



**QUALITY ASSURANCE BULLETIN #389
NORTH AMERICAN VEHICLE LOGISTICS**

27-January-2021

To: USA/Canadian Carriers Transporting Ford Product

Subject: Special Instructions for 2021MY (and beyond) Ford F-150's Equipped with Center Console Mounted Gear Shifters

For 2021MY (and beyond) Ford F-150's with a center console between the driver and front passenger seats are equipped with a retractable gear shifter (PRNDL). After a vehicle has been loaded on the carhaul truck or on the railcar, the operator of the vehicle is to push a button (see image below) to allow the gear shifter to lower into the center console tray. When the vehicle is ready to be offloaded, push the button and the gear shifter will return to position to operate the vehicle.

The gear shifter must be in the lowered position after it is parked on a railcar or carhaul carrier for transportation. It may remain in the raised position while stored in a shipping yard or at time of delivery to destination.



Push Button to Raise or Lower Gear Shifter / PRNDL

Please contact me should you have any questions.

Kind Regards,
Benjamin A. Pohl
NA Vehicle Delivery Quality – Damage Prevention

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