



Help at your finger tips.

We use the ZippyAssist™ customer support platform, so we're always just a few quick taps away when a customer needs help.

**Get help.
Send feedback.**

ZippyAssist™

**Text:
To:**

ABC123

123-456-7890

For urgent machine repair after normal business hours
call us on 123-456-7898

EXAMPLE ONLY



HOW IT WORKS.

All our equipment is labeled with unique codes.

If a customer needs help they text the code to our dedicated ZippyAssist phone number.

We'll take it from there – working directly with the customer to resolve any issues.



Help at your finger tips.

We use the ZippyAssist™ customer support platform, so we're always just a few quick taps away when a customer needs help.

ZippyAssist™ technology is specially designed for unattended retail and service environments – making it super-simple for customers to get help directly from us when they need it.

- Super-simple refunds
- Quick restocking
- New product requests
- Equipment fixed fast
- Multi-language support

EXAMPLE ONLY

**Get help.
Send feedback.**

ZippyAssist™

Text: **ABC123**
To: **123-456-7890**

For urgent machine repair after normal business hours
call us on 123-456-7898

HOW IT WORKS.

All our equipment is labeled with unique codes – like the example above.

If a customer needs help they text the code to our dedicated ZippyAssist phone number.

From there, we work directly with the customer to resolve any issues.

