



1. GENERAL

- 1.1. These terms of offer for sale ("Supply Terms") apply to products and services purchased via www.fastgrip.com ("the Website") which is a website owned and operated by FASTGRIP. Under these Supply Terms the users of the website will be referred to as ("You" or "Your" or "Yourself" or "User" or "Customers").
- 1.2. PLEASE READ THESE SUPPLY TERMS CAREFULLY BEFORE PURCHASING ANY PRODUCTS OR AVAILING ANY SERVICES ON THE WEBSITE. ANY PURCHASE MADE BY YOU THROUGH THE WEBSITE SHALL SIGNIFY YOUR ACCEPTANCE OF THE SUPPLY TERMS AND YOUR AGREEMENT TO BE LEGALLY BOUND BY THE SAME. IN ADDITION TO THE FOREGOING, YOU SHALL ALSO BE BOUND BY THE TERMS OF USE OF THE WEBSITE, OR ADDITIONAL TERMS WHICH ARE DISPLAYED WITH THE SELECTION OF THE PRODUCT, IF ANY ("ADDITIONAL TERMS"). IF THERE IS ANY CONFLICT BETWEEN THE SUPPLY TERMS AND THE ADDITIONAL TERMS, THE ADDITIONAL TERMS SHALL TAKE PRECEDENCE IN RELATION TO THAT SALE TO THE EXTENT OF SUCH CONFLICT.
- 1.3. IF YOU DO NOT AGREE WITH THE SUPPLY TERMS, PLEASE DO NOT ACCESS THE WEBSITE FOR ANY PURCHASE.

2. BUSINESS

- 2.1. The Website is a platform for online sale of "products" and services ("services") offered by FASTGRIP and the purchase of products and service by you. FASTGRIP delivers the products to You directly or through its authorised partner.
- 2.2. FASTGRIP has the right to change or discontinue any products and service at any time, without notice. FASTGRIP may add or modify the procedures, modes, processes or conditions of purchase at any time. FASTGRIP shall not be liable to You or to any third party for any modification, suspension or discontinuance of any product or any aspect of the services.

3. PRODUCTS AND SERVICES

- 3.1. FASTGRIP sells a variety of products. Services, such as shipping, in relation to the products shall be per the FASTGRIP's policy, which may be changed by FASTGRIP from time to time.

4. SERVICES

- 4.1. You should take all responsibility for Your own actions in utilizing the products and service and the Website in relation to the services availed or purchased by You and FASTGRIP shall not be liable for any such action or consequence thereof.
- 4.2. You represent that You are of legal age to form a binding contract and are not a person barred from purchasing products or receiving services under the laws as applicable in India.

5. PRICING INFORMATION

- 5.1. The Pricing Information relating to the product shall be as displayed on the Website or disclosed to You at the time of Your purchase/order.



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- 5.2. FASTGRIP does not guarantee that the price will be the lowest for similar products within any given locality, city, region or geography. Prices and availability are subject to change without notice or any consequential liability to You.
- 5.3. While FASTGRIP strives to provide accurate information relating to products and services including pricing information, but typographical and other errors may occur. In the event that a product or service is listed at an incorrect price or with incorrect information due to an error, FASTGRIP will have the right to modify the price of the product or services and contact You for further instructions via e-mail address provided by You at the time of registration, or cancel the order and notify You of such cancellation. If FASTGRIP cancels the order after the payment has been processed, the said amount will be remitted to Your account from which the payment was made.

6. CREDIT CARD DETAILS

You might be required to provide Your credit or debit card details to the approved payment gateways while making the payment. In this regard You agree to provide valid, correct and accurate credit / debit card details to the approved payment gateways for purchasing products or availing services on the Website. You shall not use the credit / debit card that is not lawfully owned by You. The information provided by You will not be utilized or shared with any third party unless required in relation to fraud verifications or by law, regulation or court order. You will be solely responsible for the security and confidentiality of Your credit / debit card details. FASTGRIP expressly disclaims all liabilities that may arise as a consequence of any unauthorized use of Your credit/debit card

7. DELIVERY OF THE PRODUCT/SERVICES.

- 7.1. The execution and delivery of products and services will be disclosed to you at the time of confirming your order details. Any issue arising in the delivery of product or services being rendered shall be directly liable with the concerned Vendor and FASTGRIP shall have no liability of any sort in any manner for the same.

8. CANCELLATIONS, RETURNS AND REFUNDS

- **CANCELLATIONS: -**

- 8.1. Any cancellation of product or service shall be directly dealt with the Vendor and FASTGRIP shall hold no liability of any manner including refunds or replacement.
- 8.6. Please enquire about the cancellation policy of products or services being ordered as the Vendor shall be directly liable for the same and FASTGRIP shall not be liable in any manner whatsoever.

- **RETURNS OR REPLACEMENTS: -**

- 8.8. If you happen to receive a damaged or defective product, or a product that does not comply with the specifications as per your original order, you can return it on the spot, at the time of delivery. No requests for return will be accepted post delivery.

- **REFUNDS: -**



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- 8.9. If you are eligible for a refund or a promotional code (as the case may be), the same shall be given to You as per the following guidelines -:
 - a) All refunds process initiation shall be subject to pick up of all cancelled items from Your/customer's premises.
 - b) The refund amount for the orders paid online or paid via credit/debit card at the time of delivery will be refunded within 7-10 working days from the date of refund being processed back by Vendor through the online account, or will be refunded to the same card, depending on the most suitable circumstances as determined by FASTGRIP.

9. Warranties and Claims.

- Please note the standard warranties and the conditions for usage of the products in relation to each product. No claim (a) that is contrary to the above or (b) where products have been used contrary to the conditions of usage; will be entertained.

10. Indemnification and Limitation of Liability

- 10.1. You agree to indemnify, defend and hold harmless FASTGRIP from and against any and all losses, liabilities, claims, damages, demands, costs and expenses (including legal fees and disbursements in connection therewith and interest chargeable thereon) asserted against or incurred by FASTGRIP that arise out of, result from, or may be payable by virtue of, any breach of any representation, warranty, covenant or agreement made or obligation to be performed by you pursuant to these terms or any additional terms applicable to the purchase of products and/or services.
- 11.2. In no event shall FASTGRIP, its officers, directors, employees or partners be liable to you or any third party for any special, incidental, indirect, consequential or punitive damages whatsoever, including those resulting from loss of use, data or profits, whether or not foreseeable or whether or not FASTGRIP has been advised of the possibility of such damages, or based on any theory of liability, including breach of contract or warranty, negligence or other tortious action, or any other claim arising out of or in connection with Your purchase of the products and services herein. Notwithstanding anything to contrary, FASTGRIP's entire liability to you under this Terms of Offer For Sale or otherwise shall be limited to the refund of the moneys paid by you, for any product or service in connection with which the claim has arisen, which amount shall be refunded You.

12. Governing Law

- 12.1. These Supply Terms and the relationship between you and FASTGRIP shall be governed in accordance with the laws of India without reference to conflict of laws principles.
- 12.2. All claims, differences and disputes arising under or in connection with or in relation to these Supply Terms or any transactions entered into on or through the website or the relationship between You and FASTGRIP shall be subject to the exclusive jurisdiction of the courts at JAIPUR District, RAJASTHAN and You hereby accede to and accept the jurisdiction of such courts.



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NOTE: PLEASE BE ADVISED THAT ANY WARRANTY, GUARANTEE, RETURN, REFUND, COMPLAINT SHALL BE BETWEEN THE CUSTOMER AND VENDOR DIRECTLY AND FASTGRIP SHALL NOT BE LIABLE FOR ANY ISSUES ARISING THEREOF. FASTGRIP SHALL ONLY ACT AS A MEDIATOR BETWEEN THE VENDOR AND CUSTOMER AND NO LIABILITY SHALL BE BOURNE BY FASTGRIP.