



VILLAGE MANAGEMENT SOFTWARE

Your One Source Technology Solution

VMS is not just a single program, but a suite of management tools including everything from **accounting, compliance, collections, and delinquency control, to interactive web modules** allowing residents, property managers, board members and vendors to interact and communicate in real time.

To view a sample of the VMS database and witness the amazing program for yourself, please log on and take a look!

<http://demo.villagemanagementsoftware.com>

User: 50086

Password: password

***You will be viewing the program as a **board member**, which has far more information available than the "resident" view.

Mobile Compliance

With VMS Mobile Compliance, you can update your compliance records on your mobile device while conducting inspections using our new Google Maps feature.

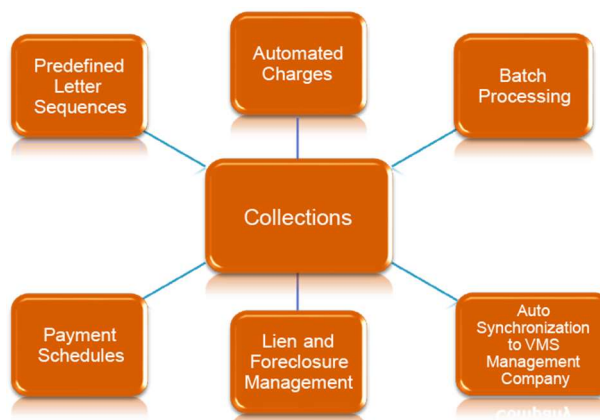




VMS e-Banking

With VMS e-Banking Integrations, there is virtually no limit to banking with ease!

- **Auto Account Reconciliation:** Reconcile all bank accounts, clearing AP checks and deposits
- **Document Downloads:** Monthly Statements and any other documents available for download
- **Lockbox:** Daily payment files are downloaded, which can be automatically processed into all owner accounts. Email notifications for processed payments are then automatically generated and sent to your owners
- **Real-time bank account balances**
- **Real-time bank account transaction history and daily balances**
- **Real-time owner transaction lookup with coupon and check images**





taskForce™

Manage your owners needs through VMS taskForce™

- **Client Communications:** Manage client calls and emails by drag-and-dropping into the unified taskForce™ CRM system
- **Work Orders:** Create, assign and manage the workflow from inception to payment
- **Scheduler:** Outlook© like calendar feature to graphically display, filter and manage your assigned tasks
- **Architectural & Compliance Management:** Assign and manage the workflow for architectural and compliance issues
- **Delinquency Management:** Task manage your delinquency process and payment plans
- **Agendas**



Property Management

Compliance

- Automated Letter Sequences
- Separate Fine Account Ledger (per NRS116)
- Email Notifications
- Online Review and Response*
- Mobile Application Featuring Google Maps™*

CRM

- taskForce™
- Registration: Pet, Vehicle, Visitor, Pool Pass and More
- Property Call Log
- Resident Call Log
- Outlook™ like Scheduler

Architectural

- Resident Review*
- Committee Approval
- Email Notifications

Online Access*

- Committee Management
- Group Events
- Documents
- Group Email Notifications

Work Order

- Digital Document Attachment*
- Estimate Management
- Insurance Expiration Alerts
- Resident, Board and Vendor Maintenance*

*Web Capable





Web Portals

VMS creates customizable websites for your associations, providing real-time access to the information your residents, employees and vendors need, thus reducing telephone calls and saving time and money. Controlled online access to reports and documents for your board members and residents, as well as approved outside vendors. Resident opt-in automated email system responses for payment, unpaid balances, architectural, compliance and work order notifications. Board email notifications for architectural, work order and invoice work flow review.

Mobile Compliance Application

- Web Based Mobile Integration
- Create/Manage Compliance Issues
- Picture Attachment
- Architectural Access for Units Being Reviewed
- Featuring Google Maps™

Real Time Resident Information

- Account Detail
- Compliance
- Architectural
- Debit Payment Definition
- Credit Card / e-Check Services
- Reporting
- Work Orders

Custom Websites Per Property

- Custom Logo
- Custom Style Sheets
- Website Options

Board Access

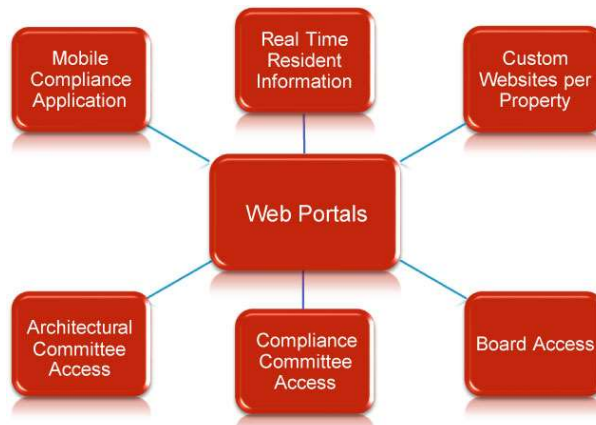
- Approval for A/P
- Check Processing
- Reporting
- Compliance Review
- Architectural Review
- Work Orders

Compliance Committee Access

- Reporting
- Compliance Review
- Mobile Compliance Application

Architectural Committee Access

- Architectural Review
- Architectural Approval





Web Service

VMS integrates with and provides real-time data to a wide variety of outside vendors servicing your communities. This includes integration to major HOA banking institutions, resale document vendors, collection agencies and maintenance companies.

Resale Disclosure Integration

Full Integration with major document vendors, providing fast, efficient resale document retrieval.

3rd Party Web Site Integration

VMS integrates with major 3rd party website developers to provide the real-time data they need to populate customized community websites.

Collections Data Vendor Integration

VMS can be configured to work with authorized collection agencies, providing the accurate and up to date information they need to manage your communities.

Banking Integration

VMS is integrated with major HOA banking institutions to provide lockbox processing, ACH processing and auto-reconciliation (Alliance Bank/AAB is currently integrated with SMG VMS Software)





Automated Task Scheduler

The Automated Task Scheduler provides SMG with the ability to plan and execute future tasks such as billing, lockbox processing, database backup, homeowner notifications and report generation to various media (printer shares, electronic files or website posting). This automation ensures that critical tasks will be performed accurately and on time.

Database Backup & Reorganize

- Scheduled Backup of Database

Automated Lockbox Processing

- Automatically Download Bank Lockbox File*
- Process Payments Directly Into Resident Accounts

Automated Billing

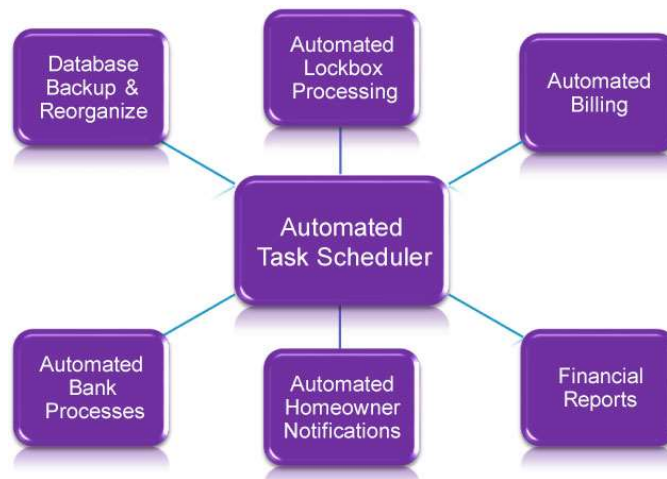
- Scheduled Posting of Recurring Charges
- Reports Created as PDF Files During Processing
- Automated Setup of ACH Debit

Automated Homeowner Notifications

- Email Notifications
- Architectural & Compliance
- Calendar Events
- Late Fee Notifications
- Payment Processing
- Work Order Maintenance

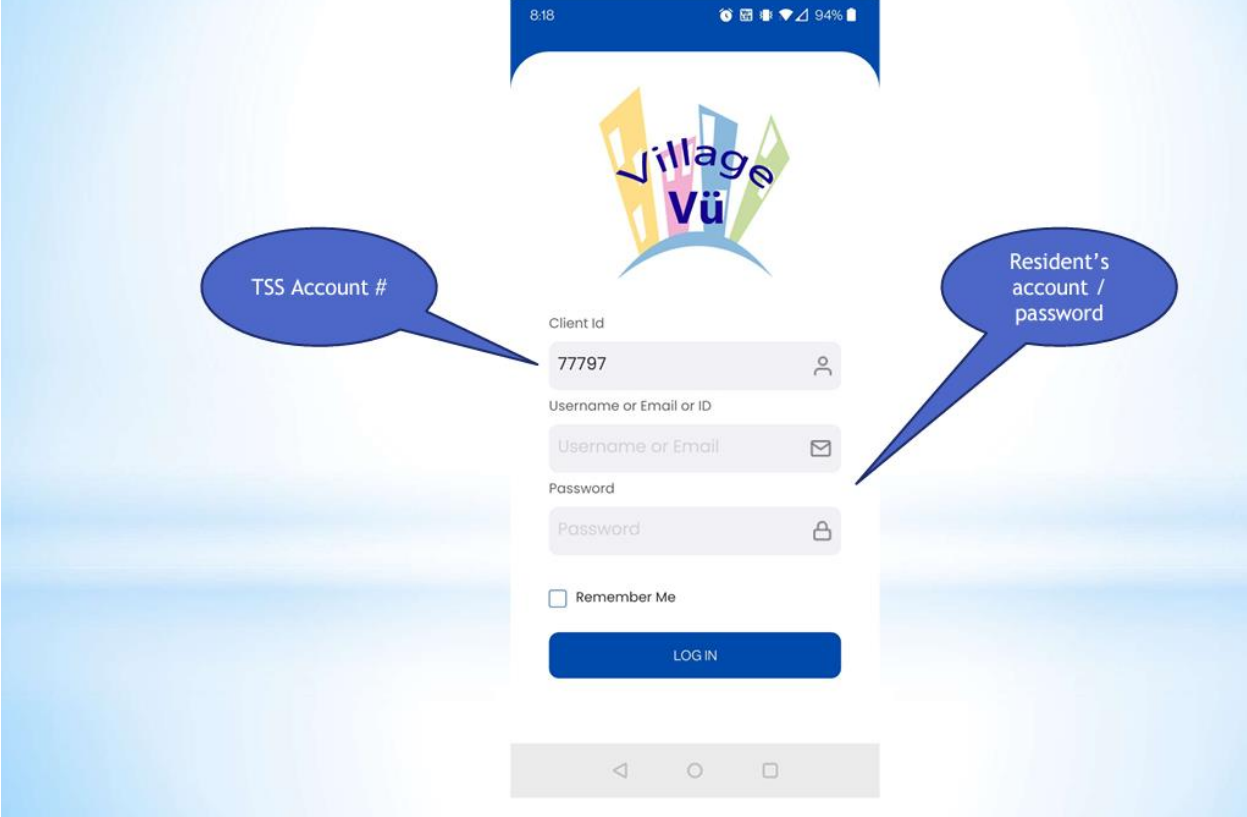
Automated Bank Process

- Statements



Village Vu

iOS / Android Application: Login Screen



Introducing the new Village Vu Mobile App for IOS & Android Devices. This app is an easily accessible method to access your standard online portal in the palm of your hands! Easy to navigate and provides the same features as the online portal accessible through the web.