## **Terms & Conditions**

- 1. A 50% deposit is required for all orders, fabrication and installations prior to material being ordered or fabricated. Delay in deposit may result in loss of hold on material. 100% of payment is required for all pick-ups. No returns, or refunds. If client cancels the project before template a 35% restock fee will apply. An additional \$300 trip charge will apply if canceled after template is complete. Orders cannot be canceled once fabrication has started. Full payment is due upon job completion. Failure of customer to pay BSC in accordance with the payment terms of this agreement is a breach. In the event the customer breaches the terms and conditions of this agreement, BSC shall be entitled to recover any and all costs of collection, including court and attorney's fees.
- 2. All sales are final and full price must be paid at the time of pick up. Orders cut and not picked up will still be the financial responsibility of the client. Absolutely no refunds, returns, or exchanges will be made for special order or custom cut items.
- 3. Client is responsible to bring templates or accurate measurements for their project. (BSC will not be held responsible for measuring, templating or providing template material). BSC will cut and fabricate the material according to the measurements or template being provided. Client needs to specify center line(s) of cut outs and overhang as desired.
- 4. We will not replace material if fabrication is done incorrectly because clients not detailing their template accordingly to their specific needs.
- 5. Client is responsible for pickup of the material once fabrication has been completed. It is the responsibility of the customer to check materials for any scratches, cracks or sizes at the time of pick up.
- 6. BSC is not responsible for any cracks, chips or damage done to the material once it is loaded, it becomes responsibility of the person doing the pickup. (ie; client, contractor or family member). BSC will not be responsible for material after unloaded if being delivered to any job site. Customer must notify driver of any damage prior to driver leaving. \*\*Delivery charges apply.
- 7. If there is any fall off material, it becomes property of BSC. If client wants the remainder material, they are able to purchase it from BSC at current slab price.
- 8. Accounts over 30 days are subject to a finance charge of 1.5% per month; this is an effective annual interest rate of 18%. Should your account become delinquent and necessitate an attorney for collection, a fee of 25% of the balance due will be assessed.