

HOUSING CRISIS? We can help.



Through the new **Temporary Rental and Utility Assistance program (TRUA)**, the City and County of Denver offers resources to help mitigate displacement, help residents avoid eviction, and provide time to help connect residents to alternative housing for longer-term stability.

If you . . .

- Are in a housing crisis
- Can't pay your rent
- Need help with utilities
- Live in housing that is uninhabitable

You can get . . .

- Up to 80% of your rent paid
- Help paying utilities
- Time to figure out your housing options

Your next step . . . Call 3-1-1 and press 6

How it will work . . .

- You will be asked some basic questions, like your ZIP code
- A local nonprofit partner will be assigned to help you

You will be asked to . . .

- Provide proof of your household income
- Provide proof of Denver residency
- Provide proof of your rent due, or rent increase notice
- Provide information about the cause of your housing crisis (job loss, unsafe housing conditions, potential eviction, and/or shutoff notice)
- Participate in housing counseling and benefit navigation services

Things to know:

- This program is for Denver residents only
- This is temporary assistance when you face a housing crisis
- Assistance payments will be made directly to your landlord or utility company
- Your household must meet income limits (earning \$50,350 **or less** for one person, or \$71,900 **or less** for a household of four)
- Assistance is available during tenant/landlord mediation

Questions?

Denver 3-1-1 can help connect you to a local nonprofit organization working on this program – either Brothers Redevelopment Inc., Northeast Denver Housing Center or Del Norte Neighborhood Development Corp. (determined by your ZIP code). The nonprofit you are referred to will help you understand what information or documents you will need to submit.

Temporary Rental and Utility Assistance Program Partners:

