

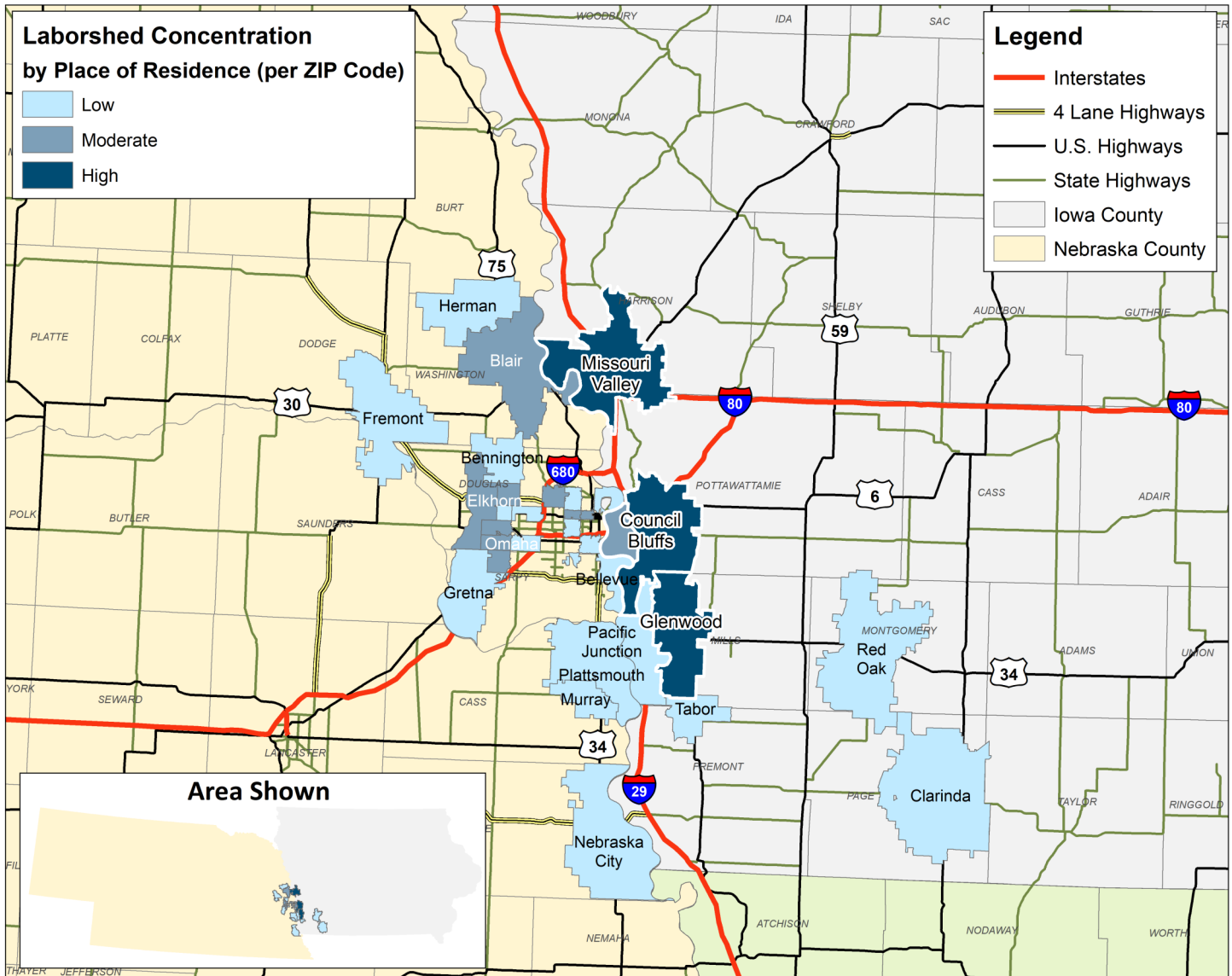
# LABOR CHARACTERISTICS

## FINANCIAL SERVICES



### GREATER COUNCIL BLUFFS REGION

CONCENTRATION OF RESPONDENTS WITHIN THE LABORSHED AREA WITH TRANSFERABLE EXPERIENCE/SKILLS BY PLACE OF RESIDENCE



Workers who have transferable experience/skills in the industry are currently commuting an average of 13 miles one way for work. Those who are likely to change/accept employment are willing to commute an average of 20 miles one way for the right employment opportunity.

FOR MORE INFORMATION REGARDING THE GREATER COUNCIL BLUFFS REGIONAL LABORSHED, CONTACT:

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# LABOR CHARACTERISTICS

## FINANCIAL SERVICES

### ESTIMATED AVAILABLE LABOR PER OCCUPATIONAL CATEGORY:

- Accountants and Auditors - 10.3%
- Bill and Account Collectors - 1.1%
- Bookkeeping, Accounting, and Auditing Clerks - 9.2%
- Claims Adjusters, Examiners, and Investigators - 3.4%
- Computer and Information Systems Managers - 3.4%
- Credit Analysts - 1.1%
- Customer Service Representatives - 20.7%
- Financial Analysts - 2.3%
- Financial Managers - 12.6%
- Financial Specialists, All Other - 1.1%
- Insurance Claims and Policy Processing Clerks - 2.3%
- Insurance Sales Agents - 8%
- Insurance Underwriters - 3.4%
- Loan Interviewers and Clerks - 1.1%
- Loan Officers - 5.7%
- Securities, Commodities, and Financial Services Sales Agents - 1.1%
- Supervisors of Office and Administrative Support Workers - 11.5%
- Tellers - 1.1%

### UNDEREMPLOYMENT (ESTIMATED):

- Low hours - 0.0%
- Low income - 0.0%
- Mismatch of skills - 3.4%
- Total - 3.4%

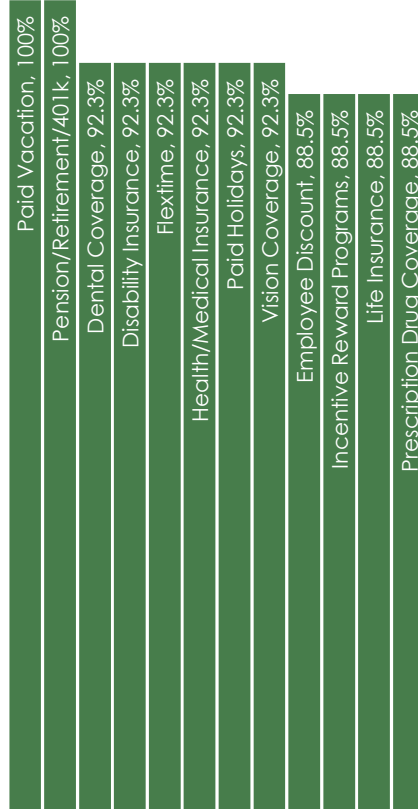
*(Individuals counted only once when estimating Total Underemployment.)*



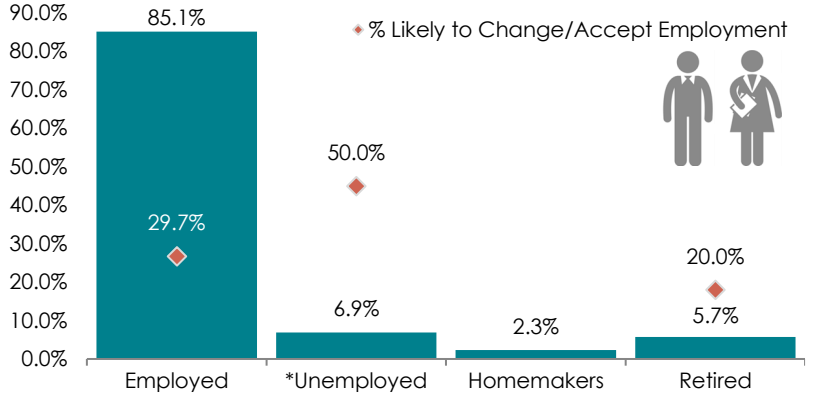
### CURRENT BENEFITS:



### DESIRED BENEFITS:



### ESTIMATED TOTAL BY EMPLOYMENT STATUS (PERCENTAGE):



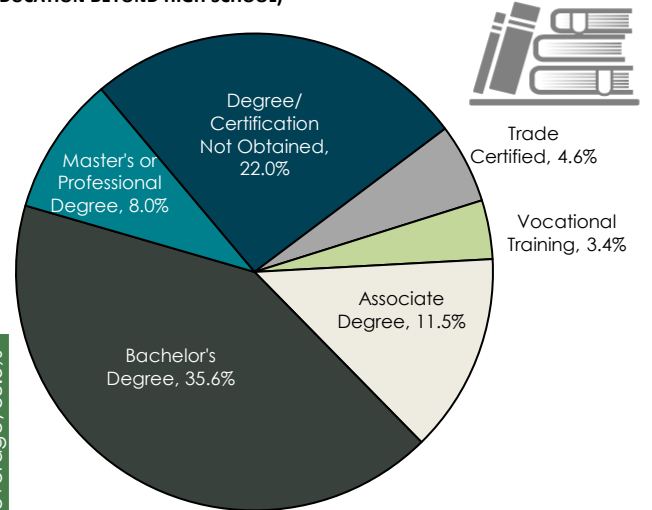
*\*Employment status is self-identified by the survey respondent. The unemployment percentage does not reflect the unemployment rate published by the U.S. Bureau of Labor Statistics, which applies a stricter definition.*

### EMPLOYMENT STATS:

- 47.1% paid an hourly wage
- 94.3% are/were employed full-time
- 5.7% are/were employed part-time
- 12.2% are/were self-employed
- 16.2% hold two or more jobs
- Currently working an average of 43 hours/week

### EDUCATIONAL LEVEL:

(85.1% HAVE AN EDUCATION BEYOND HIGH SCHOOL)



### TOP JOB SEARCH RESOURCES:

*(For those seeking employment opportunities, by use.)*

- Internet - 82.1%
  - [www.indeed.com](http://www.indeed.com)
  - [www.linkedin.com](http://www.linkedin.com)
  - [www.monster.com](http://www.monster.com)
- Networking through friends, family or acquaintances - 46.4%
- Private Employment Services - 25.0%
- IowaWORKS Centers - 13.1%



# LABOR CHARACTERISTICS



# FINANCIAL SERVICES

OCCUPATION	OCCUPATIONAL CODE	MEAN WAGE	ENTRY WAGE	EXPERIENCED WAGE	MEDIAN WAGE	MEAN ANNUAL SALARY
Accountants and Auditors	13-2011	\$33.11	\$21.44	\$38.95	\$29.97	\$68,871
Bill and Account Collectors	43-3011	\$19.92	\$15.52	\$22.12	\$18.83	\$41,439
Billing and Posting Clerks	43-3021	\$19.53	\$15.67	\$21.46	\$18.70	\$40,620
Bookkeeping, Accounting, and Auditing Clerks	43-3031	\$21.04	\$14.22	\$24.45	\$20.13	\$43,758
Brokerage Clerks	43-4011	\$23.44	\$16.90	\$26.72	\$22.42	\$48,761
Claims Adjusters, Examiners, and Investigators	13-1031	\$35.03	\$24.88	\$40.11	\$35.71	\$72,865
Compliance Officers	13-1041	\$30.27	\$21.97	\$34.42	\$29.75	\$62,961
Computer and Information Systems Managers	11-3021	\$60.03	\$42.01	\$69.05	\$58.92	\$124,872
Credit Authorizers, Checkers, and Clerks	43-4041	\$15.94	\$11.20	\$18.31	\$15.15	\$33,155
Customer Service Representatives	43-4051	\$18.19	\$13.21	\$20.67	\$17.24	\$37,826
Financial Clerks, All Other	43-3099	N.A.	N.A.	N.A.	N.A.	N.A.
Financial Managers	11-3031	\$54.48	\$31.74	\$65.85	\$49.57	\$113,321
First-Line Supervisors of Non-Retail Sales Workers	41-1012	\$41.24	\$24.55	\$49.58	\$36.28	\$85,777
First-Line Supervisors of Office and Administrative Support Workers	43-1011	\$27.64	\$17.82	\$32.54	\$26.28	\$57,484
Insurance Claims and Policy Processing Clerks	43-9041	\$20.41	\$15.91	\$22.66	\$20.82	\$42,452
Insurance Sales Agents	41-3021	\$30.40	\$15.22	\$37.99	\$22.62	\$63,232
Loan Interviewers and Clerks	43-4131	\$21.33	\$16.73	\$23.62	\$20.19	\$44,359
Loan Officers	13-2072	\$40.40	\$24.54	\$48.33	\$37.74	\$84,034
New Accounts Clerks	43-4141	\$19.26	\$16.26	\$20.75	\$18.12	\$40,052
Personal Financial Advisors	13-2052	\$67.41	\$22.43	\$89.91	\$42.04	\$140,223
Securities, Commodities, and Financial Services Sales Agents	41-3031	\$30.53	\$18.11	\$36.75	\$22.50	\$63,510
Statistical Assistants	43-9111	\$29.67	\$19.88	\$34.57	\$26.84	\$61,721
Telemarketers	41-9041	\$15.04	\$11.64	\$16.75	\$13.84	\$31,293
Tellers	43-3071	\$16.16	\$13.59	\$17.44	\$16.12	\$33,611

The 2023 Iowa Wage data for the Greater Council Bluffs Laborshed area was produced by the Labor Force & Occupational Analysis Bureau to provide communities local information on wages by occupation. The source of the wage and employment data is based on the Short Term (2022-2024) Western Iowa LWDA OEWS estimates. Additional occupational wage and employment data can be found at <https://workforce.iowa.gov/laborshed>.

Balance of data compiled by Iowa Workforce Development using Laborshed data released in 2024.