



**QUALITY ASSURANCE BULLETIN #387
NORTH AMERICAN VEHICLE LOGISTICS**

27-January-2021

To: USA/Canadian Carriers Transporting Ford Product

Subject: USA/CAN Mustang Mach-E's Get One Key Fob Only

The purpose of this bulletin is to make all transporters of Ford Mustang Mach-E vehicles aware that for 100% of these vehicles coming into the United States or Canada that they **ONLY** come with ONE (1) Key Fob & ONE (1) emergency key blade dummy (not programmed; just an insert into the fob). Please see images below.

Early units built at the plant will have a Loose Content Label (LCL) that states "KEY FOBs" instead of "KEY FOB". All future units built will say "KEY FOB" (indicating quantity of one). Please know that just ONE (1) complete key fob comes with each vehicle.



Carhaul Carriers: Should a final destination dealership request for you to note missing key fob at time of delivery, you may advise them that, per Ford Motor Company, the Mach-E only comes with ONE (1) key fob.

Please contact me should you have any questions.

Kind Regards,
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