



Your Guide to Exceptional Travel

What to expect when we work together

WELCOME

Thank you for your interest in my travel services! My role is to make the planning process feel just as thoughtful as the trip itself.

Your trust and confidence are crucial to this process, so please take a few minutes to read through this packet of information that will empower both of us to have an incredible, seamless experience working together.



Whether you're considering working with me or you're ready to begin planning, please don't hesitate to reach out with questions. You can email me at: laura.oliverio@fora.travel. The link to get started is at the end of this packet.

I hope to chat with you soon!

Laura Oliverio

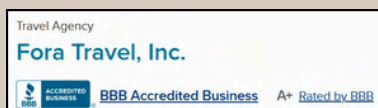
Founder & Travel Advisor

About Specialized Travel by Laura

After living, learning, and working in North Carolina and Virginia as a school psychologist, I returned to my hometown of Pittsburgh in 2014 with my husband and daughter, who was diagnosed with autism at age two.

Ten years and many meticulously planned vacations later, I decided to channel my passion and experiences into my dream career -- helping others, including those with special needs, travel the world. Since founding Specialized Travel by Laura in 2024, I have made it my mission to help all of my clients feel supported and empowered throughout the planning process.

To provide my clients with the highest level of benefits with thousands of worldwide travel suppliers, I've partnered with Fora Travel, a highly-awarded travel agency based in New York City. Below are some of the accreditations and affiliations of Fora and Specialized Travel by Laura. Rest assured, you're in great hands.



Design Process

I

Tell Me What Matters

Once you're ready to start planning your trip, you'll fill out a short inquiry form on my website. Then we'll set up a complimentary welcome call. This will allow us to get to know each other and discuss your vision for your trip. I'll outline what is included in my services, any planning fee, and answer any questions you may have.

2

Partnering Together

After the call, I'll email you with a summary of what we discussed on the call, a link to pay the planning fee, if any, and any pertinent follow-up details needed in order to get started on your proposal.

3

I'll Take It From Here

Once we agree to move forward together, it's my time to get to work matching the feedback you've given me to the right experience and destination for you! I use my expertise and work with destination partners to present your customized itinerary proposal to you.

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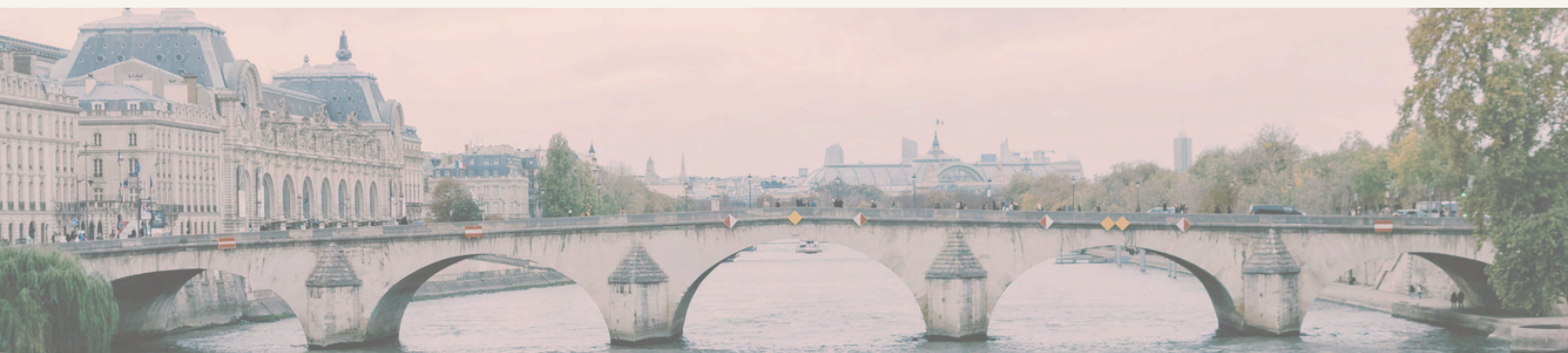
Refine the Details & Make It Official

After you take time to review your proposal, we'll make necessary adjustments based on your personal preferences and lock in your official plan.

5

Enjoy the Countdown

Pop the bubbly! Your deposit is made and your vacation is officially in motion. I will be there for you step by step from now until you return. All that's left for you to do is get the countdown started.



More Than a Booking

Before You Go

Between booking your trip and your travel dates, I will send helpful reminders, recommendations, and travel tips unique to your destination. Right before your trip, I'll make sure you have everything you need and are prepared for your fabulous vacation. My free app, *Fora Traveler*, will have all of your travel details organized for you and at your fingertips, even when you are offline during your travels.

While You're Away

When you board the plane, you will board with the full confidence that you have someone back home who has your back. My job isn't done until you are home, and I will be working behind the scenes of your vacation confirming bookings, touching base with your hotels ahead of time, and tracking your flights.

When You Return

A few days after your return home, I'll touch base to hear how your trip went. Your insights help me celebrate what went well and make note of any adjustments we may want to make for future trips. Because after all, the best way to cure the post-vacation blues is to book your next vacation!





SERVICE PACKAGES

Every traveler's needs are different.

These services are designed to provide the right amount of guidance and support for the way you travel.

If you're unsure which option fits best, we'll decide together during your consultation.

THE VIP BOOKING

You know where you want to stay or cruise – I'll book it and add the perks.

Complimentary

THE GUIDED GETAWAY

You know how you want to feel – I'll find the perfect fit.

Starting at \$150

THE CURATED ITINERARY

Your accommodations are set. I'll design the rest.

Starting at \$250

THE SIGNATURE JOURNEY

You want me to coordinate it all.

Starting at \$500

While I do earn limited commission from hotels and suppliers, my role involves detailed research, itinerary design, and ongoing support.

Planning fees ensure that I can provide the highest level of care and customization for your trip.

THE VIP BOOKING

This option is best for travelers who...

...do not require itinerary design, are confident in their destination choice, and would like professional booking support and added value.

If you've already decided on your preferred accommodation or cruise, allow me to handle the booking process for you as a **complimentary** service.

As an added perk, I can often secure VIP amenities such as hotel credits, complimentary breakfast, and room upgrades when available, ensuring your stay is nothing short of exceptional.



Preferred Partner Perks

Specialized Travel by Laura participates in a variety of Preferred Partner programs, including Virtuoso, Auberge, Hyatt Privé, and Four Seasons. Our list of over 4,500 worldwide partnerships continues to expand, ensuring an increasing array of VIP perks for you. For the most recent list of partnerships, visit my website [here](#).



HYATT
PRIVÉ



VIRTUOSO.

FOUR SEASONS
PREFERRED PARTNER

BELMOND
BELLINI CLUB

THE PENINSULA
PENCLUB

AUBERGE RESORTS
COLLECTION

ROSEWOOD
ELITE

THE GUIDED GETAWAY

This option is best for you if...

...you already know the kind of getaway that will truly recharge you—perhaps a refined all-inclusive resort in the Caribbean or an elegant boutique hotel in Europe—but sorting through countless options to find the right fit can quickly feel overwhelming.

What I'll Handle

The Right Stay

- Up to 3 curated accommodation options for one destination presented in a video proposal
- Professional booking, management, and support with added VIP perks when available

The Important Details

- Excursions, airport transfers, flights
- Destination entry & exit guidance

Your Travel Documents

- Digital itinerary + customized travel guide

If Requested

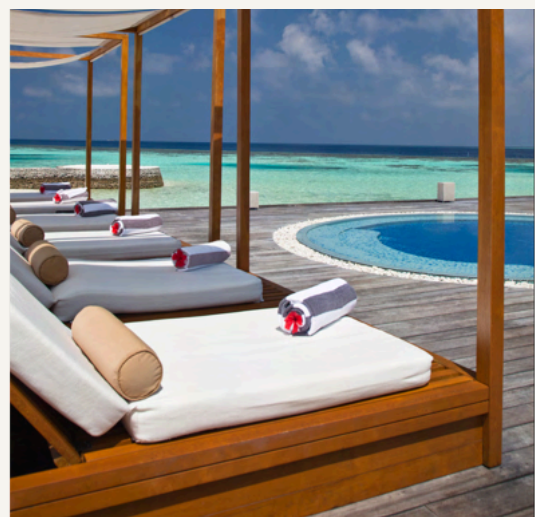
- Neurodivergent supports such as a Social Story, visual checklists, or sensory guides

What this service does **not** include:

- Detailed daily itineraries
- Complex transportation logistics (e.g. trains, multiple transfers, multiple destinations)
- Dining or activity reservations beyond accommodation-related needs

The Guided Getaway allows you to travel with confidence, knowing your accommodations and key details are handled professionally.

Investment: *Starting at \$150 depending on trip complexity*





THE CURATED ITINERARY

This option is best for you if...

...you have your **accommodations already arranged** and want a thoughtfully paced itinerary without managing the research and logistics.

Investment: *Starting at \$250 per week of travel. Cost varies based on trip complexity.*



What I'll Handle

Thoughtful Trip Design:

- Custom itinerary design tailored to your travel style: tours, excursions, dining reservations, spa treatments, golf, cooking classes, etc.
- Recorded video proposal walkthrough of itinerary
- Ongoing planning guidance and itinerary refinement
- Professional booking, management, and support

The Important Details

- Airport transfers, flights, rental car, etc.
- Destination entry & exit guidance

Your Travel Documents

- Digital itinerary + customized travel guide

If Requested

- Neurodivergent supports such as a Social Story, visual checklists, or sensory guides

THE SIGNATURE JOURNEY

This option is best for you if...

...you want a fully customized trip, complete with accommodations and an itinerary, with expert guidance from start to finish.

What I'll Handle

The Right Stay

- Up to 3 curated accommodation options for each destination
- Professional booking, management, and support with added VIP perks when available

Thoughtful Trip Design

- Custom itinerary design tailored to your travel style: tours, excursions, dining reservations, spa treatments, golf, cooking classes, etc.
- Ongoing planning guidance and itinerary refinement

The Important Details

- Pre-trip departure video call to review itinerary
- Airport transfers, flights, rental car, etc.
- Destination entry & exit guidance

Your Travel Documents

- Digital itinerary + customized travel guide

If Requested

- Neurodivergent supports such as a Social Story, visual checklists, or sensory guides

The Signature Journey is best for:

- Complex itineraries
- Multi-destination or international travel
- Families traveling with higher support needs
- Travelers who want minimal decision fatigue

Investment: *Starting at \$500 per week of travel. Cost varies based on trip complexity.*



Working Together

Staying Connected



Email

Our primary planning channel, so we can keep important details organized and easy to reference.



Phone

Happy to connect by phone when a conversation is easier. Please email me to schedule calls in advance so I can give you my full attention. I also understand that occasionally, an urgent call is required. In that case, exceptions will certainly be made!



While You're Traveling

When you are traveling, I am available for you 24/7 for emergency support.

My regular office hours are Monday through Friday 9:00 am - 4:00 pm EST and will respond to emails during that time. In the week leading up to your trip, I will respond outside of those hours if there is an urgent, time-sensitive matter.

Planning Together

Perfecting your trip is my goal, and it is most easily achieved by focusing on three key elements:



Be Honest

Your honesty and feedback throughout the entire process ensures that I am creating the perfect vacation for you. Tell me what you love, what you don't, and what matters most. Your candid feedback helps me find the right fit.



Stay Connected

Travel details can change. Keep an eye on your inbox so we can stay ahead of important updates.



Trust

You hired me for my expertise. Let me do the research, navigate the options, and handle the details so you don't have to.

FAQs

Q What types of trips can you plan?

I specialize in leisure trips for couples, families, and groups in the U.S., Caribbean, Mexico, and Europe, but can book any destination worldwide. My travel partners include 4 and 5 star hotels, luxury all-inclusive resorts, select cruise lines, premier villas, luxury train tours, and vetted guided tour companies. Making trips such as milestone celebrations and group getaways extra special is something I love to do. I can also book Disney and Universal vacation packages for stays of 5 nights or longer.

Q What are the benefits of working with you as my Travel Advisor?

Working with me saves you time, stress, and ensures your trip is seamless from the very beginning. Instead of spending hours researching and making decision after decision, you'll receive my expert guidance, insider access, and personalized recommendations tailored to your travel style. I offer a high-touch planning experience, global connections, and in-destination support—so you can relax and enjoy every moment, knowing the details are expertly handled. And with my training as a Certified Autism Travel Professional, as well as my professional background and lived experiences, I can help you design a trip tailored to your family's special needs with resources, understanding, and care.

Q What if I need to cancel my trip?

In today's travel climate, I understand how important flexibility and the option to cancel your trip has become. Part of my job as your travel advisor is to educate you about each aspect of your trip's cancellation policy. The tour guides, hotels, properties, and experiences I curate for my clients often have their own unique set of cancellation policies, so I will include all cancellation details clearly in your trip proposal. I will also offer travel insurance options for you for additional protection. I do not charge you a cancellation fee.

Q Do you book Airbnbs?

No – but I do book some VRBOs and a variety of luxury villa rentals. Unfortunately, there is some unpredictability with Airbnb bookings, with property owners occasionally canceling reservations too close to arrival dates. That's why my agency partners with trusted suppliers who provide a wide array of vetted property rentals. Through our established network, we can guarantee that properties meet rigorous standards, providing you with peace of mind while you're abroad.



Thank you for reading!



If you're ready to get started planning, you can complete my quick inquiry form by clicking [here](#).

If you aren't quite ready and have additional questions, please don't hesitate to reach out to me at laura.oliverio@fora.travel.

I hope you've found this welcome packet helpful. I'm excited to begin this journey with you and hope to become your travel advisor for life.

Cheers, Laura

