

**Q: Are grills allowed on the premises?**

A: Yes, but there are restrictions – please visit Documents/Rules, Regulations and Policies for information on what type of grill may be used and how to properly store it.

**Q: Are pets allowed?**

A: There are pet restrictions in force for both residents and their guests. Please visit Documents/Rules, Regulations and Policies for all information regarding our Pet Policy

**Q: Are there specific vendors that have been previously vetted by the community?**

A: We have many vendors who are familiar with our policies and can be found under the Documents link. The Anchorage takes no responsibility for their workmanship or any issues arising from any project you undertake. The list has been populated based on past performances and positive feedback from residents. Please make certain that your project is board approved before renovations begin.

**Q: Do owners have the option of renting their units?**

A: Rentals are not allowed on any basis unless a hardship request has been presented to and approved by the board. Please visit the Policy outline regarding rental under Documents/Master Deed/Rental Amendment.

**Q: For renovation projects, what are the restrictions/approval procedures?**

A: Many renovations will require board approval. Please review the policies that have been put in place for Air Conditioning/Heaters, Washers/Dryers, Window Replacement, etc. Visit the Documents/Rules, Regulations and Policies and read the Common Area Use section that is currently in place. There are also specific subfolders under the Rules, Regulations and Policies Folder. If your question is not covered, please contact us.

\* Prior to any work on your individual unit, you will need to provide an insurance certificate from your contractor or subcontractor proving General Liability coverage. Workers Compensation is advised to protect yourself; however often sub-contractors are not required to carry the coverage and so it is a personal decision as to whether you hire and subcontractor or contractor that does not carry workers compensation. The board will need the project dates to advise your building neighbors that may be impacted by the noise and activity.

If you are having any renovations that impact common areas - i.e. window replacements, air conditioning or washer/dryer installation, there is a board approval process that must be adhered to prior to commencement of your project.

**Q: Is it possible to purchase a garage that isn't deeded to my unit?**

A: Your unit is deeded with the garage, and it cannot be sold or transferred separate from the unit. Please refer to the Documents link: Documents/Rules and Regulations/Garage Policy for further information.

**Q: What expenses are paid by HOA fees?**

A: Currently, the monthly HOA fee includes landscaping, snow removal, and general maintenance. The Association has voted to eliminate Cable TV Services, and it was phased out of inclusion in your HOA fees in 2020.

**Q: Where do I ask specific questions that are not addressed on the FAQs or website?**

A: Please visit the link for “Contact Us” and someone will respond to your question.

**Q: Where do I get a mailbox key and what is my mailbox number?**

A: The key and box# should be given to you at closing by the former owner

**Q: Where is the trash & Recycle area?**

A: On the side of the garage behind the wooden fenced area there is a large receptacle for trash and a large receptacle for recycling. Please visit the Trash and Recycle Folder under Documents for additional information on what is allowed and how to dispose of your trash appropriately.

**\*Hazardous household waste** must be properly disposed of at the Harwich Transfer Station. There are currently 6 collections each year. Call 508-430-7558 for more information.

**Q: Where should I have my guests park?**

A: There are guest parking restrictions. Guests should always park in the rear parking lot and are required to place the visitor’s parking sign on their dashboard to avoid removal of the vehicle. The tags can be downloaded from the locked section under Resident Documents. Please print on hot pink or orange cardstock paper.

**Q: Will I receive a notice when my HOA fee is due?**

A: You will not receive an invoice for your monthly HOA Fees. Your HOA fee is due the 1st of every month and is late if paid after the 10th of the month. A 10% late fee is charged if the HOA Fee is not received by the 10th.

The preferred way to pay your HOA Fee is to set up an auto transfer each month. The information you will need is as follows:

Bank Name: Cape Cod 5

ABA #: 211-371-078

Account Name: Anchorage Condo Association Account #: 881039952