



DENTAL ONCOLOGY P R O F E S S I O N A L S

Dear Patient,

We hope this letter finds you well and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies in so that we are up to date on any new rulings or guidance that may be issued. WE do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Per state mandate, companions of patients are NOT allowed inside the office building unless they are the patient's essential caretaker.
- We will be taking your temperature and asking some brief screening questions when you enter the office.
- Upon entering, you will be asked to sanitize your hands. You will also find hand sanitizer stations throughout our office for you to use as needed.
- Before your appointment, you have the option to stay in your car instead of the waiting room until we are ready to seat you in your personal operator. Simply call us when you arrive, and we will let you know when we are ready for you.
- We will do our best to allow more time between patients to reduce waiting times for you, as well as reduce the number of patients in the reception area at any one time.
- You can be assured that safety measures at Dental Oncology Professionals will continue to evolve as more information develops.

We look forward to seeing you again and are happy to answer any questions that you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, call us at 972.226.6945.

Sincerely,

Dr. Kim and Staff

Tel 972.226.6947

6452 Broadway Boulevard Garland, Texas

75043

Fax 972.226.6608

Web www.texasdentaloncology.com