

CLIENT ROADMAP



1

Pre-Discovery: Receive client onboarding email, establish client portal for secure file sharing, gather initial data, schedule Discovery meeting.



2

Discovery Meeting: Perform needs analysis, establish objectives and goals, document commitments.



3

Post-Discovery: Sign written engagement agreement, collect any relevant deposit, review welcome package.



4

Pre-Delivery: Complete specific requests and document checklists. Accept invitation to Delivery meeting 1-2 weeks after receipt.



5

Delivery Meeting: Review data analysis and presentation of plan. Schedule 3-month follow-up after implementation.



6

Three-Month Follow-Up: Review implementation, confirm goals and objectives, and perform additional needs analysis.



7

Ongoing: Periodic check-ins according to service level, end-of-year tax planning, and annual review.