

6 STEPS for a better framing of your DESIGN CHALLENGE

1. WHAT IS THE PROBLEM YOU ARE TRYING TO SOLVE?

2. CAN YOU FRAME IT AS A DESIGN “HOW MIGHT WE” QUESTION?

3. WHAT IS THE IMPACT WE ARE TRYING TO HAVE?

4. WHAT ARE SOME POSSIBLE SOLUTIONS TO THIS PROBLEM?

5. WHAT ARE SOME OF THE CONTEXT AND CONSTRAINTS THAT WE ARE FACING IN THIS DESIGN WORK?

6. DOES YOUR FIRST QUESTION NEEDS A TWEAK?

- (A) How might we redesign leadership courses at the US State Department? (Too wide!)
- (B) How might we teach leadership without PowerPoint in a way that is effective, memorable and that invite people in? (Too narrow!)
- (C) How might we create opportunities for practicing leadership hands-on before/during/after class?