



**QUALITY ASSURANCE BULLETIN #387
NORTH AMERICAN VEHICLE LOGISTICS**

27-January-2021

To: USA/Canadian Carriers Transporting Ford Product

Subject: USA/CAN Mustang Mach-E's Get One Key Fob Only

The purpose of this bulletin is to make all transporters of Ford Mustang Mach-E vehicles aware that for 100% of these vehicles coming into the United States or Canada that they **ONLY** come with **ONE (1) Key Fob & ONE (1) emergency key blade dummy** (not programmed; just an insert into the fob). Please see images below.

Early units built at the plant will have a Loose Content Label (LCL) that states "KEY FOBS" instead of "KEY FOB". All future units built will say "KEY FOB" (indicating quantity of one). Please know that just **ONE (1) complete key fob** comes with each vehicle.



Carhaul Carriers: Should a final destination dealership request for you to note missing key fob at time of delivery, you may advise them that, per Ford Motor Company, the Mach-E only comes with **ONE (1) key fob**.

Please contact me should you have any questions.

Kind Regards,