow key to choose 'SET' or 'CLR'.





#### 10.8.10 Remote Control Low Battery Detection

Remote control battery lifespan depends on various factors including battery quality, number of ignitions, changes to room thermostat set point, etcetera.

- When the remote control battery are low, a battery icon will appear on the LCD display before all battery power is lost.
- When the batteries are replaced, this icon will disappear.



## 11.0 ADJUSTMENT

## 11.1 Pressure Testing

NOTE: The appliance and its appliance main gas valve must be disconnected from the gas supply piping system during any pressure testing of the system at test pressures in excess of  $\frac{1}{2}$  psi (3.5 kPa).

IMPORTANT: Pressure check taps for manifold (outgoing) and inlet (incoming) pressure have been incorporated into the valve. The pressure tap marked OUT measures outgoing pressure. The pressure tap marked IN measures incoming pressure.

### 11.1.1 Inlet Pressure Test

NOTE: Make sure to apply these incoming pressure test with all other gas appliances on, or at full capacity in the house for proper pressure reading.

IMPORTANT: If the inlet pressure reading is too high or too low, contact the gas company. Only a qualified gas service technician should adjust incoming gas pressure.

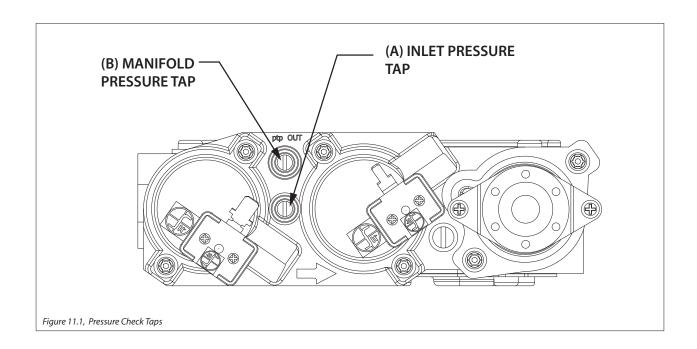
- Loosen the inlet (IN) pressure tap by turning screw counterclockwise. See (A) in Figure 11.1.
- Attach manometer using a ¼ in (6 mm) I.D. hose. 2.
- Light pilot and burner. Check pressure to ensure it is between 3. the minimum and maximum recommended pressure settings.
- Turn off burner and pilot.
- Disconnect hose and tighten the inlet (IN) pressure tap by turning screw clockwise. Screw should be snug. Do not over tighten.
- Relight pilot and burner. Then reattach manometer to the inlet pressure tap (A) to verify the tap is completely sealed. Manometer should read no pressure.

### 11.1.2 Manifold Pressure Test

- Light pilot.
- Loosen manifold (OUT) pressure tap by turning screw counterclockwise. See (B) in Figure 11.1.
- Attach manometer to pressure tap using a ¼ in (6 mm) I.D. hose.
- 4. Light burner. Check manometer reading.
- Turn burner and pilot off.
- Disconnect manometer hose and tighten the manifold (OUT) pressure tap by turning screw clockwise. Screw should be snug. Do not over tighten.
- Attach the manometer to the manifold pressure tap (B) to verify it is completely sealed. The manometer should read no pressure when pilot and burner are on.

Table 11.1, Inlet Pressures			
Fuel	Natural Gas	Propane	
Gas Supply	Min - Max	Min - Max	
Inlet Pressure Tap (A)	5" - 10.5"WC (1.25 - 2.62 kPa)	12" - 13"WC (2.99 - 3.24 kPa)	

Table 11.2, Manifold Pressure				
Fuel Natural Gas Propane				
Gas Supply	Low - High	Low - High		
Manifold Pressure Tap (B)	1.1" - 3.8"WC (.2795 kPa)	2.9" - 11"WC (.72 - 2.74 kPa)		



## 11.2 Burner Flame Adjustments

WARNING: To avoid property damage or personal injury, allow the fireplace ample time to cool before making any adjustments.

Burner flame appearance and characteristics are affected by altitude, fuel quality, venting configuration, and other factors. After installation, this appliance may need additional adjustments to achieve optimum flame appearance and visual aesthetics.

#### 11.2.1 Burner Venturi

WARNING: VENTURI ADJUSTMENT MUST BE DONE BY A QUALIFIED SERVICE TECHNICIAN.

NOTE: Burner venturi air shutter settings have been factory set. Refer to Table 11.3.

When this appliance is first lit, the burner flames will appear blue. During the first 15 minutes of operation, flame appearance will gradually turn to the desired yellow appearance. If the flames remain blue, or become dark orange with evidence of sooting (black tips), adjustment of the air shutter opening may be necessary.

Regardless of venturi orientation, closing the air shutter will achieve a desired yellow flame, but may produce soot on the glass. Opening the air shutter will cause a short, blue flame that may lift off the burner.

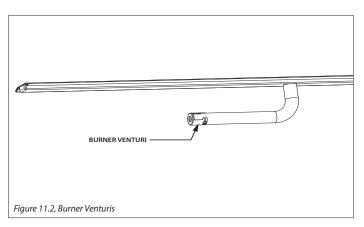
Table 11.3, Factory Set Venturi Openings				
Fuel Both Venturi Openings				
Natural Gas	1/8" (3.175mm) open			
Propane	3/8" (9.525mm) open			

### 11.2.1.1 Venturi Adjustment

NOTE: If soot is present on the glass, check glass media placement before adjusting the venturi.

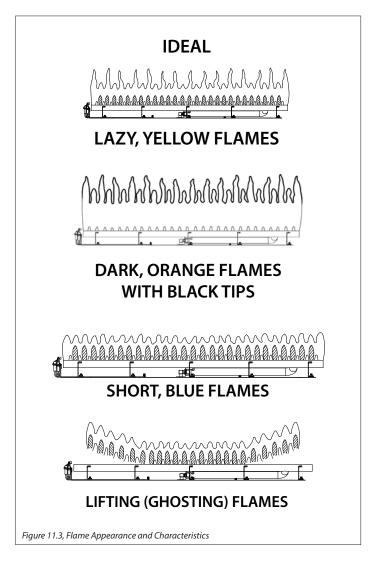
NOTE: Ensure the venturi on each inlet tube has the same opening of measurement.

- Remove the safety barrier, access cover, and glass frame assembly.
- 2. Remove media (if installed).
- 3. Remove pilot shield (2) screws.
- 4. Remove the media tray and burner (8) screws total
- 5. Release the burner tube venturis off the burner orifice.
- Loosen screw on venturi and adjust as necessary. Re-tighten screw.
- 7. Reinstall all components previously removed.



IMPORTANT: Slight adjustments to the venturi opening will create dramatic results. Adjust at slight increments until desired look is achieved. Always burn the fireplace insert for at least 15 minutes, and allow the appliance ample time to cool before making any further adjustments.

Table 11.4, Venturi Adjustment Guidelines				
Flame Characteristic	Cause	Solution		
Dark, orange flame with black tips	Venturi closed too far	Open venturi slightly		
Short, blue flames	Venturi open too far	Close setting slightly		
Lifting (ghosting) flames	Gas pressure too high Venturi closed too far	Check manometer settings Open venturi setting slightly		



### 11.2.2 Vent Restriction (after installation)

WARNING: To avoid property damage or personal injury, allow the fireplace ample time to cool before making any adjustments.

WARNING: Improper vent installation may cause the burner flames to lift or "ghost." Perform a visual check on flame appearance after restriction adjustment to ensure proper performance.

Vertical terminations may display an active, compact flame. If this appearance is not desirable, a restrictor plate may need to be installed or modified after vent termination installation. Access to the vent exit for restriction can be reached through the fireplace baffle. Allow the fireplace to burn for 15 minutes before making any adjustments.

Table 11.5, Restrictor Plate Adjustment Guidelines			
Flame Appearance	Draft Problem	Solution	
Short, flickering	Excessive draft Not enough restriction	Add restrictor	
Lifting or ghosting*	Insufficient draft	Remove inner ring(s) on restrictor, or Remove restrictor	

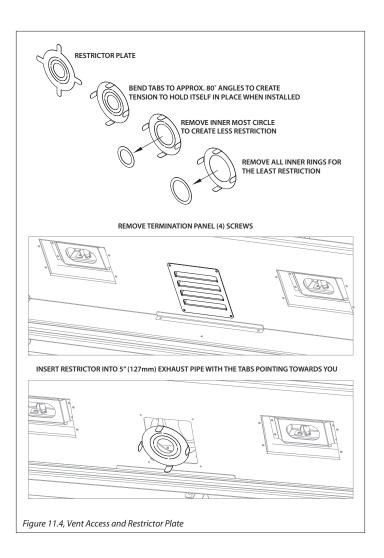
<sup>\*</sup>If flames continue to lift or ghost after opening the restrictor and verifying correct vent installation, shut off the gas supply and call a qualified service technician.

#### 11.2.2.1 Restrictor Plate Installation

- Remove the safety barrier and the glass frame assembly. 1.
- 2. Remove the cover plate in the center of the baffle (4) screws.
- 3. Locate the 5 in (127 mm) exhaust pipe in the firebox ceiling.
- 4. Bend the tabs on the restrictor plate (included in components packet) to approximately 80° angles. This will create tension when the restrictor plate is inserted into the exhaust pipe.
- Insert restrictor plate into the 5 in (102 mm) exhaust pipe with the tabs pointing towards you.
- Reinstall all components previously removed. 6.

### 11.2.2.2 Restrictor Plate Modification

- Remove the safety barrier, access cover, and the glass frame assembly.
- 2. Remove the cover plate in the center of the baffle (4) screws.
- Remove the restrictor plate by pulling it down and out of the 5 in (127 mm) exhaust pipe. Make necessary modifications to achieve desired flame appearance.
- Insert restrictor plate into the 5 in (127 mm) exhaust pipe with the tabs pointing towards you.
- Reinstall all components previously removed.



# 12.0 TROUBLESHOOTING

ATTENTION: Troubleshooting must be performed by a qualified technician.

Before proceeding with the steps in the following troubleshooting guide,

- Verify proper 120VAC power supply to the control module.
- Verify the control module battery pack and the remote control batteries are fresh and installed with correct polarity.
- Verify all connections between the wire harnesses and the system components are proper and positive.
- Verify the communication link is established between the remote control and the IFC module.
- Verify inlet pressure meets the recommended inlet pressure. If necessary, adjust line pressure regulator.

Issue	Cause	Solution
Pilot will not light	Electrical power interrupted or disconnected	Restore electrical power to appliance or use battery back-up.
	Wiring disconnection	Ensure batteries are fully charged if using battery back-up as power source.  Use wiring schematic in this manual to determine that all wiring
		connections are secure and correct.
	Gas supply turned off	Check remote shut-off valves from the appliance. Usually there is a valve near the main gas line. There may be more than (1) valve between the appliance and main gas line.
Pilot will not stay lit	No propane in tank	Check propane tank. Refill if necessary.
	Low gas pressure	Consult a plumber or a gas supplier.  Can be caused by situations such as a bent line, too narrow diameter or pipe, or a low line pressure.
	Pilot flame not making contact with the flame rectification sensor on the pilot assembly	Verify the pilot flame envelopes the top of the flame sensor and extends far enough onto burner for ignition.  To adjust pilot flame, turn pilot adjustment screw on the gas valve clockwise to decrease flame, and counterclockwise to increase flame.
	Pilot adjustment screw not sealed	Seal pilot adjustment screw. Do not over-tighten.
Pilot flame always on, or will not extinguish	Control system set to CPI mode	Set control system to IPI mode.
Main burner flame will not light	ON/OFF rocker switch in OFF position	Switch rocker switch to ON position.
	Gas supply turned off	Check for multiple shut-offs in the supply line. Verify gas supply is turned on.
	Low gas supply	Consult with plumber or gas supplier. Check propane tank. Refill if necessary.
	Wiring disconnection or improper wiring	Check for faulty or incorrect wiring.
	Plugged main burner orifice	Remove blockage.
	Pilot flame	Verify the pilot flame is properly directed to ignite burner. See pilot flame troubleshooting above.
	Remote control not working properly	Replace batteries.
	No call for heat	Verify remote control is powered ON and thermostat operation is turned OFF.

Issue	Cause	Solution
Pilot and burner extinguish	No propane in tank	Check propane tank. Refill if necessary.
while in operation	Incorrect glass assembly installation	Refer to Section 8.1 Glass Frame Assembly on page 42.
	Incorrect vent cap installation	Adjust if necessary.
	Vent cap blockage	Remove debris if necessary.
	Improper pitch on horizontal venting	1/4 in. (6 mm) rise per foot (30 cm) is required on horizontal venting
	Exhaust vent pipe leaking exhaust gases back into firebox	Check for leaks and repair if necessary.
	Excessive draft	A restrictor may need to be installed or modified. Refer to Section 11.2.2 Vent Restriction (after installation) on page 55.
Soot appears on glass	Improper media placement	Refer to Section 8.2 Burner/Perimeter Media Installation on page 42.
	Improper venturi setting	Venturi air shutter may need to be opened slightly to allow more air into the gas mix. Refer to Section 11.2.1 Burner Venturi on page 54.
	Incorrect vent cap installation	Adjust if necessary.
	Vent cap blockage	Remove debris if necessary.
Flame burns blue and lifts off burner	Improper venturi setting	Venturi air shutter may need to be opened slightly to allow more air into the gas mix. Refer to Section 11.2.1 Burner Venturi on page 54.
	Incorrect vent cap installation	Adjust if necessary.
	Blockage or leakage of the vent system	Check the vent pipes for leaks, and the vent cap for debris. Repair the vent pipes or remove debris from vent cap, if necessary.
No reaction to command	Battery back batteries or remote control batteries low	Replace batteries.
	No communication between remote control and IFC module	Reprogram remote control to IFC module.
	A maximum number of failed ignitions or flame restorations has been reached	Reset IFC module.

## 13.0 MAINTENANCE

ATTENTION: Installation and repair should only done by a qualified service person. The appliance should be inspected before use and at least annually by a professional service person. More frequent cleaning might be required due to excessive lint from carpeting, bedding material, et cetera. It is imperative that control compartments, burners, and circulating air passageways of the appliance be kept clean. Use a vacuum to clean all components.

WARNING: The appliance area must be kept clear and free from combustible materials, gasoline and other flammable vapors and liquids.

## 13.1 Firebox

Performed by: Qualified Service Person

Frequency: Annually

**Action:** 

- Vacuum and clean any debris in the firebox that is not supposed to be there
- Inspect and operate the bottom latch assembly. Verify the assembly is free from obstruction to operate. The handles must have spring tension but be able to move forward freely.

## 13.2 Fan (optional)

CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

Performed by: Qualified Service Person

Frequency: Every 6 months

Action:

- Disconnect the fan from electrical current and vacuum.
- The bearings are sealed and require no oiling.

## 13.3 Vent System

NOTE: If the vent-air intake system is disassembled for any reason, reinstall per instructions provided with installation. Refer to Section 7.0 Venting on page 37.

Performed by: Qualified Service Person

Frequency: Annually

Action:

- Examination of the vent system is required.
- The flow of combustion and ventilation air must not be obstructed.

## 13.4 Glass Assembly

CAUTION: Do not operate appliance with the glass assembly removed, cracked, or broken. Use protective gloves to handle any broken or damaged glass assembly components.

WARNING: Do not use substitute materials.

WARNING: Avoid striking or slamming glass assembly. Avoid abrasive cleaner. DO NOT clean glass while it is hot.

IMPORTANT: Any safety screen, quard, or barrier removed for servicing the appliance must be replaced prior to operating the appliance.

Performed by: Homeowner Frequency: Annually

#### **Action:**

- Prepare a work area large enough to accommodate the glass assembly on a flat, stable surface.
- Remove safety screen and glass frame assembly.
- Clean glass window with a suitable fireplace glass cleaner using a soft cloth. Abrasive cleaners must not be used. Be careful not to scratch the glass when cleaning.
- Reinstall glass assembly and safety screen. Do not operate fireplace without safety screen.

Performed by: Qualified Service Person

Frequency: Annually

#### Action:

- Clean glass window with a suitable fireplace glass cleaner using a soft cloth. Abrasive cleaners must not be used. Be careful not to scratch the glass when cleaning.
- Inspect the glass for cracks, scratches, and nicks.
- Verify the glass assembly is properly intact and not damaged.
- Replace the glass and the assembly #700-033T as necessary.
- Only Hussong Mfg. Co., Inc. will supply the replacement of glass assembly as a complete unit.

## 13.5 Burner and Pilot System

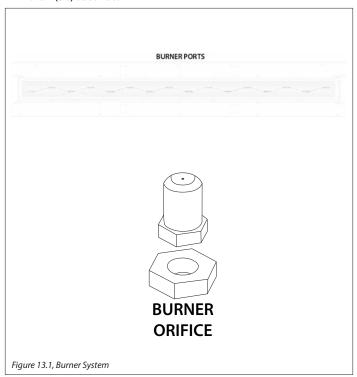
The burner assembly may be removed for easier access to the control compartment. Refer to Section 8.3 Control Board Removal and Installation on page 43 for instructions. Verify gas supply is turned on and filled. Consult with plumber or gas supplier as necessary.

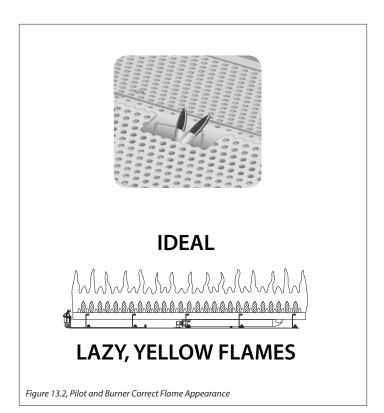
Performed by: Qualified Service Person

Frequency: Annually

#### Action:

- Vacuum all components of the burner system.
- Check all accessible gas-carrying tubes, connections, pipes and other components for leaks.
- Inspect the operation of the flame safety system Pilot or Flame rectification device. Visually check pilot light when in operation.
- Inspect and ensure the lighting of the main burner occurs within (4) seconds of the main gas valve opening. Check for faulty or incorrect wiring and correct or replace as necessary. Inspect primary air openings (burner ports) for blockage, especially near the pilot.
- Visually check burner flame pattern when in operation. Flames should be steady, not lifting or floating.
- Test and measure the flame failure response time of the flame safety system. It must de-energize the safety shutoff in no more than (30) seconds.





# **14.0 REPLACEMENT PARTS LIST**

Replacement parts are available through your local dealer. Contact your local dealer for availability and pricing.

#### The following warning is for replacement parts for this appliance.

1

**WARNING:** This product can expose you to chemicals including Lead, which is [are] known to the State of California to cause cancer, birth defects or other reproductive harm. For more information, visit www.P65Warnings.ca.gov.

CLW-72 CONTROL BOARD AND PARTS				
Control Board - Natural Gas	CW72-170	Flexible PSE Pilot Tubing	700-081	
Control Board - Propane	CW72-171	Transmitter (Remote Control)	700-408	
S.I.T. IPI Gas Valve - Natural Gas	700-567	Pilot Orifice - Natural Gas #.023 NG	700-123	
S.I.T. IPI Gas Valve - Propane	700-567-1	700-567-1 Pilot Orifice - Propane #.014 LP		
Proflame 2 IFC Board	700-759	Valve Step Motor - Natural Gas	700-504	
IFC Wire Harness Assembly	700-653	Valve Step Motor - Propane	700-504-1	
Proflame 2 IFC External Antenna	700-ANT	36 in. Flexible Gas Line - Black	700-236B	
Main Line Wire Harness - 42 in.	700-350A	32 in. Flexible Gas Line - Valve to Burner Connection	700-232F	
On/Off Wire Harness	700-656	Natural Gas Burner Orifice #42	700-242	
Battery Back-up	700-756	Propane Burner Orifice #1.45mm	700-2145	
Power Vent Wire Harness	700-358	Conversion Kit - Natural Gas	NCK-CW72-SP	
Fan/Light Kit Wire Harness	700-655	Conversion Kit - Propane	LCK-CW72-SP	
Pilot Assembly - Natural Gas	900-064A	BurnerTube	CW72-035	
Pilot Assembly - Propane	900-064A-1	Media Tray	CW72-350	

GLASS AND GLASS PARTS		
73.750" x 16.775" - Glass with Gasket	701-033T	
15.50" Glass Gasket'	900-007	
Replacement Valance	CW72-005	

SAFETY BARRIERS	
Safety Barrier Screen (only)	CW72-ES

FAN KIT		
Fan Assembly	SL42-028	
LIGHT KIT		
Light Kit	600-TLK	
20W 120V Halogen Bulb	600-676	

5 in (127mm) Restrictor Plate	900-086
Manual Gas Shut-off Valve	700-203
Glass Latch Tool	JOR-GLT

Hussong Manufacturing Co., Inc. P.O. Box 577 204 Industrial Park Drive Lakefield, MN 56150-0577 USA

CLW-72

## LIMITED LIFETIME WARRANTY

## **Warranty Coverage**

Hussong Manufacturing Company, Inc. (Hussong Mfg.) warrants this Kozy Heat gas appliance from the date of purchase to the original purchaser, that it is free of defects in materials and workmanship at the time of manufacture. Registering your fireplace warranty does not require any documents to be sent in to Hussong Mfg. Please retain your proof of purchase reflecting the date of purchase along with the serial number and model of your fireplace for any future warranty

If a defect is noted within the warranty period, the customer should contact their authorized dealer for service within 30 days.

### 30 Days: Parts & Labor\*

- **Paint**
- Light bulbs
- Gasket material
- Glass media and media dam

#### Year 1: Parts & Labor\*

All parts and material except the items listed in the 30 day warranty and any exclusions or limitations that may apply.

\*Hussong Mfg. will issue labor reimbursement to an authorized dealer only. Hussong Mfg. will not be liable for charges occurred as a result of any service performed by a non-authorized service provider, without pre-authorization.

## **Years 2 through Lifetime: Parts Only**

- **Firebox**
- Heat Exchanger
- Logs
- Burner tube or pan
- Outer shell
- Heat shield(s)
- Front Viewing Glass (thermal shock only)
- Refractory Firebox liner (excluding enamel and glass panels)

### **EXCLUSIONS AND LIMITATIONS**

- This appliance must be installed by a licensed, authorized service technician or contractor. It must be installed, operated and maintained at all times in accordance with the instructions in the owner's manual or the warranty is void.
- 2. This warranty is nontransferable and is made to the original purchaser only.
- This warranty excludes standard wear and tear of the appliance which is considered normal usage over time. 3.
- 4. Discoloration and some minor expansion, contraction or movement of certain parts, resulting in noise, is normal and not a defect.
- Warranty is automatically voided if the appliance's serial number and/or testing label is removed or if the appliance is altered or 5. tampered with in any way.
- Warranty is void if the appliance is subject to submersion in water or prolonged periods of dampness or condensation. Any damage 6. to any part of the appliance due to water or weather damage which is the result of, but not limited to, improper chimney/venting installation will also render this warranty void.
- 7. This warranty does not cover installation and operational related problems such as environmental conditions, nearby trees, buildings, hilltops, mountains, inadequate venting or ventilation, excessive offsets, negative air pressures caused by any mechanical systems.
- Chimney components and other Non-Hussong Mfg. accessories used in conjunction with the installation of this appliance are not covered under this warranty.
- Damage to plated surfaces or accessories, if applicable, caused by scratches, fingerprints, melted items or other external sources left on the surfaces from the use of cleaners is not covered under this warranty.
- 10. It is expressly agreed and understood that this warranty is Hussong Mfg.'s sole obligation and purchaser's exclusive remedy for defective fireplace equipment. Hussong Mfg. is free of liability for any damages caused by this appliance, as well as inconvenience expenses and materials. Incidental or consequential damages are not covered by this warranty. In some states, the exclusion of incidental or consequential damage may not apply. Hussong Mfg. shall not be held to implied warranties and this warranty shall replace all previous warranties.
- 11. This limited lifetime warranty is the only warranty supplied by Hussong Mfg. Any warranties extended to the purchaser by the dealer/ distributor, whether expressed or implied, are hereby disclaimed and the purchaser's recourse is expressly limited to the warranties set forth herein.
- 12. Any part repaired or replaced during the limited warranty period will be warranted under the terms of the limited warranty for a period not to exceed the remaining term of the original limited warranty.
- 13. Any replacement part repaired after the warranty period will include a 90 day parts coverage
- 14. Hussong Mfg. may require the defective part to be returned using a pre-authorized RGA number or a photo of the defective component. Failure to provide either can result in a denied claim.
- 15. This warranty does not cover the appliances ability to heat a desired space, as there are many factors that can impact the heating performance in each home. Consideration should be implied to the appliance's location, room size, home design, environmental conditions, insulation, and tightness of the home.
- 16. Hussong Mfg. reserves the right to make changes at any time, without notice, in design, material, specifications, and prices. Hussong Mfg. reserves the right to discontinue models and products.