

Return and Refund Policy

Last updated: August 18, 2021

Thank you for shopping at Hopi Tribal Housing Authority.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Hopi Tribal Housing Authority, PO Box 906 Polacca, AZ 86042.
- **Goods** refer to the items offered for sale on the Service.
- **Orders** mean a request by You to purchase Goods from Us.
- **Service** refers to the Website.
- **Website** refers to Hopi Tribal Housing Authority, accessible from www.htha.org

- **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel Your Payment within 14 days without giving any reason for doing so.

The deadline for cancelling a Payment is 14 days from the date on which You made the Payment or on which a third party you have appointed, who is not the carrier, takes possession of the payment delivered.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By phone number: 928-737-2800
- By mail: PO BOX 906 Polacca, AZ 86042

We will reimburse You no later than 14 days from the day on which We receive the request. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement.

Conditions for Returns

In order for the payment to be eligible for a return, please make sure that:

- The payment was made in the last 14 days

Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By phone number: 928-737-2800
- By mail: PO BOX 906 Polacca, AZ 86042